

# **Manitoba Innovation and New Technology**

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## **Innovation et Nouvelles technologies Manitoba**

### **Annual Report Rapport annuel**

**For the year ended March 31, 2025  
Pour l'exercice terminé le 31 mars 2025**

### **LAND ACKNOWLEDGEMENT**

We acknowledge that Manitoba is located on the Treaty Territories and ancestral lands of the Anishinaabeg, Anishinewuk, Dakota Oyate, Denesuline and Nehethowuk Nations.

We acknowledge that Manitoba is located on the National Homeland of the Red River Métis.

We acknowledge that northern Manitoba includes lands that were and are the ancestral lands of the Inuit.

### **RECONNAISSANCE TERRITORIALE**

Nous reconnaissons que le Manitoba se trouve sur les territoires visés par un traité et sur les terres ancestrales des peuples anishinaabeg, anishinewuk, dakota oyate, denesuline et nehethowuk.

Nous reconnaissons que le Manitoba se situe sur le territoire national des Métis de la Rivière-Rouge.

Nous reconnaissons que le nord du Manitoba comprend des terres qui étaient et sont toujours les terres ancestrales des Inuits.

**Annual Report**

**2024-25**

**Manitoba Innovation  
and New Technology**

**Rapport annuel**

**2024-2025**

**Innovation et  
Nouvelles technologies  
Manitoba**

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## Minister of Innovation and New Technology

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Legislative Building, Winnipeg, Manitoba R3C 0V8 CANADA

Her Honour the Honourable Anita R. Neville, P.C., O.M.  
Lieutenant Governor of Manitoba  
Room 235 Legislative Building  
Winnipeg, MB R3C 0V8

May it Please Your Honour:

I have the privilege of presenting, for the information of Your Honour, the Annual Report of Manitoba Innovation and New Technology, for the fiscal year ending March 31, 2025.

Respectfully submitted,

*Original signed by*

Mike Moroz  
Minister of Innovation and New Technology





## Ministre de l'Innovation et des Nouvelles technologies

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Palais législatif, Winnipeg (Manitoba) R3C 0V8 CANADA

Son Honneur l'honorable Anita R. Neville, P.C., O.M.  
Lieutenant-gouverneure du Manitoba  
Palais législatif, bureau 235  
Winnipeg (Manitoba) R3C 0V8

Madame la Lieutenant-Gouverneure,

J'ai l'honneur de vous présenter, à titre d'information, le rapport annuel du ministère de l'Innovation et des Nouvelles technologies pour l'exercice qui s'est terminé le 31 mars 2025.

Le tout respectueusement soumis,

*Original signé par*

Mike Moroz  
Ministre de l'Innovation et des Nouvelles technologies



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Honourable Mike Moroz  
Minister Innovation and New  
Technology Room 314 Legislative  
Building  
Winnipeg, MB R3C 0V8

Sir:

I am pleased to present for your approval the 2024-25 Annual Report of Manitoba Innovation and New Technology.

Respectfully submitted,

*Original signed by*

Tyler Gooch  
Deputy Minister of Innovation and New Technology





**l'Innovation et des Nouvelles technologies**  
**Sous-Ministre**

Palais législatif, bureau 314, Winnipeg (Manitoba) R3C 0V8 CANADA

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Mike Moroz  
Ministre de l'Innovation et des Nouvelles technologies  
Palais législatif, bureau 314  
Winnipeg (Manitoba) R3C 0V8

Bonjour,

J'ai le plaisir de soumettre à votre approbation le rapport annuel du ministère de l'Innovation et des Nouvelles technologies pour l'exercice 2024-2025.

Le tout respectueusement soumis,

*Original signé par*

Tyler Gooch  
Sous-ministre de l'Innovation et des Nouvelles technologies



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# Introduction/Introduction (French)

This Annual Report fulfills the department reporting requirements described in The Financial Administration Act. The report is organized in accordance with departments' appropriation structure as of March 31, 2025, which reflects the authorized appropriations approved by the Legislative Assembly.

Consistent with the Supplement to the Estimates of Expenditure, the annual report includes the Manitoba government performance measurement to foster operational improvements by reinforcing transparency, urgency, alignment and accountability. Performance measurement aligns the departments' work to the government's mandate and strategic priorities. Departments then create operating plans that further translate strategy into day-to-day operations.

The annual report includes information on the department and its Other Reporting Entities (OREs) summary financial results, provides a more detailed breakdown of any changes to its voted budget and reports on the department's progress in achieving diversity milestones. The financial results and associated variance explanations continue to be provided at the sub-appropriation level. The annual report provides a comprehensive picture of the department's financial performance.

Le présent rapport annuel répond aux exigences ministérielles en matière de rapports qui sont décrites dans la Loi sur la gestion des finances publiques. Il est présenté conformément à la structure des postes budgétaires du ministère au 31 mars 2025, qui tient compte des crédits autorisés ayant été approuvés par l'Assemblée législative.

En cohérence avec le budget complémentaire, le rapport annuel comprend la mesure de la performance du gouvernement du Manitoba, qui favorise l'amélioration sur le plan opérationnel en mettant l'accent sur la transparence, l'urgence, l'uniformité et la reddition de comptes. La mesure de la performance permet d'harmoniser les travaux des ministères avec le mandat et les priorités stratégiques du gouvernement. Les ministères élaborent ensuite des plans opérationnels qui intègrent ces thèmes aux activités quotidiennes.

Le rapport annuel contient les résultats financiers sommaires du ministère et de ses autres entités comptables, fournit une ventilation plus détaillée des changements apportés au budget des crédits votés et rend compte des progrès du ministère en matière de diversité. Il continue de fournir les résultats financiers accompagnés d'explications sur les écarts au niveau des postes secondaires. Le rapport annuel fournit un portrait global de la performance financière du ministère.

# Department At a Glance – 2024-25 Results

<b>Department Name &amp; Description</b>	Innovation and New Technology is responsible for fostering innovation for Manitoba citizens and businesses and managing Manitoba’s Information and Communications Technologies to enable modern service delivery.
<b>Minister</b>	Honourable Mike Moroz
<b>Deputy Minister</b>	Tyler Gooch

<b>Other Reporting Entities</b>	<b>1</b>	<ul style="list-style-type: none"> <li>Manitoba Education Research and Learning Information Networks (MERLIN)Table bullet</li> </ul>
---------------------------------	----------	--

Summary Expenditure (\$M)	
<b>148.4</b>	<b>142.6</b>
Authority	Actual

Core Expenditure (\$M)		Core Staffing
<b>146.7</b>	<b>141.8</b>	<b>289.00</b>
Authority	Actual	Authority

# Coup d'œil sur le ministère – Résultats en 2024-2025

Nom et description du ministère	Le ministère de l'Innovation et des Nouvelles technologies a pour mandat de stimuler l'innovation au service de la population et des entreprises de la province ainsi que de gérer les technologies de l'information et des communications du Manitoba afin d'assurer une prestation de services moderne.
Ministre	Mike Moroz
Sous-ministre	Tyler Gooch

Autres entités comptables	<b>1</b>	<ul style="list-style-type: none"> <li>Réseaux informatiques en apprentissage et en recherche pédagogique du Manitoba (MERLIN)</li> </ul>
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Dépenses globales (en millions de dollars)	
<b>148,4</b>	<b>142,6</b>
Dépenses autorisées	Dépenses réelles

Dépenses ministérielles (en millions de dollars)		Personnel ministériel
<b>146,7</b>	<b>141,8</b>	<b>289,00</b>
Dépenses autorisées	Dépenses réelles	Dépenses autorisées

# Departmental Responsibilities

The Department of Innovation and New Technology supports Manitobans and businesses in leveraging advanced technology to drive innovation, enhance efficiency, and promote a culture of collaboration and creativity. This includes modernizing and strengthening government services, security and networks across Manitoba.

The overall responsibilities of the minister of Innovation and New Technology include:

- Develop and implement innovative digital solutions that improve the services that Manitobans rely on.
- Maintain the highest standards of security and privacy in all digital solutions, ensuring the confidentiality, integrity, and availability of government data through robust security measures.
- Develop a technology sector by partnering with post-secondary institutions and startups, establishing opportunities for young Manitobans in the technology field.
- Promote collaboration with various stakeholders to boost AI and cyber security capabilities while protecting Manitoba jobs and the privacy of all citizens.
- Lead the modernization of digital and technological solutions, integrating low-code platforms, cloud technology, and standardized processes for better service delivery and operational efficiency.
- Foster innovation in government by constantly adopting new technology to meet the changing needs of both the government and its citizens.
- Coordinate the delivery of technology services to Manitoba's education community.

