



*Funeral Board of Manitoba*  
*Conseil des services funéraires*  
*du Manitoba*

# 2015 Annual Report

December 31, 2015

## I. Table of Contents

---

I.	Table of Contents .....	2
II.	Profile .....	3
III.	Management Report .....	6
IV.	Auditor's Report .....	7
V.	Audited Financial Statements .....	8
VI.	<i>The Public Interest Disclosure Act</i> .....	15
VII.	Administration .....	16
VIII.	Licensed Funeral Directors and/or Embalmers .....	17
IX.	Certificates of Qualification .....	30
X.	Hearings, Complaints, Reprimands and Fines .....	31

## II. Profile

---

### History

In 1967, the Province of Manitoba proclaimed *The Embalmers and Funeral Directors Act* which created a Board of Administration to oversee the funeral sector.

The Act underwent several minor changes through the years however the first major change occurred in 2006 when every funeral director and embalmer was required to provide proof of having completed six hours of continuing education in order to renew their licence.

As a result of a complaint about a funeral director, the Act was amended in 2009 to increase the enforcement tools available to the Board. The amendment also introduced a Code of Ethics and changed the name of the Board of Administration to the Funeral Board of Manitoba. The Act was renamed *The Funeral Directors and Embalmers Act*.

In 2011, the province introduced *The Grieving Families Protection Act* which increased fines for desecration and vandalism of cemeteries under *The Cemeteries Act*; increased the investigative powers of the Board under *The Funeral Directors and Embalmers Act*; and changed significant parts of *The Prearranged Funeral Services Act*.

On December 5, 2013, administration of *The Cemeteries Act* was transferred to the Funeral Board of Manitoba.

Administratively, the Funeral Board of Manitoba has evolved to serve multiple functions. The Board is responsible for issuing licences, permits and certificates of qualification to funeral directors and embalmers under *The Funeral Directors and Embalmers Act*. The Board approves the school and curriculum for training students and undertakes compliance audits through its inspector. The Board also receives and investigates complaints concerning the funeral industry. All written complaints are investigated and may result in a hearing and the imposition of disciplinary measures if deemed appropriate.

The Board prepared a consultation draft of *The Prearranged Funeral Services Act Regulation*. The draft was circulated to funeral home owners, directors and other stakeholders for consultation in the summer of 2015. Several issues were identified that require further study by the Board's Legislative Committee. Work continues on the transfer of the administration of this Act from the Public Utilities Board to the Funeral Board of Manitoba. This will consolidate the administration of all funeral services under one central regulatory body, the Funeral Board of Manitoba, and provide the capacity to review public complaints and ensure compliance for all funeral services.

A major stakeholder recommendation arising from the consultation was for a review of all related bereavement legislation. The Board is developing a plan to complete a full review of all related Acts.

### Vision

The Funeral Board of Manitoba is committed to improving funeral and cemetery services within a fair, ethical and transparent marketplace.

## Mission

Responsible for the protection of the public interest, the Funeral Board of Manitoba regulates and supports funeral and cemetery services, sets educational standards and responds to consumer complaints about licensees.

## Goals

### Education

To provide an educational framework for students and a continuing education framework for licensees to ensure they have the knowledge and skills to provide dignified care to the deceased, and serve their families, the public and the industry.

### Accountability

To ensure all licensed cemeteries, crematories, funeral homes, and funeral directors/embalmers provide fair and ethical services to all clients.

### Compliance

To ensure cemetery owners, funeral home operators, directors and agents comply with all codes, laws and regulations.

### Organizational Stability

To achieve financial sustainability in the fulfillment of its legislative responsibilities.

## Values

### Collaboration

The Funeral Board of Manitoba consults with decision-makers; the public and the industry, whenever possible.

### Continuous Improvement

The Funeral Board of Manitoba is committed to continuous improvement of its forms, processes and policies to better serve Manitobans.

## Administrative Structure

In 2015, the Minister of Tourism, Culture, Heritage, Sport and Consumer Protection was responsible for *The Funeral Directors and Embalmers Act* and *The Cemeteries Act*.

The legislation requires that the government appoint a Chair and five members, of whom two must be funeral directors. Members are appointed for three-year terms, which can be renewed.

The Board members are committed to professional development and attend conferences, regulatory meetings and tribunal/governance training sessions wherever possible.

The Chair is also the Director and Chief Operating Officer of Vital Statistics Agency. This provides a link for death registration processes; permission and oversight of transportation of

the deceased to other countries; and disinterments. The Agency also provides the administrative, financial, and information technology support for the Funeral Board of Manitoba.

The Board has one employee – an inspector, who is not a civil servant.

The Education Committee is responsible to review the continuing education courses for approval by the Board and any other duties the Board assigns. The Board's Registrar is the committee's Chair. Committee membership includes at least one member of the Manitoba Funeral Services Association and licensees who represent the rest of the industry.

The Legislative Committee was created in 2015 and is chaired by the Vice-Chair of the Board. The Committee is comprised of at least one member of the Manitoba Funeral Services Association and licensed members to represent the rest of the industry. The Committee will review existing legislation and participate in the development of new legislation.

## **Professional Education**

The Act requires all funeral directors and embalmers to take six hours of continuing education each year. The Board approves the courses eligible for Continuing Education and oversees the fulfillment of this requirement.

The Act requires that the Board approve the school(s) for education and training of students. In 2015, both Red River College and the Canadian College of Funeral Service were approved to provide training in the Province of Manitoba.

## **Communication**

The Funeral Board of Manitoba publishes the Guide When Dealing with a Death brochure for all licensees to distribute to clients and individuals who make inquiries.

The Board has an active website that provides information about processes, education, hearings and other matters related to the funeral industry.

## **Investigation**

The Board investigates all complaints in an objective, consistent and transparent manner. Each complaint is investigated on its own merit and could result in a hearing. Following a hearing, the Board may, for cause, suspend, revoke or cancel a licence or permit; reprimand and/or fine a licence or permit holder; impose licence or permit conditions or suspend, revoke or cancel a certificate of qualification.

