

CHILD AND FAMILY SERVICES DIVISION

Divisional Goals

- To work with child and family services authorities, community-based agencies, regional offices, community access area teams, and others, to keep children safe and protected, assist people affected by family violence and family disruption, and promote the healthy development, well-being and inclusion of children and families.
- To improve parents' access to quality and affordable child care that assists in the healthy development of children and the social, economic and labour market participation of parents.
- To support the development and maintenance of healthy relationships between parents and children and their extended family networks, address the needs of children in need of protection or alternative care, and assist people affected by family violence and family disruption.
- To assist community organizations and communities to increase their capacity to support the healthy development, well-being and inclusion of children and families.
- To provide policy, program, financial and other assistance and support to authorities, service providers and other organizations.
- To work collaboratively with communities, community organizations, other governments, other funders, and other sectors to improve outcomes and results for children and families.

Divisional Responsibilities

- Administers *The Child and Family Services Act*, *The Child and Family Services Authorities Act*, *The Adoption Act*, *The Intercountry Adoption (Hague Convention) Act* and *The Community Child Day Care Standards Act*.
- Provides central program management of strategic initiatives for Child and Family Services Division programs and co-management of strategic initiatives for other divisions within the department.
- Provides program, policy and administrative direction and support for services to children in care, child protection and adoption services to communities and families in accordance with *The Child and Family Services Act* and *The Adoption Act*. These services are delivered by child and family services agencies and regional offices. As well, there are specialized services delivered by other agencies.
- Licenses and provides program and financial support to child care facilities and subsidies on behalf of eligible families.
- Provides funding, program and administrative direction and support to a wide continuum of community-based agencies, which offer services to abused women, their children, and men with abusive behaviours.
- Provides funding, program and administrative direction to a continuum of community-based agencies offering services to at-risk children and families and provides policy support to the Family Conciliation program.

Programs and services administered by the division are directed and supported by three branches:

- Strategic Initiatives and Program Support
- Child Protection
- Family and Community Support, including:
 - Manitoba Child Care Program
 - Family Violence Prevention Program
 - Community Support Program

STRATEGIC INITIATIVES AND PROGRAM SUPPORT

Objectives

- To provide central program and policy management support for the division and the programs delivered within the division.
- To co-manage implementation of major new initiatives and to ensure collaboration between the operational branches in the division, as well as cooperation with other key departments.
- To coordinate long-term strategies for the Child and Family Services Division within the department and across government.
- To ensure fiscal accountability by assisting branches to manage financial resources and relationships with agencies.
- To provide recommendations on legislative changes to support government initiatives and priorities.
- To enhance the quality of divisional programs by conducting program evaluations and providing advice to the operational branches on how to incorporate best practice approaches into service delivery.

Responsibilities

- Develops an annual strategic plan for the division in consultation with the operational branches.
- Develops implementation plans for new initiatives or major reforms to existing services.
- Provides inter-sectoral coordination of strategies for children across government departments.
- Coordinates the financial management functions for the division including the annual Estimates of Expenditures, cash flow and variance analysis and maintains accountability for public funds administered through the division.
- Reviews legislation and regulations and makes recommendations on amendments.
- Conducts research and program evaluations and advises operational branches and agencies on best practice models.
- Provides consultation on the development of standards for service delivery.

09-4A Strategic Initiatives and Program Support

Expenditures by Sub-Appropriation	Actual 2004/05 \$000	FTE	Estimate 2004/05* \$000	Variance Over/(Under)	Expl. No.
Total Salaries and Employee Benefits	955.2	15.00	990.0	(34.8)	
Other Expenditures	288.7		291.2	(2.5)	
Aboriginal Justice Inquiry - Child Welfare Initiative	2,361.2		2,380.5	(19.3)	
Total Other Expenditures	2,649.9		2,671.7	(21.8)	

* The 2004/05 Estimate reflects amounts as displayed in the printed Main Estimates on behalf of the Department of Family Services and Housing, as well as an allocation from Enabling Appropriations for increased salary costs to provide for severance related costs.

Activities/Highlights in 2004/05

During 2004/05, the branch engaged in the following key activities:

- Continued to co-manage provincial participation in restructuring of child welfare services resulting from the implementation of the Aboriginal Justice Inquiry – Child Welfare Initiative (AJI – CWI). The branch, in cooperation with the Aboriginal partnership, implemented changes to the child and family services system resulting from the proclamation of *The Child and Family Services Authorities Act* and accompanying regulations, and coordinated and supported the transfer of resources and cases from non-Aboriginal to Aboriginal child welfare agencies in the next areas to implement the AJI – CWI restructuring (Central, Parkland, Westman and Northern (Norman). The Aboriginal partnership includes the Assembly of Manitoba Chiefs, Manitoba Keewatinook Ininew Okimowin and the Manitoba Metis Federation.
- Provided support to the division-wide strategic planning effort, with emphasis on enhancing the means to coordinate and collaborate in the management of initiatives, the development of policy and in the timely response to issues.
- Participated in the ongoing implementation of Manitoba's commitments related to the Early Childhood Development strategy by encouraging and supporting the development of the Manitoba Children's Agenda in partnership with the federal government.
- Participated in the continuing implementation of the Integrated Service Delivery initiative.
- Coordinated the financial management functions for the division including the annual Estimates of Expenditures, cash flow and variance analysis and processing of accounts.
- Managed the implementation of a new computer-based intake management system in child and family services agencies.
- Provided coordination of policy development consistent with government priorities, departmental objectives and available resources.

CHILD PROTECTION

Objectives

- To ensure that the community and families provide for the safety and well-being of their children under *The Child and Family Services Authorities Act*, *The Child and Family Services Act* and *The Adoption Act*.
- To manage, direct and support branch programs to ensure effective service delivery within available budgetary and human resources.
- To plan and develop a comprehensive continuum of child and family services throughout the province designed to support, supplement and, where necessary, substitute for parental care. This responsibility includes administrative, program and funding support for the four Child and Family Services Authorities to provide high-quality services in accordance with provincial statutory requirements, policy direction and budgetary allocations.
- To provide funding and support to ancillary and related service organizations that provide a range of preventative and supportive services to children and families, including minor and single parents.

The branch's programs include Child and Family Resources and Authority Relations.

Responsibilities

- Participates with Authorities and stakeholders in the development of strategic plans for the child and family services system.
- Ensures service sites have the equipment, training and support necessary to use the Child and Family Services Information System and Intake Module System, and ensures that the system's performance and functionality is enhanced as resources allow.
- Directs, coordinates and evaluates the development of program and service delivery options consistent with government and department objectives and with changing needs.
- Identifies policy development issues; reviews and recommends changes to legislation and regulations; and implements approved policies, legislation and regulations.
- Establishes a relationship with each Authority to ensure compliance with *The Child and Family Services Act*, *The Child and Family Services Authorities Act* and *The Adoption Act*.
- Establishes provincial standards for service delivery and monitors Authority compliance.
- Establishes standards and licensing requirements for child care facilities, issues licences and monitors and audits licensed facilities.
- Promotes high-quality services delivered by child and family services agencies through consultation, training, research and evaluation.
- Provides a range of competency-based training modules for child welfare professionals including caseworkers, supervisors/managers, child and youth care workers, and foster parents.