## **Digital and Technology Solutions**

The Digital and Technology Solutions Division (DTS) Division implements, operates, and supports all digital assets (datacenter, hardware, and software) used by the Government of Manitoba. The Division defines a multi-year government-wide technology and product strategy and roadmap, aligned with government's goals and strategic plans. It provides workplace technology services, such as file and print server, email, and client support to government staff. Additionally, DTS manages and supports the implementation of all applications to provide public services.

## **Manitoba Education Research and Learning Information Networks (MERLIN)**

MERLIN is a Special Operating Agency that provides information and communications technology services to the K-12 and advanced education sector across Manitoba.

## **Enterprise Resource Planning**

The Enterprise Resource Planning (ERP) Modernization Division leads the modernization of government's core platform for the management of financial resources, talent, supply chain, assets, and projects.

The Division is responsible for re-engineering processes, training and change management to improve the effectiveness and efficiency of each organizational unit that is migrated to the modern ERP solution and to improve the overall operational performance of government.

The Division is responsible for maintaining a benefits-driven business case for the program, and effective program governance that demonstrates accountability to the Treasury Board. The Division is responsible for effective management of the program and individual projects within the program with accurate and timely program and project charters, budgets, schedules, and status reporting. The Division is responsible for effective contract and vendor management and securing subject matter expertise across relevant functions.

The Division is responsible for closing out the program by operationalizing the modern ERP as an ongoing digital service provided by the DTS Division.

## **Innovation**

The Innovation Division fosters innovation in research and business with policy, programs, legislation, and regulation for research, intellectual property development, new technology development and adoption, data stewardship, broadband connectivity, and digital literacy. It leads government support and programming for Manitoba's start-up and scale-up companies with access to mentorship, incubators, accelerators, and venture capital. Additionally, the division promotes innovation and change-readiness across the public sector with a focus on applications of artificial intelligence (AI), machine learning, analytics and open data.

## **Cyber Security Operations**

The Cyber Security Division provides centralized oversight for cybersecurity across the Government of Manitoba. As a newly established standalone division within Manitoba Innovation and New Technology, it develops, implements, and oversees Manitoba's IT risk management practice and cybersecurity operations. This Division ensures the protection of sensitive information, critical infrastructure, and digital assets while supporting secure innovation and technology adoption. Additionally, it provides subject matter expertise on legislation, regulation, policy, and programs promoting strong cybersecurity practices and literacy across Manitoba's public and private sectors.

# Responsabilités ministérielles

Le ministère de l'Innovation et des Nouvelles technologies aide la population et les entreprises du Manitoba à tirer parti des technologies de pointe pour stimuler l'innovation, améliorer l'efficacité et promouvoir une culture axée sur la collaboration et la créativité. Il s'attache notamment à moderniser et à renforcer les services gouvernementaux, la sécurité et les réseaux dans l'ensemble du Manitoba.

Les responsabilités générales de la personne occupant le poste de ministre et du ministère de l'Innovation et des Nouvelles technologies comprennent les suivantes :

- Élaborer et mettre en œuvre des solutions numériques innovantes qui améliorent l'expérience de la clientèle et les services gouvernementaux.
- Appliquer les normes les plus élevées en matière de sécurité et de protection de la vie privée dans toutes les solutions numériques en garantissant la confidentialité, l'intégrité et la disponibilité des données gouvernementales grâce à de solides dispositifs de sécurité.
- Soutenir la croissance du secteur technologique en nouant des partenariats avec des établissements postsecondaires et des entreprises en démarrage afin d'offrir aux jeunes des perspectives de carrière prometteuses dans ce domaine.
- Favoriser la collaboration avec divers acteurs afin de renforcer les compétences en matière d'intelligence artificielle et de cybersécurité, tout en protégeant les emplois au Manitoba et la confidentialité des données personnelles de tous ses résidents.
- Piloter la modernisation des solutions numériques et technologiques en intégrant des plateformes avec peu ou pas de code (*low-code*), l'infonuagique et des processus normalisés afin d'améliorer la prestation de services et l'efficacité opérationnelle.
- Promouvoir l'innovation gouvernementale en intégrant de nouvelles technologies en continu afin de répondre aux besoins changeants de l'administration publique et de la population.
- Coordonner la prestation de services technologiques dans le milieu de l'éducation du Manitoba.

## **Solutions numériques et technologiques**

La Division des solutions numériques et technologiques met en œuvre, exploite et soutient l'ensemble des actifs numériques (centres de données, matériel et logiciels) utilisés par le gouvernement du Manitoba. Elle définit une stratégie et une feuille de route pluriannuelles en matière de technologies et de produits pour l'ensemble de l'administration publique, en harmonie avec les buts et les plans stratégiques du gouvernement. Elle fournit des services liés aux technologies utilisées sur le lieu de travail, comme les serveurs de fichiers et d'impression et la messagerie (courriel), ainsi que des services de soutien à la clientèle à l'intention du personnel gouvernemental. De plus, elle gère et soutient la mise en œuvre de toutes les applications permettant de fournir des services publics.

## **Réseaux informatiques en apprentissage et en recherche pédagogique du Manitoba**

Réseaux informatiques en apprentissage et en recherche pédagogique du Manitoba (MERLIN) est un organisme de service spécial qui fournit des services de technologie de l'information et des communications au milieu de l'éducation de la maternelle à la 12<sup>e</sup> année et de l'enseignement supérieur dans l'ensemble du Manitoba.

## **Planification des ressources organisationnelles**

La Division de la modernisation des systèmes de planification des ressources organisationnelles dirige la modernisation de la plateforme centrale que le gouvernement utilise pour sa gestion des ressources financières, des talents, de la chaîne d'approvisionnement, des actifs et des projets.

Elle est chargée de réorganiser les processus, d'assurer la formation et de gérer le changement afin d'accroître l'efficacité et l'efficience de chaque unité organisationnelle migrant vers la solution moderne de planification des ressources organisationnelle, tout en améliorant le rendement opérationnel global du gouvernement.

La Division est responsable de maintenir une analyse de rentabilité axée sur les avantages pour le programme et d'assurer une gouvernance efficace de ce dernier, de manière à démontrer le respect de ses obligations redditionnelles envers le Conseil du Trésor. Elle gère efficacement le programme et ses différents projets au moyen de chartes, de budgets, de calendriers et de rapports d'état précis et remis en temps opportun. Elle est également responsable de la gestion efficace des marchés et des fournisseurs ainsi que de l'acquisition de l'expertise nécessaire pour toutes les fonctions concernées.

En tant que division chargée de la clôture du programme, elle intègre la solution moderne de planification des ressources organisationnelles comme service numérique continu qui sera fourni par la Division des solutions numériques et technologiques.

## **Innovation**

Comme son nom le dit, la Division de l'innovation soutient l'innovation dans les milieux de la recherche et des affaires en élaborant des politiques, des programmes, des lois et des règlements applicables à la recherche, à la création de propriété intellectuelle, à la mise au point et à l'adoption de nouvelles technologies, à la gérance des données, à la connectivité à large bande et à la littératie numérique. Elle oriente également les mesures d'aide et programmes gouvernementaux destinés aux entreprises en démarrage et en expansion du Manitoba en facilitant l'accès au mentorat, aux incubateurs, aux accélérateurs et au capital-risque.

De plus, la Division favorise l'innovation et la préparation au changement dans le secteur public en mettant l'accent sur les applications fondées sur l'intelligence artificielle (IA), l'apprentissage automatique, l'analytique et les données ouvertes.