### III. MANAGEMENT REPORT

---



Funeral Board of Manitoba 254 Portage Avenue, Winnipeg, MB R3C 0B6 Canada  
Conseil des services funéraires du Manitoba 254, avenue Portage, Winnipeg (MB) R3C 0B6 Canada

---

#### MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL REPORTING

The accompanying financial statements and all the information in the annual report are the responsibility of the Funeral Board of Manitoba and have been prepared in accordance with Canadian Public Sector Accounting Standards. In the Board's opinion, the financial statements have been properly prepared within reasonable limits of materiality, incorporating Board's best judgment regarding all necessary estimates and all other data available to June 14, 2016.

As the Board is responsible for the integrity of the financial statements, the Board has established systems of internal control to provide assurance that assets are properly accounted for and safeguarded from loss and that revenues are complete.

The responsibility of the Office of the Auditor General of Manitoba is to express an independent, professional opinion on whether the financial statements of the Board are fairly presented in accordance with Canadian Public Sector Accounting Standards. The Independent Auditor's Report outlines the scope of the audit examination and provides the audit opinion.

On behalf of Management  
Funeral Board of Manitoba

  
\_\_\_\_\_  
Denise Koss,  
Chairperson

June 14, 2016

---

Telephone / Téléphone: (204) 947-1098  
Fax / Télécopieur: (204) 945-0424  
Email / Courriel: [embalmersdirectors@gov.mb.ca](mailto:embalmersdirectors@gov.mb.ca)  
Website / Site Web: [www.gov.mb.ca/funeraldirectorsboard](http://www.gov.mb.ca/funeraldirectorsboard)

## IV. Auditor's Report

---



### INDEPENDENT AUDITOR'S REPORT

To the Legislative Assembly of Manitoba  
To the Board of Directors of the Funeral Board of Manitoba

We have audited the accompanying financial statements of the Funeral Board of Manitoba (Board), which comprise the statement of financial position as at December 31, 2015, and the statements of operations, change in net financial assets (debt), and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

#### **Management's Responsibility for the Financial Statements**

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public sector accounting standards and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

#### **Auditor's Responsibility**

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained in our audit is sufficient and appropriate to provide a basis for our audit opinion.

#### **Opinion**

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Board as at December 31, 2015 and the results of its operations, changes in net financial assets (debt), and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.

#### **Going Concern**

Without qualifying our opinion, we draw attention to note 9 in the financial statements which indicates the Funeral Board of Manitoba has incurred annual losses in prior years. Past conditions as well as the uncertainty of grant funding described in note 9 indicates the existence of a material uncertainty that may cast significant doubt about the entity's ability to continue as a going concern.

*Office of the Auditor General*

Office of the Auditor General  
June 14, 2016  
Winnipeg, Manitoba

## V. Audited Financial Statements

### FUNERAL BOARD OF MANITOBA STATEMENT OF FINANCIAL POSITION FOR THE YEAR ENDED DECEMBER 31, 2015

	<u>2015</u>	<u>2014</u>
<b>FINANCIAL ASSETS</b>		
Cash	\$ 130,580	\$ 118,663
Accounts Receivable	40,000	60,000
<b>Total Financial Assets</b>	<u>170,580</u>	<u>178,663</u>
<b>LIABILITIES</b>		
Accounts payable and accrued liabilities (note 7)	15,926	127,366
Deferred revenue	91,484	92,388
<b>Total Liabilities</b>	<u>107,410</u>	<u>219,754</u>
<b>NET FINANCIAL ASSETS (DEBT)</b>	<u>63,170</u>	<u>(41,091)</u>
<b>NON-FINANCIAL ASSETS</b>		
Prepaid Expenses	50	571
Supplies Inventory	1,321	775
Tangible Capital Assets (note 10)	1,688	2,171
	<u>3,059</u>	<u>3,517</u>
<b>ACCUMULATED SURPLUS (DEFICIT)</b>	<u>\$ 66,229</u>	<u>\$ (37,574)</u>

The accompanying notes are an integral part of these financial statements.

Approved on behalf of The Funeral Board of Manitoba



Denise Koss  
Chairperson



Janine Ballingall Scotter  
Registrar



**FUNERAL BOARD OF MANITOBA  
STATEMENT OF OPERATIONS  
FOR THE YEAR ENDED DECEMBER 31, 2015**

	2015		2014
	Budget	Actual	Actual
<b>REVENUE</b>			
Operations Revenue			
Funeral Home Licences	\$ 44,000	\$ 43,000	\$ 44,500
Funeral Director and Embalmer Licences	51,500	50,250	51,500
Cemeteries Act Licences	6,500	8,841	6,415
Prearranged Funeral Services Act	10,000		
Miscellaneous Income	20,400	17,494	20,372
	<u>132,400</u>	<u>119,585</u>	<u>122,787</u>
Grant Revenue - Vital Statistics Agency (note 9)	160,000	160,000	180,000
<b>Total Revenue</b>	<u>292,400</u>	<u>279,585</u>	<u>302,787</u>
<b>EXPENSES</b>			
Administration Charges (note 6)	87,000	64,260	108,500
Amortization	483	483	241
Audit	3,800	3,800	3,831
Board Meetings	6,800	3,960	8,023
Board Members - Honoraria	13,000	7,957	10,137
Communications	14,400	5,182	8,001
Conferences	7,000	7,135	8,234
Consultation costs	3,500	-	1,000
External Audit Fees	20,000	-	-
Legal Fees	33,500	9,875	32,651
Miscellaneous	2,400	2,721	2,422
Office Supplies , Printing and Postage	2,900	2,346	2,733
Salaries and Benefits	63,200	63,152	62,216
Travel	10,900	4,911	8,853
<b>Total Expenses</b>	<u>268,883</u>	<u>175,782</u>	<u>256,842</u>
<b>SURPLUS</b>	<u>23,517</u>	<u>103,803</u>	<u>45,945</u>
<b>ACCUMULATED SURPLUS (DEFICIT), BEGINNING OF PERIOD</b>	(37,574)	(37,574)	(83,519)
<b>ACCUMULATED SURPLUS (DEFICIT), END OF PERIOD</b>	<u>\$ (14,057)</u>	<u>\$ 66,229</u>	<u>\$ (37,574)</u>

The accompanying notes are an integral part of these financial statements.

