

Manitoba Families

Familles Manitoba

Annual Report Rapport annuel

For the year ended March 31, 2025

Pour l'exercice terminé le 31 mars 2025

LAND ACKNOWLEDGEMENT

We acknowledge that Manitoba is located on the Treaty Territories and ancestral lands of the Anishinaabeg, Anishinewuk, Dakota Oyate, Denesuline and Nehethowuk Nations.

We acknowledge that Manitoba is located on the National Homeland of the Red River Métis.

We acknowledge that northern Manitoba includes lands that were and are the ancestral lands of the Inuit.

RECONNAISSANCE TERRITORIALE

Nous reconnaissons que le Manitoba se trouve sur les territoires visés par un traité et sur les terres ancestrales des peuples anishinaabeg, anishinewuk, dakota oyate, denesuline et nehethowuk.

Nous reconnaissons que le Manitoba se situe sur le territoire national des Métis de la Rivière-Rouge.

Nous reconnaissons que le nord du Manitoba comprend des terres qui étaient et sont toujours les terres ancestrales des Inuits.

Annual Report

2024/25

Manitoba Families

Rapport annuel

2024/2025

Familles Manitoba

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Minister of Families
Minister responsible for Accessibility
Minister responsible for Women and Gender Equity Manitoba

Legislative Building, Winnipeg, Manitoba R3C 0V8 CANADA

Her Honour the Honourable Anita R. Neville, P.C., O.M.
Lieutenant Governor of Manitoba
Room 235 Legislative Building
Winnipeg, MB R3C 0V8

May it Please Your Honour:

I have the privilege of presenting, for the information of Your Honour, the Annual Report of Manitoba Families, for the fiscal year ending March 31, 2025.

Respectfully submitted,

Original Signed By

Honourable Nahanni Fontaine
Minister of Families
Minister responsible for Accessibility
Minister responsible for Women and Gender Equity





**Ministre des Familles
Ministre responsable de l'Accessibilité
Ministre responsable des Secrétariat pour
les femmes et l'égalité des genres**

Palais législatif, Winnipeg (Manitoba) R3C 0V8 CANADA

Son Honneur l'honorable Anita R. Neville, P.C., O.M.
Lieutenante-gouverneure du Manitoba
Palais législatif, bureau 235
Winnipeg (Manitoba) R3C 0V8

Madame la Lieutenante-Gouverneure,

J'ai l'honneur de vous présenter, à titre d'information, le rapport annuel du ministère des Familles du Manitoba pour l'exercice qui s'est terminé le 31 mars 2025.

Le tout respectueusement soumis,

Original signé par

Nahanni Fontaine
Ministre des Familles
Ministre responsable de l'Accessibilité
Ministre responsable des Femmes et de l'Égalité des genres



Deputy Minister

Room 351, Legislative Building
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Honourable Nahanni Fontaine
Minister of Families
Room 357 Legislative Building
Winnipeg, MB R3C 0V8

Dear Minister Fontaine:

I am pleased to present for your approval the 2024/25 Annual Report of Manitoba Families.

Respectfully submitted,

Original Signed By

Michelle Dubik
Deputy Minister of Families





Familles

Sous-ministre

Palais législatif, bureau 351

Winnipeg, (Manitoba) R3C 0V8

CANADA

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Madame Nahanni Fontaine
Ministre des Famille
Palais législatif, bureau 357
Winnipeg (Manitoba) R3C 0V8

Bonjour,

J'ai le plaisir de soumettre à votre approbation le rapport annuel du ministère des Famille du Manitoba pour l'exercice 2024-2025.

Le tout respectueusement soumis,

Original signé par

Michelle Dubik
Sous-ministre des Familles



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Introduction

This Annual Report fulfills the department reporting requirements described in The Financial Administration Act. The annual report is organized in accordance with departments' appropriation structure as at March 31, 2025, which reflects the authorized appropriations approved by the Legislative Assembly.

Consistent with the Supplement to the Estimates of Expenditure, the annual report includes the Manitoba government performance measurement to foster operational improvements by reinforcing transparency, urgency, alignment and accountability. Performance measurement aligns the departments' work to the government's mandate and strategic priorities. Departments then create operating plans that further translate strategy into day-to-day operations.

The annual report includes information on the department and its Other Reporting Entities (OREs) summary financial results, provides a more detailed breakdown of any changes to its voted budget and also reports on the department's progress in achieving diversity milestones. The financial results and associated variance explanations continue to be provided at the sub-appropriation level. The annual report provides a comprehensive picture of the department's financial performance.

Le présent rapport annuel répond aux exigences ministérielles en matière de rapports qui sont décrites dans la Loi sur la gestion des finances publiques. Il est présenté conformément à la structure des postes budgétaires du ministère au 31 mars 2025, qui tient compte des crédits autorisés ayant été approuvés par l'Assemblée législative.

En cohérence avec le budget complémentaire, le rapport annuel comprend la mesure de la performance du gouvernement du Manitoba, qui favorise l'amélioration sur le plan opérationnel en mettant l'accent sur la transparence, l'urgence, l'uniformité et la reddition de comptes. La mesure de la performance permet d'harmoniser les travaux des ministères avec le mandat et les priorités stratégiques du gouvernement. Les ministères élaborent ensuite des plans opérationnels qui intègrent ces thèmes aux activités quotidiennes.

Le rapport annuel contient les résultats financiers sommaires du ministère et de ses autres entités comptables, fournit une ventilation plus détaillée des changements apportés au budget des crédits votés et rend compte des progrès du ministère en matière de diversité. Il continue de fournir les résultats financiers accompagnés d'explications sur les écarts au niveau des postes secondaires. Le rapport annuel fournit un portrait global de la performance financière du ministère.

Department At a Glance – 2024/25 Results

Department Name & Description	Manitoba Families is responsible for a wide range of programs and services that help keep Manitoba children, individuals, families and communities safe and secure, while supporting personal development, self-reliance, well-being and social inclusion.
Minister	Honourable Nahanni Fontaine
Deputy Minister	Michelle Dubik

Other Reporting Entities	1	<ul style="list-style-type: none"> General Child and Family Services Authority
---------------------------------	----------	---

Summary Expenditure (\$M)	
2,103	2,847
Authority	Actual

Core Expenditure (\$M)		Core Staffing
2,162	2,917	1,600.80
Authority	Actual	Authority

Coup d'œil sur le ministère – Résultats en 2024/2025

Nom et description du ministère	Le ministère des Familles est responsable d'un large éventail de programmes et de services qui contribuent à assurer la sécurité des enfants, des personnes, des familles et des collectivités, tout en favorisant l'épanouissement personnel, l'autonomie, le bien-être et l'inclusion sociale.
Ministre	Madame Nahanni Fontaine
Sous-ministre	Michelle Dubik

Autres entités comptables	1	<ul style="list-style-type: none"> Régie générale des services à l'enfant et à la famille
---------------------------	----------	--

Dépenses globales (en millions de dollars)	
2,103	2,847
Dépenses autorisées	Dépenses réelles

Dépenses ministérielles (en millions de dollars)		Personnel ministériel
2,162	2,917	1,600.80
Dépenses autorisées	Dépenses réelles	Dépenses autorisées

Departmental Responsibilities

Manitoba Families provides policy direction and planning, and co-ordinates departmental activities centred on the funding and delivery of services and programs that help keep children, individuals, families, and communities safe and secure, while supporting personal development, self-reliance, well-being and social inclusion.

The overall responsibilities of the minister and Manitoba Families include:

- Deliver social services and financial assistance programs to Manitobans, including income assistance programs and disability services for adults and children.
- Provide financial management and policy and program oversight for Community Living disABILITY Services, Children’s disABILITY Services and Employment, Income and Rental Assistance.
- Coordinate and deliver child and family services in Winnipeg and four rural regions on behalf of the General Child and Family Services Authority.
- Support the transition of jurisdiction over child and family services to Indigenous Nations.
- Manage the operation and closure of Manitoba Developmental Centre.
- Provide policy direction, funding and support to the four child and family services authorities that provide a comprehensive continuum of child and family services delivered through mandated agencies.
- Administer centralized services that assist child and family services agencies and community organizations to provide for the well-being of children, youth and families.
- Lead the Manitoba government’s strategies on poverty reduction, sexual exploitation and Fetal Alcohol Spectrum Disorder.
- Support the independent offices of the Commissioner for Adults Living with an Intellectual Disability, the Social Services Appeal Board, and the Fair Practices Office.
- Support the implementation of The Accessibility for Manitobans Act.
- Support Women and Gender Equity Manitoba in its work to advance gender equity and ensure a safe and equitable Manitoba for people of all genders, by addressing barriers and eliminating gender-based violence.
- Provide policy direction and support to the Gender-Based Violence Program, in order to support the development of community programs that help stop gender-based violence.
- Provide funding to community-based organizations and agencies that offer special services for abused women and their children and for persons living with gender-based violence across Manitoba.
- Manitoba Families includes five divisions noted under appropriations 9.1 to 9.5.

The Minister is also responsible for:

- Accessibility Advisory Council
- Adult Abuse Registry Committee
- Adults Living with an Intellectual Disability Hearing Panel Roster
- General Child and Family Services Authority – Board of Directors
- Poverty Reduction Strategy Committee
- Social Services Appeal Board
- Women’s Advisory Council

Honourable Nahanni Fontaine is also:

- Minister responsible for Accessibility
- Minister responsible for Women and Gender Equity Manitoba

A listing of the statutory responsibilities of the Minister of Families has been provided in Appendix B.

Responsabilités ministérielles

Familles Manitoba fournit une orientation et une planification stratégiques, et coordonne les activités ministérielles axées sur le financement et la prestation de services et de programmes qui contribuent à assurer la sécurité des enfants, des personnes, des familles et des collectivités, tout en favorisant l'épanouissement personnel, l'autonomie, le bien-être et l'inclusion sociale.

Les responsabilités générales de la ministre et du ministère des Familles sont les suivantes :

- Offrir des services sociaux et des programmes d'aide financière aux Manitobains, notamment des programmes d'aide au revenu et des services destinés aux adultes et aux enfants handicapés;
- Voir à la gestion financière et à la supervision des politiques et des programmes pour le Programme des services d'intégration communautaire des personnes handicapées, le Programme des services aux enfants handicapés et le Programme d'aide à l'emploi, au revenu et au loyer;
- Coordonner et offrir des services à l'enfant et à la famille à Winnipeg et dans quatre régions rurales au nom de la Régie générale des services à l'enfant et à la famille;
- Soutenir le transfert de responsabilités à la gouvernance autochtone en matière de services à l'enfance et à la famille;
- Gérer l'exploitation et la fermeture du Centre manitobain de développement;
- Fournir une orientation politique, du financement et du soutien aux quatre régies qui offrent un éventail exhaustif de services à l'enfant et à la famille par l'entremise de leurs offices autorisés;
- Administrer des services centralisés qui aident les offices de services à l'enfant et à la famille et les organismes communautaires à veiller au bien-être des enfants, des jeunes et des familles;
- Diriger les stratégies du gouvernement manitobain en matière de réduction de la pauvreté, de lutte contre l'exploitation sexuelle et de prévention de l'ensemble des troubles causés par l'alcoolisation foetale;
- Apporter son aide aux bureaux indépendants suivants : Bureau du commissaire aux adultes ayant une déficience intellectuelle, Commission d'appel des services sociaux et Bureau des pratiques équitables;
- Soutenir la mise en œuvre de la Loi sur l'accessibilité pour les Manitobains;
- Soutenir les efforts du Secrétariat manitobain pour les femmes et l'égalité des genres afin de faire progresser l'égalité des genres et veiller à ce que le Manitoba soit sécuritaire et équitable pour toutes les personnes de tous genres en s'attaquant aux barrières et en éliminant la violence fondée sur le genre;
- Fournir une orientation stratégique et du soutien au Programme de prévention de la violence fondée sur le genre pour appuyer l'élaboration de programmes communautaires qui contribuent à faire cesser ce type de violence;
- Fournir du financement aux offices et aux organismes communautaires qui offrent des services destinés expressément aux femmes victimes de violence et à leurs enfants ainsi qu'aux personnes qui sont aux prises avec la violence fondée sur le genre au Manitoba;
- Le ministère des Familles du Manitoba comprend cinq divisions indiquées aux postes 9.1 à 9.5;

La ministre est également responsable des entités suivantes :

- Conseil consultatif de l'accessibilité
- Comité de protection contre les mauvais traitements infligés aux adultes
- Comités d'audience relatifs aux adultes vivant avec une déficience intellectuelle – Liste des membres
- Régie générale des services à l'enfant et à la famille – Conseil d'administration
- Comité de réduction de la pauvreté
- Commission d'appel des services sociaux
- Conseil consultatif des femmes du Manitoba

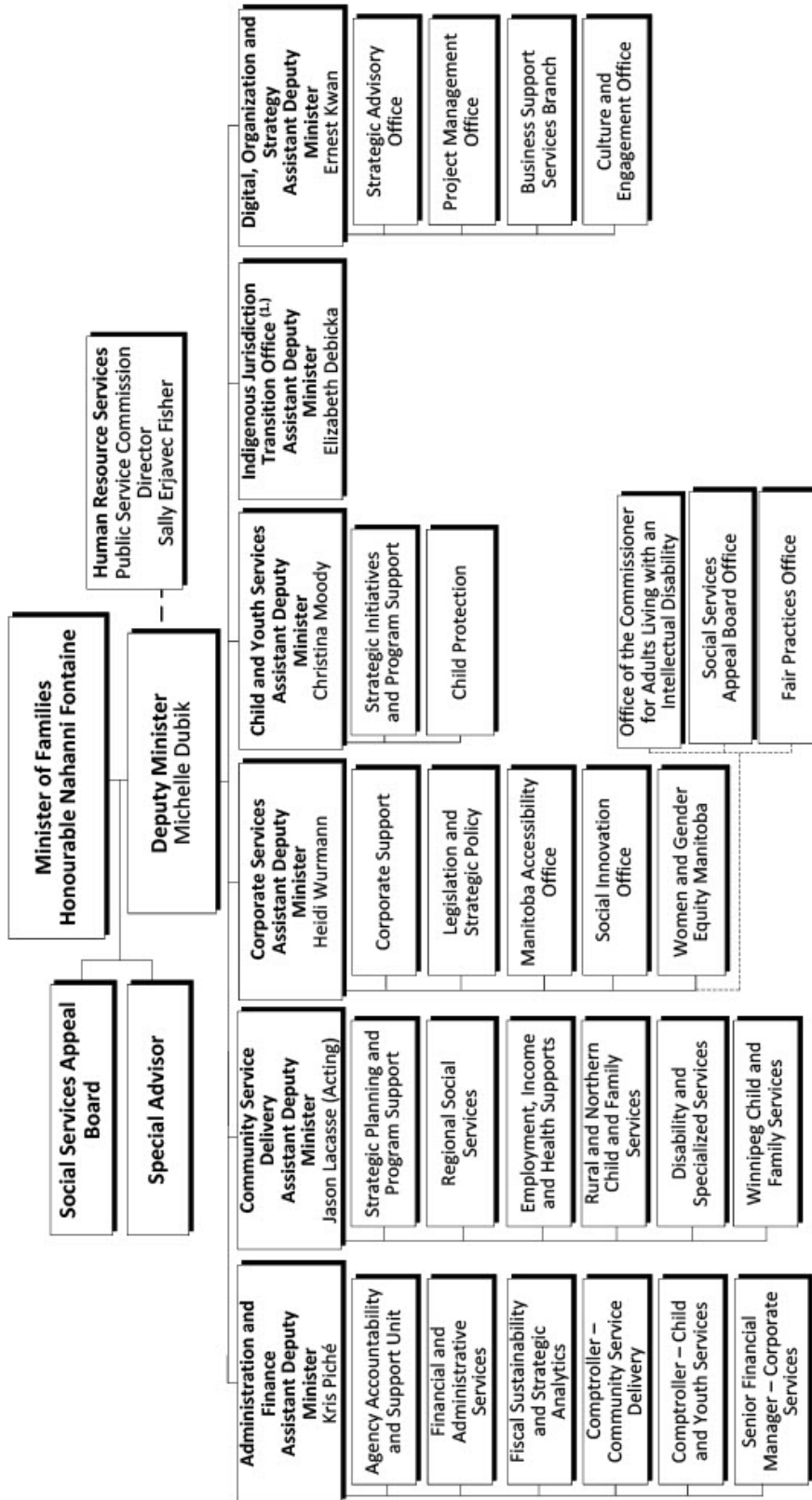
La ministre Nahanni Fontaine remplit aussi les fonctions suivantes :

- Ministre responsable de l'Accessibilité
- Ministre responsable des Femmes et de l'Égalité des genres

L'annexe B portant sur les responsabilités législatives dresse la liste des lois qui relèvent de la personne occupant le poste de ministre (en anglais seulement).

Organizational Structure

Department of Families as at March 31, 2025



(1.) The Indigenous Jurisdiction Transition Office is currently under the same appropriation as Child and Youth Services (9.4)

Operating Environment and Departmental Risk

Like other jurisdictions across Canada and throughout the world, Manitoba's social services systems have continued to adapt to emerging trends, opportunities and risks.

The Department of Families remained responsive and resilient in the face of multiple challenges, including the lasting impacts of the global COVID-19 pandemic that resulted in higher prices for consumer goods such as groceries. These risk factors have contributed to significant increases in the number of Manitobans seeking government support, with many facing increasingly complex needs, and particularly those already dealing with trauma, mental health challenges and the rising cost of housing and food.

The department's services have also been challenged by regional, national and global events. For example, in response to the Canada Post national strike, departmental staff volunteered their time and worked beyond their regular duties to sort cheques and ensure essential mail and benefits could be picked up.

Consultations and engagement with individuals, families and communities are vitally important in ensuring that departmental services continue to meet public needs. Through formal consultation and ongoing informal communication, the department has fostered a strong network of relationships with advocacy groups and non-profit organizations that deliver services on its behalf, such as those in the Community Living disABILITY Services program, as well as other stakeholder organizations.

The department is also committed to consultations and engagement in the review and development of legislation, policies and programs. Examples from the past year included reaching out to persons with disabilities on accessibility legislation and disability policies and operations and ensuring that individuals with lived experience of poverty as well as other groups had the opportunity to provide their suggestions for the renewal of Manitoba's poverty reduction strategy.

In the spirit of reconciliation, the department engaged and built partnerships with Indigenous governments, organizations and communities to repair and strengthen relationships and grow their capacity to provide culturally appropriate services. Recognizing the overrepresentation of Indigenous children in the child welfare system, the department has taken advantage of these strong partnerships to continue to support the legislated transition of child welfare responsibilities with the aim of ensuring that care for Indigenous children is provided by their own communities.

Labour market conditions have affected the department's internal operations and culture. Staff experienced increased workloads and stress, in addition to demographic changes in the workforce, shifting values and a growing emphasis on work-life balance and meaningful contributions. In response, departmental leadership has championed initiatives that focus on the psychological health and safety of employees, creating an opportunity to build a more supportive, connected and thriving workplace.

The department also identified internal opportunities to streamline operations and improve efficiency, investments in technological innovation, structural transformation and cross-departmental collaboration to enable staff to focus on tasks that better use their diverse skillsets and experience. As modernization initiatives were implemented, the department committed to ensuring staff received adequate training on new systems and understand how these would improve their workload and the quality of services delivered to Manitobans.

2024/25 Key Achievement Highlights

During the fiscal year, Manitoba Families accomplished the following:

- Analyzed the financial performance of agencies, investigated areas of concern and performed operational and financial reviews to ensure the prudent and effective use of public funds.
- Completed 96 agency scheduled meetings aimed at fostering collaborative relationships with service providers while providing financial consultations and comptrollership to proactively address, prevent and mitigate financial and managerial risks and build strategic partnerships to enhance communication.
- Emergency Social Services provided supports to individuals impacted by mandatory evacuations due to wildfires in northern Manitoba, and provided accommodation and social services supports to individuals impacted by emergency vacate orders of residential facilities.
- Doubled the Manitoba Prenatal Benefit effective July 2024. The maximum benefit was increased from \$81.41 per month to \$162.82 per month. The Manitoba Prenatal Benefit is available for families with a net income of less than \$32,000 per year. Six months of benefits are provided during pregnancy.
- Provided monthly income assistance benefits to an average of 44,082 households (32,176 employment and income assistance households and 11,906 Manitoba Supports for Persons with Disabilities households).
- Community Helpers had approximately 2,000 interactions with 1,000 income assistance recipients. The Community Helpers Pilot Initiative helps Manitobans complete applications for provincial disability benefits, connect them to income assistance staff and helps them to access other community resources, such as housing, food and mental health supports.
- In 2024/25, eligibility for Children’s disABILITY Services was expanded to include disability services for children living on reserve, with their families in First Nations communities.
- Since amendments to The Child and Family Services Act that introduced four new types of agreements including Kinship Care Agreements, came into force in October 2024, Winnipeg Child and Family Services (WCFS) moved forward with implementation. This began with 120 WCFS staff attending training on the new agreements that was delivered by the General Child and Family Services Authority in October and November 2024. These agreements support practice by allowing parents/guardians to retain guardianship while addressing protection concerns by having their child(ren) reside outside the home with a kinship caregiver that supports connection to the child’s family, community and culture. WCFS looks forward to continuing to use these new agreements as part of its practice approach in engaging and co-creating plans with families.
- Provided technical and operational leadership for a wide range of information support activities that include web services for internal and external websites.
- Strengthened the implementation guidelines for French Language Services to ensure a robust Active Offer is provided at every office.
- Launched the engagement process for the renewal of the poverty reduction strategy. Under the guiding principle of collaboration, members of the public, Indigenous citizens, stakeholder organizations and individuals (including those with lived experience, front-line service providers, advocates and business representatives) were invited to participate in the engagement process. These engagements took place across the province and used a variety of both virtual and in-person consultation methods to actively seek and collect feedback.

- The Accessibility Advisory Council conducted the first review of the Accessible Employment Standard Regulation during the summer of 2024. During this review, council consulted with a wide range of key decision-makers including people with lived experiences and organizations representing people with disabilities. Council reviewed the findings and presented a report to the Minister responsible for Accessibility on January 17, 2025. This report outlined 27 recommendations to improve the regulated standard. In 2025/26 the Manitoba government will develop an action plan to address these recommendations.
- In May 2024, Manitoba announced the creation of the MMIWG2S+ Healing and Empowerment Endowment Fund at the Winnipeg Foundation. The MMIWG2S+ Healing and Empowerment Endowment Fund was established to fund activities that extend tangible, culturally responsive, trauma-informed support to children, families, survivors and communities of missing and murdered Indigenous women, girls, 2Spirit and gender-diverse relatives.
- The Mino’Ayaawag Ikwewag Provincial Strategy was released in November 2024. This strategy prioritizes the safety and empowerment of Indigenous women, girls, 2Spirit and gender-diverse relatives. The dream of the strategy is that all women, girls, 2Spirit and gender-diverse people in Manitoba are empowered to live their lives authentically and fully. The strategy is guided by the Special Advisor on Indigenous Women’s Issues, the Matriarch Circle, and the MMIWG2S+ and Gender-Based Violence Committee of Cabinet.
- In collaboration with the United Way of Winnipeg, support was provided to the For Every Family Initiative, which strengthens access to family resource centres and community-based parenting support. Guidance and oversight were provided to the Parent Child Coalitions and other early childhood initiatives targeting children from birth to five years of age, ensuring programs were accessible, responsive, and locally driven.
- Hosted an historic Roundtable with Chiefs, whereby all First Nations throughout Manitoba were invited to attend to share their vision for the restoration of jurisdiction over child and family services. At the event the Manitoba government and many First Nation leaders from across the province signed a monumental relationship declaration committing to the transfer of jurisdiction over child welfare to First Nations. This agreement was subsequently translated into seven Indigenous languages spoken in Manitoba, to ensure that everyone can understand and connect with the declaration, honouring their languages and cultures.
- Ensured partnerships, relationships and collaboration with Indigenous leadership and communities are strong, robust and viable through attending and hosting forums where Indigenous visions for jurisdiction were shared and discussed.
- Launched Thriving@Work: Families’ Culture Initiative to assess and strengthen psychological health and safety in the workplace, supported by education and information sessions to build awareness and engagement with employees and leaders across the department.
- Developed and shared resources to support staff with psychological safety, mental health and inclusion across the department.
- Worked with the Northpine Foundation to support individuals on employment and income assistance to move towards sustained employment in the labour market.

- The Child and Family Services Missing Persons Liaison Unit (a first-of-its-kind initiative in Canada) became fully operational in 2024. By embedding branch staff within the Winnipeg Police Service and Royal Canadian Mounted Police's Integrated Missing Persons Centre, the unit improved coordination and helped reduce unnecessary police responses to youth absent from care. As a result, there has been a 20 per cent drop in calls to law enforcement as youth are now being routed more appropriately to designated agencies and support workers, enhancing both safety and service response.

Principales réalisations en 2024/2025

Au cours de l'exercice, le ministère des Familles a accompli les réalisations suivantes :

- a analysé la performance financière d'organismes, a enquêté sur les sujets de préoccupation et a effectué un suivi opérationnel et financier pour assurer l'utilisation prudente et efficace des fonds publics;
- a assisté à des rencontres organisées avec 96 organismes dans le but de favoriser les relations collaboratives avec les fournisseurs de services tout en exerçant des fonctions de conseiller financier et de contrôleur pour aborder, prévenir et atténuer les risques financiers et de gestion de façon proactive, et établir des partenariats stratégiques visant à accroître la communication;
- les Services sociaux d'urgence sont venus en aide aux particuliers touchés par les évacuations obligatoires causées par les incendies échappés dans le nord du Manitoba, et ont fourni de l'hébergement et des services sociaux aux personnes touchées par les ordonnances d'évacuation d'urgence des établissements de soins en résidence;
- a doublé le Programme d'allocations prénatales du Manitoba à compter de juillet 2024. L'allocation maximale est passée de 81,41 \$ par mois à 162,82 \$ par mois. Les allocations prénatales sont offertes aux familles ayant un revenu net de moins de 32 000 \$ par année. Des allocations sont versées pendant six mois durant une grossesse;
- a fourni des prestations mensuelles d'aide au revenu à 44 082 ménages en moyenne (soit 32 176 ménages recevant des prestations d'aide à l'emploi et au revenu et 11 906 ménages participant au Programme manitobain de soutien pour personne handicapée);
- les aidants communautaires ont eu environ 2 000 interactions avec 1 000 bénéficiaires de l'aide au revenu. L'initiative pilote des aidants communautaires vise à aider les Manitobains à remplir des demandes de prestations d'invalidité provinciales, à les mettre en rapport avec des membres du personnel de l'aide au revenu, et à les aider à accéder à d'autres ressources communautaires, comme un logement, de la nourriture et du soutien en santé mentale;
- a élargi l'admissibilité au Programme des services aux enfants handicapés en 2024-2025 pour inclure des services aux enfants handicapés demeurant dans une réserve, avec leur famille dans une collectivité des Premières Nations;
- depuis l'entrée en vigueur en octobre 2024 des modifications apportées à la Loi sur les services à l'enfant et à la famille mettant en place quatre nouveaux types d'ententes, notamment les ententes de soins offerts par un membre de la famille élargie, la Direction des services à l'enfant et à la famille de Winnipeg procède à la mise en œuvre de ces modifications. Tout d'abord, la Régie générale des services à l'enfant et à la famille a fourni de la formation sur les nouvelles ententes à 120 membres du personnel de la Direction en octobre et en novembre 2024. Ces ententes soutiennent la pratique en permettant aux parents ou aux tuteurs de conserver la tutelle tout en traitant des préoccupations en matière de protection en envoyant les enfants résider chez un membre de la famille élargie offrant des soins, favorisant ainsi le maintien des liens de l'enfant avec sa famille, sa communauté et sa culture. La Direction se réjouit à l'idée de continuer d'utiliser ces nouvelles ententes dans le cadre de sa pratique pour consulter les familles et créer des plans avec elles;

- a fourni du leadership technique et opérationnel pour une vaste gamme d'activités d'information, notamment des services Web pour les sites Web internes et externes;
- a renforcé les lignes directrices relatives à la mise en œuvre des services en français pour s'assurer que tous les bureaux appliquent systématiquement l'offre active;
- a lancé le processus de consultation sur le renouvellement de la stratégie de réduction de la pauvreté. Selon le principe directeur de la collaboration, les membres du public, les citoyens autochtones, les groupes d'intervenants et les particuliers (y compris les personnes ayant vécu la pauvreté, les fournisseurs de services de première ligne, les défenseurs des droits et les représentants des entreprises) ont été invités à participer à la consultation. Ces séances ont eu lieu un peu partout dans la province et recouraient à une gamme de méthodes de consultation virtuelles et en personne pour activement solliciter et recueillir des commentaires;
- le Conseil consultatif de l'accessibilité a procédé au premier examen du Règlement sur la norme d'accessibilité à l'emploi durant l'été 2024. Dans le cadre de cet examen, le Conseil a consulté une vaste gamme de décideurs clés, notamment des personnes ayant une expérience vécue et des organismes représentant des personnes ayant un handicap. Le Conseil a analysé les résultats et présenté un rapport à la ministre responsable de l'Accessibilité le 17 janvier 2025. Le rapport contenait 27 recommandations pour améliorer la norme réglementée. En 2025-2026, le gouvernement du Manitoba élaborera un plan d'action pour donner suite à ces recommandations;
- a annoncé, en mai 2024, la création du Fonds de dotation pour l'autonomisation et la guérison des femmes, des filles et des personnes bispirituelles autochtones disparues et assassinées à la Winnipeg Foundation. Le Fonds de dotation pour l'autonomisation et la guérison des femmes, des filles et des personnes bispirituelles autochtones disparues et assassinées a été créé pour financer des activités offrant du soutien concret, adapté à la culture et tenant compte des traumatismes aux enfants, aux familles, aux survivants et aux communautés de femmes, de filles, de personnes bispirituelles et de personnes de diverses identités de genre autochtones disparues et assassinées;
- a lancé la stratégie provinciale Mino'Ayaawag Ikwewag en novembre 2024. Cette stratégie met l'accent sur la sécurité et l'autonomisation des femmes, des filles, des personnes bispirituelles et des personnes de diverses identités de genre autochtones. Elle vise à ce que toutes les femmes, filles, personnes bispirituelles et personnes de diverses identités de genre puissent être autonomes et vivre leur vie de manière authentique et épanouie. La stratégie est orientée par la conseillère spéciale sur les questions des femmes autochtones, le Cercle des matriarches et le Comité du Cabinet chargé du dossier des femmes, des filles et des personnes bispirituelles autochtones disparues et assassinées et de la lutte contre la violence fondée sur le genre;
- en collaboration avec Centraide Winnipeg, a soutenu l'initiative For Every Family, qui renforce l'accès aux centres de ressources familiales et aux mesures de soutien communautaire des parents. Le ministère a fourni de l'orientation et de la supervision aux coalitions axées sur les parents et les enfants et à d'autres initiatives de petite enfance, ciblant les enfants de la naissance jusqu'à l'âge de cinq ans, et veillant à ce que les programmes soient accessibles, adaptés et dirigés localement;
- a tenu une table ronde historique des chefs, à laquelle toutes les Premières Nations du Manitoba étaient invitées pour faire part de leur vision sur la restitution des compétences en matière de services à l'enfant et à la famille. À cette occasion, le gouvernement du Manitoba et bon nombre de chefs des Premières Nations de la province ont signé une déclaration de relation historique confirmant le transfert de la compétence en matière de protection de l'enfance aux Premières Nations. Cette entente

a ensuite été traduite en sept langues autochtones parlées au Manitoba pour que toutes les personnes puissent comprendre la déclaration, qui célèbre leurs langues et cultures, et se sentent concernées par celle-ci;

- a veillé à ce que les partenariats, les relations et les collaborations avec les dirigeants et les collectivités autochtones soient solides, robustes et fiables en organisant des forums ou en y participant afin de discuter et d'échanger sur les visions autochtones en matière de compétence;
- a lancé Thriving@Work, l'initiative culturelle du ministère des Familles dont l'objectif est d'évaluer et de renforcer la santé psychologique et la sécurité au travail à l'aide de séances d'éducation et d'information pour accroître la sensibilisation et la participation des employés et des dirigeants de l'ensemble du ministère;
- a élaboré et distribué des ressources pour soutenir le personnel ministériel sur le plan de la sécurité psychologique, de la santé mentale et de l'inclusion;
- a collaboré avec la Northpine Foundation pour aider les bénéficiaires de l'aide à l'emploi et au revenu à trouver un emploi à long terme sur le marché du travail;
- la section de liaison des personnes disparues de la Direction des services à l'enfant et à la famille (une initiative unique en son genre au Canada) est devenue entièrement opérationnelle en 2024. En intégrant le personnel de la Direction au sein du centre d'intervention intégrée pour les personnes disparues du Service de police de Winnipeg et de la Gendarmerie royale du Canada, la section a amélioré la coordination et a aidé à réduire les interventions policières inutiles lorsque des jeunes sont absents dans le cadre de leur prise en charge. Il y a ainsi eu une baisse de 20 % des appels aux autorités policières, puisque les jeunes sont maintenant acheminés de façon plus appropriée vers les organismes et les travailleurs de soutien, accroissant la sécurité et les services d'intervention;

Department Performance Measurement

The departmental objectives reflect the elected government priorities listed in the department mandate letters. The government identified five provincial themes: Lowering Costs for Families, Rebuilding Health Care, Growing Our Economy, Healthier Families and Safer Communities and A Government that Works for You, with the department's objectives listed under each of the themes.