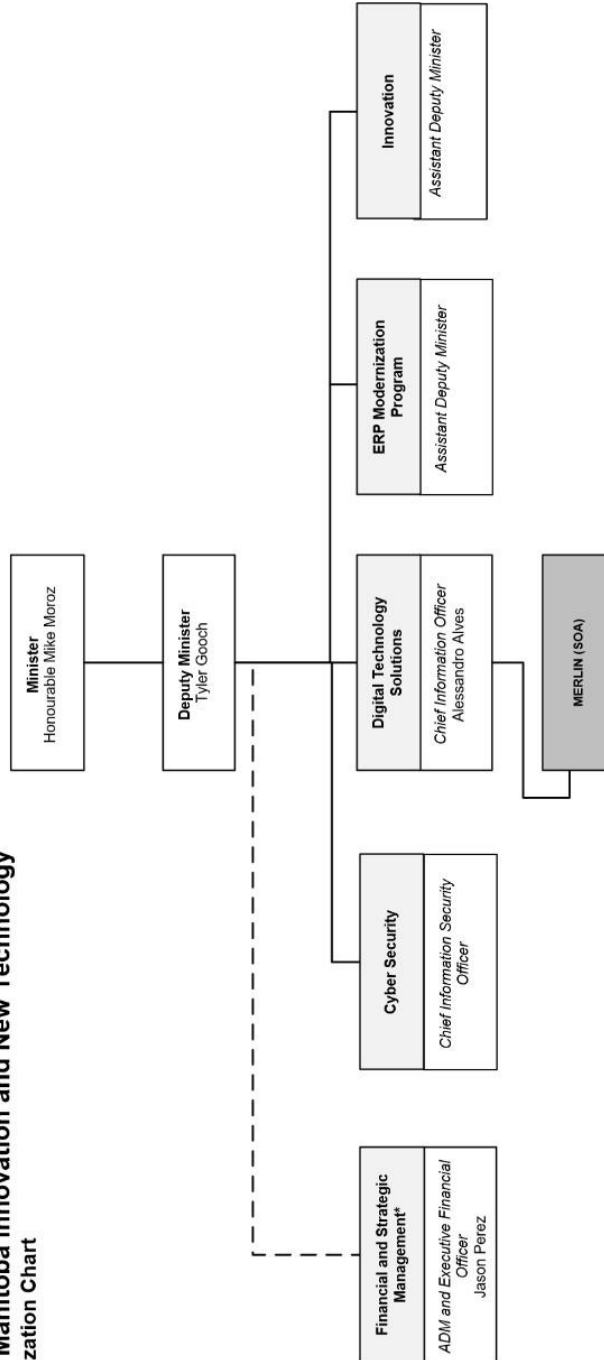
### **Opérations de cybersécurité**

La Division de la cybersécurité assure une surveillance centralisée de la cybersécurité à l'échelle du gouvernement du Manitoba. En tant que nouvelle division autonome du ministère de l'Innovation et des Nouvelles technologies, elle élabore, met en œuvre et supervise les pratiques de gestion des risques informatiques ainsi que les opérations de cybersécurité du Manitoba. Cette division protège les renseignements de nature délicate, l'infrastructure essentielle et les actifs numériques, tout en soutenant la sécurité de l'innovation et l'adoption de nouvelles technologies. De plus, elle apporte son expertise au sujet des lois, des règlements, des politiques et des programmes qui appuient l'adoption de solides pratiques de cybersécurité et le renforcement de la littératie numérique dans les secteurs public et privé du Manitoba.

# Organizational Structure

Manitoba Innovation and New Technology, as of March 31, 2025

**BA18 Manitoba Innovation and New Technology Organization Chart**



\*Financial and Strategic Management (the EFO function) is a shared service that supports both BA18 and BA08.

# Operating Environment and Departmental Risk

Manitoba Innovation and New Technology operates in a fast-changing environment shaped by emerging technologies, evolving cyber threats, workforce challenges, and fiscal pressures. The department's core strengths, enterprise-wide IT delivery, ERP platform management, and deep technical expertise position it as a central driver of government modernization.

As the department responsible for innovation in the province, MINT supports research funding, intellectual property development, and commercialization through Research Manitoba. The department also plays a strategic role in advancing economic development for start-ups and scale-ups, supporting product development from concept to market, and building digital and AI literacy across the province.

Internally, MINT is focused on increasing resilience through enhanced cyber security, improved resource utilization, and workforce development strategies that address recruitment, retention, and skills training. These efforts reflect a commitment to continuous improvement and long-term capability building.

Externally, MINT faces challenges including rising cyber security risks, constrained budgets, and competition for skilled professionals. In response, the department is reducing dependency on external contractors and reinvesting in internal capacity and innovation.

Key opportunities include modernizing government service delivery, strengthening cyber security awareness and literacy, and expanding the use of digital tools to better serve Manitobans. MINT remains committed to aligning innovation with operational needs to enable a secure, modern, and responsive public sector.

# 2024-25 Key Achievement Highlights

During the fiscal year, Manitoba Innovation and New Technology accomplished the following:

## **Digitalizing and Modernizing Public Services**

Digitalizing and modernizing public services are essential to ensuring Manitobans have faster, more convenient, and secure access to the programs they rely on. These improvements help build a future-ready public service that delivers better outcomes for all Manitobans. The department continues to invest in digital transformation to improve access to government services and streamline operations for citizens, businesses, and public servants.

- Launched the New Health Card Application System, making it easier for Manitobans to apply for and receive plastic health cards. The online system shortens waiting time by checking applications automatically and replaces the older paper cards with more durable plastic ones, helping people access health services more efficiently.
- Developed and launched the Temporary Work Permit Extension system to help temporary residents whose work permits are about to expire. This new system makes it easier for eligible applicants to get the documents they need for a work permit renewal from Immigration, Refugees and Citizenship Canada. The process is now faster and simpler, helping people stay and work in Manitoba.
- Implemented the Teacher's Registry which helps the public by making it easy to check if a teacher is certified and allowed to teach. It shows if a teacher has been suspended or had their certificate cancelled, helping parents feel confident about the teachers teaching their kids in the classroom. This transparency improves safety and trust in the education system.
- Upgraded the Traffic Management System by updating old software and enabling live communication with traffic controllers across the province. This means quicker responses to traffic issues and better road safety for everyone.

## **Information Technology**

Information Technology services enable effective and efficient operations for Manitoba's public service. Manitoba is building on a resilient foundation that improves service delivery, reduces costs, and ensures reliability. The department completed the following initiatives to ensure Manitoba's information and communications technologies remain current and responsive to evolving needs:

- Modernized internal collaboration software and improved services within the Legislative Building.
- Delivered improved contract management and a new Learning Management System for public sector employees.
- Began modernization of the government-wide area network and internet connections, leveraging multivendor strategies, and new networks to improve service delivery and reduce costs.
- Upgraded software for the Francophone Affairs Secretariat, supporting bilingual service delivery across government departments and agencies.

## **Cybersecurity**

Cybersecurity and IT risk management are essential to protecting Manitobans' personal information and ensuring the reliability of government services. As digital systems become more central to daily life, safeguarding data and infrastructure helps prevent disruptions, builds public trust, and ensures that services remain secure and resilient. Recognizing the importance of protecting public data and systems, the department made significant strides in cybersecurity through the following:

- Conducted an inventory and assessment of security responsibilities and tools
- Supported risk mitigation activities and prepared for broader implementation.

# Principales réalisations en 2024-2025

Au cours de l'exercice, le ministère de l'Innovation et des Nouvelles technologies a accompli les réalisations suivantes.

## **Transformation numérique et modernisation des services publics**

La transformation numérique et la modernisation des services publics sont des activités essentielles qui permettront d'offrir aux Manitobains un accès plus rapide, plus pratique et sécurisé aux programmes dont ils ont besoin. Ces avancées contribuent à la création d'un secteur public tourné vers l'avenir, capable

d'offrir de meilleurs résultats au bénéfice de tous. Le ministère continue d'investir dans la transformation numérique afin de faciliter l'accès aux services gouvernementaux et de simplifier les démarches des résidents, des entreprises et des fonctionnaires :

- lancement du nouveau système de demande de carte de santé permettant la délivrance de nouvelles cartes en plastique à la population;
- élaboration et mise en service du système de prolongation des permis de travail temporaires afin de soutenir les résidents temporaires;
- déploiement du système d'attestation pour étudiants internationaux, qui simplifie l'émission de lettres de recommandation à leur intention;
- mise en œuvre du Registre des enseignants, un répertoire créé dans le cadre des réformes prévues par la Loi sur l'administration scolaire (projet de loi 35) dont la première phase permet de fournir au public et en ligne la liste des décisions disciplinaires rendues depuis 1990. Le Système de collecte de données du Réseau informatique d'éducation a été mis à jour pour intégrer ce registre;
- mise à niveau du système de gestion de la circulation pour remplacer des logiciels vieillissants et permettre une communication en temps réel avec les contrôleurs de la circulation partout au Manitoba.

## Technologies de l'information

Les services de technologie de l'information soutiennent l'efficacité et l'efficience des opérations du secteur public provincial. Le Manitoba s'appuie sur des bases solides qui améliorent la prestation de services, réduisent les coûts et renforcent la fiabilité. Le ministère a réalisé les initiatives suivantes afin de maintenir les technologies de l'information et des communications à jour et adaptées à l'évolution des besoins :

- modernisation du logiciel utilisé pour la collaboration interne et amélioration des services au sein du palais législatif;
- poursuite des progrès dans le cadre du Programme de modernisation des systèmes de planification des ressources organisationnelles, qui ont déjà permis d'offrir des avantages tels qu'une meilleure gestion des contrats et le déploiement d'un nouveau système de gestion de l'apprentissage pour les fonctionnaires;
- lancement de la modernisation des connexions réseau et Internet à l'échelle du gouvernement par le recours à des stratégies multifournisseurs et à de nouveaux réseaux afin d'améliorer la prestation de services et de réduire les coûts;
- mise à niveau de logiciels essentiels utilisés par le Secrétariat aux affaires francophones pour soutenir la prestation de services bilingues dans l'ensemble des ministères et organismes gouvernementaux.