**FUNERAL BOARD OF MANITOBA  
STATEMENT OF CHANGE IN NET FINANCIAL ASSETS (DEBT)  
FOR THE YEAR ENDED DECEMBER 31, 2015**

	2015		2014
	Budget	Actual	Actual
<b>SURPLUS</b>	\$ 23,517	\$ 103,803	\$ 45,945
<b>TANGIBLE CAPITAL ASSETS</b>			
Acquisition of Capital Assets		-	(2,412)
Amortization of Capital Assets	483	483	241
	483	483	(2,171)
<b>OTHER NON-FINANCIAL ASSETS</b>			
Decrease (increase) in Prepaid expense	571	521	(571)
Acquisitions of Supplies Inventory	(1,940)	(1,940)	-
Consumption of Supplies Inventory	1,394	1,394	1,456
<b>Decrease/ (Increase) in Other non-financial assets</b>	25	(25)	885
<b>DECREASE (INCREASE) IN NET FINANCIAL ASSETS</b>	24,025	104,261	44,659
<b>NET DEBT, beginning of period</b>	(41,091)	(41,091)	(85,750)
<b>NET FINANCIAL ASSETS (DEBT), END OF PERIOD</b>	\$ (17,066)	\$ 63,170	\$ (41,091)

The accompanying notes are an integral part of these financial statements.

**FUNERAL BOARD OF MANITOBA  
STATEMENT OF CASH FLOWS  
FOR THE YEAR ENDED DECEMBER 31, 2015**

	<u>2015</u>	<u>2014</u>
<b>CASH FLOW PROVIDED BY (APPLIED TO):</b>		
<b>OPERATING</b>		
Surplus, for the period	\$ 103,803	\$ 45,945
Amortization of tangible capital assets	483	241
	<u>104,286</u>	<u>46,186</u>
Change in:		
Accounts receivable	20,000	(60,000)
Supplies inventory	(546)	1,456
Prepaid	521	(571)
Accounts payable and accrued liabilities	(111,440)	47,958
Deferred revenues	(904)	2,138
	<u>11,917</u>	<u>37,167</u>
<b>CAPITAL</b>		
Acquisition of tangible capital assets		(2,412)
	<u>-</u>	<u>(2,412)</u>
NET INCREASE IN CASH	11,917	34,755
CASH, BEGINNING OF PERIOD	118,663	83,908
CASH, END OF PERIOD	<u>\$ 130,580</u>	<u>\$ 118,663</u>

The accompanying notes are an integral part of these financial statements.

**FUNERAL BOARD OF MANITOBA**  
**Notes to Financial Statements**  
**For the year ended December 31, 2015**

**1.) Nature of Operations**

*The Funeral Directors and Embalmers Act* established the Funeral Board of Manitoba (the Board) to licence and regulate Funeral Homes, Funeral Directors and Embalmers, and to prescribe the courses of training and instruction for articling students. As at December 5, 2013 the Board has been assigned the responsibility to licence and regulate under *The Cemeteries Act*.

**2.) Significant Accounting Policies:**

**a. Basis of accounting**

These financial statements are prepared by management in accordance with Canadian public sector accounting standards established by the Canadian Public Sector Accounting Board.

**b. Cash**

Cash includes cash on hand and bank balances.

**c. Deferred Revenue and Revenue Recognition**

The Board recognizes revenue under *The Funeral Directors and Embalmers Act* and *The Cemeteries Act* on an accrual basis. Any license fees which are received prior to December 31 and are applicable to the subsequent fiscal year are recorded as deferred revenue.

Grant revenue is recognized when it is authorized and any eligibility criteria have been met.

Receivables are recognized by the Board for those grants authorized by the Province prior to the end of the accounting period but not received.

**d. Expenses**

Expenses are reported on an accrual basis. The cost of all goods consumed and services received during the year is expensed.

**e. Measurement uncertainty**

The preparation of financial statements in conformity with Canadian public sector accounting standards, requires management to make estimates and assumptions that affect the reporting amounts of assets and liabilities at the date of the financial statements and the reported amounts of the revenues and expenses during the period.

Estimates are based on the best information available at the time of preparation of the financial statements and are reviewed annually to reflect new information as it becomes available. Measurement uncertainty exists in these financial statements. Actual results could differ from these estimates.

**f. Non-Financial Assets**

Tangible capital assets and other non-financial assets do not normally provide resources to discharge liabilities of the Board. These assets are normally employed to provide future services.

Tangible capital assets are recorded at cost. Cost includes the purchase price as well as other acquisition costs. The costs of tangible capital assets are amortized over their estimated useful lives as follows:

	<u>Rate</u>	<u>Method</u>
Computer equipment	20%	Straight line
One-half of the annual amortization is charged in the year of the acquisition and in the year of disposal.		

### 3.) **Financial instruments and Financial Risk Management**

#### Measurement

Financial instruments are classified into one of the two measurement categories: (a) fair value; or (b) cost or amortized cost.

The Funeral Board of Manitoba (the Board) records its financial assets at cost, which includes cash and accounts receivable.

The Board also records its financial liabilities at cost, which includes accounts payable and accrued liabilities.

Gains and losses on financial instruments measured at fair value are recorded in accumulated deficit as re-measurement gains and losses until realized. Upon disposition of the financial instruments, the cumulative re-measurement gains and losses are reclassified to the statement of operations. Gains and losses on financial instruments measured at cost or amortized cost are recognized in the statement of operations in the period the gain or loss occurs.

The Board did not incur any re-measurement gains and losses during the year. (2014 - \$ nil).

#### Financial Risk Management - overviews

The Board has exposure to the following risks from its use of financial instruments: credit risk; liquidity risk; market risk; interest risk; and foreign currency risk.

#### Credit Risk

Credit risk is the risk that one party to a financial instrument fails to discharge an obligation and causes financial loss to another party. Financial instruments which potentially subject the Board to credit risk consist principally of cash and accounts receivable.

The maximum exposure of the Board to credit risk at the year end is:

	<b>2015</b>	<b>2014</b>
Cash	\$ 130,580	\$ 118,663
Accounts Receivable	40,000	60,000
	<u>\$ 170,580</u>	<u>\$ 178,663</u>

Cash: the Board is not exposed to significant credit risk as these amounts are held with a Canadian Chartered Bank.

Accounts Receivable: the Board is not exposed to significant credit risk as accounts receivable are from the Vital Statistics Agency, a provincial government organization. Accounts receivable are neither past due or impaired.

