

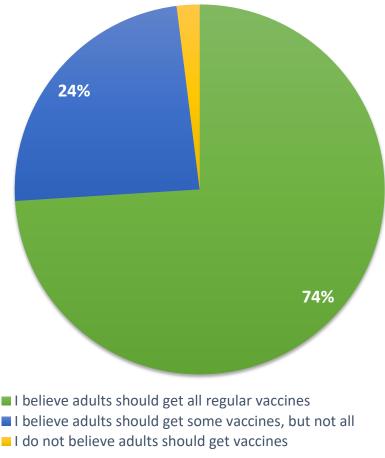
Vaccine Outreach and Hesitancy June 3, 2021

VACCINE **PERCEPTION**

Excluding the COVID-19 vaccine, which of the following best represents your feelings towards regular vaccines for adults (e.g., tetanus, Hepatitis

A and B, measles, etc.)?

About 3 in 4 Manitobans believe that adults should get all regular vaccines, while only 2% believe adults should not get any vaccines.



- I do not believe adults should get vaccines



MODEL OF VACCINE INTENTION AND INFLUENCE

KEENERS

Will get the vaccine as soon as they are able

ACCESSIBLE

Likely to get the vaccine, but not in a rush

BARRIERS / SKEPTICAL

Ambivalent about vaccination, has concerns and is undecided, face barriers

INACCESSIBLE

Inform, equip and support keeners to influence accessible and skeptical peers

#PROTECT MB

Your Information for COVID-19 Immunization

Join the province's largest-ever immunization program and help protect Manitobans. More vaccines are coming to Manitoba and more people are becoming eligible to get their COVID-19 vaccine. We can notify you when it's your turn – simply sign up below.

Be ready when it's your turn, and help protect all of us!

SEE CURRENT STATS

Want to know when it's your turn?

First Name

THE #PROTECTMB JOURNEY

Capture 'keen' and 'accessible' interest: Visit site and newsletter sign-up Routine and relevant information:
Welcome email and weekly updates

Identify demographics and eligibility:

Complete profile

Get vaccinated: **Book Appointment**

Access fact-based and current information

Share materials within personal networks

Notification of Eligibility

Celebrate and Champion

- Myth/Facts information
- Stories of vaccination
- Real-time updates

 Key value proposition for joining.

 Data-driven updates (location, age, etc.)

- Selfies and social frames
- Stories of positive experience
- Peer and celebrity influence

#PROTECT MB

AGILE CAMPAIGN MATERIALS



April 26, 2021

Jake Thomas, Winnipeg Blue **Bombers**

#95 Defensive Tackle Jak Blue Bomber, having first 2012 after being drafted i 29th overall, in the 2012 first player to hoist the Gr celebration following the 2019



READ MORE



April 23, 2021

Rochelle Squires, MLA for Riel



April 20, 2021

Ravinder Gard **Health Care A**

erCare Manitot ilnerable people vaccine fairly e bruary and my w that I was abl ly looking forwa

MORE



Instagram Image

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Facebook Social Frame

ADD A FRAME



Facebook Social Frame

ADD A FRAME

Manitoba. lat's got vaccinated

Share the 'Manitoba - Let's Get Vaccinated!' message with your family and friends.

You'll find images and photo frames to help share your immunization story on

Facebook, Twitter, Instagram, LinkedIn, etc.

I'm COVID-19

#PROTECT MBP-

Social Media Profile Image

DOWNLOAD

Protect Manitoba Against COVID-19



Let's Get **Manitoba** Vaccinated!

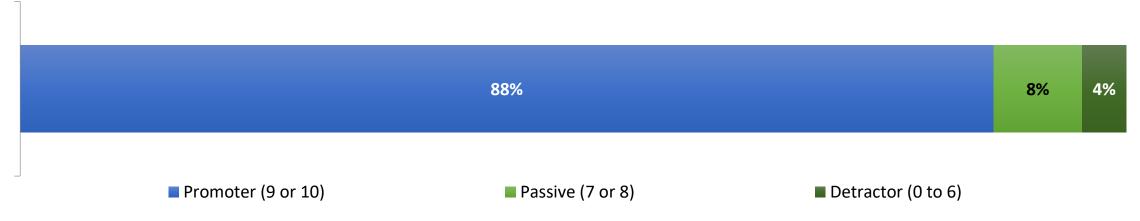
Plan to get the COVID-19 vaccine as soon as it's your turn.