## Cybersécurité

La cybersécurité et la gestion des risques informatiques jouent un rôle essentiel dans la protection des renseignements personnels de la population manitobaine et dans l'offre de services publics fiables. Tandis que les systèmes numériques gagnent en importance dans la vie quotidienne, la protection des données et des infrastructures permet de prévenir les perturbations, de renforcer la confiance du public et de maintenir la sécurité et la résilience des services offerts. Conscient de l'importance de protéger les données et les systèmes publics, le ministère a réalisé d'importants progrès en cybersécurité grâce aux initiatives suivantes :

- réalisation d'un inventaire et d'une évaluation des responsabilités et des outils en matière de sécurité;
- soutien des activités d'atténuation des risques et préparation en vue de leur mise en œuvre élargie.

# Department Performance Measurement

The departmental objectives reflect the elected government priorities listed in the department mandate letters. The government identified five provincial themes: Lowering Costs for Families, Rebuilding Health Care, Growing Our Economy, Healthier Families and Safer Communities and A Government that Works for You, with the department's objectives listed under each of the themes.

Manitoba Innovation and New Technology was officially formed in November 2024. Performance measurement results included in this report are reflective of the department's mandate and priorities effective at its establishment during the remainder of the fiscal year 2024-25. The department produced performance measurement content for the 2025-26 Supplement to the Estimates of Expenditure. Reporting on the performance measurement content will be included in the 2025-26 Annual Report published in September 2026.

## Vision

All of Manitoba's businesses, industries, and citizens enjoy economic and social prosperity driven by the development and adoption of innovative products, services, and processes.

Manitoba's tech sector thrives while new and existing businesses in this industry grow.

Government services provide the best customer experience for Manitobans, enabled by innovation and high-quality digital capabilities

## Mission

We support innovation for all Manitoba's businesses, industries, and citizens with research commercialization, intellectual property development, new technology development and adoption, data stewardship, broadband connectivity, digital literacy, and cybersecurity.

We support the development of Manitoba's start-up and scale-up businesses with access to mentorship, incubators, accelerators, and venture capital.

We provide high-quality, responsive, and secure technology services that enable innovative public services for all Manitobans.

We partner with other public and private sector entities to deliver on this mission.

Manitoba Innovation and New Technology has five key objectives, to:

- foster product and service innovation for all Manitoba businesses and industries
- develop Manitoba's entrepreneurs and strong tech sector
- enable innovation and change-readiness across Manitoba's public sector
- strengthen cybersecurity for Manitoba citizens, businesses, and the public sector
- deliver quality responsive digital and technology solutions for the Government of Manitoba

The department delivers on each objective with holistic strategies and actions that support and reinforce the department's overall mandate.

## Values

- **Innovation** – We actively work to improve and change public services for the better and improve life for Manitobans
- **Agility** – We are responsive to change and disruption in the external and internal environment
- **Citizen Centered Service** – We design, build, and operate services that meet the needs of citizens

## Provincial Themes and Department Objectives

### A Government that Works for You

1. Improve government services by modernizing the Government of Manitoba's Digital and Technological Solutions.
2. Support Manitoba's strong tech sector through strategic partnerships. (This includes partnerships with educational institutions, corporate organizations i.e. private sectors, small-medium scale enterprise, and other provincial and federal jurisdictions).

# Mesure de la performance du ministère

Les objectifs ministériels reflètent les priorités du gouvernement élu, qui sont décrites dans les lettres de mandat. Le gouvernement a désigné cinq thèmes provinciaux (Réduire les coûts pour les familles, Rebâtir le système de soins de santé, Faire croître notre économie, Des familles plus en santé et des communautés plus sûres et Un gouvernement qui travaille pour vous) sous lesquels sont répertoriés les objectifs ministériels.

Le ministère de l'Innovation et des Nouvelles technologies a été officiellement constitué en novembre 2024. Les résultats liés à la mesure de la performance inclus dans le présent rapport reflètent le mandat et les priorités du ministère à compter de sa création jusqu'à la fin de l'exercice 2024-2025. Le ministère a fourni des renseignements sur la mesure de la performance dans le budget complémentaire 2025-2026. Ces renseignements feront partie des éléments traités dans le rapport annuel 2025-2026, qui sera publié en septembre 2026.

## Vision

Tous les entrepreneurs, secteurs et résidents du Manitoba bénéficient d'une prospérité économique et sociale, portée par la mise au point et l'adoption de produits, de services et de processus novateurs.

Le secteur technologique du Manitoba est en plein essor, soutenu par la croissance de ses entreprises émergentes et établies.

Les services gouvernementaux offrent aux Manitobains une expérience client optimale grâce à l'innovation et à des capacités numériques de grande qualité.

## Mission

Nous soutenons l'innovation pour tous les entrepreneurs, secteurs et résidents du Manitoba grâce à la commercialisation de la recherche, à la création de propriété intellectuelle, à la mise au point et à l'adoption de nouvelles technologies, à la gestion de données, à la connectivité à large bande, à la littératie numérique et à la cybersécurité.

Nous appuyons le lancement d'entreprises en démarrage et en expansion du Manitoba en facilitant l'accès au mentorat, aux incubateurs, aux accélérateurs et au capital-risque.

Nous offrons des services technologiques sécurisés, adaptés aux besoins et de haute qualité, qui permettent de fournir des services publics innovants à tous les Manitobains.

Nous nous associons à d'autres entités des secteurs public et privé pour mener à bien cette

mission. Le ministère de l'Innovation et des Nouvelles technologies poursuit cinq objectifs clés:

- stimuler l'innovation en matière de produits et de services au bénéfice de tous les entrepreneurs et secteurs du Manitoba;

- renforcer le milieu des affaires et le solide secteur technologique de la province;
- favoriser l'innovation et la préparation au changement dans l'ensemble du secteur public du Manitoba;
- renforcer la cybersécurité pour les résidents, les entreprises et le secteur public;
- fournir des solutions numériques et technologiques de qualité et adaptées aux besoins du gouvernement du Manitoba.

Le ministère travaille à l'atteinte de ces objectifs en adoptant des stratégies et des mesures globales qui soutiennent et renforcent l'ensemble de son mandat.

## Valeurs

- **Innovation** – Nous œuvrons activement à rehausser les services publics et à les transformer pour le mieux afin d'améliorer la qualité de vie de la population.
- **Souplesse** – Nous nous adaptons aux changements et aux perturbations survenant dans l'environnement interne et externe.
- **Service centré sur la population** – Nous concevons, créons et offrons des services qui répondent aux besoins des résidents de la province.

## Thèmes provinciaux et objectifs ministériels

### Un gouvernement qui travaille pour vous

1. Améliorer les services gouvernementaux en modernisant les solutions numériques et technologiques au sein du gouvernement du Manitoba
2. Soutenir le solide secteur technologique du Manitoba grâce à des partenariats stratégiques, notamment avec des établissements d'enseignement, des entreprises du secteur privé (petites et moyennes entreprises, grandes sociétés), d'autres administrations provinciales et le gouvernement fédéral

# Department Performance Measurement - Details

The following section provides information on key performance measures for Innovation and New Technology for the 2024-25 reporting year. All Manitoba government departments include a performance measurement section in a standardized format in their annual reports.

Performance indicators in Manitoba government annual reports are intended to complement financial results and provide Manitobans with meaningful and useful information about government activities and their impact on the province and its citizens.

## A Government that Works for You

### 1. Improve government services by modernizing the Government of Manitoba's Digital and Technological Solutions.

#### Key Initiatives

##### **Manitoba Plastic Health Card Program**

Replaced paper-based family health cards with durable, individual plastic cards. In 2024–25, the new Health Card Application System was launched, enabling issuance of plastic health cards to Manitobans.

##### **Enterprise Resource Planning Modernization**

Advanced modernization of back-office systems and processes. In 2024–25, the program delivered initial benefits, including technology to improve contract management and an upgraded learning management system for the public service.

##### **Courts Modernization Program**

Modernized key court administration functions. In 2024–25, the program configured and tested a digital solution for the Court of Appeal and Family Resolution Service, reducing paper reliance and improving workflow readiness.

##### **Vital Statistics – Birth and Death Registration**

Modernized vital event registration to reduce errors and simplify public interactions. In 2024–25, the Death Registration Modernization project was initiated and progressed as planned.

##### **Government Network Modernization**

Began modernization of the province-wide network and internet services. In 2024–25, multivendor connectivity was introduced to improve service to government locations and generate savings, with further service improvements staged as providers came online.

### **Immigration Digital Services**

Improved digital services for residents and temporary residents. In 2024–25, Manitoba launched the

Temporary Work Permit Extension system and the International Students Attestation system to streamline reviews and document issuance.

### **Education Information Services – Teacher Registry (Bill 35)**

Delivered phase one of the public online Teacher Registry by updating the Education Information System to list disciplinary decisions dating back to 1990.

### **Francophone Affairs Secretariat – Translation Platform Upgrade**

Upgraded enterprise translation software used across government, Crown corporations, SOAs, the Legislative Assembly, and Courts to support bilingual service delivery.

