

CHILD AND FAMILY SERVICES DIVISION

Divisional Goals

- To work with child and family services authorities, community-based agencies, regional offices, community access area teams, and others, to keep children safe and protected, assist people affected by family violence and family disruption, and promote the healthy development, well-being and inclusion of children and families.
- To improve parents' access to quality and affordable child care that assists in the healthy development of children and the social, economic and labour market participation of parents.
- To support the development and maintenance of healthy relationships between parents and children and their extended family networks, address the needs of children in need of protection or alternative care, and assist people affected by family violence and family disruption.
- To assist community organizations and communities to increase their capacity to support the healthy development, well-being and inclusion of children and families.
- To provide policy, program, financial and other assistance and support to authorities, service providers and other organizations.
- To work collaboratively with communities, community organizations, other governments, other funders, and other sectors to improve outcomes and results for children and families.

Divisional Responsibilities

- Administers *The Child and Family Services Act*, *The Child and Family Services Authorities Act*, *The Adoption Act*, *The Intercountry Adoption (Hague Convention) Act* and *The Community Child Day Care Standards Act*.
- Provides central program management of strategic initiatives for Child and Family Services Division programs and co-management of strategic initiatives for other divisions within the department.
- Provides program, policy and administrative direction and support for services to children in care, child protection and adoption services to communities and families in accordance with *The Child and Family Services Act* and *The Adoption Act*. These services are delivered by child and family services agencies and regional offices. As well, there are specialized services delivered by other agencies.
- Licenses and provides program and financial support to child care facilities and subsidies on behalf of eligible families.
- Provides funding, program and administrative direction and support to a wide continuum of community-based agencies, which offer services to abused women, their children, and men with abusive behaviours.
- Provides funding, program and administrative direction to a continuum of community-based agencies offering services to at-risk children and families and provides policy support to the Family Conciliation program.

Programs and services administered by the division are directed and supported by three branches:

- Strategic Initiatives and Program Support
- Child Protection
- Family and Community Support, including:
 - Manitoba Child Care Program
 - Family Violence Prevention Program
 - Community Support Program

STRATEGIC INITIATIVES AND PROGRAM SUPPORT

Objectives

- To provide central program and policy management support for the division and the programs delivered within the division.
- To co-manage implementation of major new initiatives and to ensure collaboration between the operational branches in the division, as well as cooperation with other key departments.
- To coordinate long-term strategies for the Child and Family Services Division within the department and across government.
- To ensure fiscal accountability by assisting branches to manage financial resources and relationships with agencies.
- To provide recommendations on legislative changes to support government initiatives and priorities.
- To enhance the quality of divisional programs by conducting program evaluations and providing advice to the operational branches on how to incorporate best practice approaches into service delivery.

Responsibilities

- Develops an annual strategic plan for the division in consultation with the operational branches.
- Develops implementation plans for new initiatives or major reforms to existing services.
- Provides inter-sectoral coordination of strategies for children across government departments.
- Coordinates the financial management functions for the division including the annual Estimates of Expenditures, cash flow and variance analysis and maintains accountability for public funds administered through the division.
- Reviews legislation and regulations and makes recommendations on amendments.
- Conducts research and program evaluations and advises operational branches and agencies on best practice models.
- Provides consultation on the development of standards for service delivery.

09-4A Strategic Initiatives and Program Support

Expenditures by Sub-Appropriation	Actual 2005/06 \$000	FTE	Estimate 2005/06 \$000	Variance Over/(Under)	Expl. No.
Total Salaries and Employee Benefits	960.9	15.00	978.6	(17.7)	
Other Expenditures	290.0		291.2	(1.2)	
Aboriginal Justice Inquiry - Child Welfare Initiative	1,846.2		1,855.6	(9.4)	
Total Other Expenditures	2,136.2		2,146.8	(10.6)	

Activities/Highlights in 2005/06

During 2005/06, the Branch engaged in the following key activities:

- Continued to co-manage provincial participation in the restructuring of child welfare services resulting from the implementation of the Aboriginal Justice Inquiry – Child Welfare Initiative (AJI-CWI). The Branch, in cooperation with the four Child and Family Service Authorities:
 - First Nations of Northern Manitoba Child and Family Services Authority
 - First Nations of Southern Manitoba Child and Family Services Authority
 - Métis Child and Family Services Authority
 - General Child and Family Services Authoritycompleted coordination of the transfer of cases from non-Aboriginal to Aboriginal child welfare agencies, and continued to coordinate and support the associated transfer of resources. With the completion of case transfers Phase 5, system consolidation and renewal, was initiated.
- Provided support to the division-wide strategic planning effort, with emphasis on enhancing the means to coordinate and collaborate in the management of initiatives, the development of policy, and in the timely response to issues.
- Participated in the ongoing implementation of Manitoba's commitments related to healthy child development, with a particular emphasis on the Early Childhood Development strategy. This was done by encouraging and supporting the development of the Manitoba Children's Agenda, in partnership with the federal government, and by partnering with Healthy Child Manitoba led initiatives.
- Participated in the continuing implementation of the Integrated Service Delivery initiative.
- Coordinated the financial management functions for the division including the annual Estimates of Expenditures, cash flow and variance analysis and processing of accounts.
- Continued the implementation of the Child and Family Service Applications including training, hardware and connectivity to the Applications.
- Provided coordination of policy development consistent with government priorities, departmental objectives and available resources.

CHILD PROTECTION

Objectives

- To ensure that the community and families provide for the safety and well-being of their children under *The Child and Family Services Authorities Act*, *The Child and Family Services Act* and *The Adoption Act*.
- To manage, direct and support branch programs to ensure effective service delivery within available budgetary and human resources.
- To plan and develop a comprehensive continuum of child and family services throughout the province designed to support, supplement and, where necessary, substitute for parental care. This responsibility includes administrative, program and funding support for the four Child and Family Services Authorities to provide high-quality services in accordance with provincial statutory requirements, policy direction and budgetary allocations.
- To provide funding and support to ancillary and related service organizations that provide a range of preventative and supportive services to children and families, including minor and single parents.

The branch's programs include Child and Family Resources and Authority Relations.

Responsibilities

- In accordance with *The Child and Family Services Act*, *The Adoption Act* and *The Child and Family Services Authorities Act*, the Child Protection Branch oversees a comprehensive continuum of child and family services throughout the province. This includes providing policy direction and support to the four Child and Family Services Authorities that administer and provide for the delivery of child welfare services through the agencies they mandate.
- Participates with Authorities and stakeholders in the development of strategic plans for the child and family services system.
- Provides funding, program, and administrative support to Authorities and community-based agencies that provide early intervention and prevention programs and services to at-risk children, families, and communities including consultation and support to the Manitoba Foster Family Network.
- Develops service purchase agreements, funding models, quality assurance mechanisms, reviews financial requirements and maintains accountability for public funds, with respect to Branch programs.
- Identifies policy development issues; reviews and recommends changes to legislation and regulations; and implements approved policies, legislation and regulations.
- Directs, coordinates and evaluates the development of program and service delivery options consistent with government and department objectives and with changing needs.
- Establishes standards and licensing requirements for child care facilities, issues licenses and monitors and audits licensed facilities.
- Establishes provincial standards for service delivery and monitors Authority compliance.
- Promotes high-quality services delivered by child and family services agencies through consultation, training, research and evaluation.

