Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses
Question which regulations don't serve their intended purpose or inhibit growth. Remove those that don't. Focus on making every interaction with govt lean and business/end user focused.
allow for more online services. Reduction in duplication.
Online payment processing. No more paper forms. Paper document handling should be reduced in all areas of government. Paper handing waste's staff time and is a waste of resources. The delay in processing paper forms results in a delay in delivering services to the public.
I have not.
Business grants, student loan applications... these are all processes that are over redundant and over burdening for the applicant.
Review process and find inefficiencies and address them
Eliminating government redundant positions.
Eliminate half of the bureaucracy plaguing this province.
"red tape" usually health and safety regulations that are important for creating decent living conditions and protecting the environment. Private businesses should not off load external costs on tax payers and must build it into the price of doing business. It would be reckless and irresponsible to do otherwise.
Reorganize Departments to better make use of existing processes.
Trim the fat. Management.
Red tape would be nice change, I have not had any Government department able to provide any real service except where there is a cost for the service. If you find a Government department that actually provides a tangible service VS lip service, please let me know.
Licensing for security people is terrible - this is only one department that needs a shake-up. The family abuse checks is bureaucratic nightmare

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Yes. We could get rid of the stupid phone answering machines and actually talk to people when calling for service.

Reduce levels of management.

Regulation is needed to protect the public interest. Don't needlessly gut.

Every time an opportunity for a reduction in taxes or an amount of money is promised for some one in a situation just like me, no one actually qualifies for that opportunity. If the government was upfront with the details, less people would assume they qualify and therefore less people to turn away and less man hours spent in government offices not accomplishing anything.

Virtually everyday. Every single decision made creates more red tape. Try to get a taxation questioned answered, no way. Try to understand what's taxable or not, not possible. Your told when your audited. Why do we have duplication of tax services, harmonize the taxes. Start applying the sales tax on a much broader base eliminating all the stupid exceptions put in place to address special interest groups. If their are special circumstances utilize the personal tax exemption as the vehicle to equalize everybody. But assess sales tax across all goods. I.e. If we believe the poverty level is $20,000 then set the personal exemption to $20,000 then everyone is treated equally and now apply sales tax to everything. Again to everyone equally.

quite making blanket rules because 1 or 2 people screwed up. deal with those problems on a case by case basis. don't have a ton of managers and the ones you do have better have experience in their field rather than just being an academic

Overall services are good. But bureaucracy can be top heavy. Eliminate executive level positions currently with less than 10 employees - roll them under elsewhere

brutal - should be a hard target of reducing and simplifying legislation / regulation and policy. certainly should not have regulation in place that makes us less competitive than other jurisdictions eg Environment Act, Wildlife Act, Save the Lake Act... we can be sustainable without tying our hands - this is the point of research and innovation!

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses
ELIMINATE MULTI LEVEL PERMIT REQUIREMENTS AND EXPEDITE DECISION MAKING OF NEW APPLICATIONS FOR NEW BUSINESSES STARTUPS. ASK THAT ALL DEPARTMENTS REDUCE THE USE OF PAPER BY 50% OR MORE BY END OF 2017
Less government departments. More common sense solutions.
Build a digital society. http://diginomica.com/2016/04/22/estonia-an-example-of-whats-possible-in-digital-public-service-delivery/. The cost of the system is also pretty effective... just 100m annual. I just saved you enough to do it. In 5 years everyone will love you.
Red Tape? Have you ever taken a permit here? End of comment.
More online resources. Reexamine implications of PHIA in health (balance value to patients vs. actual danger of slightly less secure data, most people would prefer the former).
Too much government oversight. Keep the politicians further away from the crowns.
Trained, skilled workers. Stream lining processes.
Yes. Reduce process, departments, application processes, multiple levels of middle and senior management. Streamline procurement processes through contracting or standing offers. Simplify tax structures/payments.
Switch the PST model to the GST model, and treat all businesses as coworkers instead of enemies. I'm sure that most companies are trying to follow the rules but can't keep up with constant added expenses and convoluted directions.
Red tape? What about controlling unnecessary expenses such as the costs incurred to change names of departments after the provincial election!? The fees as a result, the staff time....this is completely a waste of money. It is also hard to access government services when cuts are not made fairly across the board with departments with insufficient staff to do their current jobs thus have little ability to even consider preventing red tape. No staff still means longer waiting regardless of red tape.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?

Responses

Red tape is bad, but effective regulation is necessary to ensure that individuals and companies are playing fair and respect the rules. Would recommend striking review committees including government and private sector, with support from post-secondary experts. Environmental regulation is critical to ensure clean water and to reduce pollution. Market signals are part of the he equation, but regulation should not be overlooked as an effective tool.

This question is terrible and dishonest. Of course "red tape" is bad, because it means "obstructive bureaucracy." We want a bureaucracy that's efficient, but also prevents environmental damage, judges long term fiscal, social and economic results correctly, and sees to equity. Unfortunately, there's no single method. As experience shows, privatization if done poorly reduces efficiency and increases costs. Eliminating new public management and reintroducing a civil service of experts would probably be the single best first step.

Do not require so much paper work to access.

Cut out the many duplications in processing government services.

I would agree to tracking down government services that have excessive red tape but why is it a yes or no answer to spending $30M. I would not spend 30M on such an initiative. Spread that $30M over 2 or 3 years.

Government is not adept at dealing in a buisness like manner, its seems quite difficult, the red tape is there because of rules, these rules were put in place for a reason. Review the reasons if you like but I believe streamlining access to governmet services may require more people not less.

Yes. Common sense. Don't try to please every special interest group. Streamline services and use common sense.

Government needs to streamline and review all processes and procedures. What made sense 40 years ago before computer processing, does not always make sense for today. Government should by department and agency be asking why are we doing things this way? What purpose does it serve? The answer is not a preservation of department /agency budget nor jobs. There will be cuts.

 sell off crown corporations and regulate them . Pay off debt.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Train the workers! Don't downsize the people doing the work. Ask them how to find efficiencies.

devolve government department functions to more efficient admins. less bureaucracy more delivery

It is clear the mindset of many government staff is to protect themselves. This has resulted in costly delays economic wise and a lack of progression and forward thinking. We need to start thinking outside the box and move away from the mentality of this is how we've always done it.

What a silly and leading question above. Of course anyone would want to reduce red tape, even if NO savings!

Even front line civil service staff prefer reduction of red tape. It is micro management by senior management and politicians that creates the red tape!!

I have experienced red tape , inefficiencies, and a absolute waste of time on almost every level of government form Civil to Federal for over 40 years. I see this where ever there is a monopoly or no competition. If you are the single (or only) supplier you are going to be inefficient, expensive and lacking in service.