### **Traffic Management System**

Replaced aging traffic controller software and implemented a communications network to enable real-time connectivity with Manitoba’s traffic controllers.

### **Cyber Security Operations**

Strengthened provincial cyber readiness. In 2024–25, INT inventoried and assessed existing security responsibilities and toolsets to inform enterprise security posture.

## **2. Support Manitoba’s strong tech sector through strategic partnerships**

### **Key Initiatives**

#### **Cybersecurity Readiness and Governance**

Laid groundwork for broader collaboration with educational institutions, private sector, and other jurisdictions by improving readiness. In 2024–25, INT:

- Defined the mandate and reporting structure for Cyber Security Operations.
- Initiated assessments of existing cybersecurity practices across the department.
- Developed internal governance approaches, clarified operational roles and responsibilities, and stabilized core processes, tooling, and documentation to enable future partnership activity.

# FINANCIAL DETAILS

## Consolidated Actual Expenditures

This table includes the expenditures of the department and Other Reporting Entities (OREs) that are accountable to the minister and aligns to the Summary Budget.

**Manitoba Innovation and New Technology includes the following OREs:**

Manitoba Education Research and Learning Information Networks (MERLIN)

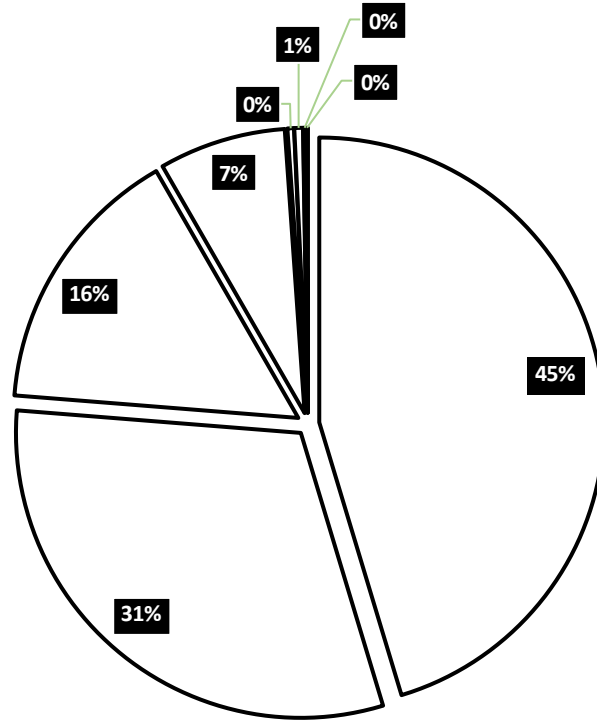
### Consolidated Actual Expenditures

For the fiscal year ended March 31, 2025, with comparative figures for the previous fiscal year \$(000s)

Main Appropriations	Part A - Operating	Other Reporting Entities	Consolidation and Other Adjustments	2024-25 Actual	2023-24 Actual Restated
Administration and Finance	222	-	-	<b>222</b>	-
Digital and Technology Solutions	64,865	10,078	(10,297)	<b>64,646</b>	65,160
Cyber Security	697	-	-	<b>697</b>	1,015
ERP Modernization Project	44,090	-	-	<b>44,090</b>	31,227
Public Safety Communication Services	21,990	-	-	<b>21,990</b>	22,172
Innovation Grants	147	-	-	<b>147</b>	93
Costs Related to Capital Assets (NV)	9,814	449	-	<b>10,263</b>	9,849
Interfund Activity	-	-	526	<b>526</b>	700
<b>TOTAL</b>	<b>141,825</b>	<b>10,527</b>	<b>(9,771)</b>	<b>142,581</b>	<b>130,216</b>

**NV – non voted**

## Percentage Distribution of Consolidated Actual Expenditures by Operating Appropriation, 2024-25, Actuals



45%	Digital and Technology Solutions
31%	ERP Modernization project
15%	Public Safety Communication Services
7%	Cost related to Capital Assets (NV)
0%	Interfund Activity
0%	Cyber Security
0%	Administration and Finance
0%	Innovation

# Summary of Authority

Part A – Operating	2024-25 Authority \$ (000s)
<b>2024-25 MAIN ESTIMATES – PART A</b>  <b>Allocation of funds from:</b>	-
<b>Sub-total</b>	-
<b>In-year re-organization from:</b> Public Service Delivery Business, Mining, Trade and Job Creation In-Year TB Minutes	111,134 123 38,125
<b>In-year re-organization to:</b> Public Service Delivery	(2,694)
<b>Sub-total</b>	<b>146,688</b>
<b>2024-25 Authority</b>	<b>146,688</b>

<b>Part B – Capital Investment</b>	<b>2024-25 Authority \$ (000s)</b>
<b>2024-25 MAIN ESTIMATES – PART B</b>	
<b>Allocation of funds from:</b>	-
<b>Sub-total</b>	-
<b>In-year re-organization from:</b> Public Service Delivery	4,200
<b>Sub-total</b>	<b>4,200</b>
<b>2024-25 Authority</b>	<b>4,200</b>

<b>Part C – Loans and Guarantees</b>	<b>2024-25 Authority \$ (000s)</b>
<b>2024-25 MAIN ESTIMATES – PART C</b>	
<b>In-year re-organization from:</b> <Department>	-
<b>Sub-total</b>	-
<b>2024-25 Authority</b>	-

Part D – Other Reporting Entities Capital Investment	2024-25 Authority \$ (000s)
2024-25 MAIN ESTIMATES – PART D	-
In-year re-organization from: Public Service Delivery	600
<b>Sub-total</b>	<b>600</b>
<b>2024-25 Authority</b>	<b>600</b>

## Detailed Summary of Authority by Appropriation \$(000s)

Detailed Summary of Authority	2024-25 Printed Estimates	In-Year Re-organization	Virement	Enabling Authority	Authority 2024-25	Supplementary Estimates
<b>Part A – OPERATING (Sums to be Voted)</b>						
Administration and Finance	-	431			431	
Digital and Technology Solutions	-	75,193	(9,030)		66,163	
Cyber Security	-	2,694	(795)		1,899	
ERP Modernization Project	-	35,000	9,800		44,800	
Public Safety Communication Services	-	22,419			22,419	
Innovation Grants	-	123	25		148	
<b>Subtotal</b>	-	135,860	-	-	135,860	-
<b>Part A – OPERATING (NV)</b>						
Costs Related to Capital Assets (NV)	-	10,828			10,828	
<b>TOTAL PART A - OPERATING</b>	-	146,688	-	-	146,688	-
<b>Part B – CAPITAL INVESTMENT</b>	-	4,200			4,200	
<b>Part C – LOANS AND GUARANTEES</b>						
<b>Part D – OTHER REPORTING ENTITIES CAPITAL INVESTMENT</b>		600			600	

NV – Non-Voted

## Part A: Expenditure Summary by Appropriation

### Departmental Actual Expenditures

For the fiscal year ended March 31, 2025, with comparative figures for the previous fiscal year \$(000s)

Authority 2024-25		Appropriation	Actual 2024-25	Actual 2023-24	Increase (Decrease)	Expl. No.
	18- 1	ADMINISTRATION AND FINANCE				
22	(a)	Ministers' Salary	22	-	22	
	(b)	Executive Support				
372		Salaries and Employee Benefits	196	-	196	
37		Other Expenditures	4	-	4	
<b>431</b>		<b>Subtotal 18- 1</b>	<b>222</b>	<b>-</b>	<b>222</b>	
	18- 2	Digital and Technology Solutions				
	(a)	Government Information and Communication Services				
19,335		Salaries and Employee Benefits	19,335	18,312	1,023	1
125,839		Other Expenditures	121,730	128,814	(7,084)	2
(79,011)		Less: Recoveries	(76,200)	(81,992)	5,792	3
<b>66,163</b>		<b>Subtotal 18- 2</b>	<b>64,865</b>	<b>65,134</b>	<b>(269)</b>	
	18- 3	Cyber Security				
	(a)	Cyber Security				
969		Salaries and Employee Benefits	3	781	(778)	4
930		Other Expenditures	694	234	460	5
<b>1,899</b>		<b>Subtotal 18- 3</b>	<b>697</b>	<b>1,015</b>	<b>(318)</b>	
	18- 4	ERP Modernization Project				
2		Salaries and Employee Benefits	2	639	(637)	6
44,798		Other Expenditures	44,088	30,588	13,500	7
<b>44,800</b>		<b>Subtotal 18- 4</b>	<b>44,090</b>	<b>31,227</b>	<b>12,863</b>	
	18- 5	Public Safety Communication Services				