- Ensures service sites have the equipment, training and support necessary to use the Child and Family Services Information System and Intake Module System; oversees system performance; addresses technology issues as they arise; monitors compliance by users and; in cooperation with the Authorities, implements system enhancements as resources allow.
- Provides a range of competency-based training modules for child welfare professionals including caseworkers, supervisors/managers, child and youth care workers, and foster parents. With the four Authorities, plans for the ongoing development of culturally-appropriate training programs.
- Administers centralized provincial services including the Adoption, Post-Adoption, Paternity and Child Abuse Registries, the Child and Family Services Information System and Intake Module System, criminal risk assessments, service provider investigations, residential placements, intake and inquiry concerns, and interprovincial queries.

09-4B Child Protection

Expenditures by Sub-Appropriation	Actual 2005/06 \$000	FTE	Estimate 2005/06* \$000	Variance Over/(Under)	Expl. No.
Total Salaries and Employee Benefits	2,798.1	49.0	2,863.0	(64.9)	
Other Expenditures	1,544.6		1,433.0	111.6	
Authorities and Maintenance of Children	152,881.9		146,327.6	6,554.3	1
The Family Support Innovations Fund	753.0		866.4	(113.4)	
Total Other Expenditures	155,179.5		148,627.0	6,552.5	

* The 2005/06 Estimate reflects amounts as displayed in the printed Main Estimates on behalf of the Department of Family Services and Housing, as well as an allocation from Enabling Appropriations for increased salary costs to provide for severance related costs.

1. The variance is primarily attributable to increased costs at the General Child and Family Services Authority - Winnipeg Child and Family Services, and Child and Family Services of Western Manitoba as well as increased costs in financial assistance for Child Maintenance.

Activities/Highlights in 2005/06

Continued transition of work through the Aboriginal Justice Inquiry – Child Welfare Initiative included:

- Participated at Standing Committee and continued devolution of child and family services delivery responsibilities to the four Child and Family Services Authorities. By October 2005, approximately 3,600 cases had been transferred to new Aboriginal Child and Family Services agencies.
- Participated in the identification of priority tasks and activities with the transition of work from the Implementation Committee to the newly created Resource Development Committee. This included reviewing processes for special rates in foster care and designing a new funding model.
- Continued to partner, support, and assist the Authorities and their agencies with stabilization activities. In addition, participated in two strategic planning sessions during 2005/06 with the four Authorities to identify key tasks. Undertook reviews, developed processes to further stabilize the child and family services system, and developed a 2006/07 workplan.

- Continued with work on revising provincial standards to ensure consistency with *The Child and Family Services Authorities Act*. Completed reviews of standards pertaining to Workforce Qualifications, Voluntary Family Services, and Service Administration. Continued with work on revising Authority Standards and the development of a Quality Assurance Review process.
- Continued to participate in the development of an operational plan with the four Authorities in establishing a Joint Intake and Response Unit.
- Continued to consult and communicate with the four Authorities on policy and program issues, monitoring of fiscal and program issues, and assisted the Authorities to further develop their agency relations functions including, training, advice, and support.

Developed or continued with the following partnerships:

- Continued to represent Manitoba on the National Directors of Child Welfare Committee and serve as the lead for Aboriginal issues at the table.
- Under the umbrella of the National Directors of Child Welfare, Manitoba continued work on a project for the operational testing phase of National Outcomes Measures to collect information on outcomes for children involved with child welfare systems across Canada.
- With the interdepartmental Manitoba Meth Task Force, participated in the development of the provincial protocol for responding to children found in environments involved in the production of crystal methamphetamine.
- Continued to implement the Manitoba Strategy to address the needs of high-risk and sexually exploited youth through the Multi-jurisdictional Implementation Team. Activities included prevention strategies, such as a Student Buddy Support Program and development of child sexual exploitation awareness resources, intervention strategies such as an Outreach project aimed at reducing the number of runaway youth, legislative changes to the definition of sexually exploited youth, and research initiatives around the sexual exploitation of boys. Additionally, in June 2005, increased penalties in *The Child and Family Services Act* for child protection offences were proclaimed.
- Established a collaborative relationship with the Centre of Excellence for Child Welfare in the development of a comprehensive quality assurance strategy with respect to children's residential care programs.
- Established a partnership with the Manitoba Association of Residential Treatment Centres and the Manitoba Foster Family Network to develop and deliver competency-based training to child and youth care and foster parent professionals.
- Under the auspices of the Prairie Child Welfare Consortium, a joint venture of social work faculties and government ministries in the three prairie provinces, completed research into children with disabilities receiving child welfare services to better understand their needs and service requirements. The final report was completed in November 2005 and is available online through the Centre of Excellence for Child Welfare website at: <http://www.cwcs-cepb.ca/DocsEng/DisabilitiesManitobaFinal.pdf>.

Ongoing supports provided by the Branch included:

- Delivered a series of core competency based training and specialized training modules to case workers and supervisors throughout the system. The Branch also provided Child and Family Services Information System (CFSIS) and Intake Module training for the Authorities and their agencies. In addition, the Branch began improvements to the CFSIS application's report capability and ease of use to support for AJI – CWI changes.
- Continued to license and review residential placement resources for children including group homes, emergency shelters, and child care treatment centres. In addition, the Branch processed and prioritized referrals to the residential care system, supported the Youth Emergency Stabilization Services, and made administrative improvements to the Provincial Placement Desk.

Centralized Provincial Services	2004/05	2005/06
Licensed Facilities	116	113
Licensed Beds	679	652
Managed Beds	195	192
Training		
Caseworker	301	275
Culture and Diversity	133	83
Youth Care	403	376
Supervisor	112	163
Specialized Training Modules	112	102
Registries		
Adoption		
Division 1 – Adoption of Permanent Wards ¹	93	61
Division 2 – Private Adoptions ²	24	28
Division 3 – Intercountry Adoptions ³	47	54
Division 4 – De Facto Adoptions ⁴	8	12
Division 5 – Extended Family Adoptions ⁵	7	11
Post-Adoption		
Post-Adoption Registrations	507	404
Post-Adoption Reunions	225	195
Child Abuse		
Child Abuse Registrations	245	181
Employers/Others Using Registry	682	533
Child Abuse Registry Checks	40,675	43,298
Others		
Child Abuse Investigations ⁶	1,491 ⁷	1,104*
Criminal Risk Assessments	8,133	9,055
Repatriations	14	19
Inter-provincial Alerts	333	396
Intake & Inquiry Concerns and Interprovincial Queries	520	600

¹ Child placed by director or agency with permanent guardianship.

² Child placed by biological parent.

³ Child from another country adopted by an approved applicant in Manitoba.

⁴ Child adopted by person who has cared for him/her without financial assistance for at least two years.

⁵ Child adopted by family member who has cared for him/her for at least six months.

⁶ Includes all investigations not only those by provincial investigator.

⁷ Northern Child and Family Services Authority did not report.

* Four Child and Family Services agencies did not report.