#### Liquidity Risk

Liquidity risk is the risk that the Board will not be able to meet its financial obligations as they come due. The Board manages liquidity risk by maintaining adequate cash balances.

**FUNERAL BOARD OF MANITOBA**  
**Notes to Financial Statements**  
**For the year ended December 31, 2015**

**3.) Financial instruments and Financial Risk Management (continued)**

Market Risk

Market risk is the risk that changes in market prices, such as interest rates and foreign exchange rates, will affect the Board's income or the fair value of its financial instruments.

Interest Rate Risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The interest rate exposure relates to cash.

The interest rate risk on funds on cash is considered to be low because of their short-term nature.

Foreign Currency Risk

Foreign currency risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. The Board is not exposed to significant foreign currency risk as it does not have any financial instruments denominated in foreign currency.

**4.) The Public Sector Compensation Disclosure Act**

In accordance with Section 2 of *The Public Sector Compensation Disclosure Act*, the following summarizes compensation paid:

Employee paid \$ 50,000 or more	<b>2015</b>	<b>2014</b>
J. Delaney - Investigator	\$ 58,105	\$ 57,597
The aggregate amount paid to Board members was:		
(a) Honoraria, Board Members	\$ 8,175	\$ 9,810

**5.) Related Party Transactions**

The Board is related in terms of common control to all Province of Manitoba created Departments, Agencies, Board and Crown Corporations. The Board enters into transactions with these entities in the normal course of operations and they are measured at the exchange rate amount agreed by the related parties.

**6.) Administrative Charges - Vital Statistics Agency**

Effective January 1, 2015 the administrative charges paid to Vital Statistics Agency have been decreased.

The decrease is based on an estimate of workload and overhead contributions provided by Vital Statistics Agency to the Board.

**7.) Accounts Payable and Accrued Liabilities**

Accounts Payable and accrued liabilities consist of the following :

	<b>2015</b>	<b>2014</b>
General	\$ 8,475	\$ 12,680
Administration Charges		108,500
	7,451	6,186
Salaries and Benefits		
	<u>\$ 15,926</u>	<u>\$ 127,366</u>

**8.) Budgeted Figures**

Budgeted figures have been provided for comparison purposes and have been derived from the annual budget approved by the Board.

**FUNERAL BOARD OF MANITOBA**  
**Notes to Financial Statements**  
**For the year ended December 31, 2015**

**9.) Going Concern**

The accompanying financial statements have been prepared on the going concern assumption that the Board will be able to realize its assets and discharge its liabilities in the normal course of business. The Board received a grant of \$160,000 for the purpose of operations from the Vital Statistics Agency for the year December 31, 2015. Treasury Board has directed the Funeral Board of Manitoba to develop a plan to become financially sustainable without any funding support from the Vital Statistics Agency in 2016. The Board continues to review their financial position and the long term viability of the Board and are reviewing all options.

**10.) Tangible Capital Assets**

	<b>2015</b>		
	Cost	Accumulated Amortization	Net Book Value
Computer Equipment	\$ 2,171	\$ 483	\$ 1,688
	<b>2014</b>		
	Cost	Accumulated Amortization	Net Book Value
Computer Equipment	\$ 2,412	\$ 241	\$ 2,171
	\$ 2,412	\$ 241	\$ 2,171

## **VI. The Public Interest Disclosure Act**

---

*The Public Interest Disclosure (Whistleblower Protection) Act* came into effect in April 2007. This law gives employees a clear process for disclosing concerns about significant and serious matters (wrongdoing) in the Manitoba public service, and strengthens protection from reprisal. The Act builds on protections already in place under other statutes, as well as collective bargaining rights, policies, practices and processes in the Manitoba public service.

Wrongdoing under the Act may be: contravention of federal or provincial legislation; an act or omission that endangers public safety, public health or the environment; gross mismanagement; or, knowingly directing or counseling a person to commit a wrongdoing. The Act is not intended to deal with routine operational or administrative matters.

A disclosure made by an employee in good faith, in accordance with the Act, and with a reasonable belief that wrongdoing has been or is about to be committed is considered to be a disclosure under the Act, whether or not the subject matter constitutes wrongdoing. All disclosures receive careful and thorough review to determine if action is required under the Act, and must be reported in a department's annual report in accordance with Section 18 of the Act.

The Funeral Board of Manitoba received no disclosures under the Act in this calendar year.

## VII. Administration

---

### Board Members

<b>Chair</b>	Denise Koss Director and Chief Operating Officer Vital Statistics Agency Tourism, Culture, Heritage, Sport and Consumer Protection
<b>Members</b>	Janine Ballingall Scotten, Registrar Reverend Beth Rutherford Darin Hoffman, Vice Chair Father C. Fred Olds Perry Bulbuck

### Employee

<b>Inspector</b>	John Delaney
------------------	--------------

### Administration

<b>Administrative Assistant Financial Manager</b>	Denise Carrière Ljuba Keenan
---	---------------------------------

### Education Committee Members

<b>Chair Members</b>	Janine Ballingall Scotten C. Fred Olds Darin Hoffman TJ Burnett Ed Coutu Jr.
<b>MFSA Representatives</b>	Owen McKenzie Janice Dryden Jody Nicholson

### Legislative Review Committee Members

<b>Chair Members</b>	Darin Hoffman Perry Bulbuck Kevin Sweryd Patrick Church David Klassen Nick Knysh
<b>MFSA Representative</b>	Elizabeth “Libby” Siebold



## VIII. Licensed Funeral Directors and/or Embalmers

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Adam, Alvin P.	Adam's Funeral Home Ltd. 35072 Hwy 244 South Notre Dame De Lourdes MB R0G 1M0	305	325
Anderson, Conrad T.	Anderson Family Funeral Home Inc. 9 Railway Avenue Ashern MB R0C 0E0	461	461
Anderson, Courtney	Norway House Funeral Home 207 Kistapinan Drive Norway House MB	462	462
Anderson, Stacey	Not affiliated with a funeral home	1204	1204
Ardron, Kurt D.	Redpath Funeral Home 21 Main Street N Melita MB R0M 1L0	575	575
Arnason, Douglas G.	Arnason Funeral Home 28 1st Avenue N Ashern MB R0C 0E0	161	170
Arnason, Shawn H.	Mosaic Funeral, Cremation & Cemetery 1839 Inkster Blvd. Winnipeg MB R2X 1R3	460	460
Atkinson, Jayde T.	E. J. Coutu & Co. Funeral Directors 680 Archibald Street Winnipeg MB R2J 0Y4	654	654
Babey, Donald	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	567	567
Ballance, Krystle	Not affiliated with a funeral home.	1009	1009
Bardal, Eirik	Neil Bardal Inc. 3030 Notre Dame Avenue Winnipeg MB R3H 1B9	522	522
Barringer, Lee	Not affiliated with a funeral home.	409	409
Bartel, Matthew K.	Klassen Funeral Home 1897 Henderson Hwy Winnipeg MB R2G 1P4	487	487
Bernat, Jaclyn	Not affiliated with a funeral home.	643	643
Bilcowski, Rick	Not affiliated with a funeral home.	627	627