Vision

That all individuals served by the department are supported in their personal development, stability and independence.

Mission

To help keep children, individuals, families, and communities safe and secure, while supporting personal development, self-reliance, well-being and social inclusion.

Values

- Truth and Reconciliation
- Learning and Growth
- Innovation and Initiative
- Integrity
- Community
- Accountability

Provincial Themes and Department Objectives

Lowering Costs for Families

1. Help all Manitobans access the services and supports they need to thrive, including through access to French language services

Growing Our Economy

2. Increase participation in the workforce

Healthier Families and Safer Communities

3. Develop strong relationships with Indigenous governments, organizations and communities
4. Foster safe and healthy families and communities across our province

5. Listen to and work with Manitobans living with disabilities to build an inclusive province that allows everyone to participate equitably
6. Build a safe and equitable Manitoba for people of all genders, by seeking to address barriers and eliminate gender-based violence

A Government that Works for You

7. Find efficiencies and enhance productivity to deliver on commitments in a responsible way

Mesure de la performance du ministère

Les objectifs stratégiques ministériels reflètent les priorités du gouvernement élu, qui sont décrites dans les lettres de mandat. Le gouvernement a désigné cinq thèmes provinciaux (Réduire les coûts pour les familles, Rebâtir le système de soins de santé, Faire croître notre économie, Des collectivités plus sûres et plus saines et Un gouvernement qui travaille pour vous) sous lesquels sont répertoriés les objectifs ministériels.

Vision

Faire en sorte que toutes les personnes qui reçoivent des services du ministère soient soutenues dans leur développement personnel et leur recherche de stabilité et d'indépendance.

Mission

Assurer la sécurité des enfants, des personnes, des familles et des collectivités, tout en favorisant l'épanouissement personnel, l'autonomie, le bien-être et l'inclusion sociale.

Valeurs

- Vérité et réconciliation
- Apprentissage et croissance
- Innovation et initiative
- Intégrité
- Communauté
- Reddition de comptes

Thèmes provinciaux et objectifs ministériels

Réduire les coûts pour les familles

1. Aider l'ensemble des résidents du Manitoba à accéder aux services et au soutien dont ils ont besoin pour s'épanouir, notamment à des services en français

Faire croître notre économie

2. Accroître la participation au marché du travail

Des collectivités plus sûres et plus saines

3. Établir des relations solides avec les gouvernements, les organismes et les communautés autochtones
4. Favoriser la santé et la sécurité des familles et des collectivités dans l'ensemble de la province
5. Être à l'écoute des personnes ayant un handicap et travailler avec elles pour bâtir une province inclusive qui offre à tout le monde les mêmes chances de participation

6. Bâtir un Manitoba sûr et équitable pour toute personne, peu importe son genre, en cherchant à éliminer les obstacles et la violence fondée sur le genre

Un gouvernement qui travaille pour vous

7. Trouver des gains d'efficacité et améliorer la productivité pour tenir nos engagements d'une manière responsable

Department Performance Measurement - Details

The following section provides information on key performance measures for Manitoba Families for the 2024/25 reporting year. All Manitoba government departments include a performance measurement section in a standardized format in their annual reports.

Performance indicators in Manitoba government annual reports are intended to complement financial results and provide Manitobans with meaningful and useful information about government activities and their impact on the province and its citizens.

Lowering Costs for Families

1. Help all Manitobans access the services and supports they need to thrive, including through access to French Language services

Key Initiatives

- **Supports for Employment and Income Assistance Recipients:** Continue to build a strong focus on supportive programming to improve recipients' outcomes and reduce dependency on Employment and Income Assistance (EIA). This includes developing and strengthening supportive programming to meet the unique needs of specific cohorts of Manitobans in receipt of EIA, including single parents, Indigenous youth, persons with justice involvement, and recipients residing in rural and northern Manitoba.
- **French Language Services Strategic Plan:** Of the 22 initiatives launched or scheduled for completion during fiscal year 2024/25, 20 (91 per cent) were completed or are on target for imminent completion. Completed initiatives included measures that aimed at continuous improvement in the recruitment and retention of bilingual staff, increasing the availability and visibility of French resources to Manitobans, and better alignment of French service delivery to community where it is needed most.
- **Designated Bilingual Social Services Agencies:** In 2024/25, three additional agencies received bilingual designation: Centre Flavie-Laurent, Maitland B. Steinkopf Residence, and Vision Loss Rehabilitation Canada – Manitoba. This increased the total number of designated bilingual agencies to 13. Additional agencies will be designated in future years through the department's designation plan, which is currently in phase three and scheduled for completion by December 2025. These ongoing efforts continued to ensure that access to French-language services was available to all Manitobans across the province.
- **Accessibility:** Continued support for the implementation of The Accessibility for Manitobans Act was provided through the development and enforcement of regulated standards, as well as the promotion and monitoring of compliance with the act and its regulations.
- **Social Services Appeal Board Awareness:** Increased community awareness of the appeal process through the Social Services Appeal Board website, outreach opportunities with advocacy organizations and community meetings.

Performance Measures

Measure	2022/23 Actual	2023/24 Actual	2024/25 Target	2024/25 Actual
1.a Percentage of appeals to the Social Services Appeal Board withdrawn as resolved every year	25%	17%	25%	31.5%

1.a Percentage of appeals to the Social Services Appeal Board withdrawn as resolved every year: This measure the percentage of appeals to the Social Services Appeal Board (SSAB) that have been withdrawn as resolved out of the total appeals submitted to the SSAB for services and programs provided by the department during the year. The purpose of SSAB is to give Manitobans a fair, impartial, and informal appeal process of decisions relating to various social services and programs.

The services and programs included in this measure are: Employment and Income Assistance Program, Manitoba Supports for Persons with Disabilities, Adoption Agency Licensing, 55-Plus, 55-Plus Junior Component, Non-income assistance Rent Assist, Manitoba Prenatal Benefit, Residential Care Licensing, and Community Living disABILITY Services Program. An appeal withdrawn as resolved means that some action was taken by the department to address the concerns raised in the appeal, which ensures that Manitobans have fair access to the services and supports they are eligible for. The target of 25 per cent is based on previous years' data.

Growing Our Economy

2. Increase participation in the workforce

Key Initiatives

- **Employment Supports for Manitobans in receipt of Employment and Income Assistance:** In 2024/25, the department continued to enhance employment supports for Manitobans receiving Employment and Income Assistance (EIA) through a combination of direct service delivery and partnerships with community organizations. This included ongoing operations of Jobs on Market in Winnipeg and Jobs on 9th in Brandon, which offer rapid access to short-term training and employment programs. Since their inception, Jobs on Market has supported over 22,166 participants, with 9,063 individuals transitioning to independence since February 2017. Jobs on 9th has served 1,872 participants, with 758 exits to independence since November 2019. Partnerships with community organizations, in collaboration with the Northpine Foundation, aimed at helping EIA recipients move toward sustained and meaningful employment.

In 2024/25, the department continued to strengthen supports for Manitobans receiving EIA by investing in a range of targeted initiatives delivered in partnership with community-based organizations. These efforts reflect a coordinated, multi-year approach to reducing barriers to employment and improving long-term economic outcomes for EIA participants through job readiness, financial empowerment, and skills training.

- **Employment Opportunities for Manitobans with Disabilities:** In 2024/25, Manitoba continued to implement the two-year Improving Quality of Life Employment Pilot Project. Launched in 2023/24, the initiative provided young adults living with an intellectual disability with increased opportunities for personal growth, skill development, and meaningful employment. In 2024/25 the pilot provided

Community Living disABILITY Services-funded employment services to 39 individuals across two age groups: adults aged 18–20 who would not typically be eligible until age 21, and adults aged 21–25 who were supported in refocusing their programming on employment services.

Performance Measures

Measure	2022/23 Actual	2023/24 Actual	2024/25 Target	2024/25 Actual
2.a Number of Manitobans receiving income assistance who find employment, every quarter	2,956	3,156	3,300	3,019

2.a Number of Manitobans receiving income assistance who find employment, every quarter: This measure tracks the number of income assistance cases with earnings. The measure totals the number of Employment and Income Assistance (EIA) and Manitoba Supports for Persons with Disabilities (MSPD) cases who either have reported employment or self-employment earnings in a given month or who have left EIA or MSPD after having had employment or self-employment earnings in the previous month. EIA provides program participants with employment support and resources with the goal of either finding new or more suitable employment or maintaining employment. This, in turn, reduces recipients’ reliance on EIA and promotes personal wellness and independence. The measure is an indicator of how successful the department’s efforts are in supporting recipients in their employment journey.

It should be noted that the data will consistently underrepresent the number of income assistance cases who are employed or who leave for employment, particularly in the EIA general assistance category. This is because once a recipient leaves to employment, they are under no obligation to report their earnings or employment status to the program.

This is the final year for reporting on this measure. This performance measure is currently listed as “Percentage of Manitobans receiving income assistance who report employment income, annually”. The statistic was updated to present a clearer depiction of outcomes.

Healthier Families and Safer Communities

3. Develop strong relationships with Indigenous governments, organizations and communities

Key Initiatives

- **Indigenous Jurisdiction Transition Office:** The Indigenous Jurisdiction Transition Office supported the return of Child and Family Services jurisdiction to Indigenous governments. The office represented the Government of Manitoba in trilateral coordination agreement discussions with Indigenous governments and the federal government. These coordination agreements laid out a common understanding related to jurisdiction, funding, service delivery coordination, information sharing, and legislation among other matters. Funding was provided bilaterally with a government-to-government approach and treated as a transfer of funds for provisions of services.

Many First Nations governments have provided notice under the federal Act respecting First Nations, Inuit and Métis children, youth and families, that they were on the path to exercising their right to jurisdiction over child and family services.

Minister Fontaine hosted a Roundtable with Chiefs of First Nations on May 13, 2024. The purpose was to discuss how to advance First Nations jurisdiction over child and family services and sign a shared Relationship Declaration. An Officials Roundtable was also held in October, to bring together technical experts working on the transition of Jurisdiction.

- **Fetal Alcohol Spectrum Disorder (FASD) Coalitions Funding:** In 2024/25, Manitoba provided \$55,400 of annualized funding to the Manitoba FASD Coalition Inc., a provincial coalition that brought community partners together to address issues related to FASD. Funding included support for the Looking After Each Other Dignity Promotion Project, a community-driven movement to reduce stigma towards people with FASD and people who used alcohol during pregnancy and promoted reciprocal learning between FASD service providers and Indigenous Elders and community partners. In the spring of 2024, the annual Looking After Each Other gathering took place in Long Plain First Nation. The event brought together local and provincial coalition members and community partners to share knowledge and plan future initiatives to promote dignity for people impacted by FASD in Manitoba.
- **FASD Strategy Elders Circle:** In 2024/25, the FASD Strategy Elders Circle held two in-person meetings. The FASD Strategy Elders Circle, which is comprised of Indigenous Elders, Knowledge Keepers, and Grandparents from across Manitoba, provided ongoing guidance to initiatives and programs of Manitoba’s FASD Strategy with the goal of increasing culturally grounded supports for people impacted by FASD and alcohol use in pregnancy.
- **Indigenous Representation on the Social Services Appeal Board:** As of April 1, 2024, there were three Indigenous Board members. On February 5, 2025, the appointments of two Indigenous Board members were revoked, and two new Indigenous Board members were appointed. As a result, the total number of Indigenous Board members remained at three.
- **Expanded eligibility and cultural responsiveness in disability services:** In 2024/25, Manitoba expanded eligibility for Children’s disABILITY Services (CDS) to include First Nations children living in First Nations communities. This marked a significant step toward reconciliation and equitable access to services. The department also committed to establishing a working group with First Nations partners and the federal government to guide culturally appropriate service delivery and funding. Additionally, a voluntary Indigenous identity self-declaration process was introduced across CDS, Community Living disABILITY Services and Provincial Alternative Support Services, which was supported by updates to the department’s internal database.

Performance Measures

Measure	2022/23 Actual	2023/24 Actual	2024/25 Target	2024/25 Actual
3.a Percentage of Nations having provided notice of their intent to exercise jurisdiction over child and family services that provincial staff have met with, annually	-	30%	-	84%

3.a Percentage of Nations having provided notice of their intent to exercise jurisdiction over child and family services that provincial staff have met with annually: This measure tracks the percentage of Nations that have provided notice of their intent to exercise jurisdiction over child and family services that provincial staff have met with each year. To provide notice of their intent, Indigenous Governing Bodies provide either a notice of intent to exercise legislative authority – Section 20(1) of An Act respecting First Nations, Inuit and Métis children, youth and families – or Notice of request to enter into a Coordination Agreement – Section 20(2) – to Manitoba. Meeting with the Nations having provided notice of their intent ensures that Manitoba collaborates with Indigenous Governments on their path to reclaiming responsibility for child and family services (CFS).

It should be noted that not every Nation that has provided intent will seek to meet with Manitoba within a given fiscal year as they build capacity and develop their CFS Law. This measure represents Manitoba's efforts to meet with Nations that have requested discussions to coordinate the exercise of jurisdiction.

4. Foster safe and healthy families and communities across our province

Key Initiatives

- **Family Reunification and Lifelong Connections:** Continued to work with the Child and Family Services Authorities and community organizations and supported a variety of policy and funding initiatives for successful family reunification and increasing lifelong connections.
- **Community-Based Supports for Families:** Continued to support a number of community-based programs for children and families, including 24 family resource centres under the For Every Family Initiative partnership with the United Way of Winnipeg. In addition, continued to support Indigenous-led programs such as Blue Thunderbird's Granny's House, which provided culturally led respite and support to families and children.
- **Voluntary Agreements:** Formerly known as the "Agreement Framework" and effective October 1, 2024, new voluntary agreements have been enabled through legislation to provide better tools for supporting all Manitoba children and families in need of child and family services. Authorities and their mandated agencies were able to direct funding and resources to provide Family Support, Kinship, Customary Care and Voluntary Care Agreements. These agreements allowed children to remain connected to their family and community while parents retained guardianship and accessed supports and services.
- **Poverty Reduction Strategy:** Concluded stakeholder and public consultations to inform the development of a Poverty Reduction Strategy and continued to put into action a whole-of-government approach to poverty reduction that brought together poverty-related initiatives across departments, including collaborative work with community partners to help reduce poverty and social exclusion in Manitoba. These initiatives were described in the Poverty Budget Paper, and in the Poverty Reduction Annual Report.
- **Youth Aging out of Care:** In 2024, the Social Innovation Office (SIO) conducted a comprehensive review of the provincial landscape of services supporting youth who have aged out of Child and Family Services (CFS) care. This included semi-structured interviews with over 40 community-based organizations, five post-secondary institutions, and engagement with government agencies, donors, and other stakeholders. Additionally, the SIO hosted five focus groups with current or former CFS youth aged 17–29. These sessions were recorded, transcribed, and analyzed using directed content analysis to identify key themes. The project aimed to uncover barriers to long-term financial independence, education, and

housing for former CFS youth, while also exploring opportunities for more integrated service delivery among community organizations, government agencies, and private funders.

- Manitoba’s FASD Strategy:** In 2024/25, Manitoba invested in a \$172,000 annual budget increase for the InSight Mentoring Program, which provided mentorship and support to pregnant people and parents who used substances in seven program sites across Manitoba. This increased funding enabled InSight to support an additional 15 families and to offer Indigenous cultural support for those served by the program. Investment in community awareness and wrap-around supports for pregnant people and families remained a key priority for Manitoba’s FASD Strategy (2024-2029), released in Fall 2024. The strategy ensured collaboration across all areas of government and with community partners to support people impacted by FASD and alcohol use in pregnancy. It addressed areas including maternal and child health, gender-based violence, mental health and addictions, reduced child mortality, public safety, homelessness, disability supports, child welfare, and reconciliation.

Performance Measures

Measure	2024/25 Target	2024/25 Actual
4.a Percentage of Indigenous children living with their families or in their home First Nations each year	New Measure	41.71%

4.a Percentage of Indigenous children living with their families or in their home First Nations each year:

This measures the number of Indigenous children in care of child and family services (under 18 years old) residing with their family or in their home First Nations, out of the total number of Indigenous children in care. Children living with their families increases lifelong connections for children and families, providing possibilities for future reunification. It is an essential objective of Manitoba’s Child and Family Services Transformation, which helps foster safe and healthy families and communities. This is a new performance measure, and this year will be used to collect data to establish a baseline and determine a target.

Measure	2021 Actual	2022 Actual	2023 Target	2023 Actual
4.b Percentage of children living in poverty in Manitoba as per the Market Basket Measure, annually	9.5%	13.3%	11%	12.9%

4.b Percentage of children living in poverty in Manitoba as per the Market Basket Measure (MBM), annually: The Poverty Reduction Strategy Act requires the Manitoba government to implement a poverty reduction strategy and establish poverty indicators. In addition, the act requires that an annual report on the progress of the strategy using the established poverty indicators be published on the government website after it is tabled in the Legislative Assembly. Manitoba uses the MBM, Canada’s official poverty measure, as the indicator for measuring the strategy’s primary target of reducing Manitoba’s child poverty by 25 per cent by 2025 compared to the baseline year of 2015.

Statistics Canada calculates and reports MBM low-income data, including the child low-income rate, which is Manitoba's child poverty rate. The poverty rate is the percentage of the population who cannot afford the cost of the basket of goods and services representing the basic needs for a modest standard of living (also called the MBM threshold) for specific communities across the country. If individuals or families cannot afford the cost of the basket in their community, they are considered to be living below the MBM threshold or living in poverty.

Statistics Canada produces the MBM data with a two-year lag. The most recent MBM data (2023 data) shows that Manitoba exceeded the strategy's primary target of reducing the child poverty rate by 25 per cent by 2025, compared to the 2015 baseline. In 2023, the child poverty rate in Manitoba was 12.9 per cent, reflecting a 33 per cent improvement from the 2015 rate of 19.3 per cent. There were 13,000 fewer Manitoba children living in poverty in 2023 compared to 2015.

In 2017, Manitoba's child poverty rate improved to 12.8 per cent from 19.3 per cent in 2015, or a 34 per cent improvement. As Manitoba exceeded its primary target by achieving a 34 per cent reduction in 2017 compared to the 2015 baseline, it had set an aspirational target of further reducing the child poverty rate against a 2017 baseline. Beginning in 2023/24, Manitoba further raised its performance standard by reducing its child poverty rate aspirational baseline to 11 per cent.

The department identifies this measure as a Key Performance Indicator.

5. Listen to and work with Manitobans living with disabilities to build an inclusive province that allows everyone to participate equitably

Key Initiatives

- **Manitoba Supports for Persons with Disabilities Continuous Improvement:** Manitoba invested \$2.7M in 2024/25 to support the indexation of basic needs benefits for approximately 11,900 households with eligible adults with severe and prolonged disabilities enrolled on the program. This ensured that benefits kept up pace with the rate of inflation. Throughout the year, the department worked to simplify processes to ensure they were accessible to all eligible Manitobans.
- **Planning for the Closure of the Manitoba Developmental Centre (MDC):** In 2024/25, Manitoba completed the closure of the MDC, an institution for adults with intellectual disabilities located in Portage la Prairie. With the support of service providers, all remaining residents were successfully transitioned to community-based living arrangements. This milestone reflected the province's commitment to inclusive, person-centred supports and the advancement of community living for individuals with intellectual disabilities.
- **Pilot Projects for Out-of-Home Respite Supports:** Continued to evaluate the outcomes of two pilot projects providing out-of-home respite supports for families involved with Children's disABILITY Services (CDS) whose children have exceptional care needs. These pilots were part of a continuum of respite options designed to avoid or delay placement in the child welfare system.

In 2024/25, Manitoba integrated these services as a permanent part of the CDS program following the conclusion of one of two pilot projects for out-of-home respite supports. These supported families of children with exceptional care needs access appropriate respite options. The second pilot continued during 2024/25, with preliminary evaluation activities occurring during the year.

Additionally, in 2024/25, the Department of Families launched the Disability Services Feedback Form to provide individuals with disabilities, their families, support networks, advocates, service providers, and

the public with a direct way to share feedback on disability services. This online tool supported ongoing service improvement by collecting input on what was working well and where changes were needed across programs such as CDS and Community Living disABILITY Services. The form was made available in English and French, with alternate formats available upon request, reinforcing the department's commitment to accessibility and inclusive engagement.

- **Community-Based Assisted Decision-Making Pilot Project:** In 2024/25, Manitoba continued to respond to recommendations from the Vulnerable Persons Living with a Mental Disability Task Force by supporting the Community-Based Assisted Decision-Making Pilot Project in partnership with 120 Maryland Group. Originally scheduled to conclude in 2024/25, the pilot was extended into 2025/26 to build on early successes and further evaluate its impact. The project aimed to empower adults with intellectual disabilities by developing peer support networks for families, increasing capacity for the use of support networks, promoting the use of community-based assisted decision-makers and assisted decision-making, and reducing reliance on the Public Guardian and Trustee. Also, in 2024/25, the Department of Families and Department of Health, Seniors and Long-Term Care, in partnership with the Winnipeg Regional Health Authority and members of the disability community with lived experience, continued to deliver the Integrated Adult Services (IAS) Pilot Project, which aimed to address gaps and barriers in services for adults with complex disability-related needs. The IAS pilot supported 30 adults, living in the Winnipeg Health Region, who had both a medical diagnosis and complex disability needs, and were experiencing gaps in services and supports that prevented their full participation in home and community life.
- **Quality Framework Project Evaluation:** Continued to evaluate the outcomes of the two-year Quality Framework Project announced in 2021. The Quality Framework Project introduced a personal outcomes' measurement tool to gather quality-of-life data from a cohort of individuals supported through Community Living disABILITY Services. The outcome of the evaluation will be used to strengthen policies and improve service delivery.
- **Manitoba Accessibility Fund:** Provided grants for the Manitoba Accessibility Fund of up to \$50,000 to businesses, non-profit organizations and some public sector organizations to enhance the capacity of community partners to remove barriers to accessibility. A total of \$825,000 in funding was awarded to 37 organizations to complete accessibility-related projects in 2024/25.
- **Manitoba Accessibility Office Training:**
 - The Manitoba Accessibility Office (MAO) continued to offer training courses to Manitoba organizations, through the online learning portal, to meet their obligations to provide employee training on accessibility standards under The Accessibility for Manitobans Act.
 - The MAO will expand the learning portal from two to three modules to ensure organizations have the capacity to provide training for the new accessibility standard on information and communication. The training module for the Accessible Information and Communication Standard Regulation is complete and available on the MAO website.
- **Accessible Outdoor Spaces Standard:** In 2024/25, the MAO developed a public engagement strategy and survey, which will be launched on EngageMB in the summer of 2025. A Manitoba Outdoor Spaces standard is under development and is anticipated to go to public engagement and consultation in 2025/26.
- **Compliance with Accessibility Legislation:** The Accessibility Compliance Secretariat conducted 10 focus groups related to the development of an administrative penalty regulation, under The Accessibility for

Manitobans Act. Focus groups were held with representatives from organizations with obligations under the act, persons with disabilities who have lived experience with accessibility barriers, and organizations representing persons with disabilities.

- FASD Strategy Engagement with People with Lived and Living Experience:** Manitoba’s renewed FASD Strategy (2024/2029), released in fall 2024, prioritized centering the voices of people with lived and living experience of FASD or substance use in pregnancy as a key principle in achieving an overall goal of improving outcomes for people impacted by FASD. People with lived and living experience and their families were recognized as the experts, and their input was reflected in decision-making, program development, public messaging, research, and evaluation.

In 2024/25, the Department of Families supported meeting costs for the FASD Mentors of Change initiative, a group of adults with FASD raising awareness and advocacy. The Department of Families also held two community engagement feedback sessions regarding the renewed FASD Strategy in 2024/25, which included adults with FASD and family members of people with FASD.

Performance Measures

Measure	2022/23 Actual	2023/24 Actual	2024/25 Target	2024/25 Actual
5.a Percentage of Organizations that achieve compliance after receiving an Achieving Compliance Plan from the Accessibility Compliance Secretariat, annually	81%	87%	70%	87%
5.b Number of engagements and consultations specific to persons with disabilities	-	-	-	7

5.a Percentage of Organizations that achieve compliance after receiving an Achieving Compliance Plan from the Accessibility Compliance Secretariat, annually: This measures the percentage of organizations that achieve compliance after receiving an Achieving Compliance Plan from the Accessibility Compliance Secretariat. An Achieving Compliance Plan is a written notice from the secretariat that identifies an organization’s area(s) of non-compliance with the law. The notification package includes a formal letter explaining what the secretariat does, and the compliance issue identified, as well as a form that specifies the date by which the office will follow up to assess compliance. The letter in the package notes that support and guidance is available by secretariat staff to help the organization meet compliance. In addition, the secretariat includes in the package a copy of the law and checklists that have been developed to help organizations understand existing rules.

The Secretariat issued 67 Achieving Compliance Plans to organizations, which cited the identified area of non-compliance with accessibility legislation, included free instructional tools and resources, and outlined the date by which compliance would be re-assessed by The Accessibility Compliance Secretariat.

Of the 67 organizations that received an achieving compliance plan in the 2024/25 fiscal year, 58 (or 87 per cent) achieved compliance by March 31, 2025.

5.b Number of engagements and consultations specific to persons with disabilities: This measure indicates the number of engagement and consultation initiatives for legislation, policy and program reviews and development that specifically reach out to persons with disabilities. During the year, this included consultations for the review of the Accessible Employment Standard Regulation under The Accessibility for Manitobans Act, focus groups as part of Manitoba's poverty reduction strategy renewal, meetings with the Accessibility Advisory Council and other groups in relation to accessibility legislation and the development of an administrative penalty regulation, and the start of quarterly meetings with People First of Manitoba to discuss disability policy and operations.