#PROTECT MB

INFLUENCING EACH OTHER

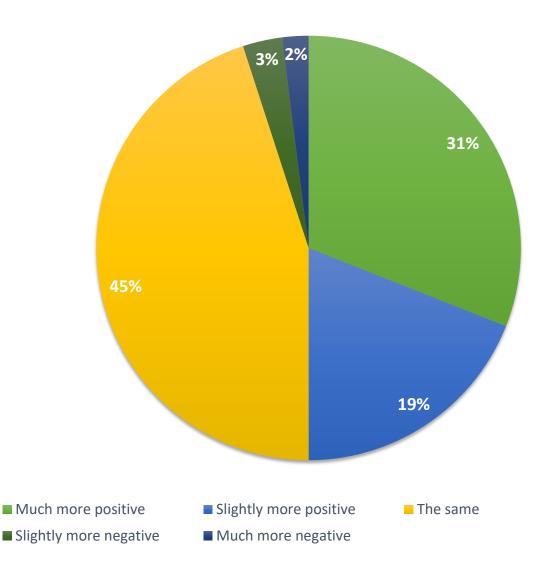
- Overall, Manitobans who have received the vaccine or have a scheduled appointment are overwhelmingly in favour of recommending it to friends and family (79% likeliness of 10 out of 10). Only 4% of respondents are considered detractors (rating of 6 or lower).
- Those in the youngest (under 30) and oldest (over 64) age cohorts are more likely than those 30 to 64 to be promoters. Additionally, those who believe adults should receive all regular vaccines are much more likely than their counterparts to be promoters.
- Conversely, those in the Prairie Mountain and Southern Health Regions are less likely than those in other health regions to be promoters of getting the COVID-19 vaccine.

How likely are you to recommend that your friends or family get the COVID-19 vaccine?



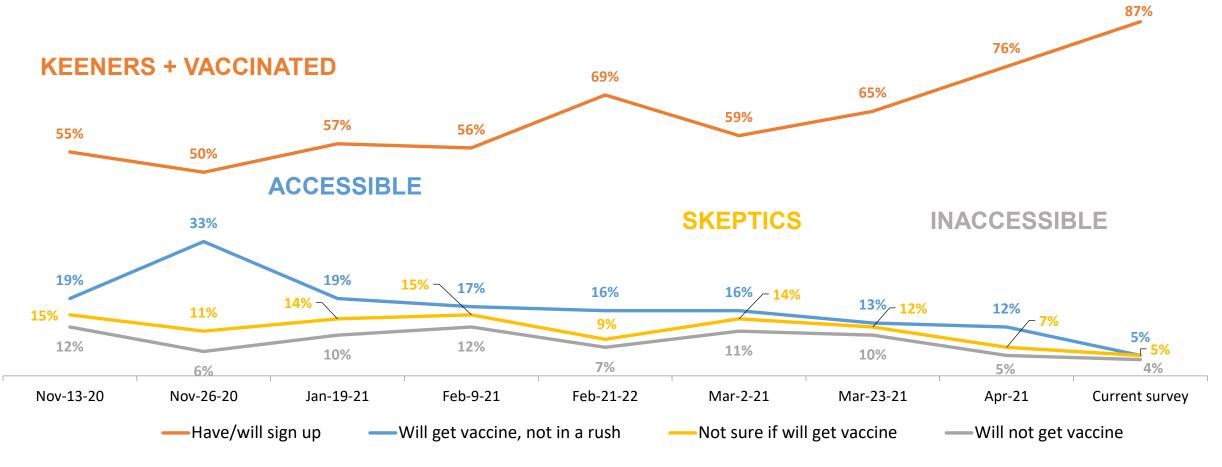
CHANGES IN PERCEPTION

- Overall, half of Manitobans have a more positive perception of the value of getting the COVID-19 vaccine now since it first became available, including 31% who have a much more positive perception of it.
- Only 5% of respondents have a more negative perception of the value of getting the vaccine.
- Those who say they will not get the vaccine or are unsure about getting it are much less likely to have a more positive perception of the vaccine now.