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Binnie, Clifford E.	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	286	296
Boardman, Christopher	Boardman/Northland Funeral Home 28 Nelson Road Thompson MB R8N 0B4	1010	1010
Boardman, James C.	Boardman/Northland Funeral Home 28 Nelson Road Thompson MB R8N 0B4	293	303
Bowskill, Christopher A.	Thomson "In the Park" Funeral Home 1291 McGillivray Blvd. Winnipeg MB R3T 5Y4	557	557
Brewer, Reginald	Sneath-Strilchuk Funeral Services 121 3rd Avenue NW Roblin MB R0L 1P0	1214	1214
Buchalter, Kristin	Friends Funeral Service Inc. 2146 Main Street Winnipeg MB R2V 3S5	562	562
Buchanan, Brent L.	Memories Chapel & Pre-Planning Centre 330 18th Street N Brandon MB R7A 7P3	309	318
Buchanan, Lynette	Desjardins Funeral Chapel 357 Des Meurons Street Winnipeg MB R2H 2N6	516	516
Budz, Edward	Not affiliated with a funeral home.	249	272
Bueckert, Katherine	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	1215	1215
Bulbuck, Perry	Braendle-Bruce Funeral Service 114 Russell St W Russell MB R0J 1W0	362	367
Buors, Tyson	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	523	523
Burnett, Thomas James (TJ)	Green Acres Funeral Home and Cemetery 1 Green Acres Lane Springfield MB R2C 2Z3	442	442
Campbell, Amissa "Missy"	Wheatland Funeral Service 321 North Railway St Pilot Mound MB R0L 1G0	1207	1207
Campbell, Dwayne M.	Campbell Funeral Home Ltd. Company 24 2nd Street SE Hamiota MB R0M 0T0	463	463

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Campbell, Malcolm S.	Campbell Funeral Home Ltd. Company 24 2nd Street SE Hamiota MB R0M 0T0	204	238
Campbell, Stefan J. R.	Wojcik's Funeral Chapel & Crematorium 2157 Portage Avenue Winnipeg MB R3J 0L4	1222	1222
Carriere, Fabien T.	Sneath-Strilchuk Funeral Services Ltd. 502 Main St Dauphin MB R0L 1P0	1201	1201
Casas, Percival	Glen Eden Funeral Home 4477 Main Street West St. Paul MB R4A 2A8	1005	1005
Church, Patrick	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	1208	1208
Citulsky, David P.	Neil Bardal Inc. 3030 Notre Dame Avenue Winnipeg MB R3H 1B9	444	444
Clarke, Robert W.	Clarke's Funeral Home 196 Hampton Street E MacGregor MB R0H 0R0	233	258
Coffey, Joe	Sneath-Strilchuk Funeral Services Ltd. 502 Main St Dauphin MB R0L 1P0	524	524
Coutu, Edward J.	E. J. Coutu & Co. Funeral Directors 680 Archibald Street Winnipeg MB R2J 0Y4	578	578
Crawshaw, Glenn	Desjardins Funeral Chapel 357 Des Meurons Street Winnipeg MB R2H 2N6	637	637
Curtis, Perry E.	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	445	445
Dadson, Dana G.	Dadson Funeral Home & Crematorium Ltd. 120 Hwy 10A West Flin Flon MB R8A 1N5	335	340
Davidson, John W.	Green Acres Funeral Home and Cemetery 1 Green Acres Lane Springfield MB R2C 2Z3	420	420
Dawson, Paul J.	Bardal Funeral & Crematorium 843 Sherbrook Street Winnipeg MB R3A 1M6	1007	1007
Day, Melinda	Not affiliated with a funeral home.	595	595

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Dent, John C.	Gilbart Funeral Home Ltd. 50 - 1st Avenue Gimli MB R1A 1M8	647	647
Doyle, Patrick	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	624	624
Drobot, Shannon	Glen Eden Funeral Home 4477 Main Street West St. Paul MB R4A 2A8	605	605
Dryden, Janice	Neil Bardal Inc. 3030 Notre Dame Avenue Winnipeg MB R3H 1B9	560	560
Dubois, Jeffrey	McKenzies Portage Funeral Chapel 56 Royal Road S Portage La Prairie MB R1N 1T6	635	635
Dunfield, John A.	G.R. Carscadden Funeral Chapels Ltd. 383 Wellington Street W Virden MB R0M 2C0	374	377
Durdle, Pamela	Sobering Funeral Chapel & Crematorium 1035 Park Ave E Beausejour MB R0E 0C0	1205	1205
Dutchak, Rick J.	Not affiliated with a funeral home.	401	401
Dutchyshen, Gerald A.	Sneath-Strilchuk Funeral Services Ltd. 502 Main St Dauphin MB R0L 1P0	164	173
Dyck, Willmuth P.	Birchwood Funeral Chapel 150 Penfeld Drive Steinbach MB R5G 1V7	345	350
Fedorowich, Sheri-Lynne	Nairn-Chyz Funeral Home 325 Main St W Roblin MB R0L 1P0	572	572
Fjeldsted, Holly Ann	Seasons Funeral Service 576 Balsam Crescent Oakbank MB R0E 1J0	443	443
Fontaine, Rock	Not affiliated with a funeral home.	412	438
Ford, Gordon	Thomson "In the Park" Funeral Home 1291 McGillivray Blvd Winnipeg MB R3T 5Y4	510	510
Friesen, Jared W.	Not affiliated with a funeral home.	481	481