6. Build a safe and equitable Manitoba for people of all genders, by seeking to address barriers and eliminate gender-based violence

Key Initiatives

- **Development of three 24/7 Drop-In Centres:** In 2024/25, the Government of Manitoba partnered with the Manitoba Métis Federation (MMF) and the Brandon Neighbourhood Renewal Corporation's Action Research on Chronic Homelessness to create a new 24/7 safe space, Franny's Place, where Indigenous women, two-spirit and gender-diverse people at risk of harm could escape violence, build supportive relationships and help each other heal. Manitoba provided \$500,000 to support operations of Franny's Place, which officially opened on December 5, 2024.
- **Gender-Based Violence Program Fundings:** In 2024/25, Women and Gender Equity Manitoba (WAGE) provided over \$22.3M in annualized funding for 33 community-based organizations through the Gender-Based Violence Program. This included shelters, safe spaces, intimate partner abuse recovery programs, transitional housing programs and a variety of specialized programs.
- **Gender-Based Violence National Action Plan:** In 2024/25, WAGE implemented the second year of funding provided through the National Action Plan to End Gender-Based Violence bilateral agreement. This four-year bilateral agreement with Canada provided \$6.248M in funding for 2024/25. Through this funding, Manitoba supported 31 initiatives focused on prevention and intervention activities delivered by community organizations across the province. This funding focused on strengthening the existing gender-based violence service continuum in Manitoba, ensuring that individuals and families experiencing gender-based violence had access to holistic, safe and reliable supports.
- **Women and Gender Equity (WAGE) Manitoba Mandate Expansion:** WAGE has expanded its mandate to become the entity within government to address issues involving the 2SLGBTQIA+ and the Gender, Sexuality and Relationship Diversity community. In 2024/25, WAGE created an advisory circle to support community engagement that included representation from community members and organizations that served the 2SLGBTQIA+ community. Additionally, WAGE engaged the 2SLGBTQIA+ community through an online survey, virtual and in-person focus groups and interviews to gain an understanding of community members' experiences across provincial services. Engagements with government employees and senior leadership to create a systems map of services and supports for 2SLGBTQIA+ Manitobans and to facilitate cross-departmental co-ordination of services are ongoing.
- **MMIWG2S+ Strategic Action Plan:** In November 2024, the Manitoba government released the Mino'Ayaawag Ikwewag Provincial Strategy, formerly known as the MMIWG2S+ Strategic Action Plan. This strategy focused on empowering Indigenous women, girls, 2Spirit and gender-diverse relatives to live their lives authentically and fully. Budget 2024 allocated \$20M in new funding to support the development and implementation of the strategy. Of the \$20M provided in 2024/25, \$15M was

allocated to support the creation of an endowment fund for Missing and Murdered Indigenous Women, Girls and Two-Spirit+ (MMIWG2S+) families, while the remaining \$5M was allocated to support programs and services that would increase services for Indigenous women, girls, 2Spirit and gender-diverse relatives. In 2024/25, a total of 24 initiatives were supported through this funding. This strategy was guided by the Special Advisor on Indigenous Women’s Issues, the Matriarch Council, the MMIWG2S+ and Gender-Based Violence Committee of Cabinet.

- MMIWG2S+ Healing and Empowerment Endowment Fund:** The fund was launched in 2025 as the first foundational initiative of the Manitoba government’s new multi-year strategy to empower and protect Indigenous women, girls, and 2Spirit+ and gender-diverse individuals. Managed by the Winnipeg Foundation, the fund was established to exist in perpetuity, generating revenue to support grants for MMIWG2S+ families and survivors to heal, learn, and be empowered. The fund recognized the needs of families and survivors and provided a stable, long-term commitment to help meet those needs. The Social Innovation Office, in collaboration with WAGE, led the evaluation of the fund to assess whether it was achieving its intended objectives. This included documenting grant amounts, recipient organizations, and the intended purpose of each grant. Data was being collected from Indigenous-led organizations to capture community feedback, and the use and impact of the grants on families and survivors was being closely monitored. The evaluation would also identify strengths, gaps, and areas for improvement to inform future decision-making and enhance the fund’s effectiveness.
- Clare’s Law:** WAGE worked with the Family Resolution Service (FRS) division of Manitoba Justice to co-develop regulations required for the implementation of Clare’s Law. WAGE and FRS engaged a working group of service providers, policing agencies and government representatives to help inform the development of these regulations. The draft regulations were posted for public comment in March 2025. In January 2025, responsibility for the legislation was transferred from the Department of Families to the Department of Justice. The legislation is anticipated to come into effect in 2025/26.

Performance Measures

Measure	2024/25 Target	2024/25 Actual
6.a Total number of people accessing the crisis line, annually	-	18,381
6.b.1 Number of people accessing the crisis line for information, annually	-	11,808
6.b.2 Number of people accessing the crisis line for shelter, annually	-	4,069
6.b.3 Number of people accessing the crisis line for outreach, annually	-	179
6.b.4 Number of people accessing the crisis line seeking counselling, annually	-	409

6.b.5 Number of people accessing the crisis line for youth/child information and referral, annually	-	11
6.c Number of individuals who received referrals to social services and supports, annually	-	1,995

*These represent new measures implemented in 2023/24, therefore information on measures 6.b.1 to 6.b.5 was not available. Targets for all measures will be determined for 2025/26 based on 2024/25 data.

6.a Total number of people accessing the crisis line, annually: This measures the total number of people accessing the crisis line. The Gender-Based Violence Program funds and supports 10 shelters to operate a 24/7 information and crisis line for individuals and families who are experiencing gender-based violence. Individuals and families who call the crisis line are able to access information about available resources, in addition to service navigation support, depending on their unique situation. This measure is an important indicator of how successful the department is at ensuring there is adequate access to gender-based violence supports. The ability to access community resources and supports is an important protective factor in addressing gender-based violence.

6.b.1 Number of people accessing the crisis line for information, annually

6.b.2 Number of people accessing the crisis line for shelter, annually

6.b.3 Number of people accessing the crisis line for outreach, annually

6.b.4 Number of people accessing the crisis line seeking counselling, annually

6.b.5 Number of people accessing the crisis line for youth/child information and referral, annually: These five measures track the number of people accessing the crisis line for specific services or needs. The Gender-Based Violence Program funds and supports 10 shelters to operate a 24/7 information and crisis line for individuals and families who are experiencing gender-based violence. Individuals and families who call the crisis line are able to access information about available resources, in addition to service navigation support, depending on their unique situation.

These measures are specific to the type of service or support the individual or family requested:

- For information: the caller requested information about available supports but did not require immediate service navigation at that particular time.
- For shelter: the caller requested service navigation support to access shelter services.
- For outreach: the caller requested service navigation support to access services provided by resources outside of a shelter stay. This could include access to resource centres, transitional housing, or services outside of the gender-based violence service continuum.
- Seeking counselling: the caller requested service navigation support to access counselling services.
- Youth/child Information and referral: the caller requested information or service navigation support specific for a child and/or youth.

These measures allow for a more comprehensive understanding of the breakdown of services requested by individuals and families who are calling the crisis line. The ability to provide specialized information and service navigation support that meets the unique needs of each caller is integral to ensuring that individuals

and families have access to the appropriate resources and support. The ability to access community resources and supports is an important protective factor in addressing gender-based violence. It is important to note that the services captured in measures 6.b.1 to 6.b.5 do not include all the services provided by the crisis line (measure 6.a), so the total number of crisis line calls noted in 6.a is a larger number.

6.c Number of individuals who received referrals to social services and supports, annually: This measures the combined number of individuals who received referrals from shelter, residential programs and resource centres that receive annualized funding from the Gender-Based Violence Program. Services provided by these agencies includes service navigation support to meet the unique needs of each individual and family. Referrals could include access to other agencies within the gender-based violence service continuum, or access to housing, legal and employment supports. The ability to access resources outside of the initial crisis intervention ensures that individuals and families who have experienced gender-based violence are able to continue to receive appropriate supports with the long-term goal of achieving independence. Access to long-term supports is an important protective factor in preventing future experience of gender-based violence.

A Government that Works for you

7. Find efficiencies and enhance productivity to deliver on commitments in a responsible way

Key Initiatives

- **Capacity Building of Funded Agencies:** Conducted reviews of financial reporting to identify potential gaps in board governance and financial management practices. Strengthened the capacity of funded agencies through the delivery of training in financial management, comptrollership and board governance. Provided guidance to agencies on budget development, financial reporting and internal controls while clarifying the roles and responsibilities of board members.
- **Agencies Support:** Worked with funded agencies to ensure public funds were used prudently and effectively for identified purposes. Fostered open communication, defined expected outcomes and reporting requirements, established clear oversight, support and accountability.
- **Youth Justice Evaluation:** In 2024/25, the Social Innovation Office (SIO) partnered with the Youth Justice Branch of the Department of Justice Canada to evaluate a three-year pilot project assessing the impact of dedicated Conference Coordinators on Section 19 Conferences under the Youth Criminal Justice Act. The pilot expanded non-judicial conferencing to support early intervention and diversion at pre-and post-charge stages, aiming to reduce youth involvement in the formal justice system. Funded by the Department of Justice Canada, two coordinators facilitated conferences across the province. SIO developed the evaluation framework and tools and conducted stakeholder interviews in March 2025. Coordinators continued to update the project's data dashboard, which tracked youth participation and service referrals. Early findings show improved collaboration between justice and community services, better access to supports, and stronger alignment with youth service plans.
- **Environment and Climate Change (ECC) Licensing Process:** In 2024/25, the SIO worked closely with ECC to provide an in-depth analysis of the Environment Act Licence process and with a focus on collaboration among the various users involved. The SIO engaged staff from all branches responsible for

the creation and enforcement of Environment Act licenses as well as companies and advocacy groups. Furthermore, a Solutions Lab was carried out with staff from Environmental Approvals and Environmental Compliance and Enforcement. This work focused on expediting the licensing process for all users, ensuring alignment across ECC branches, reducing timeframes for low-risk licences, and improving overall efficiency for both clients and ECC staff alike.

- **Evaluating the Access to Menstrual Products Initiative:** In 2024/25, the SIO concluded the second year of the Access to Menstrual Products initiative, a partnership between the Department of Families and Shoppers Drug Mart Inc. The initiative distributed close to 2.4M tampons and pads to schools and community agencies, including those within the gender-based violence sector. This three-year pilot program was designed to remove barriers for Manitobans with little or no access to regular menstrual products and reduce period poverty across the province. The second-year evaluation included interviews consisting of two departmental staff and a focus group with community agency representatives. Results indicated that barrier-free access to menstrual products helped reduce cost burden, increased participation in activities, enhanced physical and emotional well-being, and reduced stigma and embarrassment. Feedback from participants will inform the effectiveness of the project and support evidence-based decision-making regarding the future of the initiative.
- **Northpine Foundation:** In 2024/25, the SIO began working with Manitoba Business, Mining, Trade and Job Creation and the Northpine Foundation to find ways to support organizations capable of transitioning Employment and Income Assistance recipients to sustainable employment in construction, health, trades, transport and equipment operators, etc., with a goal of achieving 12 consecutive months of job retention.

Performance Measures

Measure	2022/23 Actual	2023/24 Actual	2024/25 Target	2024/25 Actual
7.a Number of service provider and stakeholder collaborations and trainings facilitated annually to support financial oversight, strengthen board governance and ensure compliance with the terms of the Service Purchase Agreement	872	1,043	1,200	1,247
7.b Percentage of agencies funded by the department that submitted annual budgets as per financial reporting requirements on time	87%	68%	80%	90%
7.c Percentage of agencies funded by the department that submitted prior year audited financial statements as per financial reporting requirements on time	90%	79%	80%	93%

7.a Number of service provider and stakeholder collaborations and trainings facilitated annually to support financial oversight, strengthen board governance and ensure compliance with the terms of the Service Purchase Agreement: This measure tracks the number of meetings, visits, and training sessions conducted with stakeholders and department-funded agencies. These engagements aim to build the skills necessary to enhance governance, support daily operations, fulfill Service Purchase Agreement requirements, strengthen financial stewardship of provincial funding, and promote informed decision-making and long-term agency sustainability.

7.b Percentage of agencies funded by the department that submitted annual budgets as per financial reporting requirements on time: This measure tracks the percentage of agencies that submit their annual budgets on time, in accordance with their Service Purchase Agreement with the department. Timely and accurate financial reporting enhances the department's ability to effectively assess and monitor each agency's financial performance and compliance with contractual obligations. This oversight ensures that public funds are being utilized appropriately and in alignment with their intended purposes. The department has collaborated with service providers to improve timeliness, resulting in actual submissions for 2024–25 surpassing the target.

7.c Percentage of agencies funded by the department that submitted prior year audited financial statements as per financial reporting requirements on time: This measure tracks the percentage of agencies that submit their prior year financial statements by the due date specified under the terms of their Service Purchase Agreement with the department. Timely financial reporting is essential for assessing each agency's financial performance and ensuring compliance with the terms of their agreements. It also enables the department to verify that public funds are being used appropriately and for their intended purposes. In recent years, to support improved compliance, the department has actively collaborated with service providers to enhance the timeliness of submissions. These efforts have yielded positive results, with actual submissions for the 2024–25 fiscal year exceeding the established target.

FINANCIAL DETAILS

Consolidated Actual Expenditures

This table includes the expenditures of the department and Other Reporting Entities (OREs) that are accountable to the minister and aligns to the Summary Budget.

Manitoba Families includes the following OREs:

- General Child and Family Services Authority is consolidated with the Child and Family Services appropriation

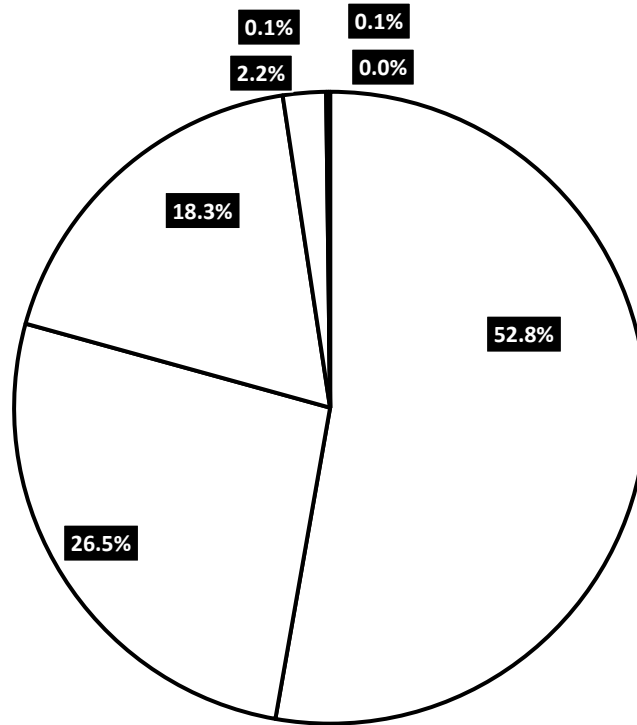
Consolidated Actual Expenditures

For the fiscal year ended March 31, 2025, with comparative figures for the previous fiscal year \$(000s)

Main Appropriations	Part A - Operating	Other Reporting Entities	Consolidation and Other Adjustments	2024/25 Actual	2023/24 Actual
Administration and Finance	755,720		(7)	755,713	5,319
Community Service Delivery	1,571,850		(70,358)	1,501,492	1,470,141
Corporate Services	66,016		(3,741)	62,275	24,770
Child and Youth Services	519,903	26,088	(25,559)	520,432	1,006,062
Digital, Organization and Strategy	3,433			3,433	4,070
Costs Related to Capital Assets (NV)	104	3	-	107	111
General Eliminations			3,700	3,700	697
TOTAL	2,917,026	26,091	(95,965)	2,847,152	2,511,170

NV – Non-Voted

Percentage Distribution of Consolidated Actual Expenditures by Operating Appropriation, 2024/25, Actuals



52.8%	Community Service Delivery
26.5%	Administration and Finance
18.3%	Child and Youth Services
2.2%	Corporate Services
0.1%	General Eliminations
0.1%	Digital, Organization and Strategy
0.0%	Costs Related to Capital Assets (Non-Voted)

Summary of Authority

Part A - Operating	2024/25 Authority \$(000s)
2024/25 PRINTED ESTIMATES - PART A	2,123,836
Allocation of funds from: Enabling Appropriations	38,065
Subtotal	2,161,901
In-year re-organization from: N/A	
Subtotal	
2024/25 Authority	2,161,901

Detailed Summary of Authority by Appropriation \$(000s)

Detailed Summary of Authority	Printed Estimates 2024/25	In-Year Re-organization	Virement	Enabling Authority	Authority 2024/25	Supplementary Estimates
Part A – Operating (Sums to be Voted)						
Administration and Finance	5,283		41	398	5,722	
Community Service Delivery	1,525,687		5,854	33,308	1,564,849	
Corporate Services	64,124		1,238	652	66,014	
Child and Youth Services	524,618		(6,338)	3,502	521,782	
Digital, Organization and Strategy	4,022		(795)	205	3,432	
Subtotal	2,123,734	-	-	38,065	2,161,799	-
Part A – Operating (NV))	102		-	-	102	
TOTAL Part A – Operating Costs Related to Capital Assets	2,123,836	-	-	38,065	2,161,901	-
Part B – Capital Investment						
General Assets		-	-	-	-	-
Part C – Loans and Guarantees						
		-	-	-	-	-
Part D – Other Reporting Entities						
Capital Investment		-	-	-	-	-

NV – Non-Voted

Part A: Expenditure Summary by Appropriation

Departmental Actual Expenditures

For the fiscal year ended March 31, 2025, with comparative figures for the previous fiscal year \$(000s)

Authority 2024/25	Appropriation	Actual 2024/25	Actual 2023/24	Increase (Decrease)	Expl. No.
09.1 Administration and Finance					
47	(a) Minister's Salary Salaries and Employee Benefits	47	50	(3)	
1,478	(b) Executive Support Salaries and Employee Benefits	1,493	1,161	332	1
83	Other Expenditure	67	91	(24)	
1,233	(c) Agency Accountability and Support Unit Salaries and Employee Benefits	1,233	1,237	(4)	
102	Other Expenditure	24	46	(22)	
2,144	(d) Financial and Administrative Services Salaries and Employee Benefits	2,365	2,265	100	
247	Other Expenditure	750,107	100	750,007	2
368	(e) Fiscal Sustainability and Strategic Analytics Salaries and Employee Benefits	382	362	20	
20	Other Expenditure	2	7	(5)	
5,722	Subtotal 09.01	755,720	5,319	750,401	
09.2 Community Service Delivery					
1,033	(a) Strategic Planning and Program Support Salaries and Employee Benefits	1,310	1,385	(75)	
287	Other Expenditure	144	390	(246)	3
38,350	(b) Regional Social Services Salaries and Employee Benefits	38,878	39,462	(584)	
5,394	Other Expenditure	4,978	4,716	262	
13,474	(c) Employment, Income and Health Supports Salaries and Employee Benefits	13,641	14,179	(538)	
13,400	Other Expenditure	11,798	25,037	(13,239)	4
3,543	Grant Assistance	2,498	3,424	(926)	5
744,871	Financial Assistance	750,656	744,042	6,614	6
8,614	(d) Manitoba Developmental Centre Salaries and Employee Benefits	7,321	16,980	(9,659)	7
2,215	Other Expenditure	671	2,091	(1,420)	8

12,515	(e) Disability and Specialized Services				
821	Salaries and Employee Benefits	12,539	11,583	956	
	Other Expenditure	936	881	55	
1,735	(f) Community Living disABILITY Services				
1,290	Other Expenditures	8,735	1,735	7,000	9
636,023	Grant Assistance	1,240	1,290	(50)	
	Financial Assistance	638,160	596,901	41,259	10
27,055	(g) Children's disABILITY Services				
10	Other Expenditures	27,248	23,694	3,554	11
17,831	Grant Assistance	-	-	-	
	Financial Assistance	16,465	15,886	579	
19,910	(h) Winnipeg Child and Family Services				
2,012	Salaries and Employee Benefits	19,310	19,185	125	
	Other Expenditure	2,025	2,170	(145)	
11,094	(i) Rural and Northern Child and Family Services				
1,372	Salaries and Employee Benefits	11,728	10,547	1,181	12
	Other Expenditure	1,355	1,163	192	
2,000	(j) Employment and Income Assistance Transformation				
	Other Expenditures	214	2,000	(1,786)	13
1,564,849	Subtotal 09.02	1,571,850	1,538,741	33,109	
Authority		Actual	Actual	Increase	Expl.
2024/25	09.3 Corporate Services	2024/25	2023/24	(Decrease)	No.
2,569	(a) Corporate Support				
3,433	Salaries and Employee Benefits	2,443	2,567	(124)	
149	Other Expenditures	3,323	3,194	129	
	Grant Assistance	149	146	3	
1,371	(b) Legislation and Strategic Policy				
81	Salaries and Employee Benefits	1,384	1,309	75	
560	Other Expenditure	186	146	40	
	Grant Assistance	540	515	25	
690	(c) Commissioner for Adults Living with an Intellectual Disability Office				
99	Salaries and Employee Benefits	698	617	81	
	Other Expenditure	93	87	6	
414	(d) Social Services Appeal Board				
65	Salaries and Employee Benefits	374	378	(4)	
	Other Expenditure	46	41	5	

	(e) Manitoba Accessibility Office				
763	Salaries and Employee Benefits	782	822	(40)	
228	Other Expenditure	109	178	(69)	
825	Grant Assistance	813	879	(66)	
	(f) Social Innovation Office				
1,281	Salaries and Employee Benefits	1,304	1,143	161	
247	Other Expenditure	164	156	8	
	(g) Women and Gender Equity Manitoba				
1,476	Salaries and Employee Benefits	1,473	1,254	219	
22,819	Other Expenditure	22,838	21,032	1,806	
26,729	Grant Assistance	27,081	4,139	22,942	14
2,215	Financial Assistance	2,216	2,167	49	
66,014	Subtotal 09.03	66,016	40,770	25,246	
Authority		Actual	Actual	Increase	Expl.
2024/25	09.4 Child and Youth Services	2024/25	2023/24	(Decrease)	No.
	(a) Strategic Initiatives and Program Support				
2,802	Salaries and Employee Benefits	2,631	2,819	(188)	
151	Other Expenditure	148	163	(15)	
	(b) Child Protection				
6,230	Salaries and Employee Benefits	5,770	5,664	106	
27,658	Other Expenditure	28,624	528,047	(499,423)	15
7,436	Grant Assistance	7,744	7,345	399	
72,192	Financial Assistance	71,397	68,693	2,704	16
	(c) Child and Family Services Authorities				
2,268	Salaries and Employee Benefits	1,991	1,739	252	
360,386	Grant Assistance	359,403	360,837	(1,434)	
41,305	Financial Assistance	41,245	40,204	1,041	
	(d) Indigenous Jurisdiction Transition Office				
931	Salaries and Employee Benefits	859	546	313	17
423	Other Expenditures	91	34	57	18
521,782	Subtotal 09.04	519,903	1,016,091	(496,188)	
Authority		Actual	Actual	Increase	Expl.
2024/25	09.5 Digital, Organization and Strategy	2024/25	2023/24	(Decrease)	No.
	(a) Strategic Advisory Office				
700	Salaries and Employee Benefits	827	649	178	
63	Other Expenditures	11	8	3	
	(b) Project Management Office				
714	Salaries and Employee Benefits	708	582	126	
134	Other Expenditure	2	8	(6)	

	(c) Business Support Services Branch					
1,047	Salaries and Employee Benefits	1,227	1,155	72		
774	Other Expenditure	658	1,668	(1,010)	19	
3,432	Subtotal 09.05	3,433	4,070	(637)		
		Actual	Actual	Increase	Expl.	
*NV	09.6 Costs Related to Capital Assets	2024/25	2023/24	(Decrease)	No.	
102	(a) General Assets	104	107	(3)		
2,161,901	Total Expenditures	2,917,026	2,605,098	311,928		

Explanation(s):

1. The variance is primarily due to higher staffing levels in 2024/25.
2. The variance is primarily due to a one-time year-end adjustment in 2024/25.
3. The variance is primarily due to lower COVID-19 and other miscellaneous costs in 2024/25.
4. The variance is primarily due to a one-time accounting adjustment in 2024/25.
5. The variance is primarily due to a delayed grant payment in 2024/25.
6. The variance is primarily due to an increase in caseload numbers, partially offset by a decrease in expenditures related to the provincial emergency social services response for Ukrainian refugees in 2024/25.
7. The variance is primarily due to the closure of the Manitoba Developmental Centre.
8. The variance is primarily due to the closure of the Manitoba Developmental Centre.
9. The variance is primarily due to a one-time year-end adjustment in 2024/25.
10. The variance is primarily due to price and volume increases for Residential Services, Day Services, Respite, and Transportation.
11. The variance is primarily due to an increase in volume and supports for children's respite and family supports.
12. The variance is primarily due to general salary increases.
13. The variance is primarily due to expenditure management initiatives in 2024/25.
14. The variance is primarily due to the implementation of the Mino'Ayaawag Ikwewag (MMIWG2S+) strategy.
15. The variance is primarily due to a one-time year-end adjustment in 2023/24.
16. The variance is primarily due to higher expenditures for Group Care services.
17. The variance is primarily due to higher staffing levels in 2024/25.
18. The variance is primarily due to higher operating costs in 2024/25.
19. The variance is primarily due to lower IT costs in 2024/25.

Revenue Summary by Source

Departmental Actual Revenue

For the fiscal year ended March 31, 2025, with comparative figures for the previous fiscal year \$(000s)

Actual 2023/24	Actual 2024/25	Increase/Expl. (Decrease) No.	Source	Actual 2024/25	Estimate 2024/25	Variance Over/(Under)	Expl. No.
Other Revenues							
4,942	5,146	204	a. Children's Special Allowance Recoveries	5,146	6,216	(1,070)	4
1,378	1,378	-	b. Cost Recovery from Municipalities	1,378	1,378	-	
6,537	7,107	570	c. Income Assistance Recoveries	7,107	12,245	(5,138)	5
210	210	-	d. Levy for Local Government Welfare Purposes in Unorganized Territory	210	210	-	
8,316	5,057	(3,259)	1 e. Sundry	5,057	3,806	1,251	6
21,383	18,898	(2,485)	Subtotal	18,898	23,855	(4,957)	
Government of Canada							
350	300	(50)	a. Canada-Manitoba Agreement on Crisis Hotline	300	300	-	
-	1,646	1,646	2 b. Indigenous Services Canada (Community Living Disability)	1,646	1,500	146	
3,548	6,248	2,700	3 c. Canada-MB Contribution Agreement on National Action Plan to end gender-based violence	6,248	6,248	-	
3,898	8,194	4,296	Subtotal	8,194	8,048	146	
25,281	27,092	1,811	Total Revenue	27,092	31,903	(4,811)	

Explanation(s):

1. The variance is primarily due to Indigenous Services Canada revenue recognized as Other Revenues and one-time recoveries in 2023/24.
2. The variance is primarily due to Indigenous Services Canada revenue recognized as Other Revenues in 2023/24.
3. The variance is primarily due to increased revenues provided through the bilateral agreement.
4. The variance is primarily due to lower than projected benefit recoveries.
5. The variance is primarily due to lower than anticipated employment and income assistance overpayments and maintenance order recoveries.
6. The variance is primarily due to an accounting recognition for menstrual products donated by Shoppers Drug Mart.

Departmental Program and Financial Operating Information

Administration and Finance Division

The Administration and Finance Division provides executive and policy direction, agency accountability, financial planning and management services including budget review and comptrollership, fiscal sustainability and strategic analytics, and overall administrative support to the department.

Sub-appropriations	2024/25 Actual	2024/25 Authority	
	\$(000s)	FTEs	\$(000s)
Minister's Salary	47	1.00	47
Executive Support	1,560	11.00	1,561
Agency Accountability and Support Unit	1,257	15.00	1,335
Financial and Administrative Services	752,472	29.00	2,391
Fiscal Sustainability and Strategic Analytics	384	4.00	388
TOTAL	755,720	60.00	5,722

Minister's Salary

This appropriation provides for the Minister's salary entitlement as a member of Executive Council.

9.1A Minister's Salary

Expenditures by Sub-Appropriation	2024/25 Actual	2024/25 Authority		Variance Over/(Under)	Expl. No.
	\$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	47	1.00	47	-	
Total Sub-Appropriation	47	1.00	47	-	

Executive Support

Executive Support Branch includes the offices of the Minister and the Deputy Minister. The Executive Offices provide the department with policy direction and planning, and co-ordinate departmental activities.

09.1B Executive Support

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	1,493	11.00	1,478	15	
Other Expenditures	67	-	83	(16)	
Total Sub-Appropriation	1,560	11.00	1,561*	(1)	

* The 2024/25 Authority includes a \$191 virement transfer from Agency Accountability and Support Unit branch.

Agency Accountability and Support Unit

The Agency Accountability and Support Unit (AASU) strengthens the department's capacity to effectively monitor the financial and contractual performance of agencies funded by the department and ensures that agencies are operating under a clear and effective accountability framework.

The AASU is the central area for the administration of departmental contracts with service provider agencies and individuals, including Service Purchase Agreements. The AASU provides leadership and management in the development and coordination of the contracts and examines the use of funds provided to deliver the services.

The AASU supports agency and board development by providing advice and assistance on agency operations and financial management, and brings a systematic approach to the planning, implementation and response to internal and external reviews of departmental programs and funded agencies.

Key Results Achieved

- Monitored agencies for compliance with the department's Financial Reporting Requirements.
- Analyzed the financial performance of agencies, investigated areas of concern and performed operational and financial reviews to ensure the prudent and effective use of public funds.
- Strengthened collaboration and improved information sharing for publicly funded agencies across the department and provided timely and comprehensive financial analysis and reviews to senior management regarding the financial and contractual performance of these agencies.
- Completed 96 agency scheduled meetings aimed at fostering collaborative relationships with service providers while providing financial consultations and comptrollership to proactively address, prevent and mitigate financial and managerial risks and build strategic partnerships to enhance communication.
- Improved coordination between financial, program and services oversight resulting in a more holistic consistent approach to building an organization's capacity.
- Completed ongoing Board Governance consultations and support for the publicly funded Not-for-Profit agencies under the Department of Families.
- Conducted follow-up on recommendations included in formal financial review reports.
- Provided prompt and accurate reporting and financial analysis to all divisions and Senior Management for strategic planning and monitoring.