Provincial Caseload by Category

As at March 31, 2006 (numbers include both federal and provincial responsibility)

Service Providers	Number of Children in Care	Number of Families Receiving Services	Number of Unmarried Adolescent Parents	Total
FIRST NATION NORTH AUTHORITY				
Awasis Agency of Northern Manitoba	487	697	53	1,237
Cree Nation Child and Family Caring Agency	366	239	4	609
Island Lake First Nations Family Services	204	198	26	428
Kinosao Sipi Minisowin Agency	255	241	15	511
Nisichawayasikh Cree Nation Family and Community Services	253	133	0	386
Opaskwayak Cree Nation Child and Family Services, Inc.*	42	36	3	81
Sub-Total	1,607	1,544	101	3,252
FIRST NATION SOUTH AUTHORITY				
Animikii Ozoson Child and Family Services, Inc.**	155	100	4	259
Anishinaabe Child and Family Services	365	155	2	522
Dakota Ojibway Child and Family Services	643	424	26	1,093
Intertribal Child and Family Services	142	421	3	566
Peguis Child and Family Services	132	196	2	330
Sagkeeng Child and Family Services	218	96	0	314
Southeast Child and Family Services	787	391	24	1,202
West Region Child and Family Services	514	569	0	1,083
Sub-Total	2,956	2,352	61	5,369
GENERAL AUTHORITY				
Child and Family Services of Central Manitoba	73	212	9	294
Child and Family Services of Western Manitoba	111	423	36	570
Churchill Health Centre	16	13	0	29
Eastman Region	133	249	5	387
Interlake Region	46	123	0	169
Jewish Child and Family Service	16	233	1	250
Northern Region	83	105	2	190
Parkland Region	19	57	1	77
Winnipeg Region	1,049	1,570	12	2,631
Sub-Total	1,546	2,985	66	4,597
METIS AUTHORITY				
Metis Child, Family and Community Services	520	483	6	1,009
Sub-Total	520	483	6	1,009
TOTAL	6,629	7,364	234	14,227

* Opaskwayak Cree Nation Child and Family Services, Inc. mandated April 2005. ** Animikii Ozoson Child and Family Services, Inc. mandated October 27, 2005.

Number of Children In Care by Aboriginal Status

As at March 31, 2006 (numbers include both federal and provincial responsibility)

Service Providers	Inuit	Metis	Non Status	Treaty Status	Not Aboriginal	TOTAL
FIRST NATION NORTH AUTHORITY						
Awasis Agency of Northern Manitoba	0	0	63	424	0	487
Cree Nation Child and Family Caring Agency	0	0	13	353	0	366
Island Lake First Nations Family Services	0	0	0	204	0	204
Kinosao Sipi Minisowin Agency	0	2	12	241	0	255
Nisichawayasihk Cree Nation Family and Community Services	0	0	14	239	0	253
Opaskwayak Cree Nation Child and Family Services, Inc.	0	0	0	42	0	42
Sub-Total	0	2	102	1,503	0	1,607
FIRST NATION SOUTH AUTHORITY						
Animikii Ozoson Child and Family Services, Inc.	0	13	9	133	0	155
Anishinaabe Child and Family Services	0	9	32	324	0	365
Dakota Ojibway Child and Family Services	0	3	26	613	1	643
Intertribal Child and Family Services	0	0	9	133	0	142
Peguis Child and Family Services	0	1	24	107	0	132
Sagkeeng Child and Family Services	0	2	12	204	0	218
Southeast Child and Family Services	0	0	38	742	7	787
West Region Child and Family Services	0	0	12	502	0	514
Sub-Total	0	28	162	2,758	8	2,956
GENERAL AUTHORITY						
Child and Family Services of Central Manitoba	0	4	0	2	67	73
Child and Family Services of Western Manitoba	0	5	1	19	86	111
Churchill Health Centre	5	3	0	8	0	16
Eastman Region	0	14	1	20	98	133
Interlake Region	0	4	2	2	38	46
Jewish Child and Family Service	0	0	0	0	16	16
Northern Region	0	14	7	35	27	83
Parkland Region	0	0	3	7	9	19
Winnipeg Region	2	111	71	233	632	1,049
Sub-Total	7	155	85	326	973	1,546
METIS AUTHORITY						
Metis Child, Family and Community Services	7	430	26	36	21	520
Sub-Total	7	430	26	36	21	520
TOTAL	14	615	375	4,623	1,002	6,629

Number of Children In Care by Legal Status

As at March 31 (Numbers include both federal and provincial responsibility)

Service Providers	2003/04			2004/05			2005/06					
	Wards	VPA ¹	Other	Total	Wards	VPA ¹	Other	Total	Wards	VPA ¹	Other	Total
FIRST NATION NORTH AUTHORITY												
Awasis Agency of Northern Manitoba	100	25	108	233	170	38	118	326	283	61	143	487
Cree Nation Child and Family Caring Agency	152	1	39	192	207	1	59	267	266	13	87	366
Island Lake First Nations Family Services	85	22	13	120	71	17	25	113	147	37	20	204
Kinosao Sipi Minisowin Agency	22	12	25	59	57	29	23	109	171	40	44	255
Nisichawayasihk Cree Nation Family and Community Services	45	21	27	93	28	11	33	72	159	35	59	253
Opaskwayak Cree Nation Child and Family Services, Inc.	-	-	-	-	-	-	-	-	22	0	20	42
Sub-Total	404	81	212	697	533	96	258	887	1,048	186	373	1,607
FIRST NATION SOUTH AUTHORITY												
Animikii Ozoson Child and Family Services, Inc.	-	-	-	-	-	-	-	-	124	16	15	155
Anishinaabe Child and Family Services	154	26	41	221	163	17	50	230	255	50	60	365
Dakota Ojibway Child and Family Services	193	24	44	261	289	47	67	403	458	71	114	643
Intertribal Child and Family Services	56	22	13	91	68	6	14	88	106	17	19	142
Peguis Child and Family Services	45	26	5	76	51	12	8	71	83	47	2	132
Sagkeeng Child and Family Services	33	24	10	67	38	25	8	71	164	25	29	218
Southeast Child and Family Services	327	141	33	501	355	176	33	564	541	203	43	787
West Region Child and Family Services	235	44	39	318	281	63	57	401	321	80	113	514
Sub-Total	1,043	307	185	1,535	1,245	346	237	1,828	2,052	509	395	2,956
GENERAL AUTHORITY												
Child and Family Services of Central Manitoba	51	45	26	122	19	44	22	85	21	32	20	73
Child and Family Services of Western Manitoba	140	20	53	213	62	23	28	113	58	16	37	111
Churchill Health Centre	8	4	0	12	10	1	2	13	8	7	1	16
Eastman Region	20	17	17	54	23	12	12	47	53	55	25	133
Interlake Region	46	17	7	70	44	13	7	64	20	16	10	46
Jewish Child and Family Service	7	0	10	17	8	0	7	15	12	0	4	16
Northern Region	198	30	111	339	149	23	67	239	42	11	30	83
Parkland Region	80	10	18	108	11	3	2	16	7	3	9	19
Winnipeg Region	1,748	431	436	2,615	1,887	434	420	2,741	521	335	193	1,049
Sub-Total	2,298	574	678	3,550	2,213	553	567	3,333	742	475	329	1546
METIS AUTHORITY												
Metis Child, Family and Community Services	0	0	0	0	55	8	7	70	316	40	164	520
Sub-Total	0	0	0	0	55	8	7	70	316	40	164	520
TOTAL	3,745	962	1,075	5,782	4,046	1,003	1,069	6,118	4,158	1,210	1,261	6,629

¹ Voluntary Placement Agreement.