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Froese, Harry	Friends Funeral Service Inc. 2146 Main Street Winnipeg MB R2V 3S5	365	370
Gagné, Christian	Desjardins Funeral Chapel 357 Des Meurons Street Winnipeg MB R2H 2N6	564	564
Gardiner, Robert B.	Neil Bardal Inc. 3030 Notre Dame Avenue Winnipeg MB R3H 1B9	206	251
Gatey, Douglas R.	G.R. Carscadden Funeral Chapels Ltd. 240 2nd Street Reston MB	300	307
Gerelus, Shauna L.	Rae's Funeral Service 44 Main Street Erickson MB R0J1Z0	423	423
Gibbens, Michael	Green Acres Funeral Home and Cemetery 1 Green Acres Lane Springfield MB R2C 2Z3	542	542
Giesbrecht, Jake	Wiebe Funeral Homes Ltd. 121 - 8th Street Winkler MB R6W 4B2	502	502
Giesbrecht, Michael P.	Vita Funeral Home 256 Railway Ave Vita MB R0A 2K0	551	551
Gilbart, David	Gilbart Funeral Home Ltd. 50 - 1st Avenue Gimli MB R1A 1M8	613	613
Girouard, Roger T.	Not affiliated with a funeral home.	465	465
Goertzen, Ken	Glen Lawn Funeral Home 455 Lagimodiere Blvd Winnipeg MB R2J 4J4	555	555
Gold, Kenneth D.	Brockie Donovan Funeral & Cremation 332 8th Street Brandon MB R7A 3X4	1011	1011
Graham, Fred G.	Wheatland Funeral Service 321 North Railway St Pilot Mound MB R0L 1G0	403	403
Grant, Darren S.	Dadson Funeral Home & Crematorium 120 Hwy 10A West Flin Flon MB R8A 1N5	424	424

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Gray, John	Arnason Funeral Home 28 1st Avenue N Ashern MB R0C 0E0	404	404
Grenier, Joey	Wiebe Funeral Homes Ltd. 121 - 8th Street Winkler MB R6W 4B2	489	489
Groening, Trevor	Wiebe Funeral Home Altona Ltd. 216 Centre Ave E Altona MB R0G 0B0	625	625
Harapiak, John	Not affiliated with a funeral home.	526	526
Harder, Todd	Birchwood Funeral Chapel 150 Penfeld Drive Steinbach MB R5G 1V7	503	503
Hayward, Craig	Memories Chapel & Pre-Planning Centre 330 18th Street N Brandon MB R7A 7P3	376	379
Hemauer, James Francis A.	Hemauer Funeral Home 122 Lathlin Avenue The Pas MB R9A 1K5	239	261
Hemauer, Neil A. F.	Hemauer Funeral Home 122 Lathlin Avenue The Pas MB R9A 1K5	485	485
Henderson-Gray, Natasha	Spirit Road Funeral Services Inc. Hwy 11, Sagkeeng Arena Multiplex Fort Alexander MB R0E 0P0	641	641
Hiebert, Robert	Not affiliated with a funeral home.	580	580
Hildebrand, Gregory J.	Memories Chapel & Pre-Planning Centre 330 18th Street N Brandon MB R7A 7P3	466	466
Hoffman, Darin	Mosaic Funeral, Cremation & Cemetery 1839 Inkster Blvd. Winnipeg MB R2X 1R3	556	556
Hunt, Darlyn	Paull Funeral Home Inc. 506 2nd Street N Swan River MB R0L 1Z0	1008	1008
Jackson, Harry L.	Not affiliated with a funeral home.	317	311
Jackson, Shannon	Mosaic Funeral, Cremation & Cemetery 1839 Inkster Blvd. Winnipeg MB R2X 1R3	603	603

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
James, Brian L.	White's Funeral Home 271 Mountain Ave Neepawa MB R0J 1H0	455	455
Jamieson, R. Moray	Jamieson's Funeral Services Ltd. 415 Broadway Street Glenboro MB R0K 0X0	302	309
Jesmer, Steven	Not affiliated with a funeral home.	1211	1211
Johnston, Craig	Doyle's Funeral Home Ltd. 10 4th Avenue SE Carman MB R0G 0J0	527	527
Juba, Rodney P. K.	Sneath-Strilchuk Funeral Services Ltd. 502 Main St Dauphin MB R0L 1P0	1220	1220
Kiefling Nicholson, Jody D.	Glen Eden Funeral Home 4477 Main Street West St. Paul MB R4A 2A8	470	470
Kilcollins, Peter J.	Aboriginal Funeral Chapel 724 Selkirk Avenue Winnipeg MB R2W 2N3	377	380
Kirkhope, Scott K.	Glen Lawn Funeral Home 455 Lagimodiere Blvd Winnipeg MB R2J 4J4	434	434
Klassen, David W.	Braendle-Bruce Funeral Service 114 Russell St W Russell MB R0J 1W0	413	413
Knutson, Edward	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	529	529
Knutson, Gerald G.	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	490	490
Knysh, Mike J.	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	477	477
Knysh, Stephen N.	Eternal Grace Funerals 10 - 1111 Logan Avenue Winnipeg MB R3E 1R1	366	371
Korban, Richard M.	Korban Funeral Chapel 907 Main Street Winnipeg MB R2W 3P2	348	353

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Koslowsky, Harold	Friends Funeral Service Inc. 2146 Main Street Winnipeg MB R2V 3S5	492	492
Kotaska, Rick	Not affiliated with a funeral home.	425	425
Kowalchuk, Dexter	Kowalchuk's Funeral Home 99 Second Street S Souris MB R0K 2C0	358	363
Kozak, Tony	Not affiliated with a funeral home.	312	327
Kresnyak, Roshelle	Neil Bardal Inc. 3030 Notre Dame Avenue Winnipeg MB R3H 1B9	597	597
Langrell, Lisa	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	616	616
Lawson, Ryan J.	Nairn-Chyz Funeral Home 325 Main St W Roblin MB R0L 1P0	565	565
Laycock, Robert D.	Gilbart Funeral Home Ltd. 50 - 1st Avenue Gimli MB R1A 1M8	493	493
LeClaire, Albert J.	Not affiliated with a funeral home.	237	265
LeClaire, Aurele J.	LeClaire Brothers Funeral Products & Services 306-475 Provencher Blvd Winnipeg MB R3G 2W1	316	316
Leggat, John	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	630	630
Lesage, Maria	Adam's Funeral Home Ltd. 35072 Hwy 244 South Notre Dame De Lourdes MB R0G 1M0	628	628
Letts, Karen L.	McKenzies Portage Funeral Chapel 56 Royal Road S Portage La Prairie MB R1N 1T6	530	530
Lilley, Shane	Thomson "In the Park" Funeral Home 1291 McGillivray Blvd. Winnipeg MB R3T 5Y4	600	600
Loehmer, Kenneth E.	Not affiliated with a funeral home.	327	328
Lumbard, J. Todd	Not affiliated with a funeral home.	415	415



LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Lumbard, Wade	Brockie Donovan Funeral & Cremation Services 332 8th Street Brandon MB R7A 3X4	546	546
Lutz, Naomi	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	582	582
MacIver, Michael	Voyage Funeral Home & Crematorium 220 Hespeler Avenue Winnipeg MB R2L 0L4	626	626
MacKay, Jacqueline J.	Glen Lawn Funeral Home 455 Lagimodiere Blvd Winnipeg MB R2J 4J4	504	504
McKenzie Kresnyak, Rochelle	MacKenzie Funeral Home 433 Main St Stonewall MB R0C 2Z0	597	597
Magill, Alicia L.	Not affiliated with a funeral home.	561	561
Martel, Michelle A.	Not affiliated with a funeral home.	1250	1250
Matikka, Mark	Glen Eden Funeral Home 4477 Main Street West St. Paul MB R4A 2A8	598	598
McCrae, Allan H.	Memories Chapel & Pre-Planning Centre 330 18th Street N Brandon MB R7A 7P3	299	304
McElroy, Rhonda M.	Sobering Funeral Chapel & Crematorium 1035 Park Ave E Beausejour MB R0E 0C0	1223	1223
McKenzie, Owen K.	McKenzies Portage Funeral Chapel 56 Royal Road S Portage La Prairie MB R1N 1T6	531	531
McMillan, Jason	Thomson "In the Park" Funeral Home 1291 McGillivray Blvd. Winnipeg MB R3T 5Y4	517	517
Meilleur, Caitlin	Thomson "In the Park" Funeral Home 1291 McGillivray Blvd. Winnipeg MB R3T 5Y4	644	644
Mellen, Joshua	Thomson "In the Park" Funeral Home 1291 McGillivray Blvd. Winnipeg MB R3T 5Y4	645	645
Mercier, Jean-Guy L.	Not affiliated with a funeral home.	505	505

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Mikawos, Erica	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	611	611
Moffit, Ronald K.	Ronald Moffit Memorial Services 306 Saskatchewan Avenue E Portage La Prairie MB R1N 0K8	271	156
Monkman, Curtis E.	Eternal Grace Funerals 10 - 1111 Logan Avenue Winnipeg MB R3E 1R1	609	609
Moroz, John W. "Sonny"	Brockie Donovan Funeral & Cremation Services 332 8th Street Brandon MB R7A 3X4	352	357
Moynham, Joseph F.	Not affiliated with a funeral home.	494	494
Murphy, Andrew	Not affiliated with a funeral home.	427	427
Nairn, Robert John	Nairn-Chyz Funeral Home 325 Main St W Roblin MB R0L 1P0	315	315
Nairn, Robert Paul	Nairn-Chyz Funeral Home 325 Main St W Roblin MB R0L 1P0	518	518
Neufeld, Eric Henry	Paull Funeral Home Inc. 506 2nd Street N Swan River MB R0L 1Z0	260	275
Nichol, Garth	Wheatland Funeral Service 321 North Railway St Pilot Mound MB R0L 1G0	323	324
Nichol, Matthew	Wheatland Funeral Service 321 North Railway St Pilot Mound MB R0L 1G0	634	634
Olson, Donna	Thomson "In the Park" Funeral Home 1291 McGillivray Blvd. Winnipeg MB R3T 5Y4	533	533
Pascal, Leslie	Memories Chapel & Pre-Planning Centre 330 18th Street N Brandon MB R7A 7P3	636	636
Paterson, Bryce R.	Braendle-Bruce Funeral Service 114 Russell St W Russell MB R0J 1W0	612	612

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Paull, Dana	Paull Funeral Home Inc. 506 2nd Street N Swan River MB R0L 1Z0	548	548
Racette, Abilene	Clarke's Funeral Home 102 Dennis Street W Gladstone MB R0J 0T0	646	646
Raffray, Ryan A.	Sneath-Strilchuk Funeral Services Ltd. 502 Main St Dauphin MB R0L 1P0	483	483
Redpath, Neil D.	Redpath Funeral Home 21 Main Street N. Melita MB R0M 1L0	512	512
Reid, William A.	Not affiliated with a funeral home.	129	129
Reimer, Mark J.	Doyle's Funeral Home Ltd. 10 4th Avenue SE Carman MB R0G 0J0	590	590
Robinson, Rayna	Wheatland Funeral Service 321 North Railway St Pilot Mound MB R0L 1G0	617	617
Rosin, Richard A.	Neil Bardal Inc. 3030 Notre Dame Avenue Winnipeg MB R3H 1B9	379	382
Rybak, Stan	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	1210	1210
Salie, Jenny	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	629	629
Schneider, Vernon L.	Memories Chapel & Pre-Planning Centre 330 18th Street N Brandon MB R7A 7P3	263	289
Scott, Rhonda	Dadson Funeral Home & Crematorium Ltd. 120 Hwy 10A West Flin Flon MB R8A 1N5	1213	1213
Siebold, Elizabeth (Libby)	Sobering Funeral Chapel & Crematorium 1035 Park Ave E Beausejour MB R0E 0C0	1003	1003
Siemens, Terence D.	Korban Funeral Chapel 907 Main Street Winnipeg MB R2W 3P2	337	342