- Develops service purchase agreements, funding models, quality assurance mechanisms, reviews financial requirements and maintains accountability for public funds, with respect to branch programs.
- Administers centralized provincial services including the Adoption, Post-Adoption, Paternity and Child Abuse Registries, the Child and Family Services Information System and Intake Module System, criminal risk assessments, service provider investigations, residential placements, intake and inquiry concerns, and interprovincial queries.

09-4B Child Protection

Expenditures by Sub-Appropriation	Actual 2004/05 \$000	FTE	Estimate 2004/05* \$000	Variance Over/(Under)	Expl. No.
Total Salaries and Employee Benefits	2,756.8	46.50	2,812.7	(55.9)	
Other Expenditures	1,579.0		1,535.6	43.4	
Authorities and Maintenance of Children	141,959.4		131,087.6	10,871.8	1
The Family Support Innovations Fund	727.7		840.7	(113.0)	
Total Other Expenditures	144,266.1		133,463.9	10,802.2	

* The 2004/05 Estimate reflects amounts as displayed in the printed Main Estimates on behalf of the Department of Family Services and Housing, as well as an allocation from Enabling Appropriations for increased salary costs to provide for severance related costs.

1. The variance is primarily attributable to increased costs at Winnipeg Child and Family Services, Child and Family Services of Central and Western Manitoba, increased costs in financial assistance for Child Maintenance, subsidized adoptions, residential care and one time start up costs for St. Amant Centre Inc.

Activities/Highlights in 2004/05

- Developed the following partnerships:
 - Under the auspices of the Prairie Child Welfare Consortium (a joint venture of social work faculties and government ministries in the three prairie provinces) continued with data collection for the development of a profile of children with disabilities receiving child welfare services, both in care and out of care, to better understand their needs and services requirements.
 - With the federal/provincial/territorial Directors of Child Welfare Committee, continued work on a national capacity to collect information on outcomes in child welfare.
- Provided ongoing support for newly established Authorities after the November 2003 proclamation of *The Child and Family Services Authorities Act*.
- Continued implementation of training for the Child and Family Services Information System (CFSIS) and Intake Module System with Authorities and agencies.
- Continued the implementation of the Manitoba Strategy to address the needs of high-risk and sexually exploited youth through the Multi-jurisdictional Implementation Team.

- Continued with improvements to the shelter system under the direction of the Shelter Review Implementation Committee following the recommendations made in the 2004 report by the Office of the Children's Advocate.
- Proceeded with finalizing the re-establishment of the Quality Assurance program of residential care facilities as announced by the Minister of Family Services and Housing in February 2005. This program will complement the department's Agency Accountability and Support Unit to strengthen both financial and service accountability requirements in residential care.

Centralized Provincial Services	2003/04	2004/05
Licensed Facilities	110	116
Licensed Beds	682	679
Managed Beds	228	195
Training		
Caseworker	267	301
Culture and Diversity	131	133
Youth Care	317	403
Supervisor	225	112
Specialized Training Modules	76	112
Registries		
Adoption		
Division 1 – Adoption of Permanent Wards ¹	83	93
Division 2 – Private Adoptions ²	24	24
Division 3 – Intercountry Adoptions ³	47	47
Division 4 – De Facto Adoptions ⁴	23	8
Division 5 – Extended Family Adoptions ⁵	6	7
Post-Adoption		
Post-Adoption Registrations	594	507
Post-Adoption Reunions	275	225
Child Abuse		
Child Abuse Registrations	279	245
Employers/Others Using Registry	729	682
Child Abuse Registry Checks	42,394	40,675
Others		
Child Abuse Investigations ⁶	1,961	1,491 ⁷
Criminal Risk Assessments	8,453	8,133
Repatriations	9	14
Inter-provincial Alerts	341	333
Intake & Inquiry Concerns and Interprovincial Queries	600	520

¹ Child placed by director or agency with permanent guardianship.

² Child placed by biological parent.

³ Child from another country adopted by an approved applicant in Manitoba.

⁴ Child adopted by person who has cared for him/her without financial assistance for at least two years.

⁵ Child adopted by family member who has cared for him/her for at least six months.

⁶ Includes all investigations not only those by provincial investigator.

⁷ Northern Child and Family Services Authority did not report.

Provincial Caseload by Category

As at March 31, 2005 (numbers include both federal and provincial responsibility)

Service Providers	Number of Children in Care	Number of Families Receiving Services	Number of Unmarried Adolescent Parents	Total
FIRST NATION NORTH AUTHORITY				
Awasis Agency of Northern Manitoba	326	615	35	976
Cree Nation Child and Family Caring Agency	267	197	4	468
Island Lake First Nations Family Services	113	151	14	278
Kinisao Sipi Minisowan Agency	109	140	17	266
Nisichawayasihk Cree Nation Family and Community Services	72	90	5	167
Sub-Total	887	1,193	75	2,155
FIRST NATION SOUTH AUTHORITY				
Anishinaabe Child and Family Services	230	227	6	463
Dakota Ojibway Child and Family Services	403	282	13	698
Intertribal Child and Family Services	88	388	2	478
Peguis Child and Family Services	71	136	0	207
Sagkeeng Child and Family Services	71	103	6	180
Southeast Child and Family Services	564	356	16	936
West Region Child and Family Services	401	506	0	907
Sub-Total	1,828	1,998	43	3,869
GENERAL AUTHORITY				
Child and Family Services of Central Manitoba	85	194	5	284
Child and Family Services of Western Manitoba	113	347	41	501
Churchill Health Centre	13	11	0	24
Jewish Child and Family Service	15	192	0	207
Eastman Region	47	73	0	120
Interlake Region	64	139	1	204
Northern Region	239	254	3	496
Parkland Region	16	62	1	79
Winnipeg Region	2,741	3,216	90	6,047
Sub-Total	3,333	4,488	141	7,962
METIS AUTHORITY				
Metis Child, Family and Community Services	70	105	5	180
Sub-Total	70	105	5	180
TOTAL	6,118	7,784	264	14,166

Number of Children In Care by Aboriginal Status

as at March 31, 2005 (numbers include both federal and provincial responsibility)