Number of Children In Care by Placement Type

As at March 31, 2006 (numbers include both federal and provincial responsibility)

Service Providers	Foster Homes ¹	Residential Care ²	Other Placement Resources ³	Selected Adoption Probation	Other Non-Pay Care Living Arrangements ⁴	Total
FIRST NATION NORTH AUTHORITY						
Awasis Agency of Northern Manitoba	255	25	151	1	55	487
Cree Nation Child and Family Caring Agency	111	51	162	0	42	366
Island Lake First Nations Family Services	150	36	0	3	15	204
Kinosao Sipi Minisowin Agency	201	11	32	0	11	255
Nisichawayasihk Cree Nation Family and Community Services	187	7	47	0	12	253
Opaskwayak Cree Nation Child and Family Services, Inc.	24	2	12	0	4	42
Sub-Total	928	132	404	4	139	1,607
FIRST NATION SOUTH AUTHORITY						
Animikii Ozoson Child and Family Services, Inc.	123	4	23	0	5	155
Anishinaabe Child and Family Services	276	19	58	0	12	365
Dakota Ojibway Child and Family Services	398	48	151	0	46	643
Intertribal Child and Family Services	130	6	6	0	0	142
Peguis Child and Family Services	110	5	16	1	0	132
Sagkeeng Child and Family Services	162	13	33	0	10	218
Southeast Child and Family Services	575	41	149	0	22	787
West Region Child and Family Services	337	12	116	0	49	514
Sub-Total	2,111	148	552	1	144	2,956
GENERAL AUTHORITY						
Child and Family Services of Central Manitoba	48	2	11	1	11	73
Child and Family Services of Western Manitoba	60	6	21	2	22	111
Churchill Health Centre	5	9	1	0	1	16
Eastman Region	81	4	30	0	18	133
Interlake Region	23	8	15	0	0	46
Jewish Child and Family Services	14	0	2	0	0	16
Northern Region	41	10	20	0	12	83
Parkland Region	9	1	3	1	5	19
Winnipeg Region	546	91	315	37	60	1,049
Sub-Total	827	131	418	41	129	1,546
METIS AUTHORITY						
Metis Child, Family and Community Services	297	34	164	0	25	520
Sub-Total	297	34	164	0	25	520
TOTAL	4,163	445	1,538	46	437	6,629

¹ Includes regular rate and special rate foster homes.

² Includes private group homes, own-agency group homes, and residential treatment centres.

³ Includes places of safety.

⁴ Includes St. Amant Centre, Manitoba Youth Centre, hospitals and other facilities

Child Maintenance Provincial Days of Care
Actuals 2005/06

Foster & Special Rate Care

Agency/Region	Level I	Level II-V	Sub-Total	Residential Care*	Total
The General Child and Family Services Authority					
Agencies/Regions					
Winnipeg Child and Family Services Region	135,031	290,038	425,069	36,325	461,394
Child and Family Services of Central Manitoba	7,361	16,388	23,749	1,372	25,121
Child and Family Services of Western Manitoba	8,826	22,415	31,241	3,092	34,333
Jewish Child and Family Service	32	5,507	5,539	0	5,539
Churchill Health Centre	2,436	2,166	4,602	1,059	5,661
Eastman Region	10,511	15,014	25,525	1,231	26,756
Interlake Region	10,006	4,457	14,463	1,114	15,577
Parkland Region	1,176	3,455	4,631	0	4,631
Northern Region	13,746	14,328	28,074	4,309	32,383
Sub-Total	189,125	373,768	562,893	48,502	611,395
First Nations of Northern Child and Family Services					
Authority Agencies					
Awasis Agency of Northern Manitoba	23,731	27,925	51,656	946	52,602
Cree Nation Child and Family Caring Agency	18,022	53,521	71,543	948	72,491
Island Lake First Nations Family Services	3,630	18,427	22,057	382	22,439
Kinosao Sipi Minisowin Agency	4,375	29,895	34,270	88	34,358
Nisichawayasihk Cree Nation Family and Community Services	19,215	22,825	42,040	271	42,311
Opaskwayak Cree Nation Child and Family Services, Inc.	216	1,104	1,320	416	1,736
Sub-Total	69,189	153,697	222,886	3,051	225,937
First Nations of Southern Manitoba Child and Family Services Authority Agencies					
Dakota Ojibway Child and Family Services	38,780	85,018	123,798	2,146	125,944
West Region Child and Family Services	23,491	82,307	105,798	1,508	107,306
Intertribal Child and Family Services	6,815	23,430	30,245	967	31,212
Southeast Child and Family Services	25,126	93,265	118,391	2,240	120,631
Anishinaabe Child and Family Services – West	25,896	54,679	80,575	2,033	82,608
Peguis Child and Family Services	13,228	16,271	29,499	596	30,095
Sagkeeng Child and Family Services	14,879	41,314	56,193	1,837	58,030
Animikii Ozoson Child and Family Services, Inc.	6,753	13,670	20,423	51	20,474
Sub-Total	154,968	409,954	564,922	11,378	576,300
The Metis Child and Family Services Authority					
Metis Child and Family Services					
	46,624	82,931	129,555	4,542	134,097
Sub-Total	46,624	82,931	129,555	4,542	134,097
TOTAL	459,906	1,020,350	1,480,256	67,473	1,547,729

* Includes group homes and child care treatment centres.

History of Funding (\$000)
2003/04 to 2005/06

Service Provider	2003/04	2004/05	2005/06*	2004/05
The General Child and Family Services Authority/ Agencies/Regional Offices				
General Child and Family Services Authority	\$0.0	\$528.6	\$6,470.9	\$528.6
Winnipeg Child and Family Services	61,609.9	67,807.4	47,293.8	67,807.4
Child and Family Services of Central Manitoba	3,840.3	3,296.7	1,040.6	3,296.7
Child and Family Services of Western Manitoba	6,563.1	7,067.6	1,895.4	7,067.6
Jewish Child and Family Service	760.4	742.1	468.5	742.1
Churchill Health Centre	139.9	229.5	298.3	229.5
Eastman Region	1,070.2	981.9	1,951.1	981.9
Interlake Region	1,425.8	1,080.0	1,130.1	1,080.0
Parkland Region	2,285.3	1,716.3	627.8	1,716.3
Northern Region – Norman	2,182.3	1,934.2	1,138.3	1,934.2
Northern Region – Thompson	3,440.2	3,805.5	1,320.3	3,805.5
Sub-Total	83,317.4	89,189.8	63,635.1	89,189.8
First Nations of Northern Manitoba Child and Family Services Authority/Agencies				
First Nations of Northern Manitoba Authority	-	577.4	3,024.8	577.4
Awasis Agency of Northern Manitoba	867.9	897.5	2,527.6	897.5
Cree Nation Child and Family Caring Agency	1,672.2	2,271.5	3,994.3	2,271.5
Island Lake First Nations Family Services	522.1	503.4	1,170.7	503.4
Kinosao Sipi Minisowin Agency	353.3	611.0	2,065.9	611.0
Nisichawayasihk Cree Nation Family and Community Services	187.4	184.0	2,120.0	184.0
Opaskwayak Cree Nation Child and Family Services			83.5	
Sub-Total	3,602.9	5,044.8	14,986.8	5,044.8
First Nations of Southern Manitoba Child and Family Services Authority/Agencies				
First Nations of Southern Manitoba Authority	-	1,076.2	6,949.2	1,076.2
Dakota Ojibway Child and Family Services	1,183.0	2,125.9	5,530.1	2,125.9
West Region Child and Family Services	3,929.6	4,581.0	5,884.5	4,581.0
Southeast Child and Family Services	3,595.1	3,667.8	7,226.2	3,667.8
Intertribal Child and Family Services	1,140.0	1,364.2	1,777.9	1,364.2
Anishinaabe Child and Family Services – West	2,670.5	3,191.1	4,471.9	3,191.1
Peguis Child and Family Services	1,040.2	1,132.6	1,296.7	1,132.6
Sagkeeng Child and Family Services	466.3	594.9	2,805.5	594.9
Animikii Ozoson Child and Family Services			1,007.0	
Sub-Total	14,024.7	17,733.7	36,949.0	17,733.7
Metis Child and Family Services Authority				
Directorate Programs	836.9	938.0	1,792.8	938.0
MANDATED AGENCIES SUB-TOTAL	101,781.9	113,852.6	125,915.9	113,852.6
Treatment Centres – Grants	6,147.2	6,405.0	6,565.0	6,405.0
Residential Care	19,161.9	20,807.2	19,518.5	20,807.2
Other Agencies/Programs	885.9	894.6	882.5	894.6
TOTAL	\$127,976.9	\$141,959.4	\$152,881.9	\$141,959.4

* In 2005/06 all agency grant funding was provided directly to the Authorities.