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Sigurdson, Julie A.	Clarke's Funeral Home 102 Dennis Street W Gladstone MB R0J 0T0	514	514
Smith, Brittany	Brockie Donovan Funeral & Cremation Services 332 8th Street Brandon MB R7A 3X4	1006	1006
Smith, Paul F.	Wheatland Funeral Service 508 Park Street Killarney MB R0K 1G0	369	374
Sobering, Douglas B.	Sobering Funeral Chapel & Crematorium 1035 Park Ave E Beausejour MB R0E 0C0	247	270
Solylo, Bonnie	Sobering Funeral Chapel & Crematorium 1035 Park Ave E Beausejour MB R0E 0C0	1221	1221
Sookermany, Jessica	Not affiliated with a funeral home.	1218	1218
Speirs, Orville	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	429	429
Spratt, Lawana	Memories Chapel & Pre-Planning Centre 330 18th Street N Brandon MB R7A 7P3	642	642
Suski, Mark S.	Bardal Funeral & Crematorium 843 Sherbrook Street Winnipeg MB R3A 1M6	496	496
Swan, Crystal	Anderson Family Funeral Home Inc. 9 Railway Avenue Ashern MB R0C 0E0	501	501
Sweryd, Kevin	Bardal Funeral & Crematorium 843 Sherbrook Street Winnipeg MB R3A 1M6	459	459
Sworyk, Michael	Mosaic Funeral, Cremation & Cemetery 1839 Inkster Blvd. Winnipeg MB R2X 1R3	215	256
Sylvester, Robert W.	Not affiliated with a funeral home.	264	288
Talbot, Glen W.	Desjardins Funeral Chapel 357 Des Meurons Street Winnipeg MB R2H 2N6	610	610
Talbot, Joanne	Glen Lawn Funeral Home 455 Lagimodiere Blvd Winnipeg MB R2J 4J4	474	474

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Tarnowski, Antony	Bardal Funeral & Crematorium 843 Sherbrook Street Winnipeg MB R3A 1M6	1212	1212
Thom, Richard M.	Rae's Funeral Service 521 - 4th Avenue Shoal Lake MB R0J 1Z0	417	417
Thomas, James E.	Not affiliated with a funeral home.	158	165
Trush, Gregory George	Sneath-Strilchuk Funeral Services Riverside Road RM of Dauphin MB R0L 1P0	381	384
Unger, Brad	Birchwood Funeral Chapel 150 Penfeld Drive Steinbach MB R5G 1V7	648	648
Unrau, Ronnie (Ron)	Birchwood Funeral Chapel 150 Penfeld Drive Steinbach MB R5G 1V7	1219	1219
Vergunst-Duijvestijn, Bianca	Not affiliated with a funeral home.	1202	1202
Vogiatzakis, Michael	Voyage Funeral Home & Crematorium 1577 Pembina Hwy Winnipeg MB R2L 0L4	554	554
Vogt, Adina	Friends Funeral Service Inc. 2146 Main Street Winnipeg MB R2V 3S5	618	618
Wagner, Darren M.	Omega Funeral Home 83 Royal Road South Portage La Prairie MB R1N 1T8	473	473
Wall, Corey R.	Morris Funeral Home 136 James Avenue W Morris MB R0G 1K0	571	571
Wankling, Richard A.	Not affiliated with a funeral home.	406	406
Webster, James G.	Swan Valley Funeral Services Ltd. 363 Kelsey Trail (Hwy 10 North) Swan River MB R0L 1Z0	274	292
Webster, Jodene	Not affiliated with a funeral home.	1203	1203
Wereschuk, Paul	Not affiliated with a funeral home.	351	356
Wevursky, Gordie S.	Fisher Funeral Home Inc. 70 Taché Street Fisher Branch MB R0C 0Z0	418	418

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Wheeler, Chad	Wheeler Funeral Home 1800 Day Street Winnipeg MB R2C 1E8	587	587
White, Brian	Boardman/Northland Funeral Home 28 Nelson Road Thompson MB R8N 0B4	497	497
White, Nathan	Minnedosa Funeral Service 34 3rd Avenue SW Minnedosa MB R0J 1E0	588	588
Wiebe, Amanda	Clarke's Funeral Home 102 Dennis Street W Gladstone MB R0J 0T0	633	633
Wiebe, Richard C.	Wiebe Funeral Homes Ltd. 121 - 8th Street Winkler MB R6W 4B2	521	521
Wiebe, Terrance W. H.	Wiebe Funeral Home Altona Ltd. 216 Centre Ave E Altona MB R0G 0B0	275	299
Wilson, Kiley J. R.	Wiebe Funeral Homes Ltd. 121 - 8th Street Winkler MB R6W 4B2	538	538
Wojcik, Richard A.	Wojcik's Funeral Chapel & Crematorium 2157 Portage Avenue Winnipeg MB R3J 0L4	407	407
Yanke, Sara	Not affiliated with a funeral home.	1004	1004

NOTE: Funeral Home of Employ may reflect current affiliation.

## IX. Certificates of Qualification

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Olinyk, Jennifer	Hemauer Funeral Home 122 Lathlin Ave The Pas MB	1224	1224
Rae, Kurtis J.	Braendle Bruce Funeral Service 114 Russell St W Russell MB	1225	1225

NOTE: Funeral Home of Employ may reflect current affiliation.

## X. Hearings, Complaints, Reprimands and Fines

---

*The Funeral Directors and Embalmers Act* requires the Board to report all hearings, complaints, reprimands and fines.

The complaint process is an important tool in monitoring licensees. Problems must be presented to the Board as written complaints. The public's awareness of the role of the Funeral Board of Manitoba as a venue for complaints has increased over the last few years. Administrative issues are identified in a separate category.

The Board heard 3 matters at the 1 hearing held in 2015. Below is a breakdown of these events by calendar year.

	2010	2011	2012	2013	2014	2015
Hearings	1	1	0	1	3	1
Administrative Inquiries	-	-	4	6	12	1
Matters Heard	1	1	0	3	8	3
Complaints	21	19	32	20	18	10
Reprimands/Suspensions	1	1	0	3	0	1
Fines	0	1	0	3	10	3

Ten written consumer complaints were received by the Board in 2015: five of which were related to *The Funeral Directors and Embalmers Act* while the other five were related to *The Cemeteries Act*. The one administrative inquiry file opened in 2015 was regarding the licensure of a Funeral Home.

The majority of the complaints received under *The Cemeteries Act* are misunderstandings between cemetery sales personnel and consumers.

Summaries and dispositions of all hearings held during 2015 are available on the Board's website, [funeralboard@gov.mb.ca](mailto:funeralboard@gov.mb.ca).