09.1C Agency Accountability and Support Unit

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	1,233	15.00	1,233	-	
Other Expenditures	24	-	102	(78)	1
Total Sub-Appropriation	1,257	15.00	1,335*	(78)	

* The 2024/25 Authority includes a \$150 virement transfer to Executive Support branch.

1. The variance is primarily due to expenditure management.

Financial and Administrative Services

Financial and Administrative Services maintains a strong comptrollership presence throughout the department by proactively ensuring that financial and administrative policies, services and reporting systems are developed, maintained, coordinated and effectively administered to meet financial controls, accountability, and reporting standards as well as to safeguard and protect the financial and physical assets under the department’s stewardship. This is accomplished through departmental financial administration and management activities; coordination of comprehensive estimates planning; financial forecasting and reporting; disbursements and revenue accounting; and effective and efficient use of the allocated resources in accordance with government set priorities.

Key Results Achieved

- Implemented improvement projects in fiscal management, accountability and oversight over departmental resources to further enhance program delivery and timely reporting.
- Maintained an Administration and Finance intranet site and training materials to enhance the financial management capacity of department financial and administrative staff.
- Continued to analyze existing operations and expanded on continuous improvement practices to ensure operations are working as intended.
- Ensured that the Comptrollership Plan encompasses effective and efficient methods that strengthen accountability and meet government comptrollership framework.
- Monitored financial activities of the department and prepared comprehensive financial reports, including detailed explanations to accurately portray the driving factors behind variances to budget.
- Supported financial decision-making of key stakeholders through enhancements to fiscal management tools including improvements in monitoring, accountability and control components.
- Supported Department Audit Committee in conducting audits to ensure internal controls and expenditures are in compliance with government policies.
- Continued to support government’s proactive contract disclosure through regular and active monitoring of contract criteria application, purchase order processes, and reporting procedures.

- Continued mentoring and supporting division/branch management and staff through delivery of analytical, consultative and evaluative advice on financial, policy and planning proposals and provided department-view interpretation of central government directives and policies.
- Ensured budgeting and reporting processes of Other Reporting Entities with core government reporting requirements to comply with consolidated summary budget and financial reporting.

09.1D Financial and Administrative Services

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)	Over/(Under) \$(000s)	
Salaries and Employee Benefits	2,365	29.00	2,144	221	
Other Expenditures	750,107	-	247	749,860	1
Total Sub-Appropriation	752,472	29.00	2,391	750,081	

1. The variance is primarily due to a one-time year-end adjustment.

Fiscal Sustainability and Strategic Analytics

Provides research and technical support regarding the sustainability of departmental spending in its programs, as well as advice and policy analysis with respect to a broad range of economic and fiscal matters including revenue and expenditure policies. The branch also supports comptrollership and financial management functions for the Digital, Organization and Strategy division.

Key Results Achieved

- Monitored and reported on the Digital, Organization and Strategy division's financial performance and supported the division to ensure its operations stayed within budget.
- Developed financial and administrative policies for the department to improve accountability and enhance departmental processes.
- Enhanced the department's technical capabilities by organizing training sessions on topics like finance, Systems Applications and Products, and Microsoft Excel for staff.
- Provided technical support on financial reporting, data analytics and funding reviews to various divisions in the department to help achieve program goals.
- Provided support to streamline financial processes across the department to improve efficiency and accountability.
- Developed monthly departmental Key Performance Indicator reports for executive management review and operational decision-making.

09.1E Fiscal Sustainability and Strategic Analytics

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)	Over/(Under) \$(000s)	
Salaries and Employee Benefits	382	4.00	368	14	
Other Expenditures	2	-	20	(18)	
Total Sub-Appropriation	384	4.00	388	(4)	

Community Service Delivery

The Community Service Delivery division provides financial management, policy and program support and service delivery for the Community Living disABILITY Services, Children’s disABILITY Services and Employment, Income and Rental Assistance programs. It coordinates and delivers child and family services in Winnipeg and rural regions on behalf of the General Child and Family Services Authority. The Manitoba Developmental Centre operated under Community Service Delivery, until it officially closed on December 31, 2024.

In addition, the division delivers Emergency Social Services across the province and coordinates social service responses to disasters when called upon by the Emergency Measures Organization and/or local governments. It works with non-governmental organizations to ensure Manitobans are supported in times of crisis.

Sub-appropriations	2024/25	2024/25 Authority	
	Actual	FTEs	\$(000s)
	\$(000s)		\$(000s)
Strategic Planning and Program Support	1,454	11.00	1,320
Regional Social Services	43,856	482.30	43,744
Employment, Income and Health Supports	778,593	181.50	775,288
Manitoba Developmental Centre	7,992	77.00	10,829
Disability and Specialized Services	13,475	126.30	13,336
Community Living disABILITY Services	648,135	-	639,048
Children’s disABILITY Services	43,713	-	44,896
Winnipeg Child and Family Services	21,335	272.50	21,922
Rural and Northern Child and Family Services	13,083	134.70	12,466
Employment and Income Assistance Transformation	214	-	2,000
TOTAL	1,571,850	1,285.30	1,564,849

Strategic Planning and Program Support

Provides corporate support for the Assistant Deputy Minister’s office, as well as issues management for the division. The branch includes policy support, trainers, comptrollership and budget coordination, forecasting and financial reporting for the division.

Key Results Achieved

- Provided effective corporate, financial and administrative oversight and management to the division, including leading issues management and providing project management and strategic policy support for key divisional priorities.
- Ensured open and ongoing communication between senior management and all divisional leaders through regular webinars with the Assistant Deputy Minister.

09.2A Strategic Planning and Program Support

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	1,310	11.00	1,033	277	1
Other Expenditures	144	-	287	(143)	2
Total Sub-Appropriation	1,454	11.00	1,320	134	

1. The variance is primarily due to higher personnel costs resulting from operational requirements.
2. The variance is primarily due to expenditure management.

Regional Social Services

Regional Social Services (RSS) is responsible for province-wide delivery of Employment and Income Assistance, Community Living disABILITY Services, Children’s disABILITY Services and the Provincial Alternative Support Services program.

The branch provides supports for Emergency Social Services and assistance to local governments in the event of an emergency or disaster.

RSS also engages with community partners throughout the province to share information, consult and/or collaborate on needs, priorities, or issues related to service delivery.

Key Results Achieved

- Worked in collaboration with the Employment, Income and Health Support Branch to strengthen services in community offices for the general assistance population, ensuring that services are offered closer to citizens.
- Working in partnership with the Employment, Income and Health Supports Branch, RSS further supported the enrolment of individuals eligible for the Manitoba Support for Persons with Disabilities.
- Emergency Social Services provided supports to individuals impacted by mandatory evacuations due to wildfires in northern Manitoba, and provided accommodation and social services supports to individuals impacted by emergency vacate orders of residential facilities.

09.2B Regional Social Services

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	38,878	482.30	38,350	528	
Other Expenditures	4,978	-	5,394	(416)	
Total Sub-Appropriation	43,856	482.30	43,744	112	

Employment, Income and Health Supports

The Employment, Income and Health Supports (EIHS) Branch delivers income assistance programs and income supplements to Manitobans across the province, while also providing leadership and fiscal management through the development of policy and program supports to ensure the successful delivery of programs. These programs are consistent with departmental policy and program objectives and are intended to be responsive to the changing needs of Manitobans.

Employment and Income Assistance Program

The Employment and Income Assistance (EIA) program provides financial, health, and employment supports to eligible low-income Manitobans. The program provides supports for basic needs, shelter, and medical supplies and equipment. EIA also provides referral services to support recipients to move to employment.

The Central Intake office accepts applications from individuals seeking to enrol on EIA or the Manitoba Supports for Persons with Disabilities program within Winnipeg. Other key components of services provided by this office include a rapid response model for participants who are assessed as ready to engage in employment and training activities in Winnipeg, as well as a provincial orientation and training team that delivers technical training to all newly hired EIA counsellors throughout Manitoba.

Manitoba Supports for Persons with Disabilities Program

Manitoba Supports for Persons with Disabilities (MSPD) provides financial, health, and community navigation supports to Manitobans with severe and prolonged disabilities. The program is more responsive to the unique needs of persons with enduring disabilities, with enhanced benefits and supports and reduced administrative barriers to access. Key features of the program include:

- Higher benefits compared to other income assistance programs, in recognition of the unique expenses of persons with disabilities.
- Annual indexation of basic needs benefits to the rate of inflation to ensure that as the cost-of-living increases benefits will also increase.
- Enhanced health benefits, with basic and essential coverage available for two years following file closure.
- Ability to earn up to \$12,000 annually from employment before benefits are impacted.
- Reduced red tape and reporting requirements.

Income Assistance for Persons with Disabilities

The Income Assistance for Persons with Disabilities benefit provides additional financial assistance for adults with disabilities enrolled under both the EIA and MSPD programs in recognition of the additional costs associated with living with a disability.

Provincial Services

The Provincial Services area of operation administers a number of income supplement benefits and housing subsidies across the province, including:

- Delivery of disability and health related supplies and equipment, including diet and nutritional supplements through the Disability and Health Supports Unit for individuals enrolled in income assistance programs, Community Living disABILITY Services and Children's disABILITY Services.

- Procurement of transportation for income assistance participants where a medical need exists.
- Delivery of the Canada-Manitoba Housing Benefit.
- Senior's Hearing Aid program on behalf of Health, Seniors and Long-Term Care.

Provincial Services administer the following benefits:

- Health Services: the Rewarding Work Health Plan provides essential drug, dental and optical services to income assistance participants and to children in care.
- 55 PLUS: provides quarterly supplements to low-income persons 55 years of age and over who do not receive income assistance. The Senior Component is for persons eligible to receive certain levels of benefits under the federal Old Age Security programs. The Junior Component is application-based and supports low-income persons 55 years of age and over who are not eligible for federal Old Age Security benefits.
- Manitoba Child Benefit: provides monthly supplements to low-income families who do not receive income assistance and is intended to assist with the cost of raising their children.
- Rent Assist provides financial help with shelter-related costs for Manitobans living in eligible accommodations. For income assistance participants, this assistance is included in the household total monthly income assistance. Rent Assist is also available to households not in receipt of income assistance who live in eligible rental accommodations.
- The Manitoba Prenatal Benefit, which provides income supports to low-income Manitobans during pregnancy.

Key Results Achieved

- Provided monthly income assistance benefits to an average of 44,082 households (32,176 EIA households and 11,906 MSPD households).
- Manitoba invested \$2.7M to support the indexation of basic needs benefits for households enrolled on the MSPD program.
- Recipients of Rent Assist on income assistance were eligible for an average maximum increase of approximately \$33 per month for their shelter amount due to indexation, and other recipients were eligible for an average maximum increase of approximately \$34 to their monthly benefits.
- Doubled the Manitoba Prenatal Benefit effective July 2024. The maximum benefit was increased from \$81.41 per month to \$162.82 per month and made regulatory amendments to ensure that more Manitobans can easily access the program.
- Community Helpers had approximately 2,000 interactions with 1,000 income assistance recipients. The Community Helpers Pilot Initiative helps Manitobans complete applications for provincial disability benefits, connect them to income assistance staff and helps them to access other community resources, such as housing, food and mental health supports.
- Helped Manitobans in receipt of income assistance program support apply for alternative benefits and access greater financial resources available through the Supports for Independence unit. In 2024/25, the unit assisted citizens in completing 465 applications for benefits such as Rent Assist, Pharmacare, Old Age Security, Guaranteed Income Supplement, and the Canada Pension Plan.
- Funded Opportunities for Employment to deliver three employment and training programs: Maximum Opportunities, Stages of Change, and the Community Home Services Program. In 2024/25, these three

programs helped a combined total of 524 participants secure employment while 107 participants accessed further education or training programs.

Income Assistance Programs

Employment and Income Assistance

Average Monthly Number of Cases¹ and Participants¹ by Category

Category	2022/23		2023/24		2024/25	
	Cases	Participants	Cases	Participants	Cases	Participants
Children	11	22	8	18	7	17
Single Parents	7,257	23,374	7,144	23,025	7,057	22,710
Aged	195	271	255	344	349	460
Crisis Facility Cases	190	334	154	320	0	0
General Assistance	9,620	14,416	11,106	15,694	12,926	17,660
Special Cases	0	0	0	0	1	1
Medical Barriers to Full Employment*	19,824	24,106	13,458	17,241	11,836	15,434
Total	37,097	62,523	32,125	56,642	32,176	56,282

* The Persons with Disabilities category was renamed in April 2023

¹ Cases refers to the number of households receiving EIA benefits; Participants refers to the number of individuals receiving EIA benefits.

Employment and Income Assistance Expenditures by Category (\$000s)

Category	2022/23*	2023/24	2024/25
Children	\$ 81	\$ 61	\$ 75
Single Parents	116,883	117,140	118,553
Aged	1,998	3,220	4,503
General Assistance	91,084	106,058	123,267
Special Cases	728	61	2
Other	2,242	1,381	1,361
Medical Barriers to Full Employment	221,075	166,775	150,305
Total	\$434,091	\$394,696	\$398,066

* In January 2023, approximately 7,000 cases moved to the new Manitoba Supports for Persons with Disabilities program.

Employment and Income Assistance Employment Income – Average Monthly Number of Participants Reporting Employment Income

Category	2022/23	2023/24	2024/25
Single Parents	532	471	396
General Assistance	483	536	560
Medical Barriers to Full Employment	1,647	1,515	1,388
Total	2,662	2,522	2,344

Manitoba Supports for Persons with Disabilities

Average Monthly Number of Cases¹ and Participants¹ by Category

Category	2022/23*		2023/24		2024/25	
	Cases	Participants	Cases	Participants	Cases	Participants
Medical Barriers to Full Employment	7,765	8,416	9,037	9,990	11,906	13,460

* For the period of January 1, 2023, to March 31, 2023, inclusive.

¹ Cases refers to the number of households receiving MSPD benefits; Participants refers to the number of individuals receiving MSPD benefits.

Manitoba Supports for Persons with Disabilities Expenditures (\$000s)

Category	2022/23*	2023/24	2024/25
Medical Barriers to Full Employment	\$ 21,717	\$ 106, 755	\$ 147,386

* For the period of January 1, 2023, to March 31, 2023, inclusive.

Manitoba Supports for Persons with Disabilities

Average Monthly Number of Participants Reporting Employment Income	2022/23*	2023/24	2024/25
Medical Barriers to Full Employment	1,011	1,175	1,106

* For the period of January 1, 2023, to March 31, 2023, inclusive.

Income Assistance for Persons with Disabilities Caseload

	2022/23	2023/24	2024/25
Average Monthly Caseload	21,676	22,389	23,662

Income Assistance for Persons with Disabilities Expenditures (\$000s)

	2022/23	2023/24	2024/25
Total	\$27,657	\$28,565	\$30,181

Health Services

Caseload and Expenditures	2022/23	2023/24	2024/25
Average Monthly Number of Cases	41,852	42,952	44,781
Average Monthly Number of Participants	61,516	62,469	64,474
Average Monthly Number of Children in Care	11,279	11,139	11,142
Dental	\$ 9,611	\$ 9,863	\$ 9,413
Drugs	\$75,331	\$78,604	\$83,127
Optical	\$ 823	\$ 862	\$ 854
Total Expenditures (\$000s)	\$85,765	\$89,329	\$93,394

Employment and Income Assistance

Average Monthly Number of Cases Receiving Rewarding Work Health Plan Benefits

Category	2022/23	2023/24	2024/25
Single Parents	425	423	398
General Assistance	704	604	574
Persons with Disabilities	414	509	561
Total	1,543	1,536	1,533

55 PLUS – A Manitoba Income Supplement Caseload and Expenditures

Average Quarterly Number of Participants	2022/23	2023/24	2024/25
Senior Component	7,787	7,615	7,825
Junior Component	1,359	1,362	1,411
Total Participants	9,146	8,977	9,236
Total Expenditures (\$000s)			
Senior Component	\$3,965	\$3,816	\$3,992
Junior Component	\$953	\$978	\$1,105
Total	\$4,918	\$4,794	\$5,097

Manitoba Child Benefit Caseload and Expenditures

	2022/23	2023/24	2024/25
Average Monthly Number of Cases	1,363	1,793	1,579
Average Monthly Number of Children	3,673	4,460	3,928
Total Expenditures (\$000s)	\$1,539	\$1,894	\$1,802

Rent Assist Households Renting in the Private Market and Not Receiving EIA

Fiscal Year	Average Number of Households Per Month	Number of Active Households at March 31	Total Number of Households
2022/23	7,318	8,204	10,957
2023/24	9,009	9,245*	12,828*
2024/25	9,304	8,878	13,827

* This was incorrectly reported in the 2023/24 annual report but has been corrected here.

Rent Assist Expenditures for Households Renting in the Private Market and Not Receiving EIA

Fiscal Year	Average Monthly Benefits Paid (Senior)	Average Monthly Benefits Paid (Family)	Average Monthly Benefits Paid (Disability)	Average Monthly Benefits Paid (General)	Expenditures Total \$000s
2022/23	\$307	\$652	\$386	\$399	\$41,993
2023/24	\$321	\$659	\$384	\$402	\$58,157
2024/25	\$351	\$694	\$404	\$433	\$67,383

09.2C Employment, Income and Health Supports

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)	Over/(Under) \$(000s)	
Salaries and Employee Benefits	13,641	181.50	13,474	167	
Other Expenditures	11,798	-	13,400	(1,602)	1
Grant Assistance	2,498	-	3,543	(1,045)	2
Financial Assistance	750,656	-	744,871*	5,785	3
Total Sub-Appropriation	778,593	181.50	775,288	3,305	

* The 2024/25 Authority includes a \$2,223 virement transfer from Child and Youth Services.

1. The variance is primarily due to reduced spending on service agreements.
2. The variance is primarily due to delays to providing endowment fund grants.
3. The variance is primarily due to higher than budgeted Non-EIA rent assist benefits.

Manitoba Developmental Centre

Manitoba Developmental Centre (MDC) was an accredited residential care facility that provided care, support and developmental programs for persons living with an intellectual disability. On January 29, 2021, the government announced the decision to transition all residents who resided at MDC to community living within three years. One hundred and eight (108) residents transitioned to homes within the community and MDC closed December 31, 2024.

Key Results Achieved

- Implemented person-centred transition planning which included identifying a community agency to support each individual with their move to community living.
- Transitioned 33 individuals to their new homes within the community in 2024/25, 17 moved to newly built residential homes and 16 moved to existing residential resources within the community.
- Maintained partnerships with CLDS, the Public Guardian and Trustee Office and others within the department as part of the Resident Transition Team, which supported the framework for transition planning.
- Held regular Community Transition External Advisory Committee meetings comprised of advocacy group representatives, community service providers and family members of residents from the MDC, who provided advice to support the transition of the residents to alternative supportive living arrangements in the community.
- Continued implementation of a workforce strategy, developed by the Workforce Adjustment Team which focused on recruitment and retention of employees, employee impact and provided options for other employment opportunities within the public sector.

Manitoba Developmental Centre Admissions and Separations

2004/05 to 2024/25

Fiscal Year	Opening Population	Admissions			Discharges			Deaths	Closing Population
		New	Re-Admission	Respite	Community	St.Amant	Respite Ended		
2004/05	409	2	2	0	5	2	0	11	395
2005/06	395	2	1	0	8	1	0	15	374
2006/07	374	2	1	1	10	0	1	11	356
2007/08	356	1	2	0	12	4	0	10	333
2008/09	333	0	1	0	9	1	0	10	314
2009/10	314	1	0	0	15	0	0	13	287
2010/11	287	0	0	2	5	1	2	15	266
2011/12	266	2	0	0	3	0	0	7	258
2012/13	258	1	0	0	16	0	0	17	226
2013/14	226	0	0	0	7	0	0	13	206
2014/15	206	1	0	0	6	0	0	10	191
2015/16	191	0	2	0	14	0	0	6	173
2016/17	173	2	1	0	5	0	0	8	163
2017/18	163	2	2	0	0	0	0	11	156
2018/19	156	2	1	0	0	0	0	5	154
2019/20	154	5	0	0	1	0	0	16	142
2020/21	142	0	0	0	1	0	0	8	133

2021/22	133	0	1	0	8	0	0	11	115
2022/23	115	0	0	0	22	0	0	10	83
2023/24	83	0	0	0	45	0	0	4	34
2024/25	34	0	0	0	33	0	0	1	0

09.2D Manitoba Developmental Centre

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	7,321	77.00	8,614	(1,293)	1
Other Expenditures	671	-	2,215	(1,544)	2
Total Sub-Appropriation	7,992	77.00	10,829	(2,837)	

1. The variance is primarily due to the closure of Manitoba Development Centre.
2. The variance is primarily due to the closure of Manitoba Development Centre.

Disability and Specialized Services

The Disability and Specialized Services Branch provides leadership and direction on strategic planning, issues management, agency relations, and funding oversight for the Community Living disABILITY Services (CLDS) program, adult disability services, the Children’s disABILITY Services (CDS) program, and specialized services that support disability programs.

The Disability and Specialized Services Branch is responsible for the policy and program development of services that support adults with intellectual disabilities to live meaningful and inclusive lives in their communities. The program provides funding, policy, standards and oversight for a range of person-centered supports—including residential services, day programs and respite care—tailored to individual goals and needs. Department staff work in partnership with individuals, families and independent service provider organizations in community to promote independence, inclusion and quality of life, while respecting the rights of individuals to make their own decisions under The Adults Living with an Intellectual Disability Act.

The Provincial Alternative Support Services program is managed by the branch in partnership with Manitoba Health, Seniors and Long-Term Care (HSLTC) and Manitoba Justice. Provincial Alternative Support Services is designed to support individuals who present a serious risk to themselves or to the community, and who are not otherwise eligible for CLDS or Community Mental Health Services (CMHS).

The branch provides administrative and program guidance to Spectrum Connections Services and Rural Connections Fetal Alcohol Spectrum Disorder Services. These services support youth and adults with a diagnosis of fetal alcohol spectrum disorder who are not otherwise eligible for CMHS or CLDS.

The branch is responsible for policy and program development to support children with disabilities, their families and caregivers. CDS offers a variety of resources and supports to parents to assist them to care for their children at home in their own communities, where children grow and thrive. This may include case management, respite, early intervention child development services, equipment, supplies, home and vehicle modifications, after-school care for adolescents, summer skills programming and other supports.

The branch provides leadership and support to Regional Social Services staff, external agencies and other service partners in promoting effective and efficient program practices in the delivery of services for children with developmental delay, Autism and/or lifelong physical disabilities that require technology in order to access their home school or community. It also promotes the development and delivery of appropriate early intervention and preschool services through collaboration and consultation with other programs including Child and Family Services (CFS) and the departments of Education and Early Childhood Learning (EECL), and Health, Seniors and Long-Term Care (HSLTC).

In collaboration with the departments of HSLTC and EECL, the branch provides policy direction and financial support for the implementation of the Children's Therapy Network of Manitoba (CTNM). This initiative includes children's occupational therapy, physiotherapy, speech and language therapy and audiology services. The CTNM provides a coordinated approach to the delivery of therapy services in order to maximize services for children. Therapy services are delivered through the Regional Health Authorities, school divisions and service agencies.

The branch funds external agencies that deliver Outreach Therapy for Children, as well as specialized therapy services, such as augmentative and adaptive communication devices, auditory-verbal therapy, clinical outreach and assistive technology clinics in rural settings.

The branch also funds early intervention autism services. St. Amant Autism Programs deliver applied behaviour analysis (ABA) services, an intensive behavioural intervention for young children diagnosed with autism spectrum disorder and department staff deliver the Autism Outreach service.

Centralized Services and Disability Supports

The Centralized Services and Disability Supports (CSDS) branch is responsible for service delivery under the Residential Care Services (RCS) including residential services, day services, transportation between residential and day programs, respite, crisis intervention clinical services.

Clinical services available within the branch include Community Living Psychiatric Services (CLPS); Community Nurse Consultation Services (CNCS); and Behaviour Psychology Services (BPS). There is also a small nurse team working in collaboration with Manitoba Supports for Persons with a Disability (MSPD) completing disability impact assessments for income support.

The branch also oversees budget management, resource development and service provider relations for CLDS providers.

As part of its protection mandate, the branch's Provincial Protection Investigation Unit conducts investigations of abuse and/or neglect under The Adults Living with an Intellectual Disability Act.

Responsibility for the licensing and monitoring of residential care facilities on behalf of the CLDS and Community Mental Health Services (CMHS) sits within the branch, as well as, in consultation with Disability Policy, reviewing and developing legislation, policies, practices and standards that support Residential Care Licensing (RCL).

Key Results Achieved

- Provided financial support to fund wage and benefit rates for direct service workers, their supervisors and program support staff delivering residential, day and agency-delivered and self-managed respite services to adults and children living with a disability and their families who are eligible for CLDS and CDS.

- RCS collaborated with agency partners to develop a universal form to streamline the application process for individuals requiring residential services.
- CLPS received 258 referrals, completed 207 nursing assessments and held 238 psychiatry clinics (supporting 1,855 client appointments)
- To support transitions to community, RCS launched the creation of a nursing consultation unit. This unit provided clinical guidance, training, and professional development to CLDS community agencies, helping them retain a skilled workforce capable of meeting the increasingly complex health needs of CLDS participants and reducing reliance on hospital admissions. The unit received 95 referrals within the first year.
- CNCS provided training to 463 agency staff on topics such as enteral feeding, diabetes, seizure disorders: feeding and nutrition, personal care provision, bowel management and urinary tract infections.
- BPS expanded provincial assessment services to increase access for unhoused Manitobans within Brandon, Manitoba. Psychologists from the BPS team attended 10 clinic days to meet with applicants for assessments, build relationships with community partners, and visited local shelters, warming centres and soup kitchens in the community to enhance access to assessments. The DIA nurse team adjudicated 6,152 disability impact assessments for MSPD applicants. Of those 1,538 were eligible for MSPD; 3,076 were eligible for Medical Barriers to Full Employment; 77 were pending more information and 1,461 were not eligible for either program.
- Developed and launched an RCL intranet web page for department staff and the RCL provincial team to obtain relevant information, forms, policies, etc.
- In partnership with the Department of Health, Seniors and Long-Term Care and the Winnipeg Regional Health Authority (WRHA), continued to deliver the Integrated Adult Services Pilot Project for 30 individuals, which aims to address gaps and barriers in services for adults with complex disability-related needs.
- In 2024/25, eligibility for Children’s disABILITY Services was expanded to include disability services for children living on reserve, with their families in First Nations communities.
- Continued with the employment pilot assisting young adults living with an intellectual disability who have traditionally not accessed supported employment services to explore potential opportunities for job readiness, skill development and competitive employment.
- Established a permanent short term out-of-home respite option for families raising children with disabilities in Winnipeg and rural settings. This initiative addressed caregiver fatigue, prevented unnecessary placements into CFS care, and ensured children with disabilities were supported in safe, home-like environments with consistent trained and knowledgeable caregivers.
- The CSDS team provided program specific training including:
 - Funding guidelines – to 62 department staff.
 - The Adults Living with an Intellectual Disability Act requirements for reporting of abuse and neglect including safety planning & investigation process -2 sessions were delivered for a total of 28 department Community Service Workers and Program Managers.
 - New In Person Protection Training for Agencies to increase knowledge and reporting of abuse and neglect as well as provide education on the investigation process – one session was delivered to 16 agency staff in Brandon. This will be a regular presentation delivered provincially throughout the next year.

- Protection training to transportation providers - delivered 3 sessions for a total of 96 drivers.
- RCL held 26 education sessions for 589 individuals providing residential support on various topics including incident reporting, financial management, medication administration, intro to CLDS & RCL Policies & Procedures and Nutrition A & B - WRHA.
- BPS staff in collaboration with a parent facilitator delivered stress management seminars for parent/caregivers with developmental disabilities - 9 attendees participated in 3 2-hour sessions.
- Provided funding for applied behaviour analysis autism programs. In 2024/25, St.Amant Autism Programs served 208 children in the Early Learning Program. St.Amant provided Enhanced Consultative Services to 117 children in their schools and at home.
- Provided program direction and funding to support the delivery of provincial Autism Outreach services for 209 children. Autism Outreach provides consultation and training to parents and caregivers to help them support their children with autism in a way that meets the unique needs of the child and the family.

09.2E Disability and Specialized Services

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	12,539	126.30	12,515	24	
Other Expenditures	936	-	821	115	
Total Sub-Appropriation	13,475	126.30	13,336	139	

Community Living disABILITY Services

Statistics and Expenditures

Intakes for Community Living disABILITY Services¹

as at March 31

Community Area	2023/24			2024/25		
	Completed Intakes	Pending Intakes	Total Intakes	Completed Intakes	Pending Intakes	Total Intakes
Access Fort Garry/River Heights	41	62	103	64	84	148
Access River East/Transcona	52	77	129	83	86	169
Access Winnipeg West	30	42	72	50	46	96
Downtown/Point Douglas	114	71	185	128	110	238
Seven Oaks/Inkster	65	42	107	77	80	157
St. Vital/St. Boniface	52	42	94	71	59	130
Rural and Northern	2	1	3	3	0	3
Total	356	337	693	476	465	941

¹ Figures reflect intakes processed in the Winnipeg region. Intakes processed in rural and northern regions are not tracked centrally.

Community Living disABILITY Services

Number of Licensed and Approved Residential Care Facilities and Beds

as at March 31

Type of Facility	2022/23		2023/24		2024/25	
	Facilities	Beds	Facilities	Beds	Facilities	Beds
Licensed	95	645	91	592	93	593
Approved	1,403	2,998	1,431	3,070	1,429	3,105
Total	1,498	3,643	1,522	3,662	1,522	3,698

Community Living disABILITY Services

Annual Reports of Alleged Abuse and Neglect at Each Stage of Investigation Process¹

as at March 31

Stage of Investigation Process	2022/23	2023/24	2024/25 ²
Reports of Alleged Abuse and Neglect	939	1,035	1,311
Total Investigations into Allegations of Abuse and Neglect	453	471	630
Referred to Police or RCMP	182	193	342
Substantiated Departmental Cases of Abuse and Neglect	34	42	87
Persons Charged under the Criminal Code	44	38	44
Persons Charged under The Adults Living with an Intellectual Disability Act	0	0	0

¹ Reports to the Adult Abuse Registry Committee are included in Appendix C of this report.