FAMILY AND COMMUNITY SUPPORT

Objectives

- To provide funding, program and administrative direction to a continuum of community-based agencies offering services to at-risk children and families.

Responsibilities

- Provides policy, program support and administrative management for the following programs:
 - Manitoba Child Care Program
 - Family Violence Prevention Program
 - Community Support

Manitoba Child Care Program

Objectives

- To promote sustainable, accessible, affordable, high-quality early childhood learning and care that supports the positive development of children and their families and to assist child care facilities to meet established standards of care.
- To plan and develop innovative means of meeting the child care needs of parents, to promote positive developmental care for children, including those with special needs and to support parental participation in early childhood care and education services.

Responsibilities

- Develops legislation, regulations, policies and standards relating to early childhood learning and care in Manitoba.
- Supports safe, accessible and affordable high-quality child care.
- Monitors compliance with standards and regulations.
- Oversees the Subsidy Program budget, which provides financial assistance to eligible families.
- Assesses centres' financial operations and provides grants to eligible facilities.
- Assists families participating in employment and training to find and maintain suitable child care.
- Supports inclusion of children with special needs in child care.
- Reviews and adjusts regulations, policies and systems to support continuous program development, through the Child Care Regulatory Review Committee.
- Classifies all child care assistants and early childhood educators who work in licensed child care centres.
- Provides competency-based training to enable child care assistants to obtain an Early Childhood Educator II classification.

- Provides an annual training grant to newly licensed family child care providers and currently licensed family child care providers and child care assistants who successfully complete a relevant and accredited 40-hour course.

09-4C-1 Manitoba Child Care Program

Expenditures by Sub-Appropriation	Actual 2005/06 \$000	FTE	Estimate* 2005/06 \$000	Variance Over/(Under)	Expl. No.
Total Salaries and Employee Benefits	1,076.2	17.50	1,028.4	47.8	
Other Expenditures	588.3		306.0	282.3	
Financial Assistance and External Agencies	76,628.9		73,901.1	2,727.8	
Total Other Expenditures	77,217.2		74,207.1	3,010.1	1

* The 2005/06 Estimate reflects amounts as displayed in the printed main Estimates on behalf of the Department of Family Services and Housing, as well as an allocation from Enabling Appropriations.

1. The variance is the result of the new federal initiative, Early Learning and Child Care, which includes a 7 per cent increase in unit funding effective July 2005, additional funded spaces, Tuition Support Program, Exceptional Circumstances, College Expansion and Manitoba Child Care Association Accreditation System. Federal revenue was available to entirely offset this overexpenditure.

Activities/Highlights in 2005/06

- Increased the total budget for child care by an additional \$25.5 million, to implement year four of *Manitoba's Five-Year Plan for Child Care*, which includes initiatives to improve quality, accessibility and affordability.
- Increased financial assistance in the form of operating grants to child care facilities to increase wages and incomes for service providers and to assist them to meet established standards of care. Annual grants were increased per child space to the following amounts:

Centre Spaces		Family Child Care Home Spaces	
Infant	\$8,320	Infant	\$1,613
Preschool	\$2,912	Preschool	\$ 728
School age	\$ 993	School age	\$ 471

- Continued to implement the \$250.00 training grant for newly licensed family child care providers, as well as for existing providers and child care assistants, who successfully complete a 40-hour accredited course in early childhood education. Provided funding to make the grant available on an annual basis.
- Increased funding to expand the Manitoba Child Care Program's competency-based training programs in order to enroll and graduate more trained Early Childhood Educators.
- Increased funding to continue the public education and student recruitment campaign for early childhood education – "Growing Minds... Growing Opportunities," which is aimed at attracting more students to the field of early childhood education.
- Continued to work with Manitoba Advanced Education and Training to increase the number of students enrolled in approved early childhood training programs.

- Increased funding for the Subsidy Program to cover cost increases and to support more subsidized children. In 2005/06, an average of 10,830 children received subsidized child care every four-week period.
- Increased funding for the Children with Disabilities Program to support more children with disabilities and provide wage increases for their workers.
- Continued to meet with the Child Care Regulatory Review Committee on improving the child care system in Manitoba.
- With the November 18, 2005 signing of the *Moving Forward on Early Learning and Child Care Funding Agreement between the Government of Canada and the Government of Manitoba*, a number of initiatives were announced in 2005. Initiatives focused on five priority areas for investment, including: workforce stabilization and development; sustainability of existing non-profit centres; affordability/accessibility of child care; improving quality environments; and additional steps to enhance quality. Specific initiatives included:
 - \$11.5 million for wages; \$2.9 million for education and training incentives;
 - alternative board governance models;
 - funding for exceptional circumstances;
 - \$5.75 million for up to 3,168 spaces; \$140.0 for enhanced funding for 200 \$5-a-session (maximum fee) nursery school spaces;
 - funding to support a new nursery school subsidy to increase access to early childhood programs by families, including those with a stay-at-home parent;
 - \$2.7 million for a capital fund program;
 - a new *Early Learning and Child Care in Schools Policy* with a focus on the use of surplus school space for as a first choice location for early learning and child care;
 - \$250.0 to the Manitoba Child Care Association to conduct a comprehensive feasibility study for province-wide accreditation; \$112.5 to Red River College to purchase a new online multimedia resource for all centres, homes and nursery schools throughout Manitoba.

Centres and Homes
Total Facilities and Spaces
 2004/05 to 2005/06

Centres	2004/05		2005/06	
	No. of Centres	No. of Spaces	No. of Centres	No. of Spaces
Fully Funded	502	18,177	520	19,362
Unfunded Non-Profit	36	2,004	22	1,197
Private	36	1,463	32	1,308
Total	574	21,644	574	21,867

Homes	2004/05		2005/06	
	No. of Homes	No. of Spaces	No. of Homes	No. of Spaces
Fully Funded	488	3,364	507	3,445
Unfunded	94	718	81	672
Total	582	4,082	588	4,117

Fully Funded Centres and Homes
as of March 31, 2006

Region	Centres		Homes		Total	
	No. of Centres	No. of Spaces	No. of Homes	No. of Spaces	No. of Facilities	No. of Spaces
Winnipeg	288	13,080	220	1,438	508	14,518
Westman	69	1,765	142	988	211	2,753
Eastman	45	1,165	36	242	81	1,407
Central	46	1,409	24	157	70	1,566
Interlake	26	681	45	326	71	1,007
Parkland	24	565	19	129	43	694
Northern	22	697	21	165	43	862
Total	520	19,362	507	3,445	1,027	22,807

Private Centres
as of March 31, 2006

Region	Total No. of Facilities	Total No. of Spaces
Winnipeg	29	1,308
Other Regions	3	43
Total	32	1,351

**Licensing Orders, Suspensions, Refusals
2005/06**

Facilities	Number of Licensing Orders*	Licence Suspensions/Refusals
Non-profit centres	0	0
Private centres	2	0
Homes	0	
Total	2	0