We need to drive greater efficiency in government. And making the citizen experience when dealing with government a better experience also goes a long way in creating a sense of greater transparency. Look at what some European Governments have done in this area. The idea of Citizens only providing their personal information once, and then always be recognized immediately regardless of what government dept or agency they are currently dealing with. Just the reduction in errors an omissions from that type of interaction would likely save money in the long run. And, get people to their desired information and/or service that much faster. How much have we embraced the topic of big data analytics? We need to approach this area holistically. Without that we will continue operating without a clear view of the landscape of what information is available and from what sources. And without that clear simplified view, how can our government leaders make the best decisions possible, when they can't fully see what all the ramifications may be. If I were a government leader I'd almost feel every decision was a role of the dice because I could not fully see that landscape. And spending without that view has a significantly higher chance of creating overspending with no ROI, reduced realization of the intended benefit, and, to be blunt, finding ourselves in the financial position we now find ourselves.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses
disability community is accessing their surplus' and unable to continue to off set the funding shortages from Family Services. The budget may have expanded however you have to trace where the money is sitting, real inequities no increases for professionalizing the field (supporting most vulnerable - children/adults).
This is a loaded question for political gain for which I am highly skeptical. Obviously I support reducing red tape where practical, but you come back and tell me what you plan to do, and I'll tell you if a support that.
elimination of duplicated approvals processes - sharing of environmental and other assessments across departments, centralization of data services in the sense of ensuring full backups and more transparent sharing of documents for the public good - keep private info private but there is data that can be mined and anonymized and utilized to public benefit without hurting private business interests. current land values, property owners etc can all be made public and online for free, econiomic studies should be in a central repository of ANY department to use not just the department that commissioned it. more cooperation between department on studies that can increase their scope but still be cheaper than each department doing their own study. This also benefits in that the studies can approach the issues with a big picture view rather than the singular scope of one department which will result in better informed decisions for the province as a whole.
Access to the Manitoba curriculum for homeschooling is very hard to access - even though we pay for it!! Manitoba eHealth is only concerned with 'closing the ticket' they don't really care about serving the customer.
Why is the government running liquor stores, incurring brick and motar, salaries and legacy HR cost. Regulate and monitor private sector run liquor stores. Reduce PST and harmonize to HST reducing duplication of sales tax administration. Streamline MB Income tax with flat rate based on Federal Taxable income.
Anyone who ever has tried to ask a question has experienced red tape just to try to get a answer. it begins with the switchboard, and the inability to get a actual phone number, use of a published phone directory would be a good start.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Yes I have experienced red tape with the government services when it came to unemployment I was injured at work and I have to go on unemployment while .... healed at home the wait was ridiculous it was six weeks before I got a paycheck and the fact that they held back the first two weeks I should've been entitled to

Get rid of gov employees who essentially do nothing.

Use common sense, don't allow multi level managers to sign off, simple forms etc.

Whenever government enjoys doing business with itself more than with me, I dread having to step into a government building. We all want our tax dollars to be spent wisely, but having four levels of approval for a transaction makes that less likely, not more. First, those kinds of "checks and balances" (a catch-all term for justifying the existence of all those staff or layers of management) ensure that a significant portion of a government administrator's day will be spent signing stacks of such documents, rather than thinking and making intelligent and innovative decisions. Second, do you imagine for a minute that someone's signature is evidence that the document is true, accurate and necessary? Third, how much ownership and accountability can anyone have for a decision when approval or verification is diffused in this manner? Fourth, how happy do you think anyone is to endure the extreme lengths of time such processes take? And so on...

Some time ago, within the past two years, Vital Statistics Manitoba reduced a six-week process to same-day. Find similar success stories in government and discover what those people did. Deploy lean management principles.

Make it a requirement of all managers that they will reduce paperwork, processing time, etc. (where there have been complaints of red tape) and require that they report semi-annually on their progress. Have rewards for managers who make good things happen and consequences for those who continue to annoy the taxpayer.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Take it as a challenge to reduce to one the number of approvals for any document or process. Dare to make demands and hold people accountable instead of just publicly threatening to do so. The "check and balance" should be dismissal for misuse of the signing privilege and demotion for demonstrated incompetence. Far from assuring accurate results, inserting another two to four levels of approval merely abdicates the management responsibility of administering consequences for incompetence or misuse of privilege.

less provincial staff and automate systems

I don't for a second believe that the government - any government, could examine itself sufficiently to cut red tape. The City of Winnipeg has tried - I rest my case.

The use of automation, along with government departments having access to the same databases (including Crown Corporations), would be beneficial.

Carve away the fat. Reduce duplication.

Set up a triage area to make sure you are going to the right place, and have all documents required.

focus on outputs and results, less policing and more assistance in compliance

The Government needs to do less. Maybe some things not at all. Government is the industry in Manitoba, that needs to change.

Yes - Manitoba Student Aid. The department is a labyrinthine mess from the consumer side and it's next to impossible to speak with anyone. There is also no way to reach the department through email, which is sorely behind the times.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

To reduce red tape the province should examine government departments and ensure jurisdictional overlap is minimized. Collapse initiatives with similar goals into one department. Restructure departments if necessary to ensure that information flows efficiently within and among departments.
In education, (where I have experience) I actually don't see that much red tape to access the services.
The most complex government process I've ever encountered is the competitive tendering process. It needs to be streamlined and encourage smaller companies to respond. Especially technology tenders.
Absolutely, most red tape is created to justify our bloated middle and upper management in our jobs-for-life union-fed civil service. It's frustrating for front line workers and consumers.
No. I have had good experiences accessing provincial services.
Re-allocate the union backed civil service bureaucracy currently very well paid with golden benefits to create and maintain red tape to new janitorial duties, since they have been guaranteed jobs for life by the former NDP government.
Sorry, im a minskyite, some red tape keeps theiving kleptocrats from doing harm.
No haven't but Province should find ways to reduce red tape without cutting jobs. Unemployment is not good for economy.
Red tape, also known as regulations, are in place so that the taxpayer isn't saddled with things like cleanup costs after a mining company has extracted the wealth from the ground for example.
Reduce layers of the approval process. Boards are used for approvals, use them for appeals at best. Online applications and automate as,much of process as possible.
Clearly define what each department, etc is responsible for. Responsibility cannot be shared.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

