
Appropriation 1 (e) – Knowledge Management

The Knowledge Management Knowledge Center (KMKC) is composed of two sections: Knowledge Management and Industry Intelligence. Its mandate is to provide leadership, training and support in effective management and delivery of MAFRI's informational resources linked to departmental programs and activities.

- In 2006/2007, the KMKC provided statistical information in agriculture and agri-food economics, production, marketing and socio-economic analysis in electronic and print format to internal/external staff and the agricultural industry.
- KMKC staff integrated knowledge management processes into the activities of the Department; managing and promoting the use of the internal Knowledge Management Warehouse as well as defining alternative information access methods (or multi-channel access) for the Department's clients.
- The Centre delivered industry intelligence services associated with ag-economic analysis, agriculture and agri-food trends and socio-economic statistics to department staff, industry and the general public. This included timely information, analysis and economic forecasting of supply, demand and price outlooks on domestic and international markets for grains, oilseeds and livestock.
- Staff facilitated the development of systems and procedures to standardize information storage including databases that are systematically organized to facilitate searching, browsing and retrieval.
- The Centre provided overall leadership in developing a Knowledge Management strategy in support of Departmental business needs, organizational objectives and processes to meet emerging information, data and technology demands.
- Staff continued to provide development and support services for knowledge distribution including publication distribution, internet and intranet home page administration and coordination, developing specific procedures for knowledge creation, knowledge sharing and knowledge utilization of marketing and production information for the general public and staff.

Performance Indicators

- KMKC integrated procedures have resulted in a base classification system encompassing 41 categories for use in business process reviews and the collection, categorization, management and utilization of knowledge into Departmental activities.
- A highlight this year was the implementation of a knowledge warehouse to act as an informational repository for the collection and access of MAFRI knowledge.
- Publication distribution in 2006/2007 included 698 listings and Departmental web site incorporated over 8,700 files of information and knowledge accessible to staff and the public. The procedures initiated by the KC for redesign of the Departmental Home Page resulted in over 6.1 million hits.
- Over the year, the KMKC facilitated six major requests for identification and implementation of technologies utilizing software tools to support information sharing systems and knowledge integration throughout the Department, including the Crown Corporation and Special Operating Agency.
- In response to the Information Communications and Technology (ICT) restructuring project, several new management processes were established to facilitate re-alignment in technology service delivery which enabled staff to continue providing consultation, evaluation and recommendation of services linked to new systems and processes that improved overall workspace utilization and supported training and knowledge needs. Work was initiated to enhance collaboration capabilities.

- A significant activity for the KC over 2006/2007 was managing knowledge on historical activity, trends and performance, vertical linkages and horizontal interactions across sectors in order to prepare ad hoc analysis for specialists and executives as they reviewed existing programs and developed new programs. Staff continued to monitor the crops and livestock industries closely and provided public information through 52 weekly crop and livestock reports, 15 statistical fact sheets and the Agricultural Yearbook.
- KMKC staff participated in five federal/provincial meetings to coordinate statistical knowledge and information analysis with federal and provincial counterparts in developing measurements of agricultural activity, sector performance and economic strength. Additional responsibilities included 60 on-going commodity price consultations and 10 analysis-specific consultations.

1 (e) Knowledge Management

Expenditures by Sub-Appropriation	Actual		Estimate	Variance	Expl. No.
	2006/2007 \$(000s)	FTEs	2006/2007 \$(000s)	Over/(Under) \$(000s)	
(1) Salaries and Employee Benefits	1,363.9	20.00	1,490.4	(126.5)	
(2) Other Expenditures	234.2		233.1	1.1	
Total Sub-Appropriation	1,598.1	20.00	1,723.5	(125.4)	