** A licensing order is issued under Section 18 of The Community Child Day Care Standards Act when serious violations of licensing regulations occur.*

**MANITOBA'S FIVE-YEAR PLAN FOR CHILD CARE
STATUS REPORT**

PROVINCE'S FIVE-YEAR TARGETS	YEAR 1 2002/03	YEAR 2 2003/04	YEAR 3 2004/05	YEAR 4 2005/06	TOTAL YEARS 1, 2, 3 and 4
1. Increase salaries for early childhood educators by 10%	2% salary increase	2% salary increase	2% salary increase	9% salary increase	15% salary increase
2. Increase incomes for family child care providers by 10%	.5% revenue increase	.5% revenue increase	2% revenue increase	9% revenue increase	12% revenue increase
3. Train 450 more early childhood educators	Graduates Competency Based Assessment (CBA) CBA-Prior Learning 9 Assessment (PLA) 23 Modified CBA-PLA 11 Workplace 0 TOTAL GRADUATES 43	Graduates Competency Based Assessment (CBA) CBA-Prior Learning 7 Assessment (PLA) 16 Modified CBA-PLA 5 Workplace 22 TOTAL GRADUATES 50	Graduates Competency Based Assessment (CBA) CBA-Prior Learning 5 Assessment (PLA) 11 Modified CBA-PLA 3 Workplace 62 International CBA TOTAL GRADUATES 86	Graduates Competency Based Assessment (CBA) CBA-Prior Learning 19 Assessment (PLA) 8 Modified CBA-PLA 8 Workplace 36 International CBA 15 TOTAL GRADUATES 86	265 Graduates to date
4. Designated training for new family child care providers	No action	New regulation developed requiring new providers licensed after January 1, 2003 to complete an approved 40-hour course on family child care or early childhood education within 1 year of being licensed	Done	Accomplished	Accomplished
5. 5,000 more spaces	347 spaces in 29 centres	788 spaces	0	2,417	3,552 spaces
6. Expand nursery schools and link closer to other early childhood development initiatives	Review underway – scan of currently licensed nursery schools	Review underway	Review underway	Funding announced and proposals received for supporting 200 spaces with enhanced funding with reduced parent fees. Eliminated demonstrated need from subsidy eligibility requirements for nursery schools.	Underway

PROVINCE'S FIVE-YEAR TARGETS	YEAR 1 2002/03	YEAR 2 2003/04	YEAR 3 2004/05	YEAR 4 2005/06	TOTAL YEARS 1, 2, 3 and 4
7. Adjust income levels and allowable deductions so more low- and middle-income families are eligible	Review underway	Review underway	Review underway	Review underway	Review underway
8. Reduce \$2.40/day non-subsidized parent fee	Review underway	Review underway	Review underway	Review underway	Review underway
9. More subsidies	No action	Increased subsidized children and full-day cost for school days before Labour Day provided, \$1,628.5	Volume increase of 265 subsidized children for \$1,280.8	Subsidies provided for families wanting a nursery school experience for their children.	Funding provided to accommodate more children using licensed subsidized child care
10. Expand CBA	Funding provided	Funding provided	Funding provided and pilot for family child care home providers, as well as international candidates initiated	Ongoing	Ongoing
11. Public education and recruitment campaign to attract more students to the field	Website information, fact sheets, brochure, poster, display unit, banner, advertising, career fairs	\$25,000.00	\$40,000.00	\$100,000.00	Ongoing
12. Incentives for family child care providers and Child Care Assistants to begin training	No action	\$250.00 per candidate for training grants	Training grant made available on an annual basis	Ongoing	251 grants approved
13. Freeze maximum daily parent fees	Done	Done	Done	Done	Accomplished
14. Incentives to encourage family child care for infants	No direct action; discussion about directing funds to public education about the value of licensed child care	No direct action; however training grants to raise quality overall provided (see #12)	No direct action; however, training grants provided annually (see #12) and public education expanded (see #11)	Ongoing	Ongoing

Family Violence Prevention

Objectives

- To promote the elimination of intimate partner violence through the development and support of a continuum of community-based services; and
- To provide policy and program direction, as well as funding, to specialized services for women, their children and men caught in the cycle of family violence. These services are delivered by 37 programs housed within 33 community-based agencies across the province.

Responsibilities

- Provides grants, monitors, and evaluates agencies' financial operations and service delivery to ensure accountability for public funds and service quality management.
- Develops and implements policies and program standards for women's shelters and support services for women, children and men caught in the cycle of family violence.
- Provides program consultation and support to external agencies.

09-4C-2 Family Violence Prevention

Expenditures by Sub-Appropriation	Actual 2005/06 \$000	FTE	Estimate 2005/06 \$000	Variance Over/(Under)	Expl. No.
Total Salaries and Employee Benefits	592.7	9.00	541.3	51.4	
Other Expenditures	90.0		92.9	(2.9)	
External Agencies	10,194.1		10,451.0	(256.9)	1
Total Other Expenditures	10,284.1		10,543.9	(259.8)	

1. The surplus is primarily due to lower than anticipated costs and delays in receipt of invoices.

Activities/Highlights in 2005/06

- Provided new funding for staff benefits and pensions at children's Access/Exchange Visitation Centres in Manitoba (Winnipeg, Interlake and Brandon).
- Provided additional funding to five funded agencies in support of their emergent needs: Osborne House, Interlake Women's Resource Centre, Lakeshore Women's Resource Centre, Swan Valley Crisis Centre and The Men's Resource Centre.
- Provided funding increase for salary enhancement at Women's Shelters, Residential Second Stage Housing Programs, Women's Resource Centres and Urban Support Programs.
- Increased overall funding at Specialized Programs.

- Participated in organizing “The Silent Witness Project” during Domestic Violence Prevention Month with the Women’s Resource Centre Coalition of Manitoba, Victim Services (Department of Justice) and Research and Education for Solutions to Violence and Abuse (RESOLVE).
- Provided domestic violence training to Manitoba Government employees.
- To mark Governor General, Michaëlle Jean’s first official visit to Manitoba, announced a \$5,000 award, offered through Red River College, to assist women who have left an abusive relationship and would like to further their education.
- Conducted security audits at shelter service agencies across the province.
- In partnership with Victim Services and Winnipeg Police Services, implemented a Domestic Violence Intervention Unit (DVIU) to work with families who call police services for intervention in domestic violence, but where no charges are laid.
- Continued participation in provincial and tri-provincial teams as co-principal investigator with RESOLVE for “The Healing Journey: A Longitudinal Study of Women who have been Abused by Intimate Partners” (funded by the Social Sciences and Humanities Research Council of Canada).
- Continued to participate in the “Stolen Sisters” provincial interdepartmental working group.
- Continued to fund a toll-free telephone line for a clinical consultant to support front line staff at Family Violence Prevention funded agencies as they deal with complex client cases.
- Continued provision of ongoing consultation with service providers regarding policy issues and specific operational matters, as well as assistance in case management of client issues.
- Continued the annual quality assurance reviews in support of services to women, children and men caught in the cycle of violence.
- Monitored the implementation of recommendations in agency audit reviews.
- Continued to ensure that all funded agencies have current, signed contracts/Service Purchase Agreements and corresponding program standards manuals.
- Continued to work with key community stakeholders and other relevant government departments to identify existing gaps in services and develop program responses.
- Continued to organize and support regional meetings on family violence prevention with relevant stakeholders (Royal Canadian Mounted Police, Addictions Foundation of Manitoba, Child Welfare, etc.) in order to foster a community-based prevention/intervention approach based on communication, support and referral.
- Continued to represent Family Violence Prevention on several interdepartmental/intergovernmental/inter-agency committees and advisory/planning groups on a local, national and international level.
- Continued to support Domestic Violence Prevention Month with the month-long promotional campaign titled “Promises aren’t the only things that get broken” through the distribution of buttons, posters, pamphlets and bus shelter advertisements.
- Continued the focused effort to coordinate family violence law, policy and protocol within the provincial government and other levels of government.

