

Dear Manitoba Parks Campers,

Manitoba Park's internet reservation service was inadvertently opened in advance of the official launch of the service at 7:30 a.m. Monday, April 4, 2005.

Upon discovering this error, we determined that any reservations made prior to the official opening would be honoured. We sincerely regret any inconvenience to campers as a result of this situation. We are investigating the cause of this error with our service provider and endeavouring to assist campers in finding spots.

The Manitoba Parks Reservation Service has grown in popularity since it was introduced in 1997 and we understand the importance of providing a high standard of service to our valued customers and will continue to strive towards this goal.

Sincerely,

Gord Jones  
Director, Parks and Natural Areas Branch