² Factors contributing to the increase in reports and total investigations include a streamlined referral process making reporting easier, improved staff training as well as an increase in the program caseload resulting in an increase in the number of referrals and events.

Community Living disABILITY Services

Annual Investigated Reports of Alleged Abuse and Neglect by Type¹

as at March 31

	2024/25					
	TYPES OF ALLEGED ABUSE AND NEGLECT INVESTIGATED ²					
	Physical Abuse	Sexual Abuse	Emotional Abuse	Financial Abuse	Neglect	Total Investigations ³
Total	646	207	316	193	300	1,662

¹ Amendments to The Adults Living with an Intellectual Disability Act proclaimed on January 1, 2024, included changes to the definitions of both abuse and neglect.

a. Under the Act, the new definition of abuse includes the use of physical force resulting in pain, discomfort or injury, the intentional causing of emotional or psychological harm; sexual contact, activity or behaviour between an adult living with an intellectual disability and an individual in a position of trust or authority; non-consensual sexual contact or theft or destruction of the property of an adult living with an intellectual disability.

b. Under the Act, the new definition of neglect means an act or omission that causes or is reasonably likely to cause the death of an adult living with an intellectual disability, physical or psychological harm to an adult living with an intellectual disability, or significant loss to their property.

² Number of allegations investigated under section 22.1 of The Adults Living with an Intellectual Disability Act. This number reflects the number of investigations completed. Active investigations are not included in this count.

³ A single investigation may involve more than one type of allegation. The total is the number of unique investigations conducted and completed during the fiscal year.

Community Living disABILITY Services

Total Active Caseload by Region

as at March 31

Region	2022/23 Active Files	2023/24 Active Files	2024/25 Active Files
Central	728	727	806
Eastman	771	784	759
Interlake	455	452	477
Northern	262	266	272
Westman	763 ¹	790	819
Winnipeg	4,969	5,170	5,435
Total	7,948	8,189	8,568

¹ As of 2022/23 the Parkland region caseload is managed by the Westman region.

Community Living disABILITY Services

Total Active Caseload by Age Group

as at March 31, 2025

Age Group	18-21	22-25	26-35	36-45	46-55	56-65	66+	Total
Caseload	1,604	1,344	2,297	1,183	857	716	567	8,568

Community Living disABILITY Services

Number of Individuals on Caseload Receiving Funded Services by Type of Service¹

as at March 31

Funded Service Type	2022/23	2023/24	2024/25
Residential Services	5,498	5,679	5,740
Day Services	4,583	4,429 ²	4,425
Transportation Services	3,252	3,156	3,154
Supports to People at Home with Family (Respite)	1,232	1,284	1,397
Crisis Intervention	501	176 ³	176
In the Company of Friends	66	65	67

¹ Individuals may receive more than one type of service.

² Decrease can be attributed to a dedicated effort to improve data integrity for this funded service type and does not reflect a service reduction.

³ The need for crisis intervention increased in 2020/21 as a result of the COVID-19 pandemic. These numbers continue to return to the pre-pandemic trajectory.

Community Living disABILITY Services
Age of Majority and Transitional Youth Accessing Services
as at March 31

	2022/23	2023/24	2024/25
Age of Majority Youth Accessing Residential Services ¹	68	51	61
Transitional Youth Accessing Day Services ²	174	184	191

¹ Age of Majority Youth, at least 18 years of age, accessing residential services before March 31.

² Transitional youth are eligible for day services on or after July 2 in the calendar year in which they turn 21 years of age.

Community Living disABILITY Services
Number of Individuals on Caseload Receiving Funded Services by Residential Type¹
as at March 31

Residential Type	2022/23	2023/24	2024/25
Agency Care Facility	2,248	2,314	2,307
Home Share	1,131	1,109	1,100
Supported Independent Living	2,147	2,260	2,285
Agency Supports in Family Home	535	608	598

¹ Individuals may be funded for more than one type of residential service during the year.

Spectrum Connections Services and Rural Connections FASD Services
Number of Individuals Receiving Services
as at March 31

	2022/23	2023/24	2024/25
Total	148	152	160

Provincial Alternative Support Services
Number of Individuals Receiving Services by Type
as at March 31

Service Type	2022/23	2023/24	2024/25
Program Funding	107	101	89
Case Management Support	13	8	5
Total	120	109	94

09.2F Community Living disABILITY Services

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Other Expenditures	8,735	-	1,735	7,000	1
Grant Assistance	1,240	-	1,290	(50)	
Financial Assistance	638,160	-	636,023*	2,137	2
Total Sub-Appropriation	648,135	-	639,048	9,087	

* The 2024/25 Authority includes a \$1,506 virement transfer from Child and Youth Services.

1. The variance is primarily due to one-time year-end adjustments.
2. The variance is primarily due to higher than anticipated costs for Residential Services.

Children's disABILITY Services

Statistics and Expenditures

Number of Children Served by Region

Region	2022/23	2023/24	2024/25
Central	591	620	631
Eastman	745	719	672
Interlake	319	331	322
Northern	283	306	305
Western ¹	689	743	745
Winnipeg	4,523	4,889	4,880
Total	7,150	7,608	7,555

¹ Includes Westman and Parkland regions.

Applied Behaviour Analysis (ABA) Programs

Number of Children Served

	2022/23	2023/24	2024/25
Early Learning Program	200	195	208
Enhanced Consultative Service	93	92	117

Autism Outreach Program

Number of Children Served

	2022/23	2023/24	2024/25
Autism Outreach	200	219	209

09.2G Children’s disABILITY Services

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Other Expenditures	27,248	-	27,055	193	
Grant Assistance	-	-	10	(10)	
Financial Assistance	16,465	-	17,831	(1,366)	
Total Sub-Appropriation	43,713	-	44,896	(1,183)	

Winnipeg Child and Family Services

The Winnipeg Child and Family Services (WCFS) Branch provides a comprehensive continuum of child protection, early intervention and family support services in accordance with The Child and Family Services Act and The Adoption Act. The branch provides protection services to children at risk of abuse or neglect and works with community partners to support children remaining safely with their families. Services to children in care include reunification services, kinship care, foster care, and specialized placement services. The branch partners with community groups to provide supports that ease the transition of children coming into care and youth planning to live independently. The branch provides adoption, post-adoption services to children and guardianship responsibilities to children, youth and families when reunification is no longer an option.

Key Results Achieved

- Since the amendments to The Child and Family Services Act that introduced four new types of agreements including Kinship Care Agreements, came into force in October 2024, Winnipeg Child and Family Services (WCFS) moved forward with implementation. This began with 120 WCFS staff attending training on the new agreements that was delivered by the General Child and Family Services Authority (General Authority) in October and November 2024. These agreements support practice by allowing parents/guardians to retain guardianship while addressing protection concerns by having their child(ren) reside outside the home with a kinship caregiver that supports connection to the child’s family, community and culture. WCFS looks forward to continuing to use these new agreements as part of its practice approach in engaging and co-creating plans with families.
- WCFS focused on enhancing its internal capacity to provide training in the Family Finding/Family Seeing (FF/FS) Model. This model focuses on tools and strategies to help children remain connected to their family, community and culture. Four WCFS staff enrolled and participated in a series of training sessions to become licensed FF/FS trainers in July 2024. These licenced trainers will now train WCFS staff with the goal of further embedding this practice within the branch.
- As part of implementing the General Authority’s comprehensive three-year Domestic Violence Response Strategy, WCFS, who is responsible for the implementation of the strategy in Winnipeg, hired a Domestic Violence Response Coordinator in September 2024. The Coordinator will work to implement the key components of the strategy including training in the Safe and Together leading practice approach that builds capacity of CFS to more effectively work with families impacted by domestic violence; working with community partners to deliver Caring Dads, an evidence-based group

program for fathers to gain increased awareness of child-centred fathering and improve their relationship with their children and their children's mothers, and Mothers in Mind, a trauma-informed mother-child therapeutic group to help mothers who have experienced family violence. Mothers explore self care and gain strategies to respond to the needs of their young children; and delivering prevention-based workshops to adolescents on healthy relationships and the impacts of domestic violence.

- WCFS is a proud partner with Rural and Northern Child and Family Services, the General Authority and The Link in a unique community-based prevention program. Kent Road Lodge: Out of Home Respite and Family Support Resource is a program aimed at preventing children and youth aged 8-17 with significant mental health challenges from entering CFS care. This is done through offering families scheduled out of home respite in a community home where their child or youth is provided 24-hour support, on-site clinical support and access to a range of recreational, cultural, and school programming during their respite stay. Respite is provided in tandem with clinical support offered by The Link's multidisciplinary clinical team to help families strengthen their understanding, skills, and confidence in caring for their child or youth. WCFS referred 38 children and youth to this program. Analysis of data indicates that 84 per cent of these referrals, the children did not enter care.
- WCFS launched an exciting process to modernize its organizational structure to be able to adapt to the changing CFS landscape resulting from legislative amendments, the implementation of Indigenous Governing Bodies CFS laws and the General Authority's strategic initiatives, and to enhance service delivery to the culturally diverse populations WCFS serves, including through community-based partnerships. Given that staff input is a vital part of this process, an engagement process was undertaken that included a series of 13 focus groups attended by 94 per cent of invited staff, where feedback was sought to inform the development of proposed ideas of what a modernized organizational structure could look like. This was followed by the establishment of a working group that explored the themes from the focus groups and developed recommended options for a modernized organizational structure. The process will continue to engage staff and be co-led by the WCFS Chief Executive Officer (CEO) and General Authority Associate CEO and overseen by the General Authority CEO and the Assistant Deputy Minister of Community Service Delivery until complete.
- WCFS continued to implement the General Authority's Supported Guardianship Policy. This initiative was designed to support children transitioning out of care by empowering family members to take on guardianship roles, thereby shifting decision-making responsibilities to trusted family guardians.
- WCFS remained committed to addressing family violence through collaboration with the General Authority and community partners. Efforts focused on strengthening and expanding services across Winnipeg. Winnipeg Child and Family Services maintained a dedicated Domestic Violence Coordinator who championed the Safe & Together™ model and continued to deliver key programs such as Caring Dads and Mothers in Mind. These services were part of a broader, province-wide commitment to supporting children, youth, and families affected by domestic violence.

09.2H Winnipeg Child and Family Services

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	19,310	272.50	19,910*	(600)	
Other Expenditures	2,025	-	2,012	13	
Total Sub-Appropriation	21,335	272.50	21,922	(587)	

* The 2024/25 Authority includes a \$2,125 virement transfer from Child and Youth Services.

Rural and Northern Child and Family Services

The Rural and Northern Child and Family Services (RNCFS) Branch provides a comprehensive continuum of child protection, early intervention and family support services in accordance with The Child and Family Services Act and The Adoption Act, from 15 locations across rural Manitoba. The branch is the Designated Intake Agency in several areas of the province, providing first point of contact for child and family services matters, including After Hours emergency response. RNCFS provides protection services to children at risk of abuse or neglect and works with community partners to support children remaining safely with their families.

Services to children in care include reunification supports, kinship care, foster care, and specialized placement services. The branch partners with community groups to provide supports to prevent children coming into care and to assist youth living independently. The branch provides adoption and post-adoption services to children, and guardianship responsibilities to children, youth and families when reunification is no longer an option.

Key Results Achieved

- Facilitated the Caring Dads™ program for men living in Eastman and Interlake regions. The program is intended to support fathers who harmed their children or whose children witnessed domestic violence against their mothers. The program helped fathers gain increased awareness of child-centred fathering and improve their relationship with their children.
- Established in partnership with the General Child and Family Services Authority, a Domestic Violence Coordinator under the START Families Program was created to enhance clinical supports across Rural and Northern Child and Family Services. This allows for enhanced access for the Safe and Together program as well as providing support to staff working with families experiencing domestic violence.
- Partnered with community settlement services to offer summer programming to the children of newcomer families residing in Swan River and The Pas to support integration into the community.
- The Family Finding Model strengthens family connections and builds natural networks. To support this initiative, the agency has dedicated staff to support the implementation and training/coaching of service delivery staff across RNCFS. These dedicated staff provide internal refresher work and participation in the General Child and Family Services Authority's Community of Practice group.
- Provided clinical supports in collaboration with Winnipeg Child and Family Services and the General Child and Family Services Authority.

- Provided the Rapid Access Family Therapy (RAFT) program in Steinbach, Beausejour and Selkirk throughout 2024/25. RAFT provides brief therapy intervention to assist families in crisis, to address immediate needs, thereby avoiding children being placed into care.

09.2I Rural and Northern Child and Family Services

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	11,728	134.70	11,094	634	
Other Expenditures	1,355	-	1,372	(17)	
Total Sub-Appropriation	13,083	134.70	12,466	617	

Employment and Income Assistance Transformation

Employment and Income Assistance (EIA) undertook a number of initiatives to improve services to participants.

Community Safety Host Project

The department partnered with Persons Community Solutions Limited to deliver the Community Safety Host project, to provide a safe, accessible and welcoming environment for Manitobans accessing income supports at 114 Garry Street in Winnipeg. Community Safety Hosts employ a trauma-informed, harm reduced approach to welcoming people by addressing barriers, ensuring a safe environment through de-escalation of difficult situations and providing warm hand-offs and system navigation support.

Employment and Training Programs

As part of a joint submission with other departments, Families supported Supporting Employment and Economic Development (SEED), Building Urban Industries for Local Development (BUILD), and Purpose Construction to administer employment and training programs for marginalised and at-risk Manitobans.

09.2J Employment and Income Assistance Transformation

Expenditures by Sub-Appropriation	2024/5	2024/5 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Other Expenditures	214	-	2,000	(1,786)	1
Total Sub-Appropriation	214	-	2,000	(1,786)	

1. The variance is primarily due to reduced expenditures for transformation initiatives.

Corporate Services Division

The Corporate Services Division provides centralized internal services to the department in the areas of corporate services, accessibility, legislation and strategic policy, intergovernmental relations, information services and social innovation. The division leads the government-wide poverty reduction and Fetal Alcohol Spectrum Disorder strategies. The division also supports the Adult Abuse Registry Committee as well as the independent offices of the Commissioner for Adults Living with an Intellectual Disability, the Social Services Appeal Board and the Fair Practices Office. It provides for the operation of Women and Gender Equity Manitoba, including the Gender Based Violence Program.

Sub-appropriations	2024/25 Actual	2024/25 Authority	
	\$(000s)	FTEs	\$(000s)
Corporate Support	5,915	27.00	6,151
Legislation and Strategic Policy	2,110	15.00	2,012
Commissioner for Adults Living with an Intellectual Disability Office	791	6.50	789
Social Services Appeal Board	420	4.00	479
Manitoba Accessibility Office	1,704	9.00	1,816
Social Innovation Office	1,468	15.00	1,528
Women and Gender Equity Manitoba	53,608	13.00	53,239
TOTAL	66,016	89.50	66,014

Corporate Support

The Corporate Support Branch provides centralized leadership, direction and coordination for a range of core corporate functions. The branch ensures government policy and legislated requirements are met for business continuity planning, workplace safety and health (WSH) and French Language Services. The branch provides centralized training and professional development, web services, internal communications, and coordination of space planning.

Corporate Support provides centralized financial support and administration for the division, including financial planning and review, coordination of estimates and other budget material, monitoring of cash flow, budget preparation and monitoring, and processing of accounts payable/receivable.

The branch also provides funding to two non-profit organizations, Santé en français and Volunteer Manitoba. Corporate Support provides oversight to ensure the granted organizations are using the funds to support services in their communities as outlined in the service purchase agreements.

The branch includes Manitoba's Accessibility Compliance Secretariat, which monitors compliance of accessibility legislation among stakeholders in the private, non-profit and public sectors. The Accessibility Compliance Secretariat also works with organizations to raise awareness about accessibility and promotes compliance of legislative and regulatory requirements.

Key Results Achieved

- Provided leadership, coordination, training and consultation to the department's 23 WSH committees and 8 workplace safety and health representatives to ensure compliance with the Workplace Safety and Health Act and Regulations.
- Implemented the provincial accessibility compliance framework that describes the different steps in Manitoba's accessibility compliance process, including education and raising awareness, conducting reviews and inspections and issuing sanctions.
- Provided direct support to organizations that must comply with The Accessibility for Manitobans Act by sharing tools and resources, answering questions and sending compliance notices to raise awareness of compliance deadlines.
- Supported public sector organizations, including school divisions, cities and health authorities to update their accessibility plans, in accordance with requirements under The Accessibility for Manitobans Act.
- Conducted 10 focus group meetings related to the development of a regulation to support the application of penalties for organizations that contravene requirements under accessibility legislation. Focus group participants represented members of the disability community and organizations that must comply with accessibility legislation.
- Provided technical and operational leadership for a wide range of information support activities that include web services for internal and external websites.
- Delivered seven Manager Series courses and delivered new Vicarious Trauma training to better support staff and leadership throughout the department. These activities were further enhanced with the development of a series of workplace safety and health articles.
- Facilitated a 10-month mentorship program supporting 29 departmental mentees. Through this initiative, Families staff were provided an opportunity to enhance their knowledge and skills in the areas of financial management, information technology, program administration, leadership and policy development.
- Hosted a United Way Poverty Simulation for 53 staff. This experiential, empathy building activity increased understanding about the daily barriers and challenges faced by Manitobans living in poverty.
- Served as the pilot department for testing and implementation of the new Success Factors Learning Management System.
- Responded to the Truth and Reconciliation Commission's Call to Action #57 by:
 - delivering Indigenous History and Culture training that includes teachings from an Elder and Indigenous facilitator
 - delivering new employee orientation training that includes content on the Truth and Reconciliation Commission's Calls to Action and the legacy of residential schools
 - delivering Trauma and Resilience training that includes content on residential schools and inter-generational trauma
 - providing several learning and cultural events for staff across the province in support of Truth and Reconciliation Day

Department Training Activities – 2024/25	Number of Sessions	Number of Staff Trained
Program Specific and Core Skills Training	91	1,823
New Employee Orientation	8	171
Total	99	1,994

- Implemented two initiatives to improve recruitment and retention of bilingual staff: began giving official consideration to French competency during the hiring process and joined the Vitalité Santé project as an active partner.
- Strengthened the implementation guidelines for French Language Services to ensure a robust Active Offer is provided at every office.
- Began translation of legacy documents that were not previously available in French. A total of 111 documents containing 271,255 words have been translated, including a series of webinars on autism and many forms used by the Community Living disABILITY Services program; work has begun on translating the Employment and Income Assistance Administrative Manual.
- Freedom of Information and Protection of Privacy Act (FIPPA) requests are now processed by the Centralized Access and Privacy Branch under Department of Finance, who work in partnership with the department and maintains custody and control of the records.
- A Privacy Unit was established for all other privacy management practices, processes and policies to protect the privacy of individuals’ personal information and personal health information, in accordance with The Personal Health Information Act (PHIA) and FIPPA.

Fair Practices Office

The Fair Practices Office (FPO) provides confidential, impartial assistance to Manitobans applying for or receiving services under certain Department of Families programs, who feel they have not been treated fairly. The FPO investigates complaints and mediates disputes. It also helps identify repetitive complaint patterns that may require systemic changes and makes recommendations to the department on how to improve service delivery and enhance program fairness.

The FPO carries out its duties independently and at arms-length from the department.

Key Results Achieved

- Received and responded to 458 complaints from participants of departmental programs under its mandate as follows:
 - Employment and Income Assistance - 362
 - Manitoba Supports for Persons with a Disability - 91
 - Community Living disABILITY Services – 5
- Created a SharePoint case management system.
- Developed PowerBI statistical analysis capabilities.

- Developed an online survey form for Manitobans to provide details and direct feedback on their experiences with the FPO and their concerns about the programs the FPO oversees.
- Created central database of community organisations that service Manitobans accessing the FPO and Social Services Appeal Board. The database currently has a list of 130 community partners.
- Strengthened relationships with the policy divisions of Employment and Income Assistance and Community Living disABILITY Services to improve communication and cooperation.
- Began quarterly meetings with senior departmental service delivery leadership to discuss issues faced by Manitobans accessing EIA and Manitoba Supports for Persons with a Disability.
- Provided training to staff and senior management on fair practices and the services of the Fair Practices Office.
- Provided presentations to community groups on the services offered by the Fair Practices Office.

09.3A Corporate Support

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	2,443	27.00	2,569*	(126)	
Other Expenditures	3,323	-	3,433	(110)	
Grant Assistance	149	-	149	-	
Total Sub-Appropriation	5,915	27.00	6,151	(236)	

* The 2024/25 Authority includes a \$148 virement transfer from Child and Youth Services.

Legislation and Strategic Policy

The Legislation and Strategic Policy Branch provides advice, decision-making support and policy management services to the minister and deputy minister, as well as to each of the divisions on a range of issues that affect the department and the delivery of social services to Manitobans.

The branch leads the development of departmental legislation. It coordinates Manitoba's participation in the Federal/Provincial/Territorial Social Services Forum and represents Manitoba at intergovernmental meetings. The branch develops corporate information, departmental planning documents and supporting materials for legislative debates and estimates review. The branch provides policy development services, as well as coordinates and assists with interdepartmental activities. The branch supports the implementation of the government-wide poverty reduction strategy and provides administrative services to the Poverty Reduction Committee of Cabinet.

Key Results Achieved:

- Led or supported project management of departmental legislative work, serving as key liaison among internal and external partners to manage the department's legislative agenda. Completed legislative initiatives included:
 - The Manitoba Assistance Act was amended to make clear that adult education can be an appropriate employment measure in fulfillment of work expectations. A new definition of "adult education" was

also added to include (a) vocational or other employment related training, and (b) literacy or other educational upgrading, including a course or program of study offered at an adult learning centre.

- A new act, The Safe Access to Abortion Services Act, was proclaimed to create access zones for clinics and prescribed facilities that provide abortion services and for the residences of providers of those services. Prohibited activities within these zones include attempts to persuade persons from accessing abortion services, by performing acts of disapproval or continuously or repeatedly observing people.
 - The Hospitality Sector Customer Registry Act was proclaimed, and the new Hospitality Sector Customer Registry Regulation came into force, to improve the ability of law enforcement to investigate human trafficking by requiring hotels, motels and online accommodation platforms to keep a register of their guests. Police conducting investigations will be able to access registries through a court order, or without a warrant on an urgent demand basis if a person being trafficked is believed to be at risk of imminent serious bodily harm or death.
 - The Child and Family Services Act, The Child and Family Services Authorities Act, The Vital Statistics Act, The Advocate for Children and Youth Act, The Provincial Court Act, The Court of King's Bench Act, and various other acts were amended, along with several regulations, to support Manitoba's continued recognition of Indigenous jurisdiction over child and family services. The amendments included provisions that made family support agreements, kinship care agreements, customary care agreements and voluntary care agreements available for use in child and family services.
 - The Health Benefits to Children Receiving Customary or Kinship Care Regulation also came into force to ensure children receiving customary care or kinship care are eligible to receive benefits through health care expenses payable under the Social Services Administration Act.
 - The Child and Family Services Act and the Critical Incident Reporting Regulation were amended to include young adults who are involved in child and family services, as well as children, for critical incident reporting.
 - The Manitoba Prenatal Benefit Regulation was amended to double the maximum level of prenatal benefits for eligible applicants from \$81.41 per month to \$162.82 per month. Eligible recipients received an increase in their benefits and any retroactive payments to the date of the benefit increase. Improvements were also made to the benefit application form to make it more accessible and streamline the process for all applicants.
 - The Adults Living with an Intellectual Disability Regulation was amended to remove the requirement for substitute decision makers for property belonging to an adult to obtain an affidavit of accounting. The regulation was also amended to repeal references to developmental centres after the closure of the Manitoba Developmental Centre.
 - The Assistance Regulation was amended to update shelter benefits for income assistance clients and for low-income Manitobans renting in the private market and aligned them to Median Market Rent recent values.
 - The Disability Support Regulation was amended to update the basic needs component of benefits under the Manitoba Supports for Persons with Disabilities program. The increase reflected the increase in the Manitoba Consumer Price Index.
- Researched, analyzed and provided strategic advice to executive and divisional management on departmental trends, policies, programs and legislative initiatives.
 - Coordinated and provided key information, decision support activities and recommendations to the minister, deputy minister and senior management, including the preparation of briefing and planning

materials, authority seeking documents, option papers and public reporting documents, in a timely and accurate fashion.

- Launched the engagement process for the renewal of the poverty reduction strategy. Under the guiding principle of collaboration, members of the public, Indigenous citizens, stakeholder organizations and individuals (including those with lived experience, front-line service providers, advocates and business representatives) were invited to participate in the engagement process. These engagements took place across the province and used a variety of both virtual and in-person consultation methods to actively seek and collect feedback to:
 - Gather diverse perspectives on poverty-related challenges and solutions.
 - Ensure Indigenous voices and experiences are central to the strategy redevelopment
 - Identify actionable, community-driven ideas to address the needs of babies and children aged zero to five years old and including the prenatal period, youth exiting the child welfare system and seniors.
- Worked with other departments and with the Public Service Commission to implement and report on the Manitoba Government Accessibility Plan. Coordinated the department's Accessibility Working Group and provided accessibility training to support accessibility within the department.
- Coordinated, reviewed and responded to report recommendations released by the Manitoba Advocate for Children and Youth (MACY) with the goal of improving supports and processes for children and youth. Two reports by MACY were reviewed: Innagakeyaa Bimadizewin: Unifying Voices for Youth Addiction System Change and Shifting the Lens: Understanding and Confronting Inequities in Sleep-Related Infant Deaths in Manitoba.
- Represented Manitoba and supported senior management participation in the Federal/Provincial/Territorial Social Services Forum, including its various working groups and subcommittees. These discussions focused on a broad range of topics related to persons with disabilities, income supports, children and youth in care, poverty and improving governmental collaborations and efficiency.
- Coordinated meetings of the Intellectual Disability Issues Advisory Council, which was established for a period of two years to provide advice to the minister on improving services for adults living with an intellectual disability and monitoring the implementation of the Vulnerable Persons Living with a Mental Disability Task Force recommendations. The Intellectual Disability Issues Advisory Council met three times before expiring during the fiscal year.

The Adult Abuse Registry Committee

The Department of Families provides operation and coordination support to The Adult Abuse Registry Committee to ensure statutory requirements are met. The committee was established by The Adult Abuse Registry Act on January 15, 2013.

The committee reviews reports of suspected abuse or neglect of specified adults for determination and potential referral of names to the Adult Abuse Registry (AAR) in accordance with the provisions of The Adults Living with an Intellectual Disability Act and The Protection for Persons in Care Act. An individual's name will also be listed on the AAR if they have been found or pleaded guilty to an offence involving the abuse or neglect of an adult living with an intellectual disability as a result of a court proceeding.

The Adult Abuse Registry Committee report is available in Appendix C of this report.

09.3B Legislation and Strategic Policy

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	1,384	15.00	1,371	13	
Other Expenditures	186	-	81	105	1
Grant Assistance	540	-	560	(20)	
Total Sub-Appropriation	2,110	15.00	2,012	98	

1. The variance is primarily due to Poverty Reduction Strategy public consultation expenditures and increased computer related charges.

Commissioner for Adults Living with an Intellectual Disability Office

The Commissioner for Adults Living with an Intellectual Disability Office (CALIDO) ensures that the rights of individuals living with an intellectual disability to make decisions affecting their lives are respected and protected through the implementation of the substitute decision making provisions of The Adults Living with an Intellectual Disability Act (ALIDA).

CALIDO develops and implements policies related to the substitute decision making provisions of the ALIDA; conducts preliminary investigations for the appointment of substitute decision makers (SDMs); makes decisions on applications, and where warranted, appoints SDMs; maintains a register of SDMs; provides advice, consultation and training on the SDM provisions of ALIDA; and provides information to adults living with an intellectual disability, their families and the public.

CALIDO carries out its statutory duties independently and at arms-length from the department.

Key Results Achieved

- Made decisions on:
 - 166 new applications for the appointment of an SDM for an adult living with an intellectual disability:
 - 100 applications for the appointment of an SDM for adults living with an intellectual disability were referred to a Hearing Panel
 - 39 applications for the appointment of an SDM for adults living with an intellectual disability were not referred to a Hearing Panel
 - 25 applications for the appointment of an SDM for an adult living with an intellectual disability were withdrawn
 - 0 applications for the appointment of an SDM for an adult living with an intellectual disability were dismissed
 - 49 applications for the appointment of an emergency SDM for adults living with an intellectual disability
 - 36 applications requesting changes during the term of SDM appointments
- Issued 10 reasons for decision.
- Maintained a register of SDM appointments for 2,394 adults living with an intellectual disability.

- Reviewed and monitored financial reports prepared by 1,051 family members and friends who act as SDMs for adults living with an intellectual disability on matters related to property.
- Conducted reviews of 456 adults living with an intellectual disability whose appointment of an SDM was expiring, to determine if the appointment should be renewed. Two reviews led to the appointments being allowed to lapse without renewal and 77 led to the appointment being renewed with variances.
- Provided orientation, training, or informational presentations to 286 family, agency and community service workers, panel members, and other interested parties.

09.3C Commissioner for Adults with an Intellectual Disability Office

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	698	6.50	690*	8	
Other Expenditures	93	-	99	(6)	
Total Sub-Appropriation	791	6.50	789	2	

* The 2024/25 Authority includes a \$59 virement transfer from Child and Youth Services.