I'm in government and I see red tape all the time. When you need Deputy Minister approval to buy a pot of coffee and a dozen donuts, you spend more getting approval than you do buying the refreshments. That HAS to stop. Use delegated authorities and fire people if they're caught breaking the rules.
There are too many clerical workers all having to do a piece of the job. Using Lean techniques, the civil service could be much more streamlined and red-tape can be reduced greatly.
Yes, there are too many duplication in departments and too many management positions.
I personally have not although working in health care, I see how difficult some services are for our patients to access. My parents are aging and I suspect I will find out soon enough. Common sense should prevail - streamline the systems from the people on the front lines - they know what needs to be done to help alleviate issues but no one listens.
Without layoffs? Yes I would support this. Government can be more efficient, but a large investment in technology is needed.
steps required to open a small business takes too long and is too complicated
Without seeing line items for each department this process is a waste of time. We all know that the majority of cost is wages and pensions. Manitoba has more civil servants per capita than other provinces besides Newfoundland. If these costs are not controlled, this will not work. Leave the PST at 8%.
Developing a system that Mainitobans could indentify and track problems and soulutions would be a great approach. Give the entity in government looking at this problem some powers to get to the bottom of red tape. Far too often has it been because of government interference or certain Govt staff just having too much power and interpreting the regulations their way instead of the spirit of the regulation
Using more common sense, example: 2 ten inch fire alarms in one room,
Review daycare registry. Reduce duplication of family names. More cooperation with other government levels. Eliminate payroll tax.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses
YES!! Too many levels of approval required. The length of time to obtain any type of approval is ridiculous! A public company could go through the same process, and arrive at an approval level in 1/2 the time the private sector takes.
I would like to say "yes" here but a certain amount of accountability involves red tape. And I've found from personal experience working with the government that if you reduce it, it will still go on in the background.
No I haven't experienced it.
Have an accountable government, but decrease the levels of bureaucracy - which in turn would decrease costs.
Healthcare departments are the worst.
To much red tape.
There is obviously too many people on the government payroll that are not working very hard. For example, when camping we see numerous park patrols driving around the parks but we can not get anyone to fix the showers or toilets. When we stop and ask park patrols for help, they say they will get someone to look into it, but nothing happens. Cut half of them and hire people to fix up the parks. They are an embarrassment to tourists. I would gladly pay higher fees for camping if only the facilities were better. This would also attract tourists and should be financially self sustaining. The home care system is also a complete mess. Those people are next to useless. and are not sufficiently trained. This should be privatised and run by professionals. MPIC is another institution to address. They take far too long to settle disputes. This should be privatised as well.
National student loans are awful for a father and husband. There is no reasoning, there is no discussion. I believe that it is impossible to correctly assess any one person's needs based on what they own or have. When needed, they should fight on behalf of their client not against them. Often doing the same work 3 or 4 times when a first proper assessment could have done the job.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Easier to navigate website, with a clearly explained information. Simple breakdowns of requirements instead of multiple pages of legal speak.
I have not experienced a lot of red tape, but increasing the efficiency of government services would be good as long as they can maintain the objectives of the government such as the environment, safety etc.
Everything online and connected
Government is so bogged down with paper and red tape.   It is suffocating.   Do we really need all the paper?   Go to more electronic means instead of paper.
YES. Technology needs to be optimized. Government and public services need to be better designed for the user.
just trying to get anything done through GET can be a huge challenge.
All non-value added services need to be eliminated. Processes that don't make sense or make things difficult for people to access services need to stop. Simplify processes and do what makes sense!
The people administering the PST are incompetent and the act and regulations are very out of date. Partner with the Feds on the HST to simplify things for businesses and the public
Add the staff needed to educate the public on how to access government services, then remove the staff when it got better.
Allow departments to speak to one another about your information with your permission instead of a series of back and forth letters about the same common issue with multiple departments. This is especially true relating to health care or if the metter involves child of a divorce (such as getting a birth certificate or other documentation). Also, why is it that when a child is born they are automatically put under the mothers name if both parents are married? Try getting them put under the dad's name for their Manitoba Health number. Even if the child lives with dad you need mom's permission for the change. I assume no one involved in the creation of this rule ever had a difficult ex to deal with.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses
We need to work at solving the reason why we have red tape in government, rather than just throwing money we don't have at it in the form of more government union workers
absolutely. less regulation is the best way to reduce government's interference in the market. reduce taxes and the bureaucracies required to administer them.
Spend some money and make applications available online. The provincial website is hard to navigate and you still have to call or email someone to get an answer.
Never asked for a Handout
Reduce role
don't deal with government
REDUCE/ELIMINATE pointless excessive redtape, run govt like a business with focus on efficiency and cost watching.
There are too many worker managers in departments who love their control positions. But they slide on that control and pad their pockets and work for as little results. They just work hard on justifying their next year budget. Time to ask for true results and cut out the over supervised departments, perhaps some need to retire and let in an energy person into that department. More demand on these departments to perform is the answer and not accept them whining that they do not have funds. They should make it work to justify their jobs, if they call themselves experts then perform like one and get jobs done and that will lower red tape. Clarity also will help, make every department supply a well explained what to do and not keep the public in the dark for procedures. Then the steps are clear to the users and the Government departments can at least be forced to stick to that detail and perform, Perform bottom line, stop keeping procedures secret to the public in general.
Eliminate govt involvement
Too many rules and nickel and dime efforts by a host of departments from the city. JUST TOO MANY ... TAXES AND LEVIES...PERIOD...!!!

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Get rid of government services, that would cut the red tape and the cost of services. Let people think and plan for themselves. The government has no place controlling people's lives.

Of course, that's a no brainer. Too many studies, regulations, too much repitition, keep it all at a minimum. I have not experienced red tape.

too many rules that are enforced

Reduce Red tape by making applications easier to fill out and faster processing times - govt can also save money by reducing Govt bureaucracy and cut costs where possible as long as it does not have an adverse effect on public service .

To many departments overlapping, too many regulations governing growth Too many agencies wanting a say in the same regulation, not for good cause, just cause they think they should   Less government would be a good start

Recognize that core government responsibilities are regulatory compliance and quality assurance/quality control, public infrastructure, and public health only. Related services should be provided by private enterprise whenever feasible.

Cut the redundancy. How many departments have to ok a project? Then they screw it up and say it wasn't me and start pointing fingers.

Actually being able to talk to someone instead of the automated service. It is a deterrent to someone who needs service and gives up thus paying for something that isn't accessed enough.

It is well known that if you want an easy job, work for any level government. Too top heavy, too many layers and too many employees. Get rid of half the management and get economies of scale working. Merge departments where possible

Harmonize PST with GST and get rid of the entire retail sales tax branch, all the offices, and all the employees.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses
Not sure if this qualifies as "red tape" but 311 in Winnipeg is a disaster. It is either undermanned or poorly managed. Definitely need to cut the red tape in government.
To much red tape slows or stops progress and adds frustration with tax payers.
There is no other place to make this comment: BRING PERSONNEL COSTS DOWN! Three things: stop paying such exhorbatent salaries to government employees (including "benefits" such as too many sick days, lower contributions to inflated pension plans, sick days cannot be paid out, etc.; increase efficiency by creating more productive based standards of job performance; salaries should be based on what's happening with the average Joe NOT INFLATION (when Joe gets less, we all get less); streamline the workforce.
yes
Try opening a child care center. Why on god's green earth is this a parent's responsibility?? There are so many rules and regulations that do not apply to schools and teachers. The systems should be seamless not completely separated. Child care is so regulation heavy that it is ridiculous. Parents are not expected to open schools so why is the burden placed on them to open centers. All people deserve the opportunity to have careers.
Basically the only complaint I have had is slowness of government but streamlining things should be a continuous process. When we see a problem we generally invent a new form or approval process rather than looking for a
My wife and I are trying to start a small business, but have encountered incompetence in getting any answers with regards to things like permits.
For 1 thing it would be nice if we can reopen Revenue Canada for customers, calling them by phone is painstaking long and you never can get through to them.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