Service Providers	Inuit	Metis	Non Status	Treaty Status	Not Aboriginal	TOTAL
FIRST NATION NORTH AUTHORITY						
Awasis Agency of Northern Manitoba	0	0	14	312	0	326
Cree Nation Child and Family Caring Agency	0	0	4	263	0	267
Island Lake First Nations Family Services	0	0	1	112	0	113
Nisichawayasihk Cree Nation Family and Community Services	0	0	5	67	0	72
Kinisao Sipi Minisowan Agency	0	2	0	106	1	109
Sub-Total	0	2	24	860	1	887
FIRST NATION SOUTH AUTHORITY						
Anishinaabe Child and Family Services	0	2	12	216	0	230
Dakota Ojibway Child and Family Services	0	0	14	389	0	403
Intertribal Child and Family Services	0	0	7	81	0	88
Peguis Child and Family Services	0	0	2	69	0	71
Sagkeeng Child and Family Services	0	0	0	71	0	71
Southeast Child and Family Services	0	1	8	555	0	564
West Region Child and Family Services	0	0	15	386	0	401
Sub-Total	0	3	58	1,767	0	1,828
GENERAL AUTHORITY						
Child and Family Services of Central Manitoba	0	4	0	9	72	85
Child and Family Services of Western Manitoba	0	7	0	15	91	113
Churchill Health Centre	5	2	0	5	1	13
Jewish Child and Family Service	0	0	0	0	15	15
Eastman Region	0	18	0	6	23	47
Interlake Region	0	27	1	4	32	64
Northern Region	0	13	22	172	32	239
Parkland Region	0	4	1	2	9	16
Winnipeg Region	5	383	151	1,484	718	2,741
Sub-Total	10	458	175	1,697	993	3,333
METIS AUTHORITY						
Metis Child, Family and Community Services	1	53	4	4	8	70
Sub-Total	1	53	4	4	8	70
TOTAL	11	516	261	4,328	1,002	6,118

Number of Children In Care by Legal Status

As at March 31 (Numbers include both federal and provincial responsibility)

Service Providers	2002/03			2003/04			2004/05					
	Wards	VPA ¹	Other	Total	Wards	VPA ¹	Other	Total	Wards	VPA ¹	Other	Total
FIRST NATION NORTH AUTHORITY												
Awasis Agency of Northern Manitoba	123	28	84	235	100	25	108	233	170	38	118	326
Cree Nation Child and Family Caring Agency	181	2	29	212	152	1	39	192	207	1	59	267
Island Lake First Nations Family Services	75	21	13	109	85	22	13	120	71	17	25	113
Nisichawayasihk Cree Nation Family and Community Services	41	20	13	74	45	21	27	93	28	11	33	72
Kinisao Sipi Minisowan Agency	16	23	10	49	22	12	25	59	57	29	23	109
Sub-Total	436	94	149	679	404	81	212	697	533	96	258	887
FIRST NATION SOUTH AUTHORITY												
Anishinaabe Child and Family Services	143	31	14	188	154	26	41	221	163	17	50	230
Dakota Ojibway Child and Family Services	211	10	45	266	193	24	44	261	289	47	67	403
Intertribal Child and Family Services	48	23	0	71	56	22	13	91	68	6	14	88
Peguis Child and Family Services	43	19	3	65	45	26	5	76	51	12	8	71
Sagkeeng Child and Family Services	30	13	10	53	33	24	10	67	38	25	8	71
Southeast Child and Family Services	290	102	7	399	327	141	33	501	355	176	33	564
West Region Child and Family Services	222	50	41	313	235	44	39	318	281	63	57	401
Sub-Total	987	248	120	1,355	1,043	307	185	1,535	1,245	346	237	1,828
GENERAL AUTHORITY												
Child and Family Services of Central Manitoba	63	42	33	138	51	45	26	122	19	44	22	85
Child and Family Services of Western Manitoba	139	15	55	209	140	20	53	213	62	23	28	113
Churchill Health Centre	4	9	2	15	8	4	0	12	10	1	2	13
Jewish Child and Family Service	10	2	4	16	7	0	10	17	8	0	7	15
Eastman Region	26	11	17	54	20	17	17	54	23	12	12	47
Interlake Region	56	19	19	94	46	17	7	70	44	13	7	64
Northern Region	186	28	124	338	198	30	111	339	149	23	67	239
Parkland Region	68	7	35	110	80	10	18	108	11	3	2	16
Winnipeg Region	1,692	391	442	2,525	1,748	431	436	2,615	1,887	434	420	2,741
Sub-Total	2,244	524	731	3,499	2,298	574	678	3,550	2,213	553	567	3,333
METIS AUTHORITY												
Metis Child, Family and Community Services	0	0	0	0	0	0	0	0	55	8	7	70
Sub-Total	0	0	0	0	0	0	0	0	55	8	7	70
TOTAL	3,667	866	1,000	5,533	3,745	962	1,075	5,782	4,046	1,003	1,069	6,118

¹ Voluntary Placement Agreement.

Number of Children In Care by Placement Type

As at March 31, 2005 (numbers include both federal and provincial responsibility)

Service Providers	Foster Homes ¹	Residential Care ²	Other Placement Resources ³	Selected Adoption Probation	Other Non-Pay Care Living Arrangements ⁴	Total
FIRST NATION NORTH AUTHORITY						
Awasis Agency of Northern Manitoba	149	9	119	1	48	326
Cree Nation Child and Family Caring Agency	115	30	94	0	28	267
Island Lake First Nations Family Services	95	7	0	2	9	113
Nisichawayasihk Cree Nation Family and Community Services	72	0	0	0	0	72
Kinisao Sipi Minisowan Agency	88	6	3	0	12	109
Sub-Total	519	52	216	3	97	887
FIRST NATION SOUTH AUTHORITY						
Anishinaabe Child and Family Services	189	4	30	0	7	230
Dakota Ojibway Child and Family Services	300	13	77	0	13	403
Intertribal Child and Family Services	83	1	2	0	2	88
Peguis Child and Family Services	59	4	8	0	0	71
Sagkeeng Child and Family Services	43	2	24	0	2	71
Southeast Child and Family Services	449	39	33	0	43	564
West Region Child and Family Services	279	10	65	0	47	401
Sub-Total	1,402	73	239	0	114	1,828
GENERAL AUTHORITY						
Child and Family Services of Central Manitoba	54	6	18	0	7	85
Child and Family Services of Western Manitoba	63	11	20	4	15	113
Churchill Health Centre	4	7	1	0	1	13
Jewish Child and Family Service	14	0	0	1	0	15
Eastman Region	37	2	2	0	6	47
Interlake Region	35	5	14	3	7	64
Northern Region	127	21	66	1	24	239
Parkland Region	9	0	4	0	3	16
Winnipeg Region	1,756	178	626	65	116	2,741
Sub-Total	2,099	230	751	74	179	3,333
METIS AUTHORITY						
Metis Child, Family and Community Services	43	7	15	0	5	70
Sub-Total	43	7	15	0	5	70
TOTAL	4,063	362	1,221	77	395	6,118

¹ Includes regular rate and special rate foster homes.

