



HEALTH INNOVATION CONFERENCE 2011


*BUILDING A BETTER SYSTEM
FOR MANITOBANS*



November 21 -22, 2011



Winnipeg Convention Centre
Manitoba



Hosted by MPAN (MANITOBA PATIENT ACCESS NETWORK)

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Conference Program

Time	Session	Topic
November 21, 2011		
07:30 – 08:30 am	Registration and Continental Breakfast	
08:30 – 08:45 am	Welcome	Opening remarks
08:45 – 10:30 am	Keynote Address Dr. Kenneth W. Kizer	
10:30 – 10:45 am	Plenary Session	MB Pursuing Excellence Initiatives
10:45 – 11:00 am	Break - Poster Viewing & Networking	
11:00 am – 12:00 pm	Workshops	
	Setting the Direction– Fishbowl Session	Health Delivery across Sectors
	Making it Happen	Where to Start: Putting Structure to your LEAN Projects
	Seeing is Believing	RHA Quality Improvement Initiatives
12:00 –1:00 pm	Networking Lunch	
1:00 –2:00 pm	Manitoba Showcase: Provincial Quality Improvement Initiatives	<ul style="list-style-type: none"> Advanced Access & Releasing Time to Care (RTC) Pre-Operative Guidelines & eBooking/ PART Knowledge Translation Initiatives
2:10 –3:10 pm	Workshops	
	Setting the Direction– Fishbowl Session	System Change from the Ground Up
	Making it Happen	Using Data to Select LEAN Improvements
	Seeing is Believing	RHA Quality Improvement Initiatives
3:10 –3:30 pm	Break - Poster Viewing & Networking	
3:30 –4:30 pm	Workshops	
	Setting the Direction– Fishbowl Session	System Change from the Top Down
	Making it Happen	5S a Solution to a Problem
	Seeing is Believing	RHA Quality Improvement Initiatives
November 22, 2011		
08:00 – 10:00 am	Innovation Awards and Breakfast	
	Plenary Session	Living and Improving the Patient Journey
10:00 – 11:00 am	Workshops	
	Setting the Direction– Fishbowl Session	Health Delivery across Agencies
	Making it Happen	How to Ensure your LEAN Improvements Stick
	Seeing is Believing	RHA Quality Improvement Initiatives
11:00 am – 12:00 pm	Participants Wrap-up Panel & Closing Remarks	So Now What?

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Keynote Address and Speaker



"Pursuing Health Care Excellence Through Systems Design"

Kenneth W. Kizer, MD, MPH

Presentation Description

Using the internationally acclaimed transformation of the U.S. Department of Veterans Affairs (VA) Healthcare System as a case study, Dr. Kenneth W. Kizer - the chief architect of the VA's re-engineering - will discuss how systemic and systematic change can make healthcare more effective, efficient and patient-centered. Dr. Kizer will highlight the importance of a shared and actionable values-based vision, the need for an integrated change strategy, the importance of performance management and the essentiality of cultural change that makes quality improvement an organizational imperative.

Biosketch

The Honorable Kenneth W. Kizer, MD, MPH, is a Distinguished Professor in the University of California Davis School of Medicine and the Betty Irene Moore School of Nursing and Director of the Institute for Population Health Improvement in the UC Davis Health System. In addition to being a practicing emergency physician, his career has included senior executive positions in both state and federal government, academia, philanthropy and the private sector, including serving as Director of the California Department of Health Services and California's top health official, Under Secretary for Health in the U.S. Department of Veterans Affairs and CEO of the largest health care system in the United States, founding President and CEO of the National Quality Forum, and Chairman and CEO of Medsphere Systems Corporation, the nation's leading open source health IT company. He is an honors graduate of Stanford University and UCLA, board certified in 6 medical specialties or subspecialties, and the author of over 400 journal articles, book chapters and other reports. He is one of very few persons ever elected to both the Institute of Medicine of the National Academy of Sciences and the National Academy of Public Administration.

**Health Innovation Conference 2011
 Workshop / Poster /Award Submission Form**

Indicate what this submission is for: (Detailed information on next page)

- Workshop Presentation Poster Display
- Innovation Award Nomination (if checked, please select only ONE category below)
- Leadership Patient-centred Care Partnership
- Tools, Methods and Approaches Knowledge Transference and Training

Project name

Project team (sponsor, lead and members) and contact information

Role in the team	Name	Phone number	Email
Sponsor			
Lead			
Members			

Short description of the improvement initiative (100 words or less):

Goals and objectives of the improvement initiative:

Project outcomes (including how these outcomes were measured and how the changes introduced led to the improvement):

Lessons learned (including how barriers were overcome):

Please email the completed submission form to Sunny Chen by September 16, 2011
 Email: Sunny.Chen@gov.mb.ca Phone: 204-786-7139 Fax: 204-944-1911

Detailed Information on Submission Category

Workshop Presentation

Workshop presentations will be 20 minutes in length including a Q & A session in a workshop format.