I had to travel 2 hours one way to see a specialist in Winnipeg to remove a small melanoma. The specialist needed two sessions, one for a "consult" and one for the procedure. It was a 4 minute procedure which could have been done in one visit saving me a lot of time and expense and let one appointment open for someone else. How to reduce red tape? Drastically reduce unnecessary regulations and paperwork. look at combining Departments or Ministry's that have overlapping areas and duties.
No... but other associates who have tried to start a business or expand existing operations have crashed and burned, weighed down by an ever changing regulatory environment. This is of course done to further the reach of crony capitalists, enrich the elite and crush any competition. It used to be called fascism, now its the new normal.
Sometimes the red tape is the result civil servants having too much work and not being able to focus on process improvement to untangle the red tape. Doing more with less is not always the solution.
Red tape typically exists for crucial reasons. A specific department that looks at how necessary the red tape is to evaluate it would be a smart implementation.
Why does government need 4 people to do 1 persons job? Cut, cut and more cuts need to be done in government. Too many people doing the same job. Too many friends and family being hired to sit around and drink coffee.
Yes! Make Representatives accessible and make sure knowledge of where such services are located and their telephone numbers are easily available!
Put everything online...
Transparency of services and funding.Accessibility to information
yes,centralize government offices

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Reporting for NGOs - different departments have different requirements for reporting - one system would streamline administrative efforts. Working between levels of government - provincially regulated programs (childcare) must meet provincial regulations and abide with municipal health and fire regulation - but do the departments talk to each other to determine what requirements should be in place for that industry.

Community hubs for services would make for less time and stress for individuals accessing of services.

Some rules could be relaxed, there are some strange situations out there that defy common sense…. This could cut costs and would yield the same result.

The health regulators are out of control, hold to much power, and no longer serve the public's best interest, so much so, that there are now international conferences held to discuss the ineffectiveness of health regulators http://www.whpa.org/whpcr2016/

The red tape health regulation has caused in healthcare and for healthcare is immobilizing access to healthcare and diminishing/decreasing services. As regulators increase standards, many healthcare workers are no longer allowed to offer services/care to rural or remote regions (e.g. delivery babies requiring to drive and hours or more to a hospital to have a new baby, minor surgery - had been done in many small hospitals, now procedures are booked hours away, etc.) and/or many Manitobans drive to Wpg. to seek care in emergency.

There must be a body (similar to the Law Enforcement Review Agency) to oversee any changes in health regulation in Manitoba, as each regulator continues to change bylaws, policy, standards, and competencies for members, Manitobans experience a loss in health services.

Remove onerous regulations that make a marginal business unprofitable for the social engineering purposes of a political party, not the overall good of the people.

Reduce,reduce,reduce!!! Help let the business sector grow! For too long our hands have been tied by b.s. Government bureacy.

Work with CFIB to reduce red tape.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses
Yes. I would suggest centralizing all services on one website, co-managed by the various ministries.
There needs to be more tape not less. Programs should be harder to access not easier.
Only One department for yes or no in example Housing.
Building permits
Less report ing
"red tape" is really "regulation", I do not want to give corporations easier ability to pollute our land/air/water and also trample on Manitobans quality of life.
Websites need to be user friendly and databases must work properly; proper lead time between program announcement and application deadline; review engineering requirements for application; application pre-screening similar to FCM; long term programs and funding = better long term planning
Red tape reduction should not be a costly exercise, front line civil servants know what could be reduced but they must be consulted directly rather than going through managers who are sure to protect their own areas against any cuts.
Eliminate excessive middle management positions. Allow more direct communication between frontline service providers and upper management in order to save time and money.
I don't know, but the longer there is no accountability in the civil service, the more corrupt it becomes.
the way the previous question is phrased it too simplistic. of course people will answer yes to that question... But the big question is how are you going to reduce the red tape? will it actually create savings and still be efficient ?

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses
Yes. People with intellectual disabilities cannot access services for residential funding unless they are in a crisis situation then when family has an illness, death or abusive situation they are eligible to receive supports/funding. This is not the ideal time to support their son or daughter to move out when they just lost a family member or illness as they are now dealing with crisis in their family. The opportunity to move out as a young adult if they so choose is an option every person with intellectual disabilities should have and a right to a home they can call their own. The option of residential funding needs to be included in the budget and people with intellectual disabilities must not be forgotten and left out of future planning and budget changes.
Red tape are check points and regulations, If red tape can be avoided ensuring though that services, regulations, quality are not affected
Pharmacy is mired in paper. Fax submissions; faxed responses. As the only health care provider completely electronic WITH VPN infrastructure in place, it makes NO sense that they are the only health care profession not listed in any electronic health record planning or priorization. MHALS continually states that pharmacists are not a priority. Enough already. Cost savings and human productivity can only be improved if this untapped and underutilized, high quality, health care professional that is the only MEDICATION EXPERT were part of the solution.
Red Tape is a bit of a misnomer. We should constantly strive to have efficient and practical access to services, with services that are accountable, transparent and well regulated. I would not support a reduction in "red tape" if it meant decreasing protections afforded to Manitoba's beautiful wilderness and environment, for example.
First get rid of all red tape possible. One big thing costing not only government but also business is all the bull red tape associated with safety and health. This is costing everyone a small fortune. If you go back 30 years and compare how many people were injured then compared to now it probably was not much different but its costing way more now to do business because of safety.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Calling multiple people to access services. Policies which are unclear about eligibility in Dept of Families. Restructure smaller government programs to be managed in centralized locations instead of having a large number of managers for a small group of workers in multiple locations, ie. MarketAbilities (voc rehab). Get all government programs computer programs to support them and make things more effficient. MarketAbilities still manual program, no IT program for staff case noting or issuing supports to clients, this program in particular neeeds LEAN process measures.

Get the government out of as many areas as you can this will reduce red tape and help balance the budget

Pardon? "Red tape refers to complicated processes that must be followed to access government services"? You are wording the toggles in a very dishonest way. You know as well as I do that there is a certain amount of barrier to service that must exist as a test to ensure monies are deserved. I can't call the government and get a cheque cut. I have to apply to the correct place. Something that could reduce "Red Tape" would be a provincial database of people's information that services can check to ensure they are working together. But I'm sure the outlay would be cost-prohibitive on an election cycle timeframe. Additionally, FIPPA/PHIA/etc would be cumbersome and people would still find ways to abuse their access to the information.

Maximize smart computer services, AI where applicable. Human contact is good, but many middle employees add cost and introduce delays and biases that stifle problem solving. Again system efficiencies need to be evaluated. Leverage new tools from Google, etc.

Yes, start over. Review and overhaul all departments to create an efficient, cost saving operation. Look to private successful business for suggestions. The government is top heavy and wasteful.