² Includes private group homes, own-agency group homes, and residential treatment centres.

³ Includes places of safety.

⁴ Includes St. Amant Centre, Manitoba Youth Centre, hospitals and other facilities.

Child Maintenance Provincial Days of Care
Actuals 2004/05

Foster & Special Rate Care

Agency/Region	Level I	Level II-V	Sub-Total	Residential Care*	Total
The General Child and Family Services Authority					
Agencies/Regions					
Winnipeg Child and Family Services Region	247,414	618,666	866,080	48,487	914,567
Child and Family Services of Central Manitoba	5,569	17,169	22,738	2,157	24,895
Child and Family Services of Western Manitoba	10,241	44,011	54,252	4,170	58,422
Jewish Child and Family Service	31	5,595	5,626	--	5,626
Churchill Health Centre	1,545	1,672	3,217	1,314	4,531
Eastman Region	3,789	8,445	12,234	803	13,037
Interlake Region	13,593	6,127	19,720	1,692	21,412
Parkland Region	5,744	17,736	23,480	1,216	24,696
Northern Region – Norman	13,864	12,062	25,926	2,047	27,973
Northern Region – Thompson	36,564	30,481	67,045	3,799	70,844
Sub-Total	338,354	761,964	1,100,318	65,685	1,166,003
First Nations of Northern Child and Family Services					
Authority Agencies					
Awasis Agency of Northern Manitoba	8,752	3,574	12,326	--	12,326
Cree Nation Child and Family Caring Agency	4,279	23,102	27,381	1,227	28,608
Island Lake First Nations Family Services	17	6,728	6,745	68	6,813
Kinosao Sipi Minisowin Agency	95	5,929	6,024	66	6,090
Nisawayasihik Cree Nation Family and Community Services	1,057	876	1,933	4	1,937
Sub-Total	14,200	40,209	54,409	1,365	55,774
First Nations of Southern Manitoba Child and Family Services Authority Agencies					
Dakota Ojibway Child and Family Services	15,739	29,803	45,542	369	45,911
West Region Child and Family Services	11,935	43,834	55,769	829	56,598
Intertribal Child and Family Services	3,973	14,996	18,969	331	19,300
Southeast Child and Family Services	10,034	37,446	47,480	1,134	48,614
Anishinaabe Child and Family Services – West	19,445	32,026	51,471	325	51,796
Peguis Child and Family Services	6,709	11,246	17,955	201	18,156
Sagkeeng Child and Family Services	2,598	6,664	9,262	--	9,262
Sub-Total	70,433	176,015	246,448	3,189	249,637
The Metis Child and Family Services Authority					
Metis Child and Family Services					
	2,266	5,565	7,831	352	8,183
Sub-Total	2,266	5,565	7,831	352	8,183
TOTAL	425,253	983,753	1,409,006	70,591	1,479,597

* Includes group homes and child care treatment centres.

History of Funding (\$000)
2002/03 to 2004/05

Service Provider	2002/03	2003/04	2004/05
The General Child and Family Services Authority/ Agencies/Regional Offices			
General Child and Family Services Authority	\$0.0	\$0.0	\$528.6
Winnipeg Child and Family Services	88,645.6	61,609.9*	67,807.4
Child and Family Services of Central Manitoba	3,839.9	3,840.3	3,296.7
Child and Family Services of Western Manitoba	5,891.1	6,563.1	7,067.6
Jewish Child and Family Service	587.3	760.4	742.1
Churchill Health Centre	195.9	139.9	229.5
Eastman Region	906.6	1,070.2	981.9
Interlake Region	1,520.0	1,425.8	1,080.0
Parkland Region	2,105.3	2,285.3	1,716.3
Northern Region – Norman	1,862.4	2,182.3	1,934.2
Northern Region – Thompson	3,365.0	3,440.2	3,805.5
Sub-Total	108,919.1	83,317.4	89,189.8
First Nations of Northern Manitoba Child and Family Services Authority/Agencies			
First Nations of Northern Manitoba Authority	-	-	577.4
Awasis Agency of Northern Manitoba	714.2	867.9	897.5
Cree Nation Child and Family Caring Agency	1,651.0	1,672.2	2,271.5
Island Lake First Nations Family Services	518.4	522.1	503.4
Kinosao Sipi Minisowin Agency	261.0	353.3	611.0
Nisawayashih Cree Nation Family and Community Services	172.9	187.4	184.0
Sub-Total	3,317.5	3,602.9	5,044.8
First Nations of Southern Manitoba Child and Family Services Authority/Agencies			
First Nations of Southern Manitoba Authority	-	-	1,076.2
Dakota Ojibway Child and Family Services	1,105.1	1,183.0	2,125.9
West Region Child and Family Services	3,829.2	3,929.6	4,581.0
Southeast Child and Family Services	3,107.4	3,595.1	3,667.8
Intertribal Child and Family Services	1,029.3	1,140.0	1,364.2
Anishinaabe Child and Family Services – West	2,450.8	2,670.5	3,191.1
Peguis Child and Family Services	988.4	1,040.2	1,132.6
Sagkeeng Child and Family Services	374.8	466.3	594.9
Sub-Total	12,885.0	14,024.7	17,733.7
Metis Child and Family Services Authority			
Directorate Programs	775.8	836.9	938.0
MANDATED AGENCIES SUB-TOTAL	125,897.4	101,781.9	113,852.6
Treatment Centres – Grants	5,891.6	6,147.2	6,405.0
Residential Care	17,668.0	19,161.9	20,807.2
Other Agencies/Programs	7,738.6	885.9	894.6
TOTAL	\$157,195.6	\$127,976.9	\$141,959.4

* The decrease in funding for Winnipeg Child and Family Services in 2003/04 is due to salary and operating costs now being provided through the Community Service Delivery Division. This change occurred as part of the department's Integrated Service Delivery initiative.

FAMILY AND COMMUNITY SUPPORT

Objectives

- To provide funding, program and administrative direction to a continuum of community-based agencies offering services to at-risk children and families.

Responsibilities

- Provides policy, program support and administrative management for the following programs:
 - Manitoba Child Care Program
 - Family Violence Prevention Program
 - Community Support

Manitoba Child Care Program

Objectives

- To promote sustainable, accessible, affordable, high-quality early childhood learning and care that supports the positive development of children and their families and to assist child care facilities to meet established standards of care.
- To plan and develop innovative means of meeting the child care needs of parents, to promote positive developmental care for children, including those with special needs and to support parental participation in early childhood care and education services.