210	Salaries and Employee Benefits	210	208	2	
22,209	Other Expenditures	21,780	21,964	(184)	
<b>22,419</b>	<b>Subtotal 18- 5</b>	<b>21,990</b>	<b>22,172</b>	<b>(182)</b>	
	18- 6 Innovation Grants				
105	Salaries and Employee Benefits	105	50	55	8
43	Other Expenditures	42	43	(1)	
<b>148</b>	<b>Subtotal 18- 6</b>	<b>147</b>	<b>93</b>	<b>54</b>	
	18- 7 COSTS RELATED TO CAPITAL ASSETS				
	(a) General Assets				
10,828	Amortization Expense	9,814	9,472	342	
-	Less: Recoveries	-	-	-	
10,828	Subtotal 18- 7	9,814	9,472	342	
<b>146,688</b>	<b>Total Expenditures</b>	<b>141,825</b>	<b>129,113</b>	<b>12,712</b>	

Explanation(s):

- 1 - Variance is due to higher salary costs resulting from the latest collective agreement.
- 2 – Variance is due to various IT project related issues and delays in projects occurring in 2024/25
- 3 – Variance is due to various IT project related issues and delays in projects occurring in 2024/25 resulting in lower overall recoveries
- 4 – Variance is due to vacancies.
- 5 – Variance is due to project delays in 2023/24 moved to 2024/25
- 6 - Variance is due to vacancies.
- 7 - Variance is due to project delays in 2023/24 moved to 2024/25.
- 8 - Variance is due to higher salary costs resulting from the latest collective agreement and hiring of vacant positions

## Overview of Capital Investments, Loans and Guarantees

<b>Part B – Capital Investment</b>	<b>2024-25 Actual \$(000s)</b>	<b>2024-25 Authority \$(000s)</b>	<b>Variance Over/(Under) \$(000s)</b>	<b>Expl. No.</b>
Provides for ...				
(a) General Assets			-	
(1) Information Techonology Projects	3,612	4,200	(588)	

<b>Part C – Loans and Guarantees</b>	<b>2024-25 Actual \$(000s)</b>	<b>2024-25 Authority \$(000s)</b>	<b>Variance Over/(Under) \$(000s)</b>	<b>Expl. No.</b>
Provides for ...				
Program Name			-	

<b>Part D – Other Reporting Entities Capital Investment</b>	<b>2024-25 Actual \$(000s)</b>	<b>2024-25 Authority \$(000s)</b>	<b>Variance Over/(Under) \$(000s)</b>	<b>Expl. No.</b>
Provides for ...				
Manitoba Education, Research and Learning Information Networks (MERLIN)	506	600	(94)	

## Revenue Summary by Source

### Departmental Actual Revenue

For the fiscal year ended March 31, 2025, with comparative figures for the previous fiscal year \$(000s)

Actual 2023- 24	Actual 2024- 25	Increase (Decrease)	Expl. No.	Source	Actual 2024- 25	Estimate 2024-25	Variance Over/(Under)	Expl. No.
				<b>Taxation</b>				
-	-	-		nil	-	-	-	
-	-	-		Subtotal	-	-	-	
				<b>Other Revenue</b>				
				Fees and Cost				
				Recovery (PSCS RCMP				
7,397	7,533	136		Radio Fees)	7,533	7,751	(218)	
1,131	1,048	(83)		Sundry	1,048	357	691	1
8,528	8,581	53		Subtotal	8,581	8,108	473	
				<b>Government of Canada</b>				
				Death Registry System				
-	-	-		Modernization	-	1,324	(1,324)	2
-	-	-		Subtotal	-	-	(1,324)	
8,528	8,581	53		<b>Total Revenue</b>	8,581	9,432	(851)	

#### Explanation(s):

1- \$691 Sundry – Variance is primarily due to prior year accruals reversed in 2024/25 and an unanticipated legal settlement with Microsoft.

2- (\$1,324) Death Registry System Modernization – The variance is due to funding no longer required from the federal government, based on the cost savings initiatives that have been applied to the project.

# Departmental Program and Financial Operating Information

## Administration and Finance (Res. No. 18.1)

### Main Appropriation Description

Maintains an active comptrollership function, oversees departmental financial management and leads the development of financial policies and procedures. Provides support to the divisional and departmental administrative policies and processes.

#### 1. Administration and Finance

Sub-Appropriations	Actual	2024-25	
	2024-25	Authority	
	\$(000s)	FTEs	\$(000s)
Ministers' Salary	22	1	22
Executive Support	200	9	409
<b>TOTAL</b>	<b>222</b>	<b>10.00</b>	<b>431</b>

#### 18.1.a Minister's Salary

### Sub-Appropriation Description

The ministers' salaries provide additional compensation to which individuals appointed to the Executive Council are entitled.

#### 1.(a) Ministers' Salary

Expenditures by Sub-Appropriation	Actual	Authority 2024-25		Variance	Expl. No.
	2024-25	FTEs	\$(000s)	Over/(Under) \$(000s)	
	\$(000s)				
Salaries and Employee Benefits	22	1.00	22	-	
Other Expenditures	-	-	-	-	
<b>Total Sub-Appropriation</b>	<b>22</b>	<b>1.00</b>	<b>22</b>	<b>-</b>	

## 18.1.b Executive Support

### Sub-Appropriation Description

Provides support and advice to the minister on all policy and program matters related to Manitoba Innovation and New Technology. Coordinates and administers the activities of the department to meet government policy objectives and provides administrative leadership to the department.

#### 1.(b) Executive Support

Expenditures by Sub-Appropriation	Actual	Authority 2024-25		Variance	Expl. No.
	2024-25 \$(000s)	FTEs	\$(000s)	Over/(Under) \$(000s)	
Salaries and Employee Benefits	196	9.00	372	(176)	1
Other Expenditures	4	-	37	(33)	2
<b>Total Sub-Appropriation</b>	<b>200</b>	<b>9.00</b>	<b>409</b>	<b>(209)</b>	
	-	0.00	0.00		

#### Explanation

- 1 - Variance is due to vacancies.
- 2 - Variance is due to the area is a newly set-up division.

## Digital and Technology Solutions (18.2)

### Main Appropriation Description

The Digital and Technology Solutions Division (DTS) Division implements, operates, and supports all digital assets (datacenter, hardware, and software) used by the Government of Manitoba. The Division defines a multi-year government-wide technology and product strategy and roadmap, aligned with government's goals and strategic plans. It provides workplace technology services, such as file and print server, messaging (e-mail), and client support to government staff. Additionally, DTS manages and supports the implementation of all applications required by clients to provide public services.

Manitoba Education Research and Learning Information Networks (MERLIN) is a Special Operating Agency within DTS that provides information and communications technology services to the K-12 and advanced education sector across Manitoba.

### Key Results Achieved

- Enhanced Manitoba's Information and Communications Technologies enterprise environment and ensured that supporting hardware, software and infrastructure remains current and secure by undertaking major initiatives which include citizen and business services modernization, cloud-first approach, Enterprise Resource Planning (ERP) Modernization (SAP), Microsoft 365 enhancements, modernization of Legislative Building services, Collaborative Procurements and process automation.
- The New Health Card Application System has been successfully launched, facilitating the issuance of new plastic health cards for Manitobans. Development and launch of the Temporary Work Permit Extension system to facilitate the review and extension of work permits to temporary residents.
- Development and launch of the International Students Attestation system efficiently manages the review and issuance of recommendation letters for international students.
- Manitoba began modernizing the government wide area network and internet connections. This multivendor strategy improves services to government locations across the province and bring significant savings. Service improvements will continue as new services like Low Earth Orbit satellites, new fibre networks and other network improvements are leveraged.
- Implementation of the Teacher's Registry - The Education Administration Amendment Act enacted significant reforms to the public education system (Bill 35). This project created a public online registry of teachers with the first phase delivering the ability to list disciplinary decisions dating back to 1990. The existing Education Information System was updated to include this registry.

- Technology upgrade for Francophone Affairs – The Francophone Affairs Secretariat is responsible for performing various French / English translations for all departments within the Government of Manitoba, Crown Corporations, Special Operating Agencies, the Legislative Assembly and Courts as required by The Manitoba Act and the French Language Services Policy of Manitoba. This project successfully upgraded this critical software.
- Implementation of Traffic Management System – This project replaced the aging traffic controller management software with a modern Traffic Management System software and implemented a communication network to allow the new TMS to communicate in real-time with Manitoba’s traffic controllers.

<b>Sub-Appropriations</b>	<b>Actual</b>	<b>2024-25</b>	
	<b>2024-25</b>	<b>Authority</b>	
	<b>\$(000s)</b>	<b>FTEs</b>	<b>\$(000s)</b>
Government Information and Communication Technology	64,865	195	66,163
<b>TOTAL</b>	64,865	195.00	66,163

## 18.2.(a) Government Information and Communication Technology

### Sub-Appropriation Description

The central agency responsible for the management of information technology for the Manitoba government including the development of IT policies, directives, guidelines, standards processes and procedures.