Poster Display

Poster displays will be set up in the main conference area. Displayers will be required to attend their poster during coffee breaks on November 21 to respond to questions.

Innovation Award Submission

The 2011 Innovation Awards will be awarded at the Awards Breakfast on November 22 to recognize leadership in innovation and celebrate excellence in quality improvement. Award nominations are being sought for Program Teams and/or Individuals in the following five categories:

- **Leadership** – Leadership efforts that have encouraged and contributed to a system improvement by removing barriers, establishing a framework for change, enabling front line workers to discover the improvement they need to make, and demonstrating active leadership in support of quality aims.
- **Patient-Centred Care** – Initiatives that recognize the patient/client/family as a participant in improving and redesigning health care programs and services.
- **Partnership** – Improvements in care that have been achieved by linking together previously separate processes to create a more efficient and effective system, removing obstacles, and fostering new working relationships among different organizations or parts of an organization.
- **Tools, Methods and Approaches** – Tools, methods and approaches aimed at improving the health system's ability to systematically monitor and enhance system improvements that result in increased system performance.
- **Knowledge Transference and Training** – Initiatives that have enhanced knowledge transference and training within or across organizations and health care professions to improve access to care, scheduling, service availability, accessibility, accommodation, affordability, acceptability and reduced time between health care events.

Registration Form

Personal Information (Please Print)

Dr Mr Ms Mrs Other

First Name:

Last Name:

Organization:

Address: Street:

City:

Postal Code:

Phone:

Email:

Dietary Restrictions:

Session Selection

- Select one workshop you'd like to attend for each time
- Note that **Making it happen** sessions will only accept the first 80 participants

Nov.21 11:00 am – 12:00 pm	<input type="checkbox"/> Setting the direction: Health Delivery across Sectors <input type="checkbox"/> Making it happen: Where to Start- Putting Structure to your LEAN Projects <input type="checkbox"/> Seeing is believing: RHA Quality Improvement Initiatives
Nov.21 12:00 pm – 1:00 pm	<input type="checkbox"/> Networking Lunch
Nov.21 1: 00 pm – 2:00 pm	<input type="checkbox"/> Advanced Access & RTC (Releasing Time to Care) – the MB experience <input type="checkbox"/> Pre-Operative Guideline & eBooking / PART <input type="checkbox"/> Knowledge Translation Initiatives
Nov.21 2:10 pm – 3:10 pm	<input type="checkbox"/> Setting the direction: System Change from the Ground Up <input type="checkbox"/> Making it happen: Using Data to Select LEAN Improvements <input type="checkbox"/> Seeing is believing: RHA Quality Improvement Initiatives
Nov.21 3:30 pm – 4:30 pm	<input type="checkbox"/> Setting the direction: System Change from the Top Down <input type="checkbox"/> Making it happen: 5S a Solution to a Problem <input type="checkbox"/> Seeing is believing: RHA Quality Improvement Initiatives
Nov.22 8:00 am – 10:00 am	<input type="checkbox"/> Innovation Awards Breakfast
Nov.22 10:00 am – 11:00 am	<input type="checkbox"/> Setting the direction: Health Delivery across Agencies <input type="checkbox"/> Making it happen: How to Ensure your LEAN Improvements Stick <input type="checkbox"/> Seeing is believing: RHA Quality Improvement Initiatives

Hotel Accommodations

(Please note that it is the participant's responsibility to arrange hotel accommodations. See hotel information below and quote **Health Innovations Conference** for the conference rate)

- **Delta Winnipeg** (attached to the Winnipeg Convention Centre)
350 St. Mary Avenue, Winnipeg MB R3C 3J2
Reservations can be made by calling (888) 311-4990, by faxing to (204) 943-4627 or emailing win.reservations@deltahotels.com
Conference rate: \$ 122 (Delta Room)
- **Place Louis Riel Suite Hôtel**
190 Smith Street, Winnipeg MB R3C 1J8
Reservations can be made by calling (800) 665-0569
Conference rate \$ 115 (Standard Room)

Please register online at www.gov.mb.ca/health/mpan or fax the completed registration form to Sunny Chen at 204-944-1911. Contact Sunny Chen sunny.chen@gov.mb.ca or at 204-786-7139 for more information.