Cut middle management positions, for fewer levels to make a decision.

Yes. For one, various dept.'s within the gov't do not communicate with each other. so if information was freely shared they may be able to assist development rather than block it.

Not really.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses
Increase accountability at lower levels within each department and increase those lower level buerocrats empowerment to make decisions.
What red tape? Why does the red tape exist? Maybe it is needed. "Red tape" is a loaded term.
Allocate sufficient resources to honour the multi-year funding agreements with organizations in the NPO Strategy. Maintain funding for Neighbourhoods Alive!.
I find our public services to be good quality. I am a landlord and I very much appreciate the Residential Tenancy's Branch website, resources and helpful staff on the phone. I have not experienced red tape. I am concerned there is bias that a small number of "squeaky wheels" talk about red tape as I have not seen it myself. Allocate sufficient resources to honour the multi-year funding agreements with organizations in the NPO Strategy. Maintain funding for Neighbourhoods Alive!.
Yes, I have especially around Housing and benefits and funding of programs. Allocate sufficient resources to honour the multi-year funding agreements with organizations in the NPO Strategy. Maintain funding for Neighbourhoods Alive!.
The turn around time for simple background and child abuse registry checks is crazy. My last child abuse registry check took 3 months! I need that for my employment.
This would require significant nuance. It;s easy to say "reduce red tape" but most of it has a public safety and public service intent. Making it easier for processed food products to get to market sounds great - but tainted meat sounds terrible. Red tape keeps tainted meat from happening. The regulations need to be sensible and justifiable from a public safety and public service perspective.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Make 1 form of ID for everything provincial that would be swiped and all information would be accessable. Of course huge security issues would have to be addressed. This would cut costs at departments across the board to save cost. It would also work for. Drivers license. MPI. Healtg card. Immunizations. Etc. I cant even tell you how many cards i have in my wallet that take up space. This should also be done on a federal level. Funded by both parties to create 1 photo ID for everything.
Allocate sufficient resources to honour the multi-year funding agreements with organizations in the NPO Strategy. And Maintain funding for Neighbourhoods Alive!.
To the extent that I have dealt with red tape in the past, it has been appropriate.
Train people to have "common sense", it isn't common anymore.
We need to start thinking long term...so I would support this.
Dealing with any government department requires 1,000 transfers and phone numbers. There should be simple and direct processes laid out on the government websites showing quickly and efficiently how to access government services.
A permanent task force attached to Ombudsman to receive input from anyone who has an idea to save government money, to reduce spending, to receive whistleblower reports, to cut red tape; with experts in studying 'Value for Money' and 'Return on Investment' - then have the political willpower to implement real change no matter how many political noses get put blunted.
More explanation of how services work. This would allow the person , to more quickly access the services they need more quickly. Changes could me made to how much id is needed to be shown to access health care.
If there is legitimate red-tape I agree we should do something about it. Unfortunately reducing red-tape usually means nothing more than deregulation.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses
Une societe qui doit etre regarder c'est l''assurance publique du Manitoba. Les services sont comme de jours et au lieu de demander pour des augmentation de prime nous devons couper dans les depenses. Sommes nous competitif avec les autre provinces? . Je ne crois pas. Aussi il faut regarder "les magasins d'alcool". Je ne crois pas necessaire que ces employes soient des employes du gouvernement avec tous les benifices. Nous devrions etre capable d'acheter de la biere et du vin dans les depanneurs et les magasin d'alimentation.
Long term multi-year funding for non profits offers stability of services and reduces administrative expense.
Reduce duplication. Create better information systems
Allocate sufficient resources to honour the multi-year funding agreements with organizations in the NPO Strategy. Maintain funding for Neighbourhoods Alive!. Increase training among health and social service providers about appropriate caution and use of sharing personal health information between service providers
If by red tape, you mean regulations that protect citizens and consumers, then, "no" it should not be reduced. Much of the 2008 collapse in the economy can be directly attributed to the lack of necessary "red tape."
Yes too much red tape is only hindering progress. Important issues should and would be expedited for advancement or change. Change is good and must be embarrassed if there is to be a better future. Stagnation is an enemy..
MB Taxation Act (PST) has to the worst Act I help my clients administer. If MB is going to continue with RST rather than change to HST, we must work to get this ACT re-written into more general terms rather than numerous industry-specific sections . The HONEST, average business person cannot interpret the many industry-specific sections, paragraphs and even phrases. It is the small business person that pays undue penalties and interest after an audit.
fire the managers

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

In today's computerized databases etc I think Pharmacare could become a simple check off on income tax like GST application. Maybe other programs could be like this too to save money. Also I think parliament in its entirety should freeze and in some cases roll back pensions etc to show it is concerned about the downgrade in our credit rating.
Lean Six Sigma projects on application and approval processes.
PST collection on small businesses wastes time. Streamline with more online connections. Too much paper work. Convoluted websites waste time such as Companies Branch.
Time costs money, stop wasting time for front service workers. Alleviation of poverty needs to be a priority from a ground level perspective.
create incentives for businesses to come and / or stay in the north where we are resource rich.
Further investment in web-development, intuitive web-page/interface for government services = number of administrative personnel could be reduced; professional staff/services increased
Permits, housing regulations, small business regulations, departments not talking to one another - would save time and money just be letting highways, conservation etc be on same page.
what do you even mean by this? what government services? what red tape? do you have something specific in mind?
Social services should be made much easier to access and there should be a clear path through the system.
Educate prescribers on medically relate social programs. Hire more front line staff for social programs.
No. Elimate workers in redundant positions and inefficient processes. Ask "is this necessary?" And "will someone need to look at this in 2 years time"
More front line workers

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?

Responses

The waitlists for services should be non-existent, the fact that some children age out of programs will increase spending for their future supports if they don't recieve the support earlier in life.

Reduce red tape, reduce staffing costs that exist only to manage red tape, evaluate programs that generate the red tape and streamline processes. We now have to provide child and adult abuse checks; 2 different offices, 2 different mailing address, 2 different checks and cheques. This doubles the cost, if done by one department you could save at least 50%.

YES!

Use common language and clearly post where information can be found. Transparency!

I hear that the process to set up a cooperative is onerous. By all means cut red tape, but in such a way that necessary standards are maintained (health and safety, for example)

Review services for accessibility and find out which steps are not necessary

More and more forms to fill out. More details wanted. No form ever seems to get shorter.

Please simplify forms. This does NOT mean fillable pdf's on the internet. There needs to be a way to read a form without planning on filling it in.

It really depends on what your idea of cost savings is. Are we talking about actually expediting processes, and making actual systemic efficiencies, or cutting front line staff and making the system worse over the longer term?

here the cuts could be more

Make processes simpler, information is key

As an adult diagnosed... I have had an extremely difficult time accessing affordable mental health services and qualifying for any support services. There needs to be a more streamlined and uniform process across all regional health authorities.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Restrict access to government services? They're already a challenge to access as it is. Don't touch it; much like dad used to tell you about his tools, his garage, and basically everything else he worked hard to earn in life.