Responsibilities

- Develops legislation, regulations, policies and standards relating to early childhood learning and care in Manitoba.
- Supports safe, accessible and affordable high-quality child care.
- Monitors compliance with standards and regulations.
- Oversees the Subsidy Program budget, which provides financial assistance to eligible families.
- Assesses centres' financial operations and provides grants to eligible facilities.
- Assists families participating in employment and training to find and maintain suitable child care.
- Supports inclusion of children with special needs in child care.
- Reviews and adjusts regulations, policies and systems to support continuous program development, through the Child Care Regulatory Review Committee.
- Classifies all child care assistants and early childhood educators who work in licensed child care centres.
- Provides competency-based training to enable child care assistants to obtain an Early Childhood Educator II classification.

- Provides an annual training grant to newly licensed family child care providers and currently licensed family child care providers and child care assistants who successfully complete a relevant and accredited 40-hour course.

09-4C-1 Manitoba Child Care Program

Expenditures by Sub-Appropriation	Actual 2004/05 \$000	FTE	Estimate 2004/05 \$000	Variance Over/(Under)	Expl. No.
Total Salaries and Employee Benefits	961.3	15.50	883.6	77.7	
Other Expenditures	303.2		306.0	(2.8)	
Financial Assistance and External Agencies	64,600.2		67,583.8	(2,983.6)	1
Total Other Expenditures	64,903.4		67,889.8	(2,986.4)	

1. The variance is due to fewer children in subsidized care in 2004/05 and under expenditure in operating grants.

Activities/Highlights in 2004/05

- Increased the total budget for child care by an additional \$4.1 million, to implement year three of *Manitoba's Five-Year Plan for Child Care*, which includes initiatives to improve quality, accessibility and affordability.
- Increased financial assistance in the form of operating grants to child care facilities to increase wages and incomes for service providers and to assist them to meet established standards of care. Annual grants were increased per child space to the following amounts:

Centre Spaces		Family Child Care Home Spaces	
Infant	\$7,020	Infant	\$877
Preschool	\$2,262	Preschool	\$360
School age	\$ 647	School age	\$306

- Continued to implement the \$250.00 training grant for newly licensed family child care providers, as well as for existing providers and child care assistants, who successfully complete a 40-hour accredited course in early childhood education. Provided funding to make the grant available on an annual basis.
- Increased funding to expand the Manitoba Child Care Program's competency-based training programs in order to enroll and graduate more trained Early Childhood Educators.
- Increased funding to continue the public education and student recruitment campaign for early childhood education – "Growing Minds... Growing Opportunities," which is aimed at attracting more students to the field of early childhood education.
- Continued to work with Manitoba Advanced Education and Training to increase the number of students enrolled in approved early childhood training programs.

- Increased funding for the Subsidy Program to cover cost increases and to support more subsidized children. In 2004/05, an average of 11,027 children received subsidized child care every four-week period.
- Increased funding for the Children with Disabilities Program to support more children with disabilities and provide wage increases for their workers.
- Continued to meet with the Child Care Regulatory Review Committee on improving the child care system in Manitoba.
- Began working with the Government of Canada to establish an agreement on early learning and child care.

Centres and Homes
Total Facilities and Spaces
 2003/04 to 2004/05

Centres	2003/04		2004/05	
	No. of Centres	No. of Spaces	No. of Centres	No. of Spaces
Fully Funded	489	17,388	502	18,177
Unfunded Non-Profit	33	2,290	36	2,004
Private	45	1,747	36	1,463
Total	567	21,425	574	21,644

Homes	2003/04		2004/05	
	No. of Homes	No. of Spaces	No. of Homes	No. of Spaces
Fully Funded	499	3,511	488	3,364
Unfunded	92	698	94	718
Total	591	4,209	582	4,082

Fully Funded Centres and Homes
as of March 31, 2005

Region	Centres		Homes		Total	
	No. of Centres	No. of Spaces	No. of Homes	No. of Spaces	No. of Facilities	No. of Spaces
Winnipeg	275	12,224	209	1,393	484	13,617
Westman	64	1,611	141	987	205	2,598
Eastman	44	1,141	28	193	72	1,334
Central	50	1,448	25	181	75	1,629
Interlake	23	564	46	329	69	893
Parkland	24	523	17	112	41	635
Northern	22	666	22	169	44	835
Total	502	18,177	488	3,364	990	21,541

Private Centres
as of March 31, 2005

Region	Total No. of Facilities	Total No. of Spaces
Winnipeg	33	1,420
Other Regions	3	43
Total	36	1,463

Licensing Orders, Suspensions, Refusals
2004/05

Facilities	Number of Licensing Orders*	Licence Suspensions/Refusals
Non-profit centres	0	-
Private centres	0	-
Homes	1	1
Total	1	1

* A licensing order is issued under Section 18 of The Community Child Day Care Standards Act when serious violations of licensing regulations occur

**MANITOBA'S FIVE-YEAR PLAN FOR CHILD CARE
STATUS REPORT**

PROVINCE'S FIVE-YEAR TARGETS	YEAR 1 2002/03	YEAR 2 2003/04	YEAR 3 2004/05	TOTAL YEARS 1, 2 & 3
1. Increase salaries for early childhood educators by 10%	2% salary increase	2% salary increase	2% salary increase	6% salary increase
2. Increase incomes for family child care providers by 10%	.5% revenue increase	.5% revenue increase	2% revenue increase	3% revenue increase
3. Train 450 more early childhood educators	<p align="center">Graduates</p> Competency Based Assessment (CBA) 9 CBA-Prior Learning Assessment (PLA) 23 Modified CBA-PLA Workplace 11 Workplace - <i>TOTAL GRADUATES</i> 43	<p align="center">Graduates</p> Competency Based Assessment (CBA) 7 CBA-Prior Learning Assessment (PLA) 16 Modified CBA-PLA Workplace 5 Workplace 22 <i>TOTAL GRADUATES</i> 50	<p align="center">Graduates</p> Competency Based Assessment (CBA) 5 CBA-Prior Learning Assessment (PLA) 11 Modified CBA-PLA Workplace 3 Workplace 62 International CBA 5 <i>TOTAL GRADUATES</i> 86	179 Graduates to date
4. Designated training for new family child care providers	No action	New regulation developed requiring new providers licensed after January 1, 2003 to complete an approved 40-hour course on family child care or early childhood education within 1 year of being licensed	Done	Accomplished
5. 5,000 more spaces	347 spaces in 29 centres	788 spaces	0	1,135 spaces
6. Expand nursery schools and link closer to other early childhood development initiatives	Review underway – scan of currently licensed nursery schools	Review underway	Review underway	No action to date
7. Adjust income levels and allowable deductions so more low- and middle-income families are eligible	Review underway	Review underway	Review underway	No action to date
8. Reduce \$2.40/day non-subsidized parent fee	Review underway	Review underway	Review underway	No action to date
9. More subsidies	No action	Increased subsidized children and full-day cost for school days before Labour Day provided, \$1,628.5	Volume increase of 265 subsidized children for \$1,280.8	Funding provided to accommodate more children using licensed subsidized child care
10. Expand CBA	Funding provided	Funding provided	Funding provided and pilot for family child care home providers, as well as international candidates initiated	Ongoing