Social Services Appeal Board

The Social Services Appeal Board (SSAB) ensures that Manitobans have access to a fair, impartial and formal appeal process for decisions made by social services and programs administered by the Province of Manitoba.

The SSAB hears appeals on decisions made by a wide range of programs and services that include financial assistance programs and programs for persons with disabilities. Under provisions of The Social Services Appeal Board Act, the SSAB also hears appeals related to the licensing of child care facilities, private adoption agencies and residential care facilities. Hearings are convened within time frames specified in legislation, and written decisions are provided within 15 working days of each hearing.

The SSAB carries out its statutory duties independently and at arms-length from government. The SSAB acts in an advisory capacity to the minister on matters of policy, changes in legislation, issues arising out of hearings and other matters referred to the SSAB by the minister.

The Social Services Appeal Board publishes an annual report that may be obtained from the Appeal Board's office or online at http://www.gov.mb.ca/fs/ssab/annual_reports.html.

Key Results Achieved

- Received and processed 549 appeals.

09.3D Social Services Appeal Board

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	374	4.00	414	(40)	
Other Expenditures	46	-	65	(19)	
Total Sub-Appropriation	420	4.00	479	(59)	

Manitoba Accessibility Office

The Manitoba Accessibility Office (MAO) supports the Minister responsible for Accessibility and the Accessibility Advisory Council in the development and implementation of accessibility standards under The Accessibility for Manitobans Act (AMA).

The MAO contributes to policy and regulatory change to increase accessibility and inclusion of Manitobans with disabilities. The MAO promotes public awareness about accessibility and creates tools and training to help organizations comply with the AMA and related accessibility standards. The MAO also manages the Manitoba Accessibility Fund, an annual grant program that provides project-based grants of up to \$50,000 to eligible organizations.

Key Results Achieved

The AMA and Accessibility Standards:

- The Five-Year Independent Review of The Accessibility for Manitobans Act was tabled and released to the public on December 5, 2023, the ten-year anniversary of when the act was created. The review included 27 recommendations and 28-sub recommendations to strengthen The Accessibility for Manitobans Act and guide future legislative reviews. In response to the final report, the Manitoba government developed an inter-departmental working group to address and draft Manitoba's Accessibility Action Plan. The progress of the implementation of the recommendations has been uploaded into the AMA Review Recommendations Action Plan Tracker, on [AccessibilityMB.ca](https://www.accessibilitymb.ca).
- The Accessibility Advisory Council submitted the findings from the first review of the Accessible Customer Service Standard Regulation in September 2021. An interdepartmental working group developed a plan to address the 22 recommendations presented in the report. In 2024/25, the last four remaining recommendations were completed.
- The Accessibility Advisory Council conducted the first review of the Accessible Employment Standard Regulation during the summer of 2024. During this review, council consulted with a wide range of key decision-makers including people with lived experiences and organizations representing people with disabilities. Council reviewed the findings and presented a report to the Minister responsible for Accessibility on January 17, 2025. This report outlined 27 recommendations to improve the regulated standard. In 2025/26 the Manitoba government will develop an action plan to address these recommendations.
- Although, the Accessible Information and Communication Standard (IC standard) Regulation was enacted on May 1, 2022, full compliance will be required for all Manitoba organizations in the next fiscal year.

- The Accessible Transportation Standard Regulation was enacted on January 1, 2024. Conventional transportation providers, paratransit providers, municipalities, schools and vehicles-for-hire must comply by January 1, 2027. Conventional transit operators have until January 1, 2042, to upgrade existing buses to meet physical accessibility requirements. Any new buses purchased after January 1, 2027, are required to meet accessible design requirements. A handbook, training module and other resources are in development to help Manitobans fully understand the requirements of this accessibility standard.
- The Accessible Outdoor Spaces Standard is in development. Throughout 2024/25 the department continued to work on the initial draft of the standard. Once complete, the draft will be released for public consultation, before the final phase of enactment.

Manitoba Accessibility Fund (MAF)

- Awarded a total of \$825,000 in funding to 37 organizations during the third intake for MAF grant funding, to complete accessibility-related projects in 2024/25. Recipients were announced at an event in November 2024.
- Hosted the fourth intake of MAF from January 6 to February 14, 2025. Over 190 organizations submitted applications, and eligible projects were assessed by the ten-member MAF Selection Committee. The Minister responsible for Accessibility will announce the grant recipients in 2025/26.

Manitoba Accessibility Office (MAO)

- Collaborated with the Procurement Centre of Excellence in the Department of Public Service Delivery to include accessibility policy and requirements within Manitoba's Procurement Administration Manual. These updates were made public in August 2024.
- Participated in the Pan-Canadian Forum, hosted by British Columbia and Accessibility Standards Canada in May 2024. The forum promoted sharing best practices, research and tools to promote stronger accessibility standards for all Canadians.
- Organized celebratory webinars in support of accessibility awareness dates. This included the MAO hosting webinars for Manitoba Access Awareness Week (MAAW), Disability Awareness Month (DEAM), Indigenous Disability Awareness Month (IDAM) and International Day of Persons with Disabilities (IDPD). Overall, these events were well attended with 700 attendees logging on to watch the MAAW webinar, 100 watched the DEAM webinar, 85 watched the IDAM webinar and 140 attended the IDPD webinar.
- Utilized the Manitoba government social media channels to post regular updates to increase awareness about The Accessibility for Manitobans Act and its regulated accessibility standards.
- Launched an educational webinar series in February 2025. The first session focused on the AMA. The next session held in March 2025, provided an overview of the Accessible Information and Communication Standard. Close to 200 people attended the webinars. Sessions are geared towards organizations external to the Manitoba government.
- Expanded the reach of the MAOs monthly newsletter, Accessibility News, to 1,900 subscribers. This monthly publication provides updates on standard development, new tools and Manitoba-specific accessibility information.
- Attended various Manitoba conferences and tradeshow including the Association of Manitoba Municipalities, Manitoba League of Persons with Disabilities Mobility Fair, Manitoba Deaf Expo, University of Manitoba Medical Students and the Chartered Professional in Human Resources Conference.

- Continued to provide training through the AMA Learning Portal. This portal is open to the public and includes training modules on the Accessible Customer Service, Employment and Information and Communication Standard Regulations. Over 470 Manitoba businesses and organizations have downloaded training module SCORM files and integrated them into their internal learning management systems.
- Conducted an accessibility audit of [AccessibilityMB.ca](https://www.accessibilitymb.ca) in March, 2025. The auditor’s report outlined areas of the website in need of improvement. Items outlined in the report were evaluated and accessibility improvements were implemented. The website also continues to be an active communication channel for the MAO. Between April 1, 2024, and March 31, 2025, there were 70,000 unique visits to the MAO’s website.
- Responded to over 350 phone calls and 650 emails related to accessibility issues and the Manitoba Accessibility Fund.

An Annual Report of Manitoba’s initiatives to support the implementation of The Accessibility for Manitobans Act is available online at [AccessibilityMB.ca](https://www.accessibilitymb.ca).

09.3E Manitoba Accessibility Office

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	782	9.00	763	19	
Other Expenditures	109	-	228	(119)	1
Grant Assistance	813	-	825	(12)	
Total Sub-Appropriation	1,704	9.00	1,816	(112)	

1. The variance is primarily due to expenditure management.

Social Innovation Office

The Social Innovation Office (SIO) is the Manitoba government’s dedicated centre for social innovation and innovative finance. It remains a key driver in empowering the private, public, and non-profit sectors to leverage cutting-edge innovation processes for impactful problem-solving.

Operating as a strategic intermediary, the SIO converges expertise from partner departments, non-profit organizations, private sector leaders, and investors to generate solutions to complex social and environmental challenges. Furthermore, the SIO elevates the solution-oriented capabilities of other departments through solutions labs, training opportunities, and the development of evaluation frameworks.

Key Results Achieved

- Provided ongoing support to social finance initiatives, including the:
 - Quit Smoking with your Manitoba Pharmacist, designed to help people quit smoking.
 - Kakiskinawtahitoanan, designed to reduce recidivism of youth formerly involved with the justice system.

- Finalized the three-year Her Heart Her Way Outcomes Contract, designed to prevent heart disease in women.
- Completed the three-year Organic Waste Outcomes Contract, designed to divert organic waste from landfills, create green jobs and reduce greenhouse gas emissions.
- Concluded the year-two evaluation of the Access to Menstrual Products project, which provides free products to people who menstruate. The key findings identified that the initiative had a positive impact on mental wellbeing, dignity, participation in activities, taboo and stigma reduction, sense of security and overall health.
- Met with programs and services serving youth aging out of Child and Family Services care to understand needs and challenges.
- Conducted a six-month evaluation of the Environment and Climate Change (ECC) Licensing process focused on expediting the licensing process for all users, ensuring alignment between the various branches of ECC.
- Delivered several solutions labs for partner departments to support change management, modernizing and streamlining services, using data to make program and policy decisions, and to inform the development of new programs.
- Worked with the Northpine Foundation to support individuals on employment and income assistance towards sustained employment in the labour market.

09.3F Social Innovation Office

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	1,304	15.00	1,281*	23	
Other Expenditures	164	-	247	(83)	
Total Sub-Appropriation	1,468	15.00	1,528	(60)	

* The 2024/25 Authority includes a \$13 virement transfer from Child and Youth Services.

Women and Gender Equity Manitoba

Women and Gender Equity Manitoba (WAGE MB) advances gender equity by addressing barriers and working to eliminate gender-based violence (GBV) in support of the mandate of the minister responsible for Women and Gender Equity and the Missing and Murdered Indigenous Women, Girls and Two-Spirit Peoples and Gender-Based Violence Committee of Cabinet (MMIWG2S+ GBVCC). GBV is defined as violence committed against someone based on their gender identity, expression or perceived gender, and includes numerous forms of violence such as neglect and harassment, sexual assault, family violence and intimate partner violence.

WAGE MB works with other departments to coordinate activities aimed at addressing GBV in the areas of prevention, support, and intervention. WAGE MB also works to facilitate cross-departmental coordination and support of community organizations to address the needs of the 2SLGBTQI+ community; administer Manitoba's implementation of the National Action Plan to End Gender Based Violence; support the development and implementation of the Mino'Ayaawag Ikwewag Provincial Strategy; manage the MMIWG2S+

Healing and Empowerment Endowment Fund grant program; and administer Community Grants and Women in Underrepresented Areas Grants.

WAGE MB administers the Gender Based Violence Program (GBVP). The GBVP promotes the elimination of GBV by providing program and administrative support to community-based agencies that offer a wide continuum of programs and services across the province, and by working to change societal attitudes about issues related to GBV through public education and training. In 2024/25, GBVP provided support and annualized funding to 33 community-based organizations across the province that promote the elimination of gender-based violence and offer a wide continuum of services to women, men and children affected by gender-based violence. These agencies received a total operational funding of \$22.3M in 2024/25:

- Ten women’s shelters that provide safe, emergency accommodations and supportive counselling to women and their children who have experienced gender-based violence on a 24-hour basis, seven days a week. Some shelters also provide men with supportive counselling and accommodation in a hotel as necessary. Several of the shelters offer long-term residential units. They can provide alternate accommodations through hotels; operate the crisis and information line and some may also operate interim housing units.
 - One low-barrier safe space open 24/7 for women and gender diverse individuals that provides services that include drop in access to traditional medicines, elders, ceremony, meals, hygiene and harm reduction supplies, laundry, washroom and shower facilities, emergency clothing, healthcare, community, cultural healing, and referrals to additional supports.
 - Four intimate partner abuse recovery programs that offer safe, protective, affordable interim housing and services for women leaving abusive relationships. These programs also provide individual and group counselling, parenting support and information. Children’s counselling is also available.
 - Two transitional housing programs that provide long term counselling and relevant support services combined with a secure residence. They provide safe and supportive residential environments for survivors of gender-based violence who are transitioning to independent living. Programming includes counselling, life skills support, harm-reduction, employment support, and community building. They are operated by resource centres.
 - Nine women’s resource centres that provide services that include individual and group programming, individual counselling, drop-in services, crisis intervention, information and referral, outreach and support groups to women affected by gender-based violence as well as educational programs, volunteer training, and community development activities. Children’s programming for those affected by gender-based violence is also available.
 - Twelve specialized programs that offer a variety of unique services to those affected by family violence, as well as training and public education. These programs include legal assistance for women; immigrant women’s counselling; couples counselling for couples dealing with violence in their relationship; programs for men with abusive behaviours; programs for men (and their children) who are leaving abusive relationships; a program for Indigenous youth and families; and education for youth about healthy relationships.

Key Results Achieved

WAGE MB mandate expansion:

- In May 2023, the Manitoba government announced an expanded mandate for the Women and Gender Equity Manitoba Secretariat to focus more broadly on gender equity and to provide a coordinating role among departments on issues involving the 2SLGBTQIA+ community.

- In April 2024, an advisory circle was created to support community engagement. The advisory circle is comprised of community members and representatives from organizations that serve the 2SLGBTQIA+ community.
- Between June 2024 and January 2025, WAGE MB engaged the 2SLGBTQIA+ community through an online survey via EngageMB and through virtual and in person focus groups and interviews to gain an understanding of community members' experiences accessing provincial services.
- Engagements with government employees and senior leadership to create a systems map of services and supports for 2SLGBTQIA+ Manitobans and to facilitate cross-departmental co-ordination of services are ongoing.
- In 2024/25, the Manitoba government invested \$150K to support 2Spirit Manitoba Inc. through the Manitoba Indigenous Reconciliation Secretariat and the Mino'Ayaawag Ikwewag provincial strategy.

Mino'Ayaawag Ikwewag Strategy:

- The Mino'Ayaawag Ikwewag Provincial Strategy was released in November 2024. This strategy prioritizes the safety and empowerment of Indigenous women, girls, 2Spirit and gender-diverse relatives. The dream of the strategy is that all women, girls, 2Spirit and gender-diverse people in Manitoba are empowered to live their lives authentically and fully. The strategy is guided by the Special Advisor on Indigenous Women's Issues, the Matriarch Circle, and the MMIWG2S+ and Gender-Based Violence Committee of Cabinet.
- Budget 2024 allocated \$20M in new funding to support the development and implementation of the strategy. \$15M of the funding was allocated to support the creation of an endowment fund for MMIWG2S+ families, while the remaining \$5M was allocated to support programs and services that will increase safety for Indigenous women, girls, 2Spirit and gender-diverse relatives. This includes grants for community initiatives, capacity building and operational funding, safe spaces and transitional housing, and more. A total of 24 initiatives were supported through this funding in 2024/25.
- This strategy is an important component in fulfilling the Manitoba government's commitment towards implementing the 231 Calls to Justice from the 2019 final report of the National Inquiry into Missing and Murdered Indigenous Women and Girls and as an overall government response on the issue.

MMIWG2S+ Healing and Empowerment Endowment Fund:

- In May 2024, Manitoba announced the creation of the MMIWG2S+ Healing and Empowerment Endowment Fund at the Winnipeg Foundation. The MMIWG2S+ Healing and Empowerment Endowment Fund was established to fund activities that extend tangible, culturally responsive, trauma-informed support to children, families, survivors and communities of missing and murdered Indigenous women, girls, 2Spirit and gender-diverse relatives.
- Each year revenue generated from the endowment will be provided to the Manitoba government to administer grants to MMIWG2S+ families. A portion of the funds generated (60 per cent) will be distributed to designated organizations to provide support directly to MMIWG2S+ children, families and survivors.
- The remaining 40 per cent of the funds will be utilized for community-led events and initiatives organized by Indigenous-led organizations that support MMIWG2S+ families and communities.
- The Government of Manitoba is working to set eligibility and distribution guidelines. The grant program will launch in 2025/26.

- The goal is to grow the endowment fund over time, substantially increasing its scale and impact as the years go by, ensuring long-term sustainability and greater support for future initiatives for all women, girls, 2Spirit and gender-diverse relatives.
- In February 2025, the Government of Manitoba announced the first corporate donation to the MMIWG2S + Healing and Empowerment Endowment Fund; the Shoppers Drug Mart Foundation for Women’s Health made a generous donation of \$10M over five years.

Gender-Based Violence National Action Plan:

- Partnerships between the Government of Canada, Government of Manitoba and community remain integral to the success of the four-year Gender-Based Violence National Action Plan (GBV NAP) bilateral agreement. As the representative from Manitoba to lead the implementation of a 50-50 cost-sharing agreement, WAGE MB’s implementation plan for the GBV NAP funding was built upon the existing gender-based violence service continuum in Manitoba to ensure that individuals and families experiencing gender-based violence are able to access holistic, safe, and reliable supports. The amount of GBV NAP funding for Manitoba in 2024/25 (Year 2) is \$6.248M.
- Funding provided from this agreement must support initiatives and programs that fall under the five identified pillars or foundational elements outlined in the GBV NAP. These include Support for Survivors and their Families; Prevention; Responsive Justice System; Implementing Indigenous-led Approaches; and Social Infrastructure and Enabling Environment. Foundational elements include leadership, coordination and engagement; data, research and knowledge mobilization; and reporting and monitoring.
- Using an intersectional and multi-sectoral approach, while integrating the advice and needs identified by community and Indigenous-led organizations, WAGE MB developed an implementation plan for 2024/25. Manitoba’s implementation plan included 31 initiatives that allowed for unique and effective service delivery to support the diverse population groups that are most impacted by GBV.

Micro-credential for Shelter Support Workers:

- The course is designed to increase capacity at GBVP funded shelters and agencies, as well as homeless-serving organizations within the homeless sector. The tuition free course is delivered by RRC Polytech through an agreement with the Manitoba Associate of Women Shelters (MAWS). Oversight is provided by a Steering Committee including representatives from WAGE MB, the Department of Housing, Addictions and Homelessness, MAWS, Red River Polytech, GBV Shelters and homeless shelters. An expansion of the micro credential program was implemented in 2024/25 with the investment of \$350K as part of the GBV NAP to fund two cohorts of 30 students each.

Access to Menstrual Products:

WAGE MB continued to implement the Access to Menstrual Products initiative which reflected partnership between Manitoba and Shoppers Drug Mart to provide free menstrual products to the gender-based violence and education sectors. All GBVP-funded organizations as well as approximately 30 other organizations are included in this initiative, ensuring free menstrual products on a bi-monthly basis. Evaluation of the initiative indicates a high level of demand and appreciation for agencies to be able to meet these essential needs.

Canada-Manitoba Housing Benefit – Survivors of Gender-Based Violence Stream:

- The Canada Manitoba Housing Benefit (CMHB) launched in April 2021, as a provincially administered initiative under the National Housing Strategy. It is a portable benefit paid to vulnerable populations to assist with housing costs, initially targeted to three vulnerable populations: youth aging out of care of Child and Family Services, those experiencing or at risk of homelessness, and Manitobans living with mental health and addictions. The benefit is funded by Canada Mortgage and Housing Corporation (CMHC) and is cost matched by Manitoba using non-EIA Rent Assist.
- Additional federal funding was committed to offer a stream targeted to survivors of gender-based violence (SGBV) for \$13.78M in federal funding from 2023/24 to 2027/28. Manitoba Housing, in partnership with the Department of Families' GBVP developed the program design for this stream, which started accepting applications in March 2024. It is estimated that the SGBV stream will provide benefits to approximately 800 households over the duration of funding to 2027/28. The reported uptake of the SGBV stream is on track with initial estimates; there were 237 individuals receiving the benefit by March 31, 2025.

WAGE MB Community Grants:

- In 2024/25, WAGE MB provided \$80K in small grants to advance gender equity through two grant programs: the Women in Underrepresented Areas Grants and Community Grants. The Women in Underrepresented Areas Grants are targeted to projects that support the recruitment and retention of women in underrepresented occupations in Manitoba. Underrepresented occupations for women are primarily the building trades, as well as science, technology, engineering and math occupations. Community Grants are given to community-led organizations and agencies that serve women and gender-diverse people in Manitoba to support their projects or events.

Co-Chair of the Federal-Provincial-Territorial Forum of Ministers responsible for the Status of Women:

- Manitoba served as the Provincial Co-Chair for the Federal-Provincial-Territorial Forum of Ministers responsible for the Status of Women in 2024/25. Co-chair responsibilities included organizing regularly scheduled virtual meetings with senior officials from each province and territory in partnership with Canada; engaging with National Indigenous Leaders and Representatives leading up to the ministerial meeting; and organizing the annual ministerial meeting.
- Manitoba's co-chair responsibilities culminated with hosting the annual ministerial meeting in Winnipeg from July 23 – 25, 2024. The ministerial meeting was very successful, with representatives from every province and territory in attendance, either in person or virtually. The meeting discussed issues of mutual importance to the FPT ministers, including engaging men and boys in ending gender-based violence and the economic empowerment of women.

Data from GBVP-funded Agencies

Summary

In 2024/25, GBVP funded organizations provided services to 48,154 women, men, and children, including 120 women and children in intimate partner abuse recovery programs; 3,114 women and children in shelters; 43,224 women and children at women's resource centres; and 4,810 women, children, men, couples, and families in specialized programs. In addition, the safe space, Velma's House reported over 29,316 participant visits.

Number of Residential Bednights¹ – Women’s Shelter Services

Type of Agency	2022/23	2023/24	2024/25
Shelters	49,804	54,320	60,953
Women’s Resource Centres	1,811	2,982	2,653
Total	51,615	57,302	63,606

1 A bednight is a unit of measure used to indicate one night of accommodation provided by an agency to one individual.
Example: one woman and one child staying for one week’s accommodation equals 14 bednights.

Number of Individuals Served by Shelters

Type of Service	2022/23	2023/24	2024/25
Crisis Intervention:			
Residential	1,379	1,201	1,297
Non-Residential	355	298	396
Children’s Counselling ¹	1,073	971	1,072
Follow-Up Counselling ²	317	290	349
Total	3,124	2,760	3,114

1 Includes residential and non-residential services.
2 Includes women and children.

Number of Calls Received by Shelter Crisis/Information Lines

Agency	2022/23	2023/24	2024/25
Winnipeg Shelters	10,696	7,176 ¹	7,727
Rural Shelters	7,832	12,230 ¹	10,654
	18,528	19,406	18,381

1 An improved crisis line platform focused on improving access and geographic responsiveness was implemented in the middle of the 2023/24 fiscal year. Statistics beyond 2023/24 reflect the number of “conversations” which includes the number of phone calls, chats and texts to the crisis line.

Number of Individuals Served by Interim Housing, Intimate Partner Abuse Recovery Programs and Transitional Housing Programs

Type of Program	2022/23	2023/24	2024/25
Interim Housing ¹	89	82	97
Intimate Partner Abuse Recovery Programs ²	123	129	120
Transitional Housing ³	-	12	13
Total	212	223	230

1 Includes women and children in Shelter Interim Housing.
2 Includes women and children in Intimate Partner Abuse Recovery Programs.
3 Includes women in Transitional Housing Programs, which received funding for the first time in 2023/24.

Number of Residential Bednights¹ for Interim Housing, Intimate Partner Abuse Recovery Programs and Transitional Housing Programs

Type of Program	2022/23	2023/24	2024/25
Interim Housing ²	9,729	10,874	9,284
Intimate Partner Abuse Recovery Programs ³	18,967	17,427	120
Transitional Housing ⁴	-	2,302	2,318
Total	28,696	30,603	11,722

- 1 A bednight is a unit of measure used to indicate one night of accommodation provided by an agency to one individual. Example: one woman and one child staying for one week's accommodation equals 14 bednights.
- 2 Includes women and children in Shelter Interim Housing.
- 3 Includes women and children in Intimate Partner Abuse Recovery Programs.
- 4 Includes women in Transitional Housing Programs, which received funding for the first time in 2023/24.

Number of Individuals Served by Women's Resource Centres

	2022/23	2023/24	2024/25
Women:			
Information and Referral	41,215	35,083	71,777
Counselling	508	339	827
Children's Counselling	79	75	142
Total	41,802	35,497	72,746

Number of Individuals Accessing Specialized Programs

	2022/23	2023/24	2024/25
Total	4,056	3,332	3,495

History of Funding to External Agencies by Type of Service

Category	2022/23 \$(000s)	2023/24 \$(000s)	2024/25 \$(000s)
Shelters	8,933 ²	12,061 ²	12,261 ²
Per Diem/Fee Waiver/Transportation/Others	1,871	1,934	2,219
Shelter Subtotal	10,804	13,995	14,480
Intimate Partner Abuse Recovery & Transitional Housing Programs	571	2,073	2,073
Specialized Programs ²	1,774	2,113	3,468
Women's Resource Centres ²	2,109	4,134	4,134
Total	15,258	22,315	24,155

1 Other costs include funding to support security, agency training needs, EIA and public communications costs.

2 Funding includes training expenses.

9.3G Women and Gender Equity Manitoba

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	1,473	13.00	1,476	(3)	
Other Expenditures	22,838	-	22,819	19	
Grant Assistance	27,081	-	26,729	352	
Financial Assistance	2,216	-	2,215	1	
Total Sub-Appropriation	53,608	13.00	53,239*	369	

* The 2024/25 Authority includes a \$1,018 virement transfer from Child and Youth Services.

Child and Youth Services Division

The Child and Youth Services (CYS) Division supports child and family services in Manitoba under provincial legislation, including The Child and Family Services Act, The Child and Family Services Authorities Act and The Adoption Act.

The division provides funding, and strategic support to Manitoba's four Child and Family Services (CFS) Authorities. CFS Authorities allocate funding and provide direction and oversight to mandated CFS agencies, which provide child and family services to families under provincial law. The current provincial governance framework is as follows:

- The First Nations of Northern Manitoba Child and Family Services Authority – seven mandated CFS Agencies.
- The Southern First Nations Network of Care – 12 mandated CFS agencies plus All Nations Coordinated Response (ANCR), the designated intake agency for Winnipeg.
- The Metis Child and Family Services Authority – two mandated CFS Agencies.
- The General Child and Family Services Authority – four mandated CFS Agencies.

The division also funds and works with community-based organizations that offer a range of prevention and family support programs. Together, these agencies and organizations form a continuum of services. Their work helps keep children safe, supports family well-being, and promotes health development across the province.

The division administers province-wide services including adoption, group care licensing and oversight, maintenance, record retrieval and archiving support of provincial records, and the administration of the child and adult abuse registries. It leads policy development, program planning and data analysis to guide continuous improvement across the system.

A key priority is supporting Indigenous Nations that are, or are seeking to, exercise jurisdiction over child and family services. In partnership with the Indigenous Jurisdiction Transition Office, the division collaborates with Nations, Indigenous Governing Bodies and the federal government to support the transition to Indigenous laws. This includes adapting the provincial system to ensure service continuity and cultural alignment.

Sub-appropriations	2024/25	2024/25 Authority	
	Actual	FTEs	\$(000s)
	\$(000s)		
Strategic Initiatives and Program Support	2,779	35.00	2,953
Child Protection	113,535	78.00	113,516
Child and Family Services Authorities	402,639	20.00	403,959
Indigenous Jurisdiction Transition Office	950	8.00	1,354
TOTAL	519,903	141.00	521,782

Collaborative Partnerships

In 2024/25, progress was rooted in meaningful collaboration with community organizations and CFS Authorities. The division worked alongside partners to implement new care agreements, created and supported culturally grounded programs, and responded to community-identified needs. Indigenous and community voices shaped policy, training, and funding decisions, ensuring reforms were grounded in lived

experience and cultural knowledge. These partnerships continue to guide a child and family services system that reflects the strengths and priorities of the communities it serves.

Strategic Initiatives and Program Support

The Strategic Initiatives and Program Support (SIPS) Branch coordinates strategic initiatives across the child and youth service system and works in collaboration with other departments and stakeholders. SIPS provides policy advice, funding oversight, and data analysis to support decisions that improve outcomes for children, youth and families in Manitoba.

SIPS leads development of new programs and standards, supports legislative and regulatory changes, in alignment with best practices. Working collaboratively with other government departments, service providers, and community partners, the branch supports programs in responding to family needs, aligning with government priorities, and addressing emerging issues.

Key Results Achieved

In 2024/25, SIPS advanced system-wide reforms and policy leadership in child and family services. Its work focused on implementing culturally relevant agreements, aligning funding with Indigenous jurisdiction, responding to public oversight, and investing in community-driven prevention.

Implementing Agreements

- SIPS provided policy guidance, developed interim service standards, and led engagement across the sector to support the implementation of newly proclaimed Family Service, Kinship Care, and Customary Care Agreements. To support their rollout, additional and annualized funding was provided to the CFS Authorities.
- SIPS also supported the implementation of National and Provincial Standards that establish placement priorities for Indigenous children, which require prioritizing family, kinship and community connection. Funding was allocated to Indigenous CFS Authorities to develop culturally appropriate placement resource supports, reinforcing the priority of placing Indigenous children with their families, Nations, or cultural communities.

Realigning Funding to Support Jurisdiction

- In alignment with Manitoba's commitment to Indigenous jurisdiction, SIPS oversaw realignment of funding allocations to support the transfer of Indigenous children and families to Nation-aligned, mandated CFS agencies. These changes increased investment in Indigenous Authorities and agencies supporting a shift toward more equitable, culturally anchored service delivery.
- SIPS also continued to lead policy and funding coordination for newly mandated agencies, Makoose C. Gamik and Waywayseecappo Child and Family Services.

Responding to Recommendations

- Throughout the year, SIPS led the province's response to recommendations from the Manitoba Advocate for Children and Youth and the Office of the Auditor General, including the development of updated policy and service standards. These responses were made publicly available and underscore the ongoing commitment to accountability, transparency, and service improvement.

Investing in Community Led Prevention and Early Support

- SIPS administered targeted investments to support community-based prevention services for children, youth and families across Manitoba. This included funding for mentorship programs, supports for young adults leaving CFS care, and culturally grounded mental health and addictions services delivered through bilateral agreements with Indigenous communities and partners.
- In collaboration with the United Way of Winnipeg, support was provided to the For Every Family Initiative, which strengthens access to family resource centres and community-based parenting support. Guidance and oversight were provided to the Parent Child Coalitions and other early childhood initiatives targeting children from birth to five years of age, ensuring programs were accessible, responsive, and locally driven.