If it means people losing there jobs then I say no. We have enough people out of work . Put a stop to politicians receiving huge pensions for minimal years of service instead of saving nickels and dimes going after the middle class workers but all know that will not happen. Also lay of the school board trusties they are overpaid for what they do...

Too many top brass in the provincial government and not enough support workers. Get rid of the many department heads

. Go back to a simpler time where you had a boss and workers. Not many bosses who don't know what they are doing.

Fire most of upper management who do nothing but come up with new ideas for more regulation to justify their jobs

Make everything only online accessible.

The reason I say 'no' to supporting efforts to reduce red tape is that I think the Conservatives used this issue in the election to deflect attention from the issues that really mattered. (E.g., the fact that the NDP had done great things for the areas of education, healthcare, labour, and economic growth.) Really, I'm all for reducing red tape, as is anyone else. Just do it. Reduce red tape. You don't need the public's permission to do your jobs as efficiently as possible. As hard workers, we should all strive to be efficient - that should be an intrinsic value.

Government needs to be sleek and efficient.

I have not experienced any red tape with my government interactions

Allocate sufficient resources to honour the multi-year funding agreements with organizations in the NPO Strategy. Maintain funding for Neighbourhoods Alive!.

Since your government has come to power red tape has increased significantly. I would devolve decision making authority and streamline your HR processes.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Reduce middle management positions whose sole purpose is to hinder business growth no matter what sector
Cutting red tape is just another term for deregulation which usually is done to help BIG business, not small business. We need more regulation of big business, not less.
Make the process less complicated while maintaining oversight and regulatory controls
No.
The only red tape I've experienced is in trying to get a criminal record check done to coach youth sports. Our local RCMP office is difficult to access as it's often closed, even in mid-afternoon. And then it takes 3 weeks of waiting to get the check done...not to mention trying to get back to that same office to pick it up. Yes, I know that's federal policing, but I believe some of those dollars come from the Province.
Reduce the number of people hired to do the same job. Reduce middle management which will result in less red tape and more efficiency in government services
Yes
Government departments need to have a greater customer service mentality. In my dealing with the government, it often makes me feel like I am an inconvenience to the employee. There needs to be an understanding that the taxpayers are the customer of the government, not the other way around.
I have not, why would deliberately be spending money on this if it wasn't needed?
Red tape is a consequence of running from fear...instead face the fear.
Everyday government has allowed people in critical decision positions to create processes or apply bad automation that slows down service and innovation. When a province's largest economic contributor (40%) is government there's a substantial flaw in that model. People need to work but at reasonable rates.   So when you drive reasonableness back into the mindset you can eliminate red tape.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

I go to a hospital or clinic and the administrative steps to get service and staff required to complete that step is ridiculous. Bad process + High wage staff to complete bad process = flawed system.

Elimination of red tape is meaningless unless jobs are properly aligned wage wise and/or eliminated completely. Redeployment isn't working in government as it has been clearly proven costs still go up and represent to high of a piece of the pie. Not saying government jobs shouldn't be paid well, just saying when roles are no longer needed the people shouldn't be kept. Partner with industry to redeploy people who have expertise private enterprise can use. Make that a reinvestment strategy to business that must be used to grow the economy. Manage the issues don't let them manage you was a lesson I learnt Long ago in my business career

Utilizing front end workers to help establish streamlined processes with management versus independent management interests / directives that create cumbersome processes (inter-dependencies across departments)

yes - streamline the regulations and acts. More online services and forms

Less duplication of forms. Less oversight by govt. for common sense solutions. Easier to fire people that are toxic to moral. It is almost impossible to fire someone. The person getting fired gets money and the people they abused get nothing. Crazy backward systems to award the bullie or sluffer, and punish the good workers who are the victims. Costs the business thousands on both sides with poor morale who experienced good workers who quit while the business pussyfoots around trying to avoid a lawsuit.

Reduce unnecessary steps. Make everything simple & empower right people to take actions.

Red tape is very costly. Government creates too many rules and regulations. Why. The more complicated the systems the more money it costs.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Yes, red tape exists only to justify and reward bloated and unnecessary MGEU jobs. Make employees and management accountable and have real consequences if they fail (no more jobs for life!)
to many goverment dept to go to get a simple answer, you get passed on from one person to another there is little training for pay recived
Lean process improvement and the guts to make actual improvements even if reducing jobs.
Setting up a child care involves too much RED tape.
Lower government involvement in our daily lives. Less nanny state regulations.
MPI needs to ..... It's time to put them in their place and make them realize that they serve the public, not the other way around. As it stands, MPI is a con. Insurance for small claims is a joke, and needs to be corrected.
Make all services accessible through online services only. Libraries can be used for people without access at home. This would drastically eliminate the costs of infrastructure and staffing needs.
Less government control means less government expenditures. Allow our businesses to run themselves as they see fit without the need for ludicrous permits to expand their businesses.
Allocate sufficient resources to honour the multi-year funding agreements with organizations in the NPO Strategy. Maintain funding for Neighbourhoods Alive!.
Gov't services are not well interconnected. there is poor to no ability for one stop in gov't programs in the current structure. I'd pay more to expedite the services I require. Provide oversight not necessarily the service.
the decision making process has been pushed up to a level where the deputy minister or minister are the only ones who can make decisions. No one wants to be held accountable or DM and M are control freaks. When a DM has to get involved in the establishment of a Controlled Pedestrian Crossing in a rural Community and the community has to fight tooth and nail to get it one looses trust in the process. is there not a regional person responsible that can make this decision?