### 2.(a) Government Information and Communication Technology

Expenditures by Sub-Appropriation	Actual	Authority 2024-25		Variance	Expl. No.
	2024-25 \$(000s)	FTEs	\$(000s)	Over/(Under) \$(000s)	
Salaries and Employee Benefits	19,335	195.00	19,335	-	
Other Expenditures	121,730	-	125,839	(4,109)	1
Salaries and Employee Benefits - Recoveries	(334)	-	(670)	336	2
Other Expenditures - Recoveries	(75,866)	-	(78,341)	2,475	3
Grant Assistance	-	-	-	-	
<b>Total Sub-Appropriation</b>	<b>64,865</b>	<b>195.00</b>	<b>66,163</b>	<b>(1,298)</b>	

#### Explanation

- 1 - Variance is mainly due to various IT project related issues and delays in projects.
- 2 - Variance is due to lower recoveries due to delays in projects.
- 3 - Variance is due to lower recoveries due to delays in projects

## Cyber Security (18.3)

### Main Appropriation Description

The Cyber Security Division provides centralized oversight for cybersecurity across the Government of Manitoba. As a newly established standalone division within Manitoba Innovation and New Technology (MINT), it develops, implements, and oversees the government's IT risk management practice and cybersecurity operations. This Division ensures the protection of sensitive information, critical infrastructure, and digital assets while supporting secure innovation and technology adoption. Additionally, it provides subject matter expertise on legislation, regulation, policy, and programs promoting strong cybersecurity practices and literacy across Manitoba's public and private sectors.

### Key Results Achieved

- Managed security measures to reduce risks and enhance defenses against cyber-attacks.
- Established Cyber Security Operations as a standalone division within Manitoba Innovation and New Technology.
- Initiated internal alignment to define scope, staffing, and foundational roles.
- Began internal inventory and assessment of existing security responsibilities and toolsets to inform future-state planning.

### 3. Cyber Security

Sub-Appropriations	Actual	2024-25	
	2024-25 \$(000s)	FTEs	Authority \$(000s)
Cyber Security	697	11	1899
<b>TOTAL</b>	697	11.00	1,899

### 3. (a) Cyber Security

Expenditures by Sub-Appropriation	Actual	Authority 2024-25		Variance	Expl. No.
	2024-25 \$(000s)	FTEs	\$(000s)	Over/(Under) \$(000s)	
Salaries and Employee Benefits	3	11.00	969	(966)	1
Other Expenditures	694	-	930	(236)	
Grant Assistance	-	-	-	-	
<b>Total Sub-Appropriation</b>	<b>697</b>	<b>11.00</b>	<b>1,899</b>	<b>(1,202)</b>	

Explanation:

1 - Variance is mainly due project initiatives and endpoint protection rollouts being deferred to the 2025-26 fiscal year.

## ERP Modernization Project (18.4)

### Main Appropriation Description

The Enterprise Resource Planning (ERP) Modernization Division leads the modernization of government's core platform for the management of financial resources, talent, supply chain, assets, and projects.

The Division is responsible for re-engineering process, training, and changing management to improve the effectiveness and efficiency of each organizational unit that is migrated to the modern ERP solution and to improve the overall operational performance of government.

The Division is responsible for maintaining a benefits-driven business case for the program, and effective program governance that demonstrates accountability to the Treasury Board. The Division is responsible for effective management of the program and individual projects within the program with accurate and timely program and project charters, budgets, schedules, and status reporting. The Division is responsible for effective contract and vendor management and securing subject matter expertise across relevant functions.

The Division is responsible for closing out the program by operationalizing the modern ERP as an ongoing digital service provided by the DTS Division.

### Key Results Achieved

- Manitoba's multi-year ERP modernization program continues to progress and delivers its initial wave of benefits in fiscal year 2024-25 through the implementation of technology designed to improve contract management and public sector employee learning management system within government. The program will continue to modernize back-office functions within the public service including major technology and process changes which will streamline human resources, payroll, finance, logistics and procurement functions for the province.

#### 4. ERP Modernization Project

Sub-Appropriations	Actual	2024-25	
	2024-25	Authority	
	\$(000s)	FTEs	\$(000s)
ERP Modernization Project	44,090	70	44,800
<b>TOTAL</b>	<b>44,090</b>	<b>70.00</b>	<b>44,800</b>

**4(a) ERP Modernization Project**

<b>Expenditures by Sub-Appropriation</b>	<b>Actual</b>	<b>Authority 2024-25</b>		<b>Variance</b>	<b>Expl. No.</b>
	<b>2024-25 \$(000s)</b>	<b>FTEs</b>	<b>\$(000s)</b>	<b>Over/(Under) \$(000s)</b>	
Salaries and Employee Benefits	2	70.00	2	-	
Other Expenditures	44,088	-	44,798	(710)	
Grant Assistance	-	-	-	-	
<b>Total Sub-Appropriation</b>	<b>44,090</b>	<b>70.00</b>	<b>44,800</b>	<b>(710)</b>	

# Public Safety Communication Services (18.5)

## Main Appropriation Description

Provides for modern radio communication services to support public safety and public service activities for better interoperability, coverage, security, and reliability for the benefit of all Manitobans.

### 5. Public Safety Communication Services

Sub-Appropriations	Actual	2024-25	
	2024-25	Authority	
	\$(000s)	FTEs	\$(000s)
Public Safety Communication Services	21,990	2	22,419
<b>TOTAL</b>	<b>21,990</b>	<b>2.00</b>	<b>22,419</b>

## Public Safety Communication Services

### Sub-Appropriation Description

Provides modern radio communication services that will assist public safety organizations in managing emergencies for the benefit of all Manitobans.

### 5.(a) Public Safety Communication Services

Expenditures by Sub-Appropriation	Actual	Authority 2024-25		Variance	Expl. No.
	2024-25	FTEs	\$(000s)	Over/(Under)	
	\$(000s)			\$(000s)	
Salaries and Employee Benefits	210	2.00	210	-	
Other Expenditures	21,780	-	22,209	(429)	
<b>Total Sub-Appropriation</b>	<b>21,990</b>	<b>2.00</b>	<b>22,419</b>	<b>(429)</b>	

## Innovation (18.6)

Provides support for businesses to access and take full advantage of cutting-edge technology to create a culture of collaboration and creativity. The department will utilize these resources to work with Manitoba businesses to use technology to boost competitiveness and work with the Premier's Business and Jobs Council to support the development of innovation in Manitoba.

Sub-Appropriations	Actual	2024-25	
	2024-25 \$(000s)	FTEs	Authority \$(000s)
Innovation	147	1	148
<b>TOTAL</b>	<b>147</b>	<b>1.00</b>	<b>148</b>

### 6.(a) Innovation Services

Expenditures by Sub-Appropriation	Actual	Authority 2024-25		Variance	Expl. No.
	2024-25 \$(000s)	FTEs	\$(000s)	Over/(Under) \$(000s)	
Salaries and Employee Benefits	105	1.00	105	-	
Other Expenditures	42	-	43	(1)	
Grant Assistance	-	-	-	-	
<b>Total Sub-Appropriation</b>	<b>147</b>	<b>1.00</b>	<b>148</b>	<b>(1)</b>	

## Costs Related to Capital Assets (Non-Voted)

### Description

The appropriation provides for the amortization expense related to capital assets.

#### 7 - Costs Related to Capital Assets (Non-Voted)

Sub-Appropriations	Actual 2024-25 \$(000s)	2024-25 Authority FTEs	2024-25 Authority \$(000s)
General Assets	9,814	-	10,828
<b>TOTAL</b>	<b>9,814</b>	<b>-</b>	<b>10,828</b>

#### 7.(a) General Assets

Expenditures by Sub-Appropriation	Actual 2024-25 \$(000s)	Authority 2024-25 FTEs	Authority 2024-25 \$(000s)	Variance Over/(Under) \$(000s)	Expl. No.
Amortization	9,814	-	10,828	(1,014)	1
ARO Expense	-	-	-	-	-
Amortization Expense Recovery	-	-	-	-	-
<b>Total Sub-Appropriation</b>	<b>9,814</b>	<b>-</b>	<b>10,828</b>	<b>(1,014)</b>	

### Explanation

- 1- Variance is mainly due to reduced capital expenditure resulting in lower amortization costs.

# Other Key Reporting

## The Public Interest Disclosure (Whistleblower Protection) Act

The Public Interest Disclosure (Whistleblower Protection) Act came into effect in April 2007 and amended in 2018. It gives employees a clear process for disclosing concerns about significant and serious matters (wrongdoing) in the Manitoba public service and protects employees who make those disclosures from reprisal. The act builds on protections already in place under other statutes, as well as collective bargaining rights, policies, practices and processes in the Manitoba public service.