PROVINCE'S FIVE-YEAR TARGETS	YEAR 1 2002/03	YEAR 2 2003/04	YEAR 3 2004/05	TOTAL YEARS 1, 2 & 3
11. Public education and recruitment campaign to attract more students to the field	Website information, fact sheets, brochure, poster, display unit, banner, advertising, career fairs	\$25,000.00	\$40,000.00	Ongoing
12. Incentives for family child care providers and Child Care Assistants to begin training	No action	\$250.00 per candidate for training grants	Training grant made available on an annual basis	251 Grants approved
13. Freeze maximum daily parent fees	Done	Done	Done	Accomplished
14. Incentives to encourage family child care for infants	No direct action; discussion about directing funds to public education about the value of licensed child care	No direct action; however training grants to raise quality overall provided (see #12)	No direct action; however, training grants provided annually (see #12) and public education expanded (see #11)	Ongoing

Family Violence Prevention

Objectives

- To promote the elimination of intimate partner violence through the development and support of community-based services; and
- To provide policy and program direction, as well as funding, to specialized services for women, their children and men caught in the cycle of family violence. These services are delivered by 38 programs housed within 34 community-based agencies across the province.

Responsibilities

- Provides grants, monitors, and evaluates agencies' financial operations and service delivery to ensure accountability for public funds and service quality management.
- Develops and implements policies and program standards for women's shelters, and support services for women, children and men caught in the cycle of family violence.
- Provides program consultation and support to external agencies.

09-4C-2 Family Violence Prevention

Expenditures by Sub-Appropriation	Actual 2004/05 \$000	FTE	Estimate 2004/05* \$000	Variance Over/(Under)	Expl. No.
Total Salaries and Employee Benefits	557.5	9.00	549.0	8.5	
Other Expenditures	89.6		92.9	(3.3)	
External Agencies	9,909.3		10,135.6	(226.3)	1
Total Other Expenditures	9,998.9		10,228.5	(229.6)	

* The 2004/05 Estimate reflects amounts as displayed in the printed Main Estimates on behalf of the Department of Family Services and Housing, as well as an allocation from Enabling Appropriations for increased salary costs to provide for severance related costs.

1. The variance is due to delays in implementation of contracts respecting Lavoie Initiatives.

Activities/Highlights in 2004/05

- Provided new funding for the support stream of “Domestic Violence Support and Legal Services: A Woman’s Place”, a program operated by the Nor’West Co-op Community Health Centre.
- Provided new funding for staff benefits and pensions at children’s Access/Exchange Visitation Centres in Manitoba (Winnipeg, Interlake and Brandon).
- Provided additional funding to the Men’s Resource Centre to provide peer mentor training workshops in rural regions. These workshops focus on training men in rural communities to support other men affected by family violence.
- Provided funding support to the Family Violence Counselling Program (Nor’West Co-op Community Health Centre) toward a new program for child and youth witnesses of domestic violence and teenage girls who have experienced intimate partner abuse.
- Established a new toll-free telephone line for a clinical consultant available to support front line staff at Family Violence Prevention Program (FVPP) funded agencies as they deal with complex client cases.
- Increased core grant funding at all Family Violence Prevention agencies.
- Developed and distributed an orientation package for new board members and senior staff for all FVPP funded agencies.
- Participated in provincial and tri-provincial teams as co-principal investigator with Research and Education for Solutions to Violence and Abuse (RESOLVE) for “The Healing Journey: A Longitudinal Study of Women who have been Abused by Intimate Partners” (funded by the Social Sciences and Humanities Research Council of Canada).
- Participated in the “Stolen Sisters” provincial interdepartmental working group.
- Participated in a national research project with RESOLVE related to research needs on issues related to Family Violence and the Justice System.

- Provided ongoing consultation with service providers regarding policy issues and specific operational matters, as well as assistance in case management of client issues.
- Continued the annual quality assurance reviews in support of services to women, children and men caught in the cycle of violence.
- Monitored the implementation of recommendations in agency audit reviews.
- Continued to ensure that all funded agencies have current, signed contracts/Service Purchase Agreements, standards and corresponding program manuals.
- Continued to work with key community stakeholders and other relevant government departments to identify existing gaps in services and develop program responses.
- Continued to organize and support regional meetings on family violence prevention with relevant stakeholders (Royal Canadian Mounted Police, Addictions Foundation of Manitoba, Child Welfare, etc.) in order to foster a community-based prevention/intervention approach based on communication, support and referral.
- Continued to represent Family Violence Prevention on several interdepartmental/intergovernmental/inter-agency committees and advisory/planning groups on a local, national and international level.
- Revised program standards manuals for residential second-stage housing programs, women's resource centres, shelters, and urban support programs to further strengthen and support program goals and outcomes.
- Continued to support Domestic Violence Prevention Month with the month-long promotional campaign titled "Promises aren't the only things that get broken" with the distribution of buttons, posters, pamphlets and bus shelter advertisements.
- Continued the focussed effort to coordinate family violence law, policy and protocol within the provincial government and other levels of government.

Range of Services

Women's Resource Centres

Nine Women's Resource Centres provide individual counselling, information and referral, outreach and support groups to women affected by domestic violence, as well as educational programs, volunteer training and community development activities.

- Fort Garry Women's Resource Centre Inc.
- Interlake Women's Resource Centre Inc.
- Lakeshore Women's Resource Centre Inc.
- North End Women's Centre Inc.
- Pluri-elles Manitoba Inc.
- Swan Valley Crisis Centre Inc.
- Snow Lake Centre in Family Violence Inc.
- The Women's Centre
- Women's Safe Haven/Resource Service Inc.

Women's Shelters

Ten Women's Shelters provide emergency accommodations and supportive counselling to women and their children who are victims of family violence.

- Eastman Crisis Centre Inc.
- Ikwe-Widdjitiwin Inc.
- Parkland Crisis Centre Inc.
- Portage Women's Shelter Inc.
- Nova House Inc.
- South Central Committee on Family Violence Inc.
- The Pas Committee for Women in Crisis Inc.
- Thompson Crisis Centre Inc.
- Osborne House Inc.
- Westman Women's Shelter (YWCA Brandon)

Information/Crisis Lines

A provincial toll-free information/crisis line (1-877-977-0007) offers an accessible source of information and support for individuals seeking assistance due to violence in their families or in the families of someone they are concerned about.