09.4A Strategic Initiatives and Program Support

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	2,631	35.00	2,802*	(171)	
Other Expenditures	148	-	151	(3)	
Total Sub-Appropriation	2,779	35.00	2,953	(174)	

* The 2024/25 Authority includes a \$425 virement transfer to Community Service Delivery.

Child Protection

The Child Protection Branch delivers core provincial services that support keeping children and youth safe. This includes Manitoba's child and adult abuse registries, overseeing adoption and post-adoption services, and licensing and monitoring group care facilities. The branch conducts specialized investigations, needed when allegations involve agency staff or care providers, and provides risk assessments to support child protection decision-making across the system.

Through Tracia's Trust: Manitoba's Strategy to Combat Sexual Exploitation and Human Trafficking, the branch leads targeted initiatives to prevent and respond to child sexual exploitation, including the StreetReach teams in Winnipeg and northern Manitoba.

In collaboration with child and family services agencies and community partners, the branch supports workforce training and implementation of standards, offering system-level oversight and expertise to address emerging challenges.

As part of the work to support the transition to Indigenous jurisdiction, the branch helps support child safety by coordinating provincial responses and adapting oversight functions to align with Indigenous-led systems.

Key Results Achieved

In 2024/25, the branch focused on targeted oversight and specialized supports that strengthened system-wide responses to advance reconciliation and Indigenous jurisdiction, prevent sexual exploitation, support child safety, and improve internal processes. The Child Protection Branch took further steps to strengthen its internal capacity for reconciliation by investing in Indigenous learning and increasing representation.

Advancing Reconciliation and Indigenous Jurisdiction

- The branch deepened its reconciliation work by creating a dedicated reconciliation specialist role to support survivors of the Sixties Scoop and building stronger partnerships with Indigenous communities. Manitoba Post-Adoption Services supported reconnection efforts for Métis, First Nations, and Inuit individuals seeking family history, including through record verification for the Manitoba Métis Federation’s Bridge to Justice fund.
- This year also saw key technical and policy advancements to facilitate the transfer of child welfare jurisdiction to Indigenous Nations. The branch supported newly mandated agencies such as Makoose C. Gamik and Waywayseecappo Child and Family Services through work such as case transfers, and training.
- In group care, the branch expanded the role of Indigenous-led service providers. Four new group care operators were licensed in 2024/25—one Indigenous—and twelve new facilities were opened to better serve the diverse needs of children and youth. These shifts represent progress toward a care system that better reflects the identities and communities of the children it serves.
- Adoption policies were also strengthened to preserve the cultural identity of Indigenous children. New measures ensure that Indigenous Governing Bodies are notified and provide approval before a child’s name is added to the Central Adoption Registry or matched with a prospective adoptive family.

Preventing Exploitation, Strengthening Community Response

- The branch continues to ensure programs meet evolving needs, including ensuring the StreetReach program has prevention-focused Indigenous-led roles. These roles focus on early connection with youth at risk, delivering culturally grounded education to reduce the risk of exploitation or entrenchment.
- To close identified training gaps, the branch also began redeveloping the curriculum on working with sexually exploited youth, guided by Indigenous service providers and experiential advisors, and issued an Expression of Interest to identify a new Indigenous-led training provider.
- The Child and Family Services Missing Persons Liaison Unit (a first-of-its-kind initiative in Canada) became fully operational in 2024. By embedding branch staff within the Winnipeg Police Service and RCMP’s Integrated Missing Persons Centre, the unit improved coordination and helped reduce unnecessary police responses to youth absent from care. As a result, there has been a 20 per cent drop in calls to law enforcement as youth are now being routed more appropriately to designated agencies and support workers, enhancing both safety and service response.
- The annual Stop Sexual Exploitation Awareness Week ran from March 9 to 15, 2025. The in-person event was hosted in Winnipeg, Manitoba on March 13th and brought together subject matter experts, interdepartmental stakeholders, CFS Authorities, agencies, community organizations, Regional Teams and those with lived experience to highlight the issues and prevalence of sexual exploitation in Manitoba. The 2025 Awareness Week and event coincided with the launch of the Tracia’s Trust Community Engagement Summits on March 14th. The engagement summits occurred across the province, providing community the opportunity to provide their insights and expertise to inform a redevelopment of the Tracia’s Trust Strategy. Additionally, the Legislative Building in Winnipeg was lit up during this week with the Tracia’s Trust turtle logo in white light.

Modernizing Practice

- The branch advanced several modernization initiatives. Criminal Risk Assessment processes moved from paper-based to electronic submission and response, resulting in greater efficiency and cost savings. The

Manitoba Child and Family Services Information System was updated to better reflect kinship and customary care agreements and improved documentation of services provided to children.

- To support these changes, the branch strengthened sector-wide training through the Learning Management System and chaired the Joint Training Committee in collaboration with the four CFS Authorities.
- A new licensing framework for private adoption agencies was implemented to promote transparency, compliance, and accountability in service delivery and public-facing fees. This structured approach reinforces the branch’s role in protecting the interests of families and children while increasing public confidence in the adoption system.

Responding to Sector and Community Needs

- The branch worked with the Kinship and Foster Family Network of Manitoba to identify areas for strengthening training, advocacy and alignment with the placement priorities established in federal and provincial law.
- The SafeRide program was monitored and evaluated using feedback from agencies, youth, and service partners to ensure its ongoing effectiveness in providing safe transportation for children in care. As a result, SafeRide was moved from a pilot to an ongoing program with annualized funding.

The branch’s 2024/25 accomplishments reflect its evolving role in strengthening child and family services in Manitoba. Through reconciliation-driven reforms, targeted supports for vulnerable youth, and the modernization of systems and practice, the Child Protection Branch has contributed to a more responsive, culturally grounded and coordinated child welfare system.

09.4B Child Protection

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	5,770	78.00	6,230	(460)	
Other Expenditures	28,624	-	27,658	966	
Grant Assistance	7,744	-	7,436	308	
Financial Assistance	71,397	-	72,192	(795)	
Total Sub-Appropriation	113,535	78.00	113,516*	19	

* The 2024/25 Authority includes a \$3,631 virement transfer to Community Service Delivery.

09.4C Child and Family Service Authorities

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	1,991	20.00	2,268	(277)	
Grant Assistance	359,403	-	360,386	(983)	
Financial Assistance	41,245	-	41,305	(60)	
Total Sub-Appropriation	402,639	20.00	403,959*	(1,320)	

* The 2024/25 Authority includes a \$2,282 virement transfer to Community Service Delivery.

Indigenous Jurisdiction Transition Office

The Indigenous Jurisdiction Transition Office was established to support the return of jurisdiction to Indigenous governments that are exercising their inherent jurisdiction over child and family services. The office is responsible for implementing the Minister's mandate commitment to work with Indigenous governments to restore jurisdiction of child and family services.

The office represents Manitoba at trilateral coordination agreement discussions pursuant to the federal child and family services legislation, An Act respecting First Nations, Inuit and Métis children, youth and families, with Indigenous governments and Canada. The purpose of these government-to-government agreements is to support transition and ongoing service coordination between the provincial Child and Family Services (CFS) system and Indigenous laws and service delivery.

The office supports the implementation of provincial CFS system adaptation and works with other provincial departments and organizations to support the implementation of Indigenous laws from a whole-of-government approach.

Key Results Achieved

- Engaged with Indigenous partners on legislative amendments related to jurisdiction through the Technician Table with representatives of the Assembly of Manitoba Chiefs, Southern Chiefs' Organization Inc., Manitoba Keewatinowi Okimakanak Inc., and the Manitoba Métis Federation.
- Engaged in discussions and relationship building with Indigenous Governments as they provide notice of intent to enact their own CFS laws and restore jurisdiction over services to their children and families.
- Engaged in Coordination Agreement discussions with seven Indigenous Governments.
- Held preliminary meetings with numerous Indigenous Governments on the path to jurisdiction to learn more about their plans and how Manitoba can be collaborative during the transition.
- Ensured partnerships, relationships and collaboration with Indigenous leadership and communities are strong, robust and viable through attending and hosting forums where Indigenous visions for jurisdiction were shared and discussed.
- Hosted a historic Roundtable with Chiefs, whereby all First Nations throughout Manitoba were invited to attend to share their vision for the restoration of jurisdiction over child and family services. At the event the Manitoba government and many First Nation leaders from across the province signed a monumental

relationship declaration committing to the transfer of jurisdiction over child welfare to First Nations. This agreement was subsequently translated into seven Indigenous languages spoken in Manitoba, to ensure that everyone can understand and connect with the declaration, honoring their languages and cultures.

- Hosted a Technical Officials Roundtable on Restoring Jurisdiction as a means of creating opportunity for First Nation portfolio holders to hear directly from provincial CFS agency technical officials and to discuss the practical realities of transferring service delivery of CFS when First Nations exercise their inherent jurisdiction over CFS.
- Funded Indigenous jurisdiction through the financing of three new service providers created for the purpose of being assumed by Nations once their coordination agreements are finalized.
- Worked with the provincial CFS Authorities and agencies, the Child and Youth Services Division, other government departments and Indigenous partners to implement major change management activities necessary to support Indigenous Service Providers mandated through Indigenous CFS laws.
- Maintained and distributed to the CFS Authorities and agencies, the directory of contacts identified by Indigenous governments for the purposes of receiving Notices of Significant Measures for children receiving CFS services in Manitoba.
- Engaged in intergovernmental relations with other provinces and territories, and the federal government, to learn and share about the status of the implementation of the federal act across Canada.

09.4D Indigenous Jurisdiction Transition Office

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	859	8.00	931	(72)	
Other Expenditures	91	-	423	(332)	1
Total Sub-Appropriation	950	8.00	1,354	(404)	

1. The variance is primarily due to deferral of planned meetings and less travel than anticipated.

Central Services Chart	2023/24	2024/25
Child Abuse Registry		
Child Abuse Registrations	295	137
Child Abuse Registry Checks	103,684	100,330
Abuse Investigations		
Child Abuse Investigations ¹	2,529	2,950
Provincial Child Abuse Investigations ¹	--	41
Provincial Foster Home Abuse Investigation Reviews ²	--	41
Criminal Risk Assessments (CRA) ³	8,146	6,311
Adoption		
Division 1 – Adoption of Permanent Wards ⁴	27	15
Division 2 – Private Adoptions ⁵	8	8
Division 3 – Intercountry Adoptions ⁶	12	6
Division 4 – De Facto Adoptions ⁷	9	5
Division 5 – Extended Family Adoptions ⁸	3	8
Division 6 – Spousal Adoptions ⁹	22	14
Safe Ride and StreetReach		
Safe Ride Transports	2,208	3,786
Returns of reported missing youth by StreetReach (Winnipeg)	233	360
Returns of reported missing youth by StreetReach (North)	217	174
StreetReach Relationship Building Contacts (Winnipeg)	1,414	1,335
StreetReach Relationship Building Contacts (North)	2,611	3,667
StreetReach Address Checks (Winnipeg)	1,113	989
StreetReach Address Checks (North)	466	252
Group Care		
Licensed Facilities	144	151
Licensed Beds	581	570
Places of Safety Facilities ¹⁰	24	35
Places of Safety Beds	37	60
Community Organization Operators ¹¹	--	26
CFS Agency Operators ¹¹	--	5
Number of Incident Reports ¹²	4,785	4,271
Post-Adoption		
Post-Adoption Service Applications ¹³	598	508
Post-Adoption Reunions	84	59
Status/Citizenship Requests	470	42
Post-Adoption Birth Records Provided	470	414
Training		
Provincial Training ¹⁴	118	163
Child and Family Services Application	307	409
Learning Management System ¹⁵	1,140	709

¹ Abuse investigations completed by CFS agencies. 2023/24 included all types of investigations (provincial and at agency level). 2024/25 separates agency investigations from provincially conducted investigations including those related to foster homes.

² Foster home investigations are generally undertaken by CFS agencies and are reviewed by the Provincial Investigation Unit on behalf of the Director (Section 18.6 of The Child and Family Services Act).

³ Assessments are completed on behalf of agencies to assist in their ability to place children on an urgent basis with extended family or someone known to them as per a Place of Safety or to assist in part of an active child welfare investigation.

⁴ Child placed by director or agency with permanent guardianship.

⁵ Child placed by biological parent.

⁶ Child from another country adopted by an approved applicant in Manitoba.

⁷ Child adopted by person who has cared for him/her without financial assistance for at least two years.

⁸ Child adopted by family member who has cared for him/her for at least six months.

⁹ Adoption by spouse or common-law partner of child's parent.

¹⁰ Places of Safety are issued as a temporary emergency measure until the facility is licensed. A Place of Safety is used temporarily for new homes providing services to youth and children. All Places of Safety are time limited and working towards a license.

¹¹ Group Care Facilities are operated by third-party service providers: community organization operators or CFS agencies.

¹² Documents an incident in a group care facility as defined in the Child Care Facilities (Other than Foster Homes) Licensing Regulation.

¹³ Service applications include all requests for post adoption services including registrations.

¹⁴ This training data reflects total participants in the Introduction to Abuse Investigations, and Global Interviewing.

¹⁵ The LMS is available to CFS sector employees, foster parents, community care providers, and external collaterals such as Manitoba's Advocate for Children and Youth. This number represents new users registered.

Service Statistics

The division works in close collaboration with the Child and Family Services Authorities and their agencies to compile service statistics for the annual report.

Children in care are children who have been deemed in need of protection, requiring intervention, as determined by The Child and Family Services Act or are voluntarily placed in care by agreement between parent or guardian and agency. For the purposes of this report, a child is considered in care when placed by a child and family services agency in substitute care; whose legal status is defined as a permanent ward, temporary ward, under a voluntary surrender of guardianship, under a voluntary placement agreement or under apprehension; who is under the age of 18, and whose care needs are financially supported by government.

Breakdown of Children in Care by Authority and Agency as at March 31, 2025

Service Providers	Family Placement	Other Placement	Provincial Funding*	Federal Funding*
FIRST NATIONS OF NORTHERN MANITOBA CHILD AND FAMILY SERVICES AUTHORITY				
Awasis Agency of Northern Manitoba	154	516	31%	69%
Cree Nation Child and Family Caring Agency	242	468	71%	29%
Island Lake First Nations Family Services	54	475	58%	42%
Kinosao Sipi Minisowin Agency	142	224	57%	43%
Nikan Awasisak Agency Inc.	71	157	46%	54%
Nisichawayasihk Cree Nation	94	218	85%	15%
Opaskwayak Cree Nation	82	94	51%	49%
Sub-Total	839	2,152	56%	44%
SOUTHERN FIRST NATIONS NETWORK OF CARE				
Animikii Ozoson Child and Family Services	45	344	100%	0%
Anishinaabe Child and Family Services	69	478	67%	33%
All Nations Coordinated Response Network	-	4	100%	0%
Dakota Ojibway Child and Family Services	64	288	68%	32%
Dakota Tiwahe Services Inc.	41	67	71%	29%
Intertribal Child and Family Services	34	51	69%	31%
Kinonje Abinoonjiiag Niigan	14	36	84%	16%
Makoose C. Gamik Inc. ¹	39	175	79%	21%
Sagkeeng Child and Family Services	69	245	77%	23%
Sandy Bay Child and Family Services	157	203	29%	71%
Southeast Child and Family Services	214	1,131	62%	38%
Waywayseecappo Child & Family Services Inc. ²	40	94	46%	54%
West Region Child and Family Services	178	306	74%	26%
Sub-Total	964	3,422	67%	33%
GENERAL CHILD AND FAMILY SERVICES AUTHORITY				
Child and Family Services of Central Manitoba Inc.	6	52	100%	0%
Child and Family Services of Western Manitoba	31	56	100%	0%
Eastman Region	16	99	100%	0%
Interlake Region	14	28	100%	0%
Jewish Child and Family Service	3	4	100%	0%
Northern Region	7	27	100%	0%
Parkland Region	4	32	100%	0%
Winnipeg Child and Family Services	106	370	100%	0%
Sub-Total	187	668	100%	0%
MÉTIS CHILD AND FAMILY SERVICES AUTHORITY				
Métis Child, Family and Community Services	290	446	100%	0%
Michif Child and Family Services	71	133	100%	0%
Sub-Total	361	579	100%	0%
Total	2,351	6,821	70%	30%

* Federal or provincial funding responsibility is determined at the time a child enters care. A child who has, or is eligible for treaty status, and whose parents or guardians are normally living on-reserve at the time the child enters care, is deemed a federal funding responsibility. All other children are deemed a provincial funding responsibility.

¹ Makoose C. Gamik Inc. received its provincial mandate on December 1, 2024.

² Waywayseecappo Child and Family Services Inc. received its provincial mandate on November 5, 2024.

A total of 567 children in care were reported to be in Own Home placements (living with their parent, guardian or a lifelong family member) and a further eight were in Supervised Adoption placements, without financial support by the government, referred to as non-paid care.

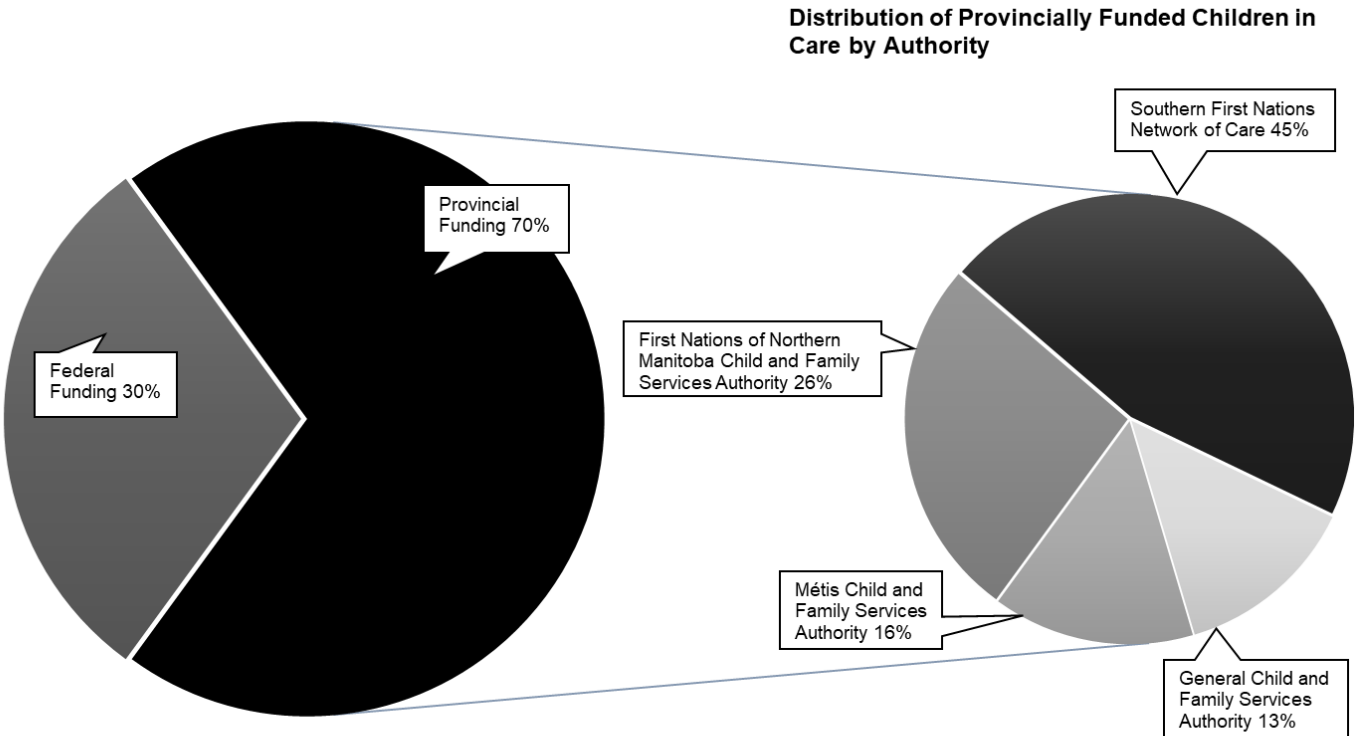
Effective October 1, 2024, new voluntary agreements were added to the Child and Family Services Act. These include Kinship Care Agreements and Customary Care Agreements. During the period from enactment to March 31, 2025, 42 children have received services under a kinship or customary care agreement.

Of children in care, 59 per cent were permanent wards, three per cent were under a voluntary placement agreement with guardians where out of home care, including respite for children with complex needs, was provided for a temporary period. The remaining 38 per cent were children in care under a temporary legal status (apprehension or temporary order) where reunification with families was the primary goal.

Of children in care, 91 per cent are Indigenous.

Majority of the children in care were supported by the provincial government. Funding jurisdiction is broken down as follows:

Breakdown of Total Children in Care by Funding Jurisdiction, as at March 31, 2025



Number of Children in Care by Placement Type as at March 31, 2025

Service Providers	Foster Homes ¹	Group Care ²	Other Placement Resources ³	Other Non-Pay Care Living Arrangements ⁴
FIRST NATIONS OF NORTHERN MANITOBA CHILD AND FAMILY SERVICES AUTHORITY				
Awasis Agency of Northern Manitoba	478	15	169	8
Cree Nation Child and Family Caring Agency	489	28	189	4
Island Lake First Nations Family Services	309	23	190	7
Kinosao Sipi Minisowin Agency	312	4	49	1
Nikan Awasisak Agency Inc.	183	1	41	3
Nisichawayasihk Cree Nation	180	31	97	4
Opaskwayak Cree Nation	129	1	45	1
Sub-Total	2,080	103	780	28
SOUTHERN FIRST NATIONS NETWORK OF CARE				
Animikii Ozoson Child and Family Services	282	33	55	19
Anishinaabe Child and Family Services	443	12	86	6
All Nations Coordinated Response Network	-	1	1	2
Dakota Ojibway Child and Family Services	188	4	155	5
Dakota Tiwahe Services Inc.	73	1	29	5
Intertribal Child and Family Services	62	4	17	2
Kinonje Abinoojiiag Niigan	35	2	13	-
Makoose C. Gamik Inc.	118	2	90	4
Sagkeeng Child and Family Services	257	34	17	6
Sandy Bay Child and Family Services	206	5	144	5
Southeast Child and Family Services	1,023	45	270	7
Waywayseecappo Child & Family Services Inc.	117	1	14	2
West Region Child and Family Services	304	3	171	6
Sub-Total	3,108	147	1,062	69
GENERAL CHILD AND FAMILY SERVICES AUTHORITY				
Child and Family Services of Central Manitoba Inc.	45	2	9	2
Child and Family Services of Western Manitoba	45	12	30	-
Eastman Region	60	12	42	1
Interlake Region	29	-	13	-
Jewish Child and Family Service	4	-	3	-
Northern Region	23	1	9	1
Parkland Region	13	-	21	2
Winnipeg Child and Family Services	180	38	250	8
Sub-Total	399	65	377	14
MÉTIS CHILD AND FAMILY SERVICES AUTHORITY				
Métis Child, Family and Community Services	479	21	221	15
Michif Child and Family Services	160	13	28	3
Sub-Total	639	34	249	18
Total	6,226	349	2,468	129

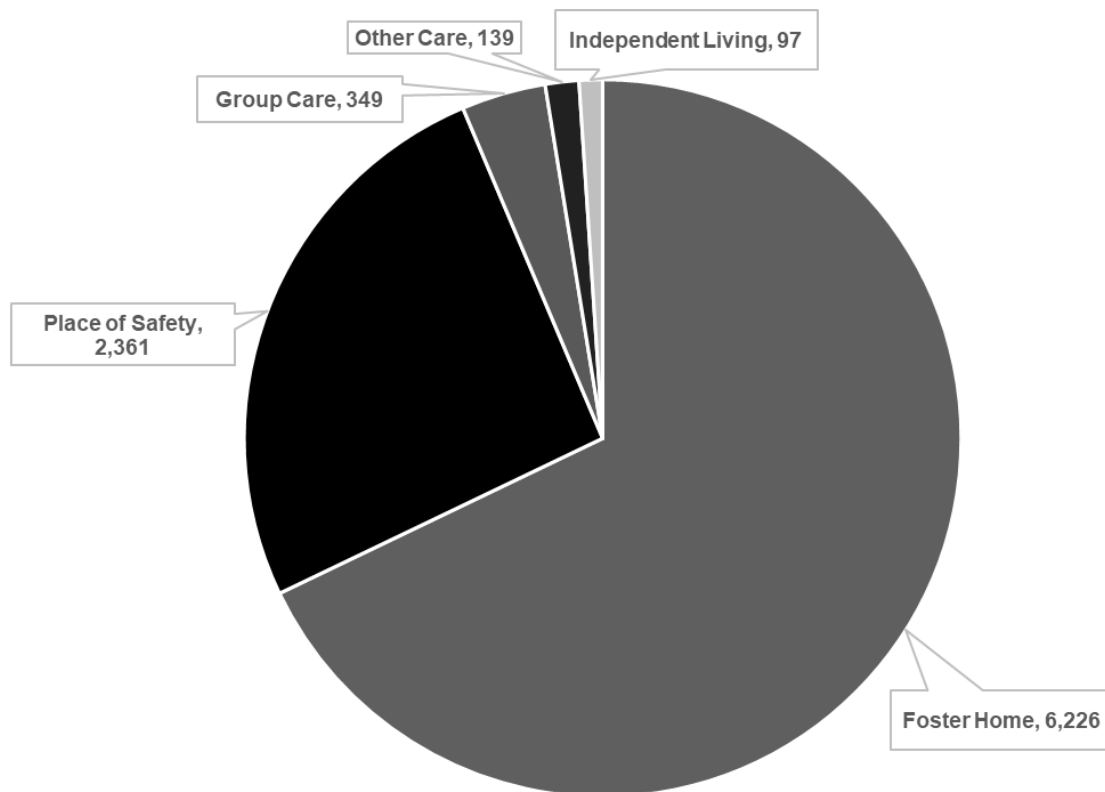
¹ Includes regular rate and special rate foster homes.

² Includes private group homes, own-agency group homes, and residential treatment centres.

³ Includes Places of Safety, Out-of-Province as well as Independent Living placements. An Independent Living placement is an approved arrangement under which minors 16 to 17 years of age may live in an independent setting under the direct supervision of an agency.

⁴ Includes St. Amant, the Manitoba Youth Centre, and those who were in health/mental health facilities.

Placement Type* for Children in Care as at March 31, 2025



Of children in care, 8,587 (94 per cent) are placed in home-like settings such as foster homes or with relatives and those with significant connections, in places of safety; 349 (4 per cent) are placed in group-care resources.

* Placement type is defined by the following:

- **Foster Homes** – Placements licensed by an agency that provide a family setting. Homes may be licensed for up to four children.
- **Place of Safety** – Child specific homes where the caregiver has a significant relationship with the child. The home is not licensed but safety checks are required. Upon approval of an agency's Executive Director, a Place of Safety designation lasts for up to 30 days by which time the caregiver completes an application for a foster home license.
- **Group Care** – Placements in staffed facilities licensed by the Province under the Child Care Facilities (Other than Foster Homes) Licensing Regulation.
- **Other Care** – Placements that are out of province, in a non-group care facility such as a hospital or youth corrections, absent without leave, etc.
- **Independent Living** – Placements in an independent arrangement such as an apartment or room and board, etc. The youth may have a support worker or attend a day program for support in transition towards independence. The address is not licensed.

Caseloads

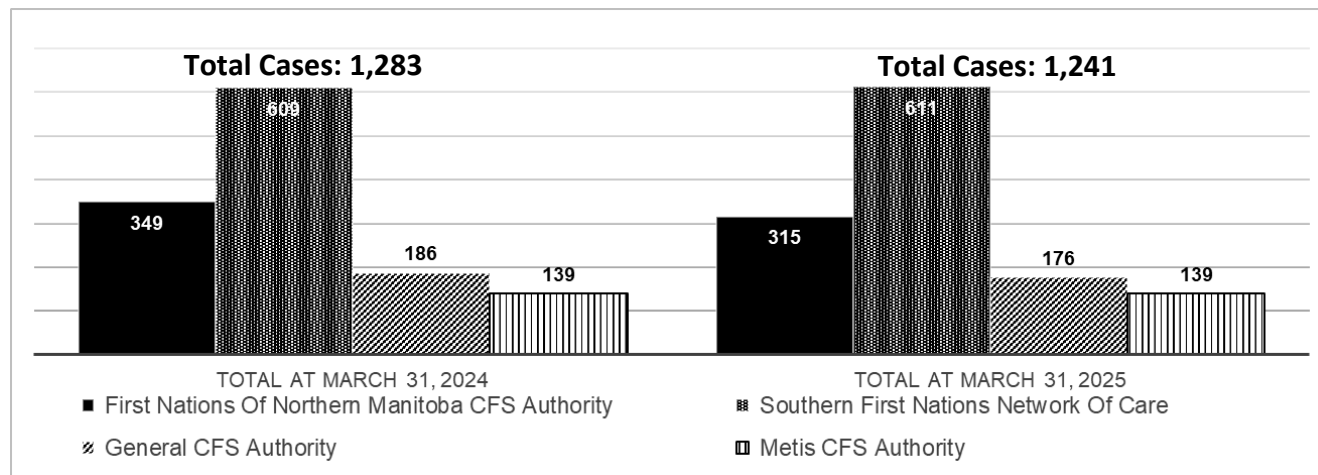
Caseloads refer to the number of open cases for the reporting period. In 2024/25, the number of cases increased by 5.5 percent from the prior year. Supports to families increased by 8.4 per cent including supports to expectant or new parents.