Range of Services

Women's Resource Centres

Nine Women's Resource Centres provide individual counselling, information and referral, outreach and support groups to women affected by domestic violence, as well as educational programs, volunteer training and community development activities.

- Fort Garry Women's Resource Centre Inc.
- Interlake Women's Resource Centre Inc.
- Lakeshore Women's Resource Centre Inc.
- North End Women's Centre Inc.
- Pluri-elles Manitoba Inc.
- Swan Valley Crisis Centre Inc.
- Snow Lake Centre in Family Violence Inc.
- The Women's Centre
- Women's Safe Haven/Resource Service Inc.

Women's Shelters

Ten Women's Shelters provide emergency accommodations and supportive counselling to women and their children who are victims of family violence.

- Eastman Crisis Centre Inc.
- Ikwe-Widdjiitiwin Inc.
- Parkland Crisis Centre Inc.
- Portage Women's Shelter Inc.
- Nova House Inc.
- South Central Committee on Family Violence Inc.
- The Pas Committee for Women in Crisis Inc.
- Thompson Crisis Centre Inc.
- Osborne House Inc.
- Westman Women's Shelter (YWCA Brandon)

Information/Crisis Lines

A provincial toll-free information/crisis line (1-877-977-0007) offers an accessible source of information and support for individuals seeking assistance due to violence in their families or in the families of someone they are concerned about.

Residential Second-Stage Housing Programs

Four Residential Second-Stage Housing Programs offer protective, affordable long-term housing and services for women leaving an abusive relationship who have extensive needs. These programs also provide comprehensive emotional and practical support including individual and group counselling, parenting support and information.

- Alpha House
- L'Entre-temps des franco-manitobaines Inc.
- Samaritan House Ministries Inc.
- W.I.S.H. (Women in Second-Stage Housing) Inc.

Urban Support Programs

Seven Urban Support Programs located in Winnipeg provide individualized counselling, open and closed support groups, longer-term counselling services, training to other service providers and public education.

- Evolve Program - Klinik Community Health Centre Inc.
- Spirit of Peace Program - Ma Mawi Wi Chi Itata Centre Inc.
- Family Violence Counselling Program - Nor'West Co-op Community Health Centre
- Immigrant Women's Counselling Services - Nor'West Co-op Community Health Centre
- A Woman's Place - Nor'West Co-op Community Health Centre
- Native Women's Transition Centre
- The Laurel Centre

Specialized Programs

Seven Specialized Programs, including Supervised Access Services, Couples Counselling, the Men's Resource Centre and programs for men affected by family violence.

- Couples Counselling Program - Elizabeth Hill Counselling
- The Men's Resource Centre - Elizabeth Hill Counselling
- Winnipeg Children's Access Agency
- Interlake/Eastman Visitation Centre
- Brandon Access/Exchange Services
- Couples Counselling Program - YWCA of Brandon
- Men's Program - The Counselling Centre

Number of Clients Served by Residential Second-Stage Programs

2003/04 to 2005/06

Type of Program	2003/04	2004/05	2005/06
Interim Housing*	169	116	126
Long-Term Second Stage**	133	121	147
Total	302	237	273

* Includes women and children in Shelter Interim Housing.

** Includes residential and non-residential women and children. The totals no longer include follow-up clients who, by definition, have already been counted as residential clients.

Number of Clients Accessing Urban Support and Specialized Programs

2003/04 to 2005/06

	2003/04	2004/05	2005/06
Urban Support	3,425	3,522	3,092
Specialized*	n/a	n/a	1,354

* Specialized Program data collected in this format beginning the 2005/06 fiscal year.

Number of Calls Received by Shelter Crisis/Information Lines

2003/04 to 2005/06

Type of Service	2003/04	2004/05	2005/06
Osborne House	7,862	8,888	8,215
Ikwe Widdjiitiwin*	10,533	1,485	1,041
Other Shelter Crisis Line Calls	10,613	8,581	6,554
Total	29,008	18,954	15,810

* Ikwe receives calls through the provincial toll-free 1-877 crisis/information line as all Manitoba shelters do. Ikwe has also maintained its own line in support of enhanced access to services for women in rural Aboriginal communities. The reported decrease in calls received by Ikwe (and other shelters) is a result of the agency no longer counting administrative calls as crisis line contacts.

Number of Residential Bednights - Women's Shelter Services

2003/04 to 2005/06

Type of Agency	2003/04	2004/05	2005/06
Shelters	45,049	46,499	40,298
Women's Resource Centres	3,247	2,813	1,966
Total	48,296	49,312	42,264

Number of Clients Served by Shelters

2003/04 to 2005/06

Type of Service	2003/04	2004/05	2005/06
Crisis Intervention:			
Residential	1,555	1,746	1,587
Non-residential	714	593	613
Children's Counselling*	1,289	1,307	1,916
Follow-Up Counselling	535	481	533
Total**	3,558	3,646	4,116

* Children's Counselling includes residential and non-residential services. Noted increase in 2005/06 is a result of a change in counting procedures: this figure now includes all children being accommodated in shelter, not just those receiving counselling services as residential clients.

** Includes residential and non-residential women and children. This total does not include follow-up clients who, by definition, have already been counted as residential clients.

Number of Clients Served by Women's Resource Centres
2003/04 to 2005/06

	2003/04	2004/05	2005/06
Total*	32,033	34,325	35,492

* Includes information/referral, and counselling clients.

History of Funding to External Agencies by Type of Service (\$000)

Category	2003/04	2004/05	2005/06
Shelters	\$4,113.2	\$4,175.3	\$4,349.1
Fee Waiver	48.1	47.3	83.5
Facility Cost	633.4	608.5	608.5
Per Diem	1,081.5	1,139.7	984.9
Shelter Sub-Total	5,876.2	5,970.8	6,026.0
Second Stage	418.9	425.3	440.8
Urban Support Program	1,695.7	1,739.1	1,829.8
Women's Resource Centres	1,246.0	1,251.1	1,295.1
Lavoie Inquiry Initiatives	575.1	523.0	602.4
Total	\$9,811.9	\$9,909.3	\$10,194.1

Community Support

Objectives

- To contribute to the promotion of the healthy social development of children, families and communities, and in particular those at-risk, through the development and management of a continuum of early intervention and prevention services.

Responsibilities

- Establishes and maintains relationships with community-based agencies and the Community Service Delivery Division to manage and develop a continuum of early intervention and prevention services for at-risk children, families and communities within the context of an integrated service delivery system.
- Participates in processes to identify the need for community support, community development and capacity building.
- Works with other divisions in the development and implementation of integrated service delivery.
- Represents the division and the department regarding community support and community development issues.
- Provides funding to community-based agencies and ensures compliance with accountability requirements.

- Provides policy support, advice and consultation concerning “community support” issues (including funded agencies) and the Family Conciliation Program (which provides information/referral services, conciliation counselling, court-ordered assessments, including brief consultations, group programs for children, mediation and comprehensive mediation and parent education).