Wrongdoing under the act may be: contravention of federal or provincial legislation; an act or omission that endangers public safety, public health or the environment; gross mismanagement; or knowingly directing or counseling a person to commit a wrongdoing. The act is not intended to deal with routine operational or administrative matters.

A disclosure made by an employee in good faith, in accordance with the act, and with a reasonable belief that wrongdoing has been or is about to be committed is considered to be a disclosure under the act, whether or not the subject matter constitutes wrongdoing. All disclosures receive careful and thorough review to determine if action is required under the act and must be reported in a department’s annual report in accordance with Section 29.1.

The following is a summary of disclosures received by Manitoba Innovation and New Technology and MERLIN for fiscal year 2024-25.

Information Required Annually (per section 29.1 of PIDA)	Fiscal Year 2024-25
The number of disclosures received, and the number acted on and not acted on. Subsection 29.1(2)(a)	Nil
The number of investigations commenced as a result of a disclosure. Subsection 29.1 (2)(b)	Nil
In the case of an investigation that results in a finding of wrongdoing, a description of the wrongdoing and any recommendations or corrective actions taken in relation to the wrongdoing, or the reasons why no corrective action was taken. Subsection 29.1(2)(c)	Nil

# Equity and Diversity Benchmarks

Manitobans are best served by a public service that is inclusive and representative of the diverse population of Manitoba at all levels of the organization, including senior management. Employment equity status is self-identified on a voluntary basis when individuals are hired into a position or at any time during their employment with Manitoba’s public service. Employment equity groups include women, Indigenous peoples, visible minorities, and persons with disabilities. This measure will capture diversity in Manitoba’s public service and in senior management. The statistic reflects employment equity representation at the department level.

Equity Group	Benchmarks	% Total Employees as at March 31, 2025
Women	50%	43.6%
Indigenous Peoples	16%	2.1%
Visible Minorities	13%	22.9%
Persons with Disabilities	9%	5.7%

# Appendices

## Appendix A - Special Operating Agencies (SOAs)

Service operations within departments granted more direct responsibility for results and increased management flexibility needed to reach new levels of performance. SOAs embrace market disciplines of the private sector while adhering to the public policy imperatives of government.

The following SOAs are accountable to the minister:

### Manitoba Education Research and Learning Information Networks (MERLIN)

MERLIN is a Special Operating Agency within DTS that provides information and communications technology services to the K-12 and advanced education sector across Manitoba.

Expense by Type	2024-25 Actual		2024-25 Budget	
	FTE	\$(000s)	\$(000s)	Expl.
Salary and Employee Benefits	16.0	1,648.0	2,077.0	
Other Expenditures		8,879.0	7,831.0	1
<b>TOTAL</b>	16.0	10,527.0	9,908.0	

Explanation:

- 1- Variance is due to increases in software license purchase costs and service costs to meet customer demand.

For more information, please visit: <https://www.merlin.mb.ca/>

# Appendix B – Statutory Responsibilities

Any statutes that are not assigned to a particular minister are the responsibility of the Justice Minister, as are any amendments to acts. Manitoba Innovation and New Technology operates under the authority of the following acts of the Continuing Consolidation of the Statutes of Manitoba:

## INNOVATION AND NEW TECHNOLOGY

	<b>Continuing Consolidation Chapter</b>
The Income Tax Act [section 10.5 and 11.13 to 11.17] .....	10
The Innovation Funding Act .....	37
The Regulatory Accountability Reporting Act.....	R66

In addition, policies specific to departmental programs are documented in the General Manual of Administration and various Manitoba government catalogues and publications.



# Glossary

**Alignment** – This is the process of enabling all employees to see how their day-to-day actions are consistent with the values of the organization and how living those values is contributing to overall success. Creating alignment ensures employees are working toward the common goal or vision.

**Annual Report** – Departmental annual reports are a supplement to the public accounts and provide variance explanations and background information to support the public accounts. Annual reports are either released (if the Legislature is not in session) or tabled in the Legislature (if in session) by Sept. 30, following the fiscal year end.

**Appropriation** – This is the amount voted by the Legislative Assembly, approving the maximum amount that may be expended on a specific program or major activity during a fiscal year.

Main Appropriation – This is the total amount of each resolution passed by the Legislative Assembly as reported in the printed estimates of expenditure.

Sub-Appropriation – the total amounts applicable to the various breakdowns of the main appropriations in the printed estimates of expenditure.

**Authority** – In the financial tables throughout this report, authority represents the authorized votes approved by the Legislative Assembly in the Estimates of Expenditure (budget) as well as any changes (if applicable) as a result of government reorganizations, allocations from Enabling Appropriations, or and virement transfers between Main appropriations within the department. For a full reconciliation of the Printed Estimates of Expenditure to the Authority, please see the Expense Summary by Appropriation Report in the Report on the Estimates of Expenditure and Supplementary Information.

**Borrowings** – Borrowings are securities issued in the name of the province to capital markets investors. Securities include debentures, treasury bills, promissory notes, medium-term notes and Manitoba Savings Bonds.

**Full-Time Equivalent (FTE)** – This is a measurement for the number of positions. Every full-time regular position represents one full-time equivalent position. Other categories (e.g., term, departmental, seasonal and contract) are measured in proportional equivalents. For example, a program with a vote of 1.50 term FTE could hire staff in any combination that results in a total of one-and-a-half years (or 78 weeks) of employment [e.g., six staff for three months (13 weeks) each; two staff for nine months (39 weeks) each; one full-time and one half-time staff for one year; three half-time staff for one year; etc.]

**Government Reporting Entity (GRE)** – This includes core government and Crown organizations, government business entities and public sector organizations such as regional health authorities, school divisions, universities and colleges.

**Grants** – Public money provided to an individual, organization or another government to assist in attaining their objectives and for which the government does not receive a good or service.

**Guarantees** – The province, in the normal course of business, may provide a guarantee to honour the repayment of debt or loans of an organization, primarily Government Business Enterprises. Such a guarantee is provided on the Manitoba Hydro Savings Bonds.

**Interfund Activities** – These are Public Sector Accounting Standards adjustments, including Health and Education Levy, Employee Pension and Other Contributions, that are attributed to the entire department.

**Key Initiatives** – These are the specific programs, activities, projects or actions an organization will undertake to meet performance targets. Initiatives are often projects or events that aim to improve a process or an outcome in one of the four perspectives.

**Key Performance Indicators (KPI)** – KPIs refer to an ultimate result for which the department is responsible for monitoring and reporting, but for which given its complexity, it has only partial direct influence over. Departments may identify certain performance measures as KPIs.

**Mission** – A mission statement defines the core purpose of the organization — why it exists and reflects employees' motivations for engaging in the organization's work. Effective missions are inspiring, long-term in nature, and easily understood and communicated.

**Objective** – The objective is a concise statement describing the specific things an organization must do well to execute its strategy. Objectives often begin with an action verb such as increase, foster, reduce and improve.

**Other Reporting Entity (ORE)** – These are reporting organizations in the Government Reporting Entity (GRE) such as Crown corporations, government agencies, government business entities and public sector organizations such as regional health authorities, school divisions, universities and colleges that are directly or indirectly controlled by the government, as prescribed by the Public Sector Accounting Board (excludes core government).

**Performance Measure** – A performance measure is a standard used to evaluate and communicate performance against expected results. Measures are normally quantitative in nature, capturing numbers, dollars, percentages and so on. Reporting and monitoring measures helps an organization gauge progress toward effective implementation of strategy.

**Performance Results** – These are the most important outcomes the departments want to achieve by reaching their objectives. Performance results represent the essence of the outcomes the department seeks to achieve.

**Provincial Themes:** Provincial themes are the overarching strategic priorities that align departmental activities with government's direction.

**Special Operating Agencies (SOAs)** – These are service operations within departments that are granted more direct responsibility for results and increased management flexibility needed to reach new levels of performance. SOAs embrace market disciplines of the private sector while adhering to the public policy imperatives of government. Annual business plans define financial goals and performance targets. SOAs have the ability to raise capital outside of the Consolidated Fund.

**Strategy** – This represents the broad priorities adopted by an organization in recognition of its operating environment and pursuit of its mission. All performance objectives and measures should align with the organization's mandate and strategy.

**Target** – The target presents the desired result of a performance measure. They provide organizations with feedback about performance.

**Values** – Values represent the deeply-held beliefs of the organization, which are demonstrated through the day-to-day behaviours of all employees. An organization's values make an open proclamation about how it expects everyone to behave. Values should endure over the long-term and provide a constant source of strength for an organization.

**Virement** – This refers to a transfer of authority between operating expenditure appropriations within a department.

**Vision** – A powerful vision provides everyone in the organization with a shared mental framework that helps give form to the future that lies ahead. This statement should contain a concrete picture of the desired state and provide the basis for formulating strategies and objectives. The vision serves as the guiding statement for the work being done. It should answer why the work being done is important.