Residential Second-Stage Housing Programs

Four Residential Second-Stage Housing Programs offer protective, affordable long-term housing and services for women leaving an abusive relationship but who have extensive outstanding needs. These programs also provide comprehensive emotional and practical support including individual and group counselling, parenting support, and information.

- Alpha House
- L'Entre-temps des franco-manitobaines Inc.
- Samaritan House Ministries Inc.
- W.I.S.H. (Women in Second-Stage Housing) Inc.

Urban Support Programs

Seven Urban Support Programs located in Winnipeg provide individualized counselling, open and closed support groups, longer-term counselling services, training to other service providers and public education.

- Evolve Program - Klinik Community Health Centre Inc.
- Family Violence Counselling Program - Ma Mawi Wi Chi Itata Centre Inc.
- Family Violence Counselling Program - Nor'West Co-op Community Health Centre
- Immigrant Women's Counselling Services - Nor'West Co-op Community Health Centre
- A Woman's Place – Nor'West Co-op Community Health Centre
- Native Women's Transition Centre
- The Laurel Centre

Specialized Programs

Eight Specialized Programs, including Supervised Access Services, Couples' Counselling, the Men's Resource Centre and programs for men affected by family violence.

- Elizabeth Hill Counselling – Couples' Counselling Program
- The Men's Resource Centre

- Winnipeg Children's Access Agency
- Interlake/Eastman Visitation Centre
- Brandon Access/Exchange Services
- Thompson Access/Exchange Centre
- Couples' Counselling Program - YWCA of Brandon
- Men's Program – The Counselling Centre

Number of Clients Served by Residential Second-Stage Programs

2002/03 to 2004/05

Type of Program	2002/03	2003/04	2004/05
Interim Housing*	182	169	116
Long-Term Second Stage**	199	133	121
Total	381	302	237

* Includes women and children in Shelter Interim Housing.

** Includes residential and non-residential women and children. The totals no longer include follow-up clients who, by definition, have already been counted as residential clients.

Number of Clients Accessing Urban Support Programs

2002/03 to 2004/05

	2002/03	2003/04	2004/05
Total	2,338	3,425	3,522

Number of Calls Received by Shelter Crisis/Information Lines

2002/03 to 2004/05

Type of Service	2002/03	2003/04	2004/05
Osborne House	8,276	7,862	8,888
Ikwe Widdjiitiwin*	11,601	10,533	1,485
Other Shelter Crisis Line Calls	10,284	10,613	8,581
Total	30,161	29,008	18,954

* Ikwe receives calls through the provincial toll-free 1-877 crisis/information line as all Manitoba shelters do. Ikwe has also maintained its own line in support of enhanced access to services for women in rural Aboriginal communities. The reported decrease in calls received by Ikwe in 2004/05 is a result of the agency no longer counting administrative calls as crisis line contacts.

Number of Residential Bednights - Women's Shelter Services

2002/03 to 2004/05

Type of Agency	2002/03	2003/04	2004/05
Shelters	44,503	45,049	46,499
Women's Resource Centres*	732	3,247	2,813
Total	45,235	48,296	49,312

* Increase in resource centre bednights in 2003/04 due to inclusion of Women's Safe Haven residential data.

Number of Clients Served by Shelters

2002/03 to 2004/05

Type of Service	2002/03	2003/04	2004/05
Crisis Intervention:			
Residential	1,677	1,555	1,746
Non-residential	716	714	593
Children's Counselling*	1,472	1,289	1,307
Follow-Up Counselling	627	535	481
Total	4,492	3,558**	3,646

* Children's Counselling includes residential and non-residential services.

** Includes residential and non-residential women and children. From 2003/04 onward, the total no longer includes follow-up clients who, by definition, have already been counted as residential clients.

Number of Clients Served by Women's Resource Centres

2002/03 to 2004/05

	2002/03	2003/04	2004/05
Total*	35,879	32,033	34,325

* Includes information/referral, and counselling clients.

History of Funding to External Agencies by Type of Service (\$000)

Category	2002/03	2003/04	2004/05
Shelters	\$4,052.0	\$4,113.2	\$4,175.3
Fee Waiver	54.6	48.1	47.3
Facility Cost	633.4	633.4	608.5
Per Diem	1,090.8	1,081.5	1,139.7
Shelter Sub-Total	5,830.8	5,876.2	5,970.8
Second Stage	412.5	418.9	425.3
Urban Support Program	1,632.6	1,695.7	1,739.1
Women's Resource Centres	1,185.1	1,246.0	1,251.1
Lavoie Inquiry Initiatives	501.2	575.1	523.0
Total	\$9,562.2	\$9,811.9	\$9,909.3

Community Support

Objectives

- To contribute to the promotion of the healthy social development of children, families and communities, and in particular those at-risk, through the development and management of a continuum of early intervention and prevention services.

Responsibilities

- Establishes and maintains relationships with community-based agencies and the Community Service Delivery Division to manage and develop a continuum of early intervention and prevention services for at-risk children, families and communities within the context of an integrated service delivery system.
- Participates in processes to identify the need for community support, community development and capacity building.
- Works with other divisions in the development and implementation of integrated service delivery.
- Represents the division and the department regarding community support and community development issues.
- Provides funding to community-based agencies and ensures compliance with accountability requirements.
- Provides policy support, advice and consultation concerning "community support" issues (including funded agencies) and the Family Conciliation Program (which provides information/referral services, conciliation counselling, court-ordered assessments, including brief consultations, group programs for children, mediation and comprehensive mediation and parent education).
- Develops and implements a "community support" policy framework to guide the work of agencies and government in the way they deliver programs and services to help meet the needs and foster the healthy social development of at-risk children, families and communities.

09-4C-3 Community Support

Expenditures by Sub-Appropriation	Actual 2004/05 \$000	FTE	Estimate 2004/05* \$000	Variance Over/(Under)	Expl. No.
Total Salaries and Employee Benefits	287.0	4.00	369.5	(82.5)	1
Other Expenditures	11.4		20.2	(8.8)	
External Agencies	7,692.8		7,648.3	44.5	2
The Family Support Innovations Fund	652.4		652.4	0.0	
Total Other Expenditures	8,356.6		8,320.9	35.7	

* The 2004/05 Estimate reflects amounts as displayed in the printed Main Estimates on behalf of the Department of Family Services and Housing, as well as an allocation from Enabling Appropriations for increased salary costs to provide for severance related costs.

1. The surplus is the result of an FTE retraction due to a recent retirement.
2. The increase is due to third party liability costs for Ma Mawi Wi Chi Itata Centre Inc.

Activities/Highlights in 2004/05

During 2004/05, the branch engaged in the following key activities:

- Provided funding to 27 agencies, who deliver approximately 74 programs for children and families.
- Coordinated the review, negotiations, revision and implementation of service purchase agreements with funded agencies.
- Participated in the ongoing planning and implementation of the department's Integrated Service Delivery.
- Managed funding, community, and agency relations issues and requests regarding funded-agency programs and projects.
- Reviewed and provided advice on a number of proposals received by other programs in government.
- Participated on a number of inter-departmental and inter-governmental committees.