09-4C-3 Community Support

Expenditures by Sub-Appropriation	Actual 2005/06 \$000	FTE	Estimate 2005/06 \$000	Variance Over/(Under)	Expl. No.
Total Salaries and Employee Benefits	277.7	3.00	325.2	(47.5)	
Other Expenditures	20.2		20.2		
External Agencies	8,930.8		8,930.8		
Total Other Expenditures	8,951.0		8,951.0		

Activities/Highlights in 2005/06

During 2005/06, the branch engaged in the following key activities:

- Provided funding to 27 agencies, who deliver approximately 74 programs for children and families.
- Coordinated the review, negotiations, revision and implementation of service purchase agreements with funded agencies.
- Participated in the ongoing planning and implementation of the department's Integrated Service Delivery.
- Managed funding, community, and agency relations issues and requests regarding funded-agency programs and projects.
- Reviewed and provided advice on a number of proposals received by other programs in government.
- Participated on a number of inter-departmental and inter-governmental committees.

Family Conciliation

The Family Conciliation program is delivered through the department's Community Service Delivery Division, and is the social services component of the Court of Queen's Bench, Family Division. Policy responsibility for Family Conciliation rests with the Community Support Program, Child and Family Services Division.

Family conciliation services are provided in Winnipeg directly by Family Conciliation as part of the Winnipeg Services Branch, and in other areas of the province by regional office staff, funded by the Rural and Northern Services Branch of the Community Service Delivery Division in the Westman, Parkland, Northern (Norman), and Northern (Thompson) regions.

Family Conciliation's objective is to ensure the availability of a range of high-quality dispute resolution services to families disrupted by separation or divorce, and where ongoing parenting of the children is of primary concern.

Family Conciliation's objective is achieved through the following activities:

- administration of Family Conciliation services (Winnipeg), which provides social services support to the Family Division of the Court of Queen's Bench, including information/referral, court-ordered assessments including brief consultation, mediation, conciliation counselling, group programs, and the Parent Information Program;
- development and monitoring of program policies and service standards across the province;
- provision of training, consultation, and leadership in the development of regional services; and
- consultation with other agencies, professionals and the public.

These activities involve the provision of the following services:

- **Information and Referral** is an intake service. Individuals and families are assisted in addressing issues and identifying possible solutions, informed of community and government services that may be appropriate to their situation, and are referred accordingly.
- **Conciliation Counselling** is short-term, separation-related counselling focussed on parents' and children's adjustment to family reorganization after separation/divorce.
- **Mediation** is a structured, short-term intervention to assist families undergoing separation/divorce in developing a parenting plan, to maintain a continuing relationship among children, parents, and extended family, and to protect children from parental conflict. This is a preferred intervention for resolving custody/access conflicts. Parents may also choose to mediate financial issues arising from their separation (comprehensive mediation) regarding child support, spousal support, and division of marital property.
- **Court-Ordered Assessment Reports** provide comprehensive family evaluations, professional opinions, and recommendations to the court concerning the best interests of children in custody, access, and guardianship matters. This process serves as a vehicle for the resolution of custody/access/guardianship disputes by providing information that can be used in settlement meetings, lawyer negotiations, or litigation as circumstances warrant. It serves parents, children, lawyers, and the court by recommending courses of action and available resources that may serve to ameliorate the destructive impact of conflict on the families involved.
- **Brief Consultation Service** (Pilot Project- federal funding terminating in 2008) provides brief consultation for families and children in a shorter time frame, focuses on the "voice of the child" for children ages 11 to 16, and offers additional information in a consultative format for issues related to time sharing, child developmental needs, parental communication, and other aspects of parenting plans for children of all ages.
- **The Parent Education Program**, "For the Sake of the Children," educates and focuses parents on the needs of their children in the context of divorce. It is designed to help all separating parents, and is an essential first step to mediation.
- **Children's Therapeutic Group** for children aged 8 to 12, assists children experiencing trauma, loss, and reorganization after divorce. This ten-week session is designed for children living in families experiencing severe parental conflict. There is also a shorter information and education session for children older than 12 years of age.

- **Staff presentations** on children and divorce to community organizations, and participation in various community and government committees.

Activities/Highlights in 2005/06

In 2005/06, the Family Conciliation program achieved the following accomplishments throughout the province:

- Provided high quality family conciliation services, which resulted in a total of 2,267 client service contacts and 3,070 clients served through the Parent Information Program, "For the Sake of the Children," for which implementation and development has continued.
- Provided conciliation counselling services (18 client service contacts).
- Provided mediation services to 481 families.
- Completed a total of 230 court-ordered assessment reports.
- Provided Brief Consultation Services to 128 families.
- Delivered children's workshops, involving 29 children.

In addition to these accomplishments, ongoing activities in 2005/06 included:

- Continued public information and education, through numerous presentations and meetings, to inform the public of the needs of divorcing families, and the services provided by Family Conciliation.
- Continued education to describe the service to lawyers and the courts, to encourage more appropriate referral and utilization of the service.
- Continued to review and determine effective educational programming for divorcing/separating parents and their children such as the additional service for teens.
- Continued development and review of program guidelines.
- Continued use of focussed assessment services to meet the differential needs of families experiencing separation and divorce.
- Review of alternate dispute resolution services such as an Early Neutral Evaluation service for possible incorporation into Family Conciliation services.
- Continuation of the Brief Consultation Service to provide the court and families with consultation on matters before the court within a shorter time frame and with an emphasis on the "voice of the child" for children ages 11 to 16 and consultation in other matters related to children of all ages.

Family Conciliation Service Profile

Type of Service	2003/04						2004/05						2005/06					
	Wpg	West - man	Park-land	Thomp-son	Nor-man	Total	Wpg	West-Man	Park-land	Thomp-son	Nor-man	Total	Wpg	West-man	Park-land	Thomp-son	Nor-man	Total
	Information and Referral	1853	599	11	98	27	2,588	1,878	519	1	29	42	2,469	1,732	459	-	31	45
Conciliation Counselling	15	3	8	9	1	36	28	6	2	1	-	37	12	6	-	-	-	18
Mediation	461	95	23	25	12	616	469	94	18	8	14	603	387	65	-	14	15	481
Court-Ordered Assessment Report	255	34	11	10	18	328	221	46	11	18	7	303	163	44	4	10	9	230
Brief Consultation Service	133	-	-	-	-	133	124	-	-	-	-	124	128	-	-	-	-	128
Children's Group	20	7	-	-	12	39	16	11	-	-	-	27	29	-	-	-	-	29
Parent Education Program	3,432	339	96	49	127	4,043	2,865	247	42	5	76	3,235	2,754	264	-	10	42	3,070
TOTAL	6,169	1,077	149	191	197	7,783	5,601	923	74	61	139	6,798	5,205	838	4	65	111	6,223

Family Conciliation Mediation Referral Sources

Referral Source	Winnipeg			Westman Region			Parkland Region			Northern (Thompson) Region			Northern (Norman) Region		
	2003/04	2004/05	2005/06	2003/04	2004/05	2005/06	2003/04	2004/05	2005/06*	2003/04	2004/05	2005/06	2003/04	2004/05	2005/06
	Court	25%	19%	19%	7%	2%	2%	8%	-	-	8%	-	7%	8%	7%
Lawyer	4%	5%	4%	26%	22%	23%	4%	-	-	50%	37%	14%	-	50%	14%
Self	71%	75%	77%	62%	74%	75%	88%	94%	-	42%	63%	72%	84%	43%	79%
Other	-	1%	-	5%	2%	-	-	6%	-	-	-	7%	8%	-	7%
Total	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%	100%

* Parkland Region clients served through other Regions in 2005/06.