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

I work as a consultant and deal regularly with federal and provincial government departments/staff and management at all levels. I believe the issues underlying red tape are structural (unionized environment, layers of bureaucracy, fear of being associated with a negative outcome).
Reduce the regulations, thin the Bureaucracy. We only have red tape because of regulations. Repeal the laws that created them and let the free market thrive. Remove the number of things you need to apply for permits for.
Join new west partnership, reduce internal trade barriers.
Reduce unnecessary management layers and complicated procedures that are not value added. Focus on result and solution rather than process.
streamline services, information and policies between departments. One way to accomplish this is to create a brainstorming group(s) for which all policies are scrapped - and only putting on the table the absolute essential that are critical for the functioning of the government. This brainstorming group may take years, if not up to a decade, to accomplish because this would involved bringing all the policies onto the table to be scrutinized. This idea may seem excessive and long, however, the long term savings by reducing the red tape can be enormous.
increase front line people and decrease the layers and layers ontop. John is directing Sally who is directing Jane who then informs Jack to tell the front line and there is still someone (s) above John
lost productivity sitting on the phone trying to access services is frustrating and doesn't make work easier. Info santÃ© needs to be helpful to outside of Winnipeg
There are too many hoops to jump through. I would cut unnecessary positions, time frames, and over expensing instead of looking for the deals.
Too many committees to make simple decisions.
No - but don't get rid of good checks and balances.
I personally have not experienced red tape. Red tape could be reduced by eliminating system inefficiencies and by applying more hands-on practical approach.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Yes
Red tape is a vague statement ... too many managers, directors, officials, monthly meetings, wasted time, poor employees
Better website and self service options.
Private businesses should be allowed to sell auto insurance, and physicians should be allowed to practice privately.
Put as much online as possible. Allow documents to be sent electronically. The more the government services can be accessed online the fewer people it requires to handle in person customer service. It also makes it easier to access those services. Red tape is solved by simply instituting clear cut systems with minimal paperwork.
It is absolutely atrocious how large the government has become. There are many programs being forced onto people / small business that slow production and cost business alot to support. Thinning these out allows less money spent provincially as well as more money in pocket of business to expand
A central info system used across all areas of government with all pertenant info
sometimes too many staff administering funds.. for instance the funding of non-profit agencies are requested to over report information, (months of work to put together reports on how the money was spent) this decreases the amount of real work that non-profits can do with the money they do receive.   Government staff seem to be sometimes in a make work capacity. With smaller reports required we can do more work.. and reach more Manitoba residents with the work we do. It reminds me of the sponsorship scandal : 10 high paid government employees watching over grants of less than their wage.. and making unreasonable requests of small agencies
……. calling you're austerity measures "cutting red tape" you don't get higher up burning down what you already built
it frustrates people that it take so long to work through gov programs.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Transparency and ease of obtaining information on government services is an immediate issue. Your website is a nightmare for our people to both find and learn information regarding services, regulations, correct departments etc. I have spent hours chasing my tale through the rabbit hole I call Gov.mb.ca trying to find information required through my employment and also on a personal level. I have given up on some, had connections on others, and had to make calls on others yet again. This is not acceptable. I have also had people not understand the process in the Gov call service and have been left stranded. It does not need to be this complicated to obtain information, let alone utilize the services that can not be clarified.
None.
I'm self sufficient, I don't need the government …
Yes. Do your homework with respect to how programs work in the 'real world'. Some of the documentation required is unnecessary and overly cumbersome.
More interaction with humans to get paperwork done on the spot would be a good thing to return to. For example, less than twenty years go, you could request a criminal record check with vulnerable sector search and have it in your hand within fifteen minutes.
More interaction with humans to get paperwork done on the spot would be a good thing to return to. For example, less than twenty years go, you could request a criminal record check with vulnerable sector search and have it in your hand within fifteen minutes.
Yes, the red tape takes away time available entrepreneurial activities
The amount of evidence I needed to provide to MPI when I moved from Alberta (I used to live in MB before that) was ridiculous. I felt like I needed to be able to prove to them that I was indeed still alive. And yet to vote, I didn't need to provide anything. Seems a little backwards.
Keep it simple and efficient. Eliminate waste.
Red tape is . Gov't moves at a snails pace and it is sickening. We need business people in gov't that understand that decisions need to be made quickly to get stuff done. Also enough cowering to the special interest groups.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Get on line! I can file my taxes on line, but I can't fill out a provincial application without a boat load of paper??? Why??? Manitoba is so far behind the rest of the world it is ridiculous. Look at an application for imcome assistance or Manitoba Housing for example. Paper based garbage that wastes tons of people's time including staff time. Somebody has to handle that paper, enter the data, request approvals, contact applicants,ask for missing information, file the paper, answer the phone, etc. Total waste of my tax dollars.

I don't think the government is capable of doing this, needs to be looked at by the private sector in saving money . Some of the programs the govt puts out I don't think they really think about the costs to municipalities and the individuals.

Establishing time frames for answers.

Privatize auto insurance and liquor sales. Reduce bureaucracy overall.

Service Canada has terrible service with opening hours

Remove political interest and "favours". Case by case assessment with well rounded and educated departments overseeing to insure compliance, and balance.

Yes. Lean initiatives. Asking more why do we need this and who is this for? Can they live without getting this piece of paper process.

animals should be allowed in any dwelling, there should be a ban on landlords saying no to pets. Person's with disability living on low incomes of any kind who need a service dog should get a monthly allowance for their working animal "Ontario person's with disability" get approx $77 a month for this purpose.

That's an unelpful motherhood question. Who wouldn't reduce red tape? Be more specific.

Yes. Allow people to communicate via email with government officials. Dealing with various government agencies, we have to call and each time we speak to someone new who isn't familiar with our situation. It takes a significant amount of time to go through even the simplest situation. Having a direct number or communicating through email would make the government employees so much more efficient.

