

# COMMUNITY CORRECTIONS WORKER

## GENERAL INTENT

Under the direct supervision of a professional, incumbents in positions in this classification provide community based correctional services to programs related to the support, supervision, and monitoring of pre and/or post conviction community and custodial offenders. Community Corrections Workers are expected to adhere to the standards of professional conduct established for correctional services.

## FACTORS

### COMPLEXITY

#### **Skills/Expertise Required**

- Demonstrated knowledge of crisis and risk management, and conflict resolution
- Specific knowledge of related policies and procedures, legislation, issues and protocol
- Ability to complete required documents and reports consistent with established policies and procedures and/or guidelines
- An understanding and ability to deal with people of diverse cultural backgrounds
- Ability to communicate effectively both orally and in writing

### OTHER LEVEL DETERMINANTS

#### **Independence of Action/Decision Making**

Functions independently, however decision making is confined to the scope of routine duties and is dictated by policies and procedures governing the correctional service.

#### **Supervision Received**

Direct supervision is provided. Regular contact with the supervisor is required for work assignments and direction.

#### **Consequence of Error**

Failure to carry out assigned tasks as directed, and within the parameters of the applicable policies and procedures may result in an offender's non-compliance with legal orders and/or the possibility of re-offending.