Family Conciliation

The Family Conciliation program is delivered through the department's Community Service Delivery Division, and is the social services component of the Court of Queen's Bench, Family Division. Policy responsibility for Family Conciliation rests with the Community Support Program, Child and Family Services Division.

Family conciliation services are provided in Winnipeg directly by Family Conciliation as part of the Winnipeg Services Branch, and in other areas of the province by regional office staff, funded by the Rural and Northern Services Branch of the Community Service Delivery Division in the Westman, Parkland, Northern (Norman), and Northern (Thompson) regions.

Family Conciliation's objective is to ensure the availability of a range of high-quality dispute resolution services to families disrupted by separation or divorce, and where ongoing parenting of the children is of primary concern.

Family Conciliation's objective is achieved through the following activities:

- administration of Family Conciliation services (Winnipeg), which provides social services support to the Family Division of the Court of Queen's Bench, including information/referral, court-ordered assessments including brief consultation, mediation, conciliation, counselling, group programs, and the Parent Information Program;
- development and monitoring of program policies and service standards across the province;
- provision of training, consultation, and leadership in the development of regional services; and
- consultation with other agencies, professionals and the public.

These activities involve the provision of the following services:

- **Information and Referral** is an intake service. Individuals and families are assisted in addressing issues and identifying possible solutions, informed of community and government services that may be appropriate to their situation, and are referred accordingly.
- **Conciliation Counselling** is short-term, separation-related counselling focussed on parents' and children's adjustment to family reorganization after separation/divorce.
- **Mediation** is a structured, short-term intervention to assist families undergoing separation/divorce in developing a parenting plan, to maintain a continuing relationship among children, parents, and extended family, and to protect children from parental conflict. This is a preferred intervention for resolving custody/access conflicts. Parents may also choose to mediate financial issues arising from their separation (comprehensive mediation) regarding child support, spousal support, and division of marital property.
- **Court-Ordered Assessment Reports** provide comprehensive family evaluations, professional opinions, and recommendations to the court concerning the best interests of children in custody, access, and guardianship matters. This process serves as a vehicle for the resolution of custody/access/guardianship disputes by providing information that can be used in settlement meetings, lawyer negotiations, or litigation as circumstances warrant. It serves parents, children, lawyers, and the court by recommending courses of action and available resources that may serve to ameliorate the destructive impact of conflict on the families involved.

- **Brief Consultation Service** (Pilot Project) provides brief consultation for families and children in a shorter time frame, focuses on the “voice of the child” for children ages 11 to 16, and offers additional information in a consultative format for issues related to time sharing, child developmental needs, parental communication, and other aspects of parenting plans for children of all ages.
- **The Parent Education Program**, "For the Sake of the Children," educates and focuses parents on the needs of their children in the context of divorce. It is designed to help all separating parents, and is an essential first step to mediation.
- **Children's Therapeutic Group** for children aged 8 to 12, assists children experiencing trauma, loss, and reorganization after divorce. This ten-week session is designed for children living in families experiencing severe parental conflict.
- **Staff presentations** on children and divorce to community organizations, and participation in various community and government committees.

Activities/Highlights in 2004/05

In 2004/05, the Family Conciliation program achieved the following accomplishments throughout the province:

- Provided high quality family conciliation services, which resulted in a total of 2,469 client service contacts and 3,235 clients served through the Parent Information Program, “For the Sake of the Children,” for which implementation and development has continued.
- Provided conciliation counselling services (37 client service contacts).
- Provided mediation services to 603 families.
- Completed a total of 303 court-ordered assessment reports.
- Provided Brief Consultation Services to 124 families.
- Delivered children's workshops, involving 27 children.

In addition to these accomplishments, ongoing activities in 2004/05 included:

- Continued public information and education, through numerous presentations and meetings, to inform the public of the needs of divorcing families, and the services provided by Family Conciliation.
- Continued education to describe the service to lawyers and the courts, to encourage more appropriate referral and utilization of the service.
- Continued to review and determine effective educational programming for divorcing/separating parents and their children.
- Continued development and review of program guidelines.
- Continued use of focussed assessment services to meet the differential needs of families experiencing separation and divorce.
- Continuation of the Brief Consultation Service to provide the court and families with consultation on matters before the court within a shorter time frame and with an emphasis on the “voice of the child” for children ages 11 to 16 and consultation in other matters related to children of all ages.

Family Conciliation Service Profile

Type of Service	2002/03					2003/04					2004/05							
	Wpg	West - man	Park- land	Thomp son	Nor- man	Total	Wpg	West- Man	Park- land	Thomp- son	Nor- man	Total	Wpg	West- man	Park- land	Thomp- son	Nor- man	Total
	Information and Referral	1,650	661	-	134	10	2,455	1,853	599	11	98	27	2,588	1,878	519	1	29	42
Conciliation Counselling	6	4	-	17	1	29	15	3	8	9	1	36	28	6	2	1	-	37
Mediation	480	102	2	34	8	626	461	95	23	25	12	616	469	94	18	8	14	603
Court-Ordered Assessment Report	183	43	8	12	8	254	255	34	11	10	18	328	221	46	11	18	7	303
Brief Consultation Service	122	-	-	-	-	122	133	-	-	-	-	133	124	-	-	-	-	124
Children's Group	18	-	-	-	-	18	20	7	-	-	12	39	16	11	-	-	-	27
Parent Education Program	3,026	289	-	34	136	3,485	3,432	339	96	49	127	4,043	2,865	247	42	5	76	3,235
TOTAL	5,485	1,099	10	231	163	6,988	6,169	1,077	149	191	197	7,783	5,601	923	74	61	139	6,798

Family Conciliation Mediation Referral Sources

Referral Source	Winnipeg				Westman Region				Parkland Region				Northern (Thompson) Region				Northern (Norman) Region			
	2002/03	2003/04	2004/05	2004/05	2002/03	2003/04	2004/05	2004/05	2002/03	2003/04	2004/05	2004/05	2002/03	2003/04	2004/05	2004/05	2002/03	2003/04	2004/05	
	Court	18%	25%	19%	2%	7%	7%	2%	-	8%	-	-	9%	8%	-	-	8%	-	7%	
Lawyer	13%	4%	5%	22%	26%	26%	22%	-	4%	-	-	35%	50%	37%	25%	-	25%	50%		
Self	66%	71%	75%	74%	62%	62%	74%	100%	88%	94%	94%	41%	42%	63%	75%	84%	84%	43%		
Other	3%	-	1%	2%	5%	5%	2%	-	-	6%	6%	15%	-	-	-	8%	-	-		
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		