Supports to Families by Authority and Agency as at March 31, 2025

Service Providers	Family Files*
FIRST NATIONS OF NORTHERN MANITOBA CHILD AND FAMILY SERVICES AUTHORITY	
Awasis Agency of Northern Manitoba	628
Cree Nation Child and Family Caring Agency	776
Island Lake First Nations Family Services	375
Kinosao Sipi Minisowin Agency	380
Nikan Awasisak Agency Inc.	552
Nisichawayasihk Cree Nation	200
Opaskwayak Cree Nation	215
Sub-Total	3,126
SOUTHERN FIRST NATIONS NETWORK OF CARE	
Animikii Ozoson Child and Family Services	180
Anishinaabe Child and Family Services	587
All Nations Coordinated Response Network	330
Dakota Ojibway Child and Family Services	255
Dakota Tiwahe Services Inc.	69
Intertribal Child and Family Services	69
Kinonje Abinoonjiiag Niigan	27
Makoose C. Gamik Inc.	94
Sagkeeng Child and Family Services	205
Sandy Bay Child and Family Services	197
Southeast Child and Family Services	671
Waywayseecappo Child & Family Services Inc.	87
West Region Child and Family Services	496
Sub-Total	3,267
GENERAL CHILD AND FAMILY SERVICES AUTHORITY	
Child and Family Services of Central Manitoba Inc.	200
Child and Family Services of Western Manitoba	512
Eastman Region	607
Interlake Region	214
Jewish Child and Family Service	42
Northern Region	49
Parkland Region	64
Winnipeg Child and Family Services	1,189
Sub-Total	2,877
MÉTIS CHILD AND FAMILY SERVICES AUTHORITY	
Métis Child, Family and Community Services	465
Michif Child and Family Services	215
Sub-Total	680
Total	9,950

* Family Files include the following categories of file types: Family Enhancement, Protection, Voluntary Family Services, Expectant Parent Services

Supports to Young Adults: Agreements with Young Adults, by Authority, Age 18-21, as at March 31, 2025



Funding (\$000s)*

2024/2025

Service Provider	Funding	Group Care ¹	Total 2024/25
First Nations of Northern Manitoba Child and Family Services Authority	\$ 92,606	\$ 8,055	\$100,661
Southern First Nations Network of Care	\$175,699	\$13,619	\$189,318
General Child and Family Services Authority**	\$ 54,855	\$ 9,714	\$ 64,569
Metis Child and Family Services Authority	\$ 55,026	\$ 6,293	\$ 61,319
Directorate Programs	\$ 12,272	\$ 9,296	\$ 21,568
AUTHORITY SUB-TOTAL	\$390,458	\$46,977	\$437,435
Transfers to Indigenous Governing Bodies			\$ 12,181
Treatment Centres/Group Care – Grants ²			\$ 5,853
Other Agencies/Programs ³			\$ 29,594
Emergency Placement Resources ⁴			\$ 22,859
TOTAL			\$507,922

* The table reflects the distribution of provincial child and family services funding in Manitoba. Child and family services agencies are funded by their mandating authority.

** Winnipeg Child and Family Services and Rural and Northern Child and Family Services do not receive funding from their mandated Authority. However, their direct program expenditures have been included in this allocation.

¹ Group care funding was provided by the department directly to service providers in 2024/25 which provided care for children in the care of a CFS Agency.

² Grant funding for providers not associated with Group Care funding.

³ Funding provided to community-based agencies to support operations as well as programs and services that contribute to the healthy social development of children, families and communities.

⁴ The Emergency Placement Resources program – including emergency foster homes managed by third-party service providers and provincially licensed emergency shelters was also funded by the Department.

Digital, Organization and Strategy Division

Centralized area delivering and supporting the department’s digital and transformational work in collaboration with intragovernmental and external partners.

Sub-appropriations	2024/25 Actual	2024/25 Authority	
	\$(000s)	FTEs	\$(000s)
Strategic Advisory Office	838	7.00	763
Project Management Office	710	7.00	848
Business Support Services Branch	1,885	11.00	1,821
TOTAL	3,433	25.00	3,432

Strategic Advisory Office

The Strategic Advisory Office (SAO) holds a pivotal role in organizational relations and architecture, focusing on guiding strategy, fostering relationships, overseeing contracts, driving innovation and conducting research. The SAO guides organizational strategy and relationships to promote synergy and alignment, providing a roadmap for sustainable growth and innovation.

Key Results Achieved

- Led and supported continuous improvement initiatives and events to improve efficiencies through processes, procedures and digital solutions.
- Managed a department-wide intake system to support the planning and implementation of innovative projects that offer solutions to problems, result in cost savings or avoidance and/or improve processes, programs or services.
- Worked with branches and divisions across the department to identify and implement digital enhancements to ensure efficient service delivery.

09.5A Strategic Advisory Office

Expenditures by Sub-Appropriation	2024/25 Actual	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	\$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	827	7.00	700	127	
Other Expenditures	11	-	63	(52)	1
Total Sub-Appropriation	838	7.00	763	75	

1. The variance is primarily due to the expenditure management.

Project Management Office

The Project Management Office (PMO) supports complex project planning and implementation across the department by providing centralized project management services through the implementation of project management processes, tools and templates. The PMO directs strategic vision, governance, performance assessment and comprehensive reporting across all portfolios. It ensures alignment of projects to overarching goals and tracks their progress toward desired outcomes while ensuring that projects are executed efficiently. The PMO also evaluates the readiness and impacts of the change introduced by initiatives.

Key Results Achieved

- Managed the budget, scope, risk and schedule of complex projects.
- Provided relevant, accurate and timely reporting on initiatives to help ensure accountability and effective governance.

PMO and SAO Statistics – 2024/25

Item	Active Requests 2024/25	Closed Requests 2024/25
Projects	32	29

09.05B Project Management Office

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	708	7.00	714	(6)	
Other Expenditures	2	-	134*	(132)	1
Total Sub-Appropriation	710	7.00	848	(138)	

* The 2024/25 Authority includes a \$2 virement transfer to Community Service Delivery.

1. The variance is primarily due to expenditure management.

Business Support Services Branch

The Business Support Services Branch (BSSB) is a central hub for digital enablement and support within the department, focusing on digital literacy, application support, business analysis, data and analytics management, information and communication technology (ICT) oversight, and the implementation of new ICT solutions.

Key Results Achieved

- Developed and maintained ICT policies for the department.
- Provided ICT support and services to the department and external partners, including application support to identify, prioritize and develop business requirements for application functionality and improvement.
- Supported the growing portfolio of operational work, such as business case development, application enhancement and digital workplace.

BSSB Statistics – 2024/25	Requests Received 2024/25
Families ICT Service Desk	7,588
Dedicated Systems Help Desk	6,419
IT Enhancements	41

09.05C Business Support Services

Expenditures by Sub-Appropriation	2024/25	2024/25 Authority		Variance Over/(Under) \$(000s)	Expl. No.
	Actual \$(000s)	FTEs	\$(000s)		
Salaries and Employee Benefits	1,227	11.00	1,047	180	
Other Expenditures	658	-	774*	(116)	
Total Sub-Appropriation	1,885	11.00	1,821	64	

* The 2024/25 Authority includes a \$793 virement transfer to Community Service Delivery.

Culture and Engagement Office

The purpose of the Culture and Engagement (CE) Office is to co-create and reimagine a new way of working — one that prioritizes the health and well-being of employees and fosters a sustainable workforce better equipped to deliver on government priorities, both now and in the future.

Employees in Manitoba Families are at higher risk of psychological injury due to the nature of their work (such as secondary trauma or compassion fatigue), which can increase their risk for several mental-health related psychological injuries, such as high levels of stress, exhaustion and burnout.

The CE Office is responsible for developing strategies to improve employee mental health and well-being, as well as the psychological safety of the workplace. This includes building awareness around psychological safety and mental health at work, assessing workplace culture in relation to these issues, and developing informed strategies and actions.

The CE Office also serves as a workplace ally, supporting employees and leaders to navigate relationships and internal supports, providing a safe space to discuss concerns and needs, and informing and recommending actions to executive management to address complex and sensitive challenges.

Lastly, the CE Office is responsible for developing and continuously improving programs, activities, supports, and tools related to organizational health and wellness. This involves identifying employee support needs, leadership development, training opportunities, and initiatives that contribute to making Manitoba Families an employer of choice.

Key Results Achieved

- Launched Thriving@Work: Families' Culture Initiative to assess and strengthen psychological health and safety in the workplace, supported by education and information sessions to build awareness and engagement with employees and leaders.

- Developed and shared resources to support psychological safety, mental health and inclusion across the department.
- Delivered targeted leadership development, including trauma-informed training and guidance on responding to feedback in ways that support psychological safety.
- Moderated town halls and team conversations to promote transparency, inclusion and dialogue around workplace wellbeing.
- Worked with leaders to identify and begin implementing quick wins related to workload management, civility and respect.
- Conducted employee exit and stay interviews to inform workplace culture improvement strategies.
- Assisted employees and leaders in navigating supports and advising on psychologically complex matters.

Costs Related to Capital Assets (Non-Voted)

Description

The appropriation provides for the amortization expense related to capital assets.

09.6A General Assets

Description	2024/25 Actual \$ (000)s	2024/25 Authority \$ (000)s	Variance Over/Under \$ (000)s	Expl. No.
Amortization	104	102	2	
TOTAL				

Other Key Reporting

The Public Interest Disclosure (Whistleblower Protection) Act

The Public Interest Disclosure (Whistleblower Protection) Act came into effect in April 2007 and amended in 2018 gives employees a clear process for disclosing concerns about significant and serious matters (wrongdoing) in the Manitoba public service and protects employees who make those disclosures from reprisal. The act builds on protections already in place under other statutes, as well as collective bargaining rights, policies, practices and processes in the Manitoba public service.

Wrongdoing under the act may be contravention of federal or provincial legislation; an act or omission that endangers public safety, public health or the environment; gross mismanagement; or knowingly directing or counseling a person to commit a wrongdoing. The act is not intended to deal with routine operational or administrative matters.

A disclosure made by an employee in good faith, in accordance with the act, and with a reasonable belief that wrongdoing has been, or is about to be, committed is considered to be a disclosure under the act, whether or not the subject matter constitutes wrongdoing. All disclosures receive careful and thorough review to determine if action is required under the act and must be reported in a department's annual report in accordance with Section 29.1.

The following is a summary of disclosures received by Manitoba Families and for fiscal year 2024/25.

Information Required Annually (per section 29.1 of PIDA)	Fiscal Year 2024/25
The number of disclosures received, and the number acted on and not acted on. Subsection 29.1(2)(a)	NIL
The number of investigations commenced as a result of a disclosure. Subsection 29.1 (2)(b)	NIL
In the case of an investigation that results in a finding of wrongdoing, a description of the wrongdoing and any recommendations or corrective actions taken in relation to the wrongdoing, or the reasons why no corrective action was taken. Subsection 29.1(2)(c)	NIL

Equity and Diversity Benchmarks

Manitobans are best served by a public service that is inclusive and representative of the diverse population of Manitoba at all levels of the organization, including senior management. Employment equity status is self-identified on a voluntary basis when individuals are hired into a position or at any time during their employment with Manitoba’s public service. Employment equity groups include women, Indigenous peoples, visible minorities, and persons with disabilities. This measure will capture diversity in Manitoba’s public service and in senior management. The statistic reflects employment equity representation at the department level.

Equity Group	Benchmarks	% Total Employees as at March 31, 2025
Women	50%	80.9%
Indigenous Peoples	16%	11.4%
Visible Minorities	13%	22%
Persons with Disabilities	9%	8.8%

Accessibility

The Department of Families is committed to supporting access and inclusion for all Manitobans.

As stated in The Accessibility for Manitobans Act (AMA) and the Customer Service Standard Regulation, this means providing everyone with opportunities to obtain or benefit from the publicly available goods and services provided by the Department of Families.

The department is committed to accessibility for current and potential members of Manitoba's labour force, including within government, as per the Accessible Employment Standard Regulation.

The department will also help conventional and paratransit service providers, schools, vehicles-for-hire and municipalities prepare for the coming into force of the Accessible Transportation Standard Regulation in 2027, to create a system of transportation that is more inclusive for all Manitobans.

Manitoba's Accessible Information and Communication Standard Regulation looks at improving the ways we interact with or access information, both digitally through websites and printed materials. The department is committed to adopting globally recognized web content accessibility guidelines as a minimum requirement, building accessible capacity through training, and providing information through supports or formats that remove barriers to access.

Progress in 2024/25:

The Manitoba Government Accessibility Plan

The Manitoba Government Accessibility Plan (MGAP) 2025 and 2026 is a two-year plan for improving accessibility in departments across government, which is a requirement of The Accessibility for Manitobans Act. The MGAP reflects our ongoing commitment to Manitobans by making the workplace, products and services more inclusive and accessible for everyone. The department's Diversity and Inclusion Champion and the Accessibility Coordinator both demonstrated leadership through active participation on the Government of Manitoba Accessibility Steering Committee and the Department Accessibility Coordinators Network.

The Department Accessibility Coordinator acted as a liaison with the Manitoba Accessibility Office and the Accessibility Compliance Secretariat to ensure that information about the development of accessibility standards, compliance, learning events, training opportunities for accessible customer service, accessible employment, and accessible information and communication were shared within the department and more broadly across government.

In 2024/25, the inter-departmental Accessibility Working Group supported implementation of the MGAP and accessibility standards in the department of Families through regular communication and training for staff.

Building Accessibility

The department continues to make public spaces accessible to all Manitobans. In 2024/25, staff worked to upgrade facilities to make them more accessible where needed. All offices report to the Space Planning Coordinator as needed and most accessibility concerns are actioned with the local maintenance service or landlord.

At 114 Garry Street, routine inspections and maintenance activities occurred to ensure the Automatic Door Opening (ADO) buttons function. In addition, the planned installation of nine ADOs on the ground floor at 777 Portage Avenue, including expanded access to visitor restrooms and a meeting room, will help create a welcoming and accessible space for all.

The department's emergency and business continuity plans and procedures consider the needs of people with disabilities. The plans include provisions for people with disabilities to move to a safe area inside the building with a designated colleague until emergency services arrive.

Accessibility Standard for Employment

Since May 1, 2020, the Manitoba government has been obligated to comply with all the provisions of the Accessible Employment Standard Regulation, which aims to remove and prevent barriers affecting current and potential members of Manitoba's labour force. As an employer, the department ensures employee safety by requiring that the following are in place:

- Plans to provide individualized emergency response information to keep employees with disabilities safe.
- Permission from employees who require assistance during an emergency to share that information with other individuals in the organization who agree to provide support.

Services, publications, websites

Access offer reception area signs

The "access offer" sign continues to be posted in all public reception areas. The sign encourages members of the public to let staff know if they need accessibility-related assistance. Departmental staff continue to work to respond to requests for accessibility assistance in an effective and timely manner.

Access offer statement on written information

Progress continues on including an "access offer" statement on public facing departmental information. The "access offer" states that information is available in alternate formats, upon request. Alternate formats include (but are not limited to) large print, electronic text, Braille and captioning.

Website accessibility

In 2024/25, the benchmark for Manitoba government websites is the World Wide Web Consortium's Web Content Accessibility Guidelines (WCAG) 2.1, level AA. The department has taken active steps to ensure that staff have completed training on making web content accessible. The Web and Information Services Unit worked with all areas and divisions to ensure that web content forms and materials pertaining to government services, programs and supports meet compliance with the Accessible Information and Communication Standard. Department staff will continue to monitor websites and portals to ensure they meet the benchmark.

Accessibility of public events

The department continued to prioritize the accessibility of public events, including in-person and online meetings throughout 2024/25 by including American Sign Language interpretation, captions, pre-recorded videos and transcripts, and ensured accessibility of meeting and event materials for staff and external participants.

Supports to staff

Internal website

In 2024/25, the department's internal website provided staff with accessibility-focused resources, including information on how to offer accessible services and write accessible documents and emails. The website also includes resources on how to comply with workplace emergency response provisions of the Accessible Employment Standard Regulation, and links to the Accessibility Manitoba website and the amalearningmb.ca web portal.

Internal newsletter

In 2024/25, the department's internal monthly newsletter provided staff with accessibility tips, information and resources. The newsletter announced and provided all staff with the name and contact number for the new Departmental Accessibility Coordinator.

Staff orientation and training

Accessibility training was provided to newly hired staff throughout the year as part of their orientation to the department.

All staff are required to complete an online course regarding the Accessibility for Manitobans Act (AMA) and the provision of accessible customer services and employment. The completion rate for staff in the Department of Families was 93.1 per cent from April 1, 2024, to March 31, 2025. Work continues to ensure that all staff take this required AMA course.

Additional training sessions are provided to those who wish to learn more about the AMA and its regulations, including in-depth, specialized training for staff providing Accessible Customer Services.

Measurement

Please see the Department Performance Measurement pages in this report as well as the <https://www.gov.mb.ca/fs/expenses/pubs/see-2023-24.pdf> for more information about key priorities and a performance measure on advancing inclusion (the percentage of department employees who have completed mandatory diversity and inclusion training).

For more information on progress made by the department, please see the Minister's Annual Report on the implementation of The Accessibility for Manitobans Act.

For communication supports and alternate format requests regarding Department of Families programs and services, please contact the Accessibility Coordinator at Jamie.Skinner@gov.mb.ca.

Appendices

Appendix A – Other Reporting Entities

Other Reporting Entities (OREs) are accountable to the Minister. OREs are directly or indirectly controlled by government as prescribed by the Public Sector Accounting Board.

The following Other Reporting Entity (ORE) form part of the department's consolidated results:

General Child and Family Services Authority

- The General Authority (GA) was established on November 24, 2003, pursuant to The Child and Family Services Authorities Act as one of four Child and Family Services Authorities. The GA is a not-for-profit organization (exempt from income taxes pursuant The Income Tax Act of Canada) and responsible for the administration and provision of child and family services by the agencies under its jurisdiction, being Child and Family Services of Western Manitoba, Child and Family Services of Central Manitoba, Jewish Child and Family Service, as well as Winnipeg and Rural and Northern Child and Family Services. It is governed by a Board of Directors responsible for the management of fiscal resources, the development of policies and the establishment and monitoring of standards. The GA is dependent on annual funding from the province.

For more information please visit: <https://generalauthority.ca/>

Appendix B – Statutory Responsibilities

Any statutes that are not assigned to a particular minister are the responsibility of the Justice Minister, as are any amendments to acts. The department of Families operates under the authority of the following acts of the Continuing Consolidation of the Statutes of Manitoba:

The Adoption Act

The Intercountry Adoption (Hague Convention) Act

The Adult Abuse Registry Act

The Adults Living with an Intellectual Disability Act

The Advocate for Children and Youth Act

The Manitoba Assistance Act

The Child and Family Services Act

The Child and Family Services Authorities Act

The Disability Support Act

The Disclosure to Protect Against Intimate Partner Violence Act (This act is not yet in force. It is to come into force on a date to be fixed by proclamation.)

The Hospitality Sector Customer Registry Act (This act is not yet in force. It is to come into force on a date to be fixed by proclamation.)

The Parents' Maintenance Act [section 10]

The Poverty Reduction Strategy Act

The Protecting and Supporting Children (Information Sharing) Act

The Safe Access to Abortion Services Act

The Social Services Administration Act

The Social Services Appeal Board Act

The Social Work Profession Act

* Under The Social Services Administration Act, responsibility for

- Income Supplement for Persons Eligible for Old Age Security Benefits, (55 PLUS) Regulation, M.R. 65/90
- Income Supplement for Persons Not Eligible for Old Age Security Benefits, (55 PLUS) Regulation, M.R. 64/90
- Manitoba Child Benefit Regulation, M.R. 85/2008
- Manitoba Prenatal Benefit Regulation, M.E. 89/2001
- Residential Care Facilities Licensing Regulation, M.R. 484/88 R

The Minister is also responsible for:

The Accessibility for Manitobans Act

The Manitoba Women's Advisory Council Act

The Social Services Administration Act and the Adult Abuse Registry Act require the Minister to report annually to the Legislature. These reporting requirements are met in this Annual Report.

Separate annual reports are issued for the Social Services Appeal Board, the Poverty Reduction Strategy, and activities under The Accessibility for Manitobans Act.

Appendix C – The Adult Abuse Registry Committee

JURISDICTION OF THE ADULT ABUSE REGISTRY COMMITTEE

The Adult Abuse Registry Committee (the Committee) was established by The Adult Abuse Registry Act (AARA) on January 15, 2013, to review reports of suspected abuse or neglect of specified adults for determination and potential referral to the Adult Abuse Registry. For the purposes of the AARA, a “specified adult” means an adult living with an intellectual disability as defined under The Adults Living with an Intellectual Disability Act (ALIDA) or a “patient” as defined under The Protection for Persons in Care Act (PPCA). The Committee receives reports from designated officers under either the ALIDA or the PPCA.

The Committee reports directly to the Minister of Families.

BOARD MEMBERSHIP

As of March 31, 2025, the Committee consisted of 14 members who were appointed by the Lieutenant Governor in Council for a term of up to three years, which may be renewed.

The AARA provides that “to be eligible to be appointed as a member of the committee, a person must

- (a) in the opinion of the Lieutenant Governor in Council, be knowledgeable about abuse and neglect and the need to protect persons from abuse and neglect;
- (b) not be an employee under the control of the responsible minister or a minister responsible for a designated Act; and
- (c) meet any other criteria specified in the regulations.”

The AAR Regulation stipulates that Committee membership is to be made up of:

- (a) law enforcement officers;
- (b) lawyers;
- (c) health professionals;
- (d) persons with experience in providing care or services to specified adults; and
- (e) other persons who the Lieutenant Governor in Council considers appropriate.

Staff that support the activities of the Committee are employed by Manitoba Families.

Committee Appointees as of March 31, 2025:

Chair:	Janet Forbes
Vice-Chair:	Vacant
Members:	Kamal Bedi Patricia Clark Heather Goulden Duncan Brenda Halprin Alison Hamilton Teresa Jaenen Nihar Kaushal Arvind Matharu Craig Murray John Myers Karen Poulson Rashmi Saxena Maryana Thorsteinson

SUMMARY OF COMMITTEE ACTIVITY

Referrals made to Committee for determination, by type¹

	2022/23	2023/24	2024/25
ALIDA²			
Abuse - physical	5	21	20
Abuse - sexual	3	1	5
Abuse - mental/emotional	2	0	6
Abuse - financial	1	1	6
Neglect	1	5	5
Abuse and neglect	0	1	3
Subtotal	12	29	45
PPCA³			
Abuse - physical	0	2	5
Abuse - sexual	0	1	1
Abuse - mental/emotional	0	0	0
Abuse - financial	0	0	1
Neglect	1	5	6
Abuse and neglect	0	3	0
Subtotal	1	11	13
Total	13	40	58

¹ Some referrals have multiple victims

² Referrals made under section 25.3(1) of The Adults Living with an Intellectual Disability Act, C.C.S.M. c. A6.1, c.29 (formerly The Vulnerable Persons Living with a Mental Disability Act, C.C.S.M. c. V90)

³ Referrals made under section 8.2(1) of The Protection for Persons in Care Act, C.C.S.M. c.P144

Number of Panel Hearings Held

2024/25	23
2023/24	23
2022/23	23

Names referred to Registry by Committee, by type

	2022/23	2023/24	2024/25
ALIDA			
Abuse - physical	5	5	0
Abuse - sexual	0	1	0
Abuse - mental/emotional	0	1	1
Abuse - financial	3	3	0
Neglect	7	1	2
Abuse and neglect	1	1	0
Subtotal	16	12	3
PPCA			
Abuse - physical	1	0	0
Abuse - sexual	0	0	0
Abuse - mental/emotional	0	0	0
Abuse - financial	1	0	0
Neglect	0	0	3
Abuse and neglect	0	0	0
Subtotal	2	0	3
Total	18	12	6

Appendix D – The Adult Abuse Registry Registrar

The Adult Abuse Registry (AAR) is a database that records the identity of individuals who have been found to have abused or neglected an adult living with an intellectual disability as defined under The Adults Living with an Intellectual Disability Act (ALIDA) or a patient as defined under The Protection for Persons in Care Act (PPCA). The purpose of the AAR is to allow employers to screen potential employees and volunteers who want to work directly with either of these populations.

ADULT ABUSE REGISTRY¹ – STATISTICAL REPORT				
		2022/23	2023/24	2024/25
Number of Checks Completed		38,809	42,839	45,341
Number of Registrations	Committee Referrals Completed ²	9	9	13
	Court Referrals	0	2	4

¹ There are two ways in which a name may be entered onto the Registry: if the Committee forms an opinion that a person has abused or neglected a specified adult as per the definitions under ALIDA or PPCA, or if a person has been found, or plead guilty to a criminal offence involving the abuse or neglect of a specified adult as a result of a court hearing.

² Registration referrals forwarded by the Committee are subject to notice provisions under The Adult Abuse Registry Act and the alleged offender’s right to object and have the matter considered by a Judge of the Court of King’s Bench. The number reported reflects the total number of registrations made.

Glossary

Alignment - This is the process of enabling all employees to see how their day-to-day actions are consistent with the values of the organization and how living those values is contributing to overall success. Creating alignment ensures employees are working toward the common goal or vision.

Annual Report - Departmental annual reports are a supplement to the public accounts and provide variance explanations and background information to support the public accounts. Annual reports are either released (if the Legislature is not in session) or tabled in the Legislature (if in session) by Sept. 30, following the fiscal year end.

Appropriation - This is the amount voted by the Legislative Assembly, approving the maximum amount that may be expended on a specific program or major activity during a fiscal year.

Main Appropriation – This is the total amount of each resolution passed by the Legislative Assembly as reported in the printed estimates of expenditure.

Sub-Appropriation – the total amounts applicable to the various breakdowns of the main appropriations in the printed estimates of expenditure.

Authority - In the financial tables throughout this report, authority represents the authorized votes approved by the Legislative Assembly in the Estimates of Expenditure (budget) as well as any changes (if applicable) as a result of government reorganizations, allocations from Enabling Appropriations, or and virement transfers between Main appropriations within the department. For a full reconciliation of the Printed Estimates of Expenditure to the Authority, please see the Expense Summary by Appropriation Report in the Report on the Estimates of Expenditure and Supplementary Information.

Borrowings - Borrowings are securities issued in the name of the province to capital markets investors. Securities include debentures, treasury bills, promissory notes, medium-term notes and Manitoba Savings Bonds.

Full-Time Equivalent (FTE) - This is a measurement for the number of positions. Every full-time regular position represents one full-time equivalent position. Other categories (e.g., term, departmental, seasonal and contract) are measured in proportional equivalents. For example, a program with a vote of 1.50 term FTE could hire staff in any combination that results in a total of one-and-a-half years (or 78 weeks) of employment [e.g., six staff for three months (13 weeks) each; two staff for nine months (39 weeks) each; one full-time and one half-time staff for one year; three half-time staff for one year; etc.]

Government Reporting Entity (GRE) - This includes core government and Crown organizations, government business entities and public sector organizations such as regional health authorities, school divisions, universities and colleges.

Grants - Public money provided to an individual, organization or another government to assist in attaining their objectives and for which the government does not receive a good or service.

Guarantees - The province, in the normal course of business, may provide a guarantee to honour the repayment of debt or loans of an organization, primarily Government Business Enterprises. Such a guarantee is provided on the Manitoba Hydro Savings Bonds.

Interfund Activities - These are Public Sector Accounting Standards adjustments, including Health and Education Levy, Employee Pension and Other Contributions, that are attributed to the entire department.

Key Initiatives - These are the specific programs, activities, projects or actions an organization will undertake to meet performance targets. Initiatives are often projects or events that aim to improve a process or an outcome in one of the four perspectives.

Key Performance Indicators (KPI) - KPIs refer to an ultimate result for which the department is responsible for monitoring and reporting, but for which given its complexity, it has only partial direct influence over. Departments may identify certain performance measures as KPIs.

Mission - A mission statement defines the core purpose of the organization — why it exists and reflects employees' motivations for engaging in the organization's work. Effective missions are inspiring, long-term in nature, and easily understood and communicated.

Objective - The objective is a concise statement describing the specific things an organization must do well to execute its strategy. Objectives often begin with an action verb such as increase, foster, reduce and improve.

Other Reporting Entity (ORE) - These are reporting organizations in the Government Reporting Entity (GRE) such as Crown corporations, government agencies, government business entities and public sector organizations such as regional health authorities, school divisions, universities and colleges that are directly or indirectly controlled by the government, as prescribed by the Public Sector Accounting Board (excludes core government).

Performance Measure - A performance measure is a standard used to evaluate and communicate performance against expected results. Measures are normally quantitative in nature, capturing numbers, dollars, percentages and so on. Reporting and monitoring measures helps an organization gauge progress toward effective implementation of strategy.

Performance Results - These are the most important outcomes the departments want to achieve by reaching their objectives. Performance results represent the essence of the outcomes the department seeks to achieve.

Provincial Themes - Provincial themes are the overarching strategic priorities that align departmental activities with government's direction.

Special Operating Agencies (SOAs) - These are service operations within departments that are granted more direct responsibility for results and increased management flexibility needed to reach new levels of performance. SOAs embrace market disciplines of the private sector while adhering to the public policy imperatives of government. Annual business plans define financial goals and performance targets. SOAs have the ability to raise capital outside of the Consolidated Fund.

Strategy - This represents the broad priorities adopted by an organization in recognition of its operating environment and pursuit of its mission. All performance objectives and measures should align with the organization's mandate and strategy.

Target - The target presents the desired result of a performance measure. They provide organizations with feedback about performance.

Values - Values represent the deeply held beliefs of the organization, which are demonstrated through the day-to-day behaviours of all employees. An organization's values make an open proclamation about how it expects everyone to behave. Values should endure over the long-term and provide a constant source of strength for an organization.

Virement - This refers to a transfer of authority between operating expenditure appropriations within a department.

Vision - A powerful vision provides everyone in the organization with a shared mental framework that helps give form to the future that lies ahead. This statement should contain a concrete picture of the desired state and provide the basis for formulating strategies and objectives. The vision serves as the guiding statement for the work being done. It should answer why the work being done is important.