I don't understand what is specifically meant by this broad term

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

The question above was unfortunate and quite leading. Who would say no when posed that way? Gives me the impression government is not truly seeking public input but rather data that appears to support decisions already made.
Oh, my god, yes!!! Call MPIC with a general information request and try to talk to a live person. You end up pressing 1,2,3 or 4 in a never ending cycle.
Simplify taxation rules. A flat tax would be nice
Yes. Need to reduce the bureaucratic redundancy
Freeze, extra spending reduce, resize, cut the fat at the top
Simplify the processes
Yes, trying to build a lagoon.   Less bosses to go threw.
Reduce red tape? Govt needs to get out of areas where they don't belong. Simplify. Act like entreprenuers, if you really want to incent private industry act like business owners and get rid of the excess employees. Reduce govt, stop increasing it.
No
A UK-style single-passport system for non-profit government partners would reduce compliance and reporting costs.
No experience.
Create a new way of aligning government services. Maybe the old way of categorizing "departments" is outdated and fewer departments are needed if the resources are structured in a way to simply connect people with the services needed.
Cut the regulations back and have fewer layers of duplication at civic and provincial levels
I'm very cautious that the "red tape" eliminated means true waste, and not just barriers that increase public safety and health. That being said, many people often describe unnecessary regulations that don't help in the way they are intended. Regulations not working to achieve their desired public good should be targeted - most regulations are in place for a good reason and need to stay.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses
You actually need more staff in this area as to reduce the wait times. Seems the present staff are looking after to many industries and are not experts in one. Need more staff so they can specialize in their area and cut through the red tape quicker.
Get departments to actually talk to each other, and post their policies, forms, etc online so people can figure out what they need ahead of time. I'll bet most delays are due to staff not knowing the answer and/or covering their butts with forms and approvals. Answer questions!
No
More funding for services means more people to take care of the work load. The US has seen 'red tape' cuts everywhere and it's taxing their system. AKA the age-old conservative mantra of 'starve the beast'. Cutting funding leads to stress on services, conservatives use this to prove that government services are ineffective, privatize services.
Yes i have dealt with red tape, it could be reduced by empowering provincial employees to make decisions, right now they are not allowed to make decisions.
Have all departments that are potentially involved coordinated and collaborative - all money comes from the same place, but departmental arguments / debate over who is responsible create unnecessary delays and waste resources
I go through ….. every year trying to get Student Aid loans to fund my post-secondary education.
Une societe qui doit etre regarder c'est l"assurance publique du Manitoba. Les services sont comme de jours et au lieu de demander pour des augmentation de prime nous devons couper dans les depenses. Sommes nous competitif avec les autre provinces? . Je ne crois pas. Aussi il faut regarder "les magasins d'alcool". Je ne crois pas necessaire que ces employes soient des employes du gouvernement avec tous les benifices. Nous devrions etre capable d'acheter de la biere et du vin dans les depanneurs et les magasin d'alimentation.
Common sense. Trust citizens to willingly pay their fair share of they see the government cutting waste and making a concerted effort to spend tax dollars wisely. Red tape is another name for government make work project. It allows the government to be highly inefficient I the name of compliance. It is not necessary.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses
The red tape in most Gov Departnebts was created because people usually tried to cheat or abuse programs. It would cost more if you try to make it easier for them to do this.
Yes, it is overwhelming and killing business
I have not experienced it personally but I aware that it is a real problem in the oil patch and interprovincial dealings i.e. moving equipment back and forth.
Red tape can only be eliminated by an occasional audit to see how these services are performing. Have a task force try to obtain a service as "a member of the public", and document the roadblocks every step of the way, followed up by official inquiries and corrective measures.
Health Access centres have improved and consolidated some services. Data from all areas should be easily organized and available on line. Wait times should be eliminated as a means to ration services.
Nobody takes any sort of responsibility when working for the government. Everything has to progress to different levels which makes it expensive for tax payers and an endless source of frustration.
For every new regulation, axe 2 old ones.
The only red tape I see is the fact that there is way too much management and executive level staff in government departments. We need to invest in front line employees and cut out all the over paid execs and stop hiring huge corporate consultants and things all the time.
Reduce the number of ADM's and unnecessary director and above positions. Being a retired provincial employee, there are far too many unnecessary high level executive positions which provide no value. If the treasury board analyzes every expenditure request to the cent level, they are looking for excess expenditures. ADM's and many directors are just filling seats.
More open information transfer between departments.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses
No
Yes i have. When i was trying to get a building permit. How can it be that you have to wait three weeks? Not enough staff or lack of efficiency?
Remove unnecessary barriers
Remove complicated process of access to health care services - caregivers often have to do this work and it adds to their burden. They are frustrated in having to deal with convoluted and disjointed, uncoordinated and unintegrated systems.
Encourage innovation in the workplace by enabling front line staff to present and modify policy and by implementing modern technology that will reduce administrative burden devoted to data management. Recent efforts to do so have been inhibited by upper management, over controlling technology protocols and dated software.
Reduce paperwork and "…….."/reduce liability mentality that has become pervasive in government over the past ten years. Revamp workplace safety regulations. They create far too much busy work and reduce efficiencies
No, I would only support it in instances where quality of life isn't at risk. Red tape may be a necessary evil when it comes to our environment, water supply, food inspection, building inspections etc.
We need to have an streamlined approach to eliminate layers of government.
Yes...interprovincial programs would save millions! Example having to prove I'm a Canadian citizen moving from Alberta to Manitoba...really!
Leave it up to stop terrorists hiding as Muslims from easily entering Canada, and Manitoba like the "Souris incident".
I don't think that most people experience nearly the red tape that the average person on assistance or disability goes through regularly

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Having accessible hours (evenings and weekends) and a relevant informed courteous staff, instead of "bankers hours" alone will be a step in the right direction; even banks don't have bankers hours anymore. Cut back on wasteful expenditures in this area as well. Again implement a reward system for departmental efficiencies and cost savings - a bonus system (base salary plus annual bonus for dept cost savings; ex. 5% bonus for every $100,000 they save the dept); incentivize the desire to do well in all departments

Become much more efficient

Yes. Too many layers of employees for simple things. Please use efficient methods.

Make the processes more streamlined - online applications, employees who know the program (better training to help customers) less management/paper processes,

yes and I would cut the admin process and amalgamate services.

Eliminate some of the 33+ tax credits the government currently offers.

Give projects over to non-profits. They pay less and are more community minded.

I work in government... and we are covered in red tape. Our processes are long and complicated. Let's reduce the tape and save some money!

Yes! Streamline government departments

Hire low income people to operate Gov. For a year.

Require all government programs that serve business to use the Business Number to reduce duplication of information provision to government and thereby save businesspeople time when completing government paperwork.

Ensure each department, portfolio talks to each other.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses

Move to self inspections when building projects, hold the architects and engineers responsible to ensure codes are adhered to and prosecute this who do not. Professionals should be held accountable for their work without the need for so many inspectors.
People need to go through processes, we talk about essential skills, if people can't do the paperwork, that speaks for itself to the long term success of where they are going. We need to stop handing money over to people/groups and not following up on where it was spent and what the outcomes were. If you put on paper you are going to do a project with a certain result...who goes back and says "hey, what happened, how come the goal was not met" instead of "here's some more money".
Government always focuses on the red tape to offering services but does not seem to focus on the internal red tape and inefficiencies that prevent or hinder staff from delivering services in a timely manner.
As a volunteer, there are huge time-consuming, paper consuming processes to access minimal grant money. More navigators, sharing of info between depts. Need better delivery in rural areas of services that cross govt. dept. boundaries. Establish reciprocal clearance.
just too many offices all over the place.
Eliminate complications, find ways to be more efficient by just simplifying, this will save money over time and help Manitobans receive govt services faster
I would say, "Absolutely"! Reduce the read tape. But how serious is the Province about reducing red tape and competing with other jurisdictions? One can set up a company in London(UK) from Wpg in less time and for less money than it costs to start one in Wpg.
Cut the red tape jobs..things shouldn't take so long and shouldn't have to go through so many people
Yes but some of this is as much attitudinal as process. Process can be streamlined but not at the expense of organization history need to collect valued data.

Have you experienced red tape accessing government services? What could be done to reduce red tape in government?
Responses
streamline services, bundle services, etc., take notice of private sector efficiencies.   Overhaul HR departments, filling one position seems to be a very costly endeavour!
It is constant, We used to own a small business, if you want to encourage small business to start up, and thrive, realise that they do not have the resources of large business. it is unbelievable how much we had to pay, and do, in order to pay ourselves the wage of $7:20 per hour, its ridiculous.
Quit being politicians once in a while and just get stuff done for the love of all that is holy.
Better online services
It depends on what is meant by "red tape". My experiences with "red tape" were due to the fact that there was too funding, therefore not enough services, and the red tape, was to triage the services that were available! I am not sure how you reduce red tape without spending more!!!
Yes
Accessing services from the government to deal with estates should be encourage. ie land transfers . Lawyers input in these parts of persons dealing with resolution of estates should be reduced.
Permitting process is a nightmare
Manitoba red tape is embarrassingly large and outdated, driving private investment away from the province. Simplification, modernization and massive reduction of red tape in this province to promote a pro-business tone to the regulatory framework will benefit the economy greatly while decreasing costs for the government.