VACCINE INTENTION

Longitudinal analysis across POR online survey and EngageMB results



CURRENT STATUS OF VACCINE INFLUENCE MODEL

KEENERS AND VACCINATED

Have received one dose or have booked their first dose appointment

ACCESSIBLE

Likely to get the vaccine, but not in a rush

BARRIERS / SKEPTICAL

Ambivalent about vaccination, has concerns and is undecided, face barriers

INACCESSIBLE





Understanding Who We Still Need To Reach



HESITANCY, UPTAKE AND ACCESS

What do we mean by hesitancy?

What is influencing vaccination rates?

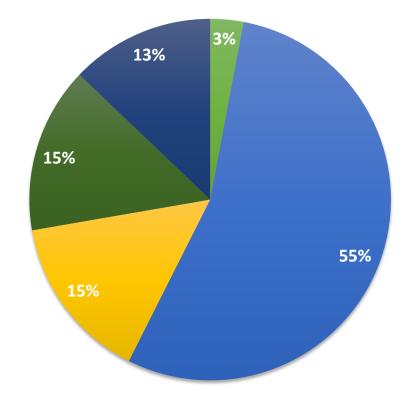
 "Hesitancy" has become a catchall term for reasons why individuals may not be vaccinated even though they are eligible.

- Low uptake is drive by more than just anti-vaccine sentiment:
 - Experiencing barriers to accessing vaccination
 - Skeptical/concerned about COVID-19 vaccines, including specific brands
 - Low trust in government
 - Willing to be vaccinated, but no sense of urgency
 - Language barriers
 - Require assistance to access clinics, or vaccine needs to come to them



CHILDREN AND VACCINATION

- Of the 70 Manitoban adults surveyed who are the parent or guardian of at least one child age 12 to 17, 58% say their child has already received one dose of the vaccine (3%) or has a scheduled appointment for one (55%).
- Comparatively, of the 6,391 parents / guardians surveyed on EngageMB, 71% say their child has already received one dose of the vaccine or has a scheduled appointment for one, 5% are hesitant, 10% are unsure, 17% opposed.



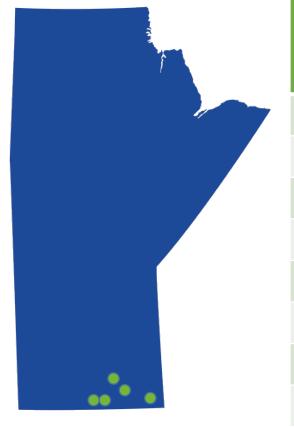
- They have already received at least one dose of the COVID-19 vaccine
- They have already booked an appointment to get the first dose of the vaccine
- They will get the vaccine, but they are not in a rush to sign up
- I'm not sure if they will get the vaccine
- They will not get vaccinated against COVID-19



ACCESS, UPTAKE AND HESITANCY

High provincial uptake is not spread evenly across province.

Southern communities and low-income urban communities show lower uptake.



Health District	Region	Pop.	% vaccinated (at least one dose)
Southern	Stanley	2925	13
Southern	Winkler	13942	24.9
Southern	Hanover	11086	28.6
Southern	Steinbach	16891	40
Southern	Altona	7287	37
Southern	North Norfolk	3461	40.1
Winnipeg	Point Douglas South	12309	41.4
Southern	Roland/Thompson	1530	41.6
Southern	Ste Anne/La Broquerie	10052	43.2
Southern	Rural East	3428	46.2
Southern	Morris	4119	46.5
Northern	Leaf / Lynn Lake	1459	49.4

Current as of Monday, May 31



HESITANCY AND ANTIVACCINE SENTIMENT

Key demographics demonstrate higher levels of hesitancy and anti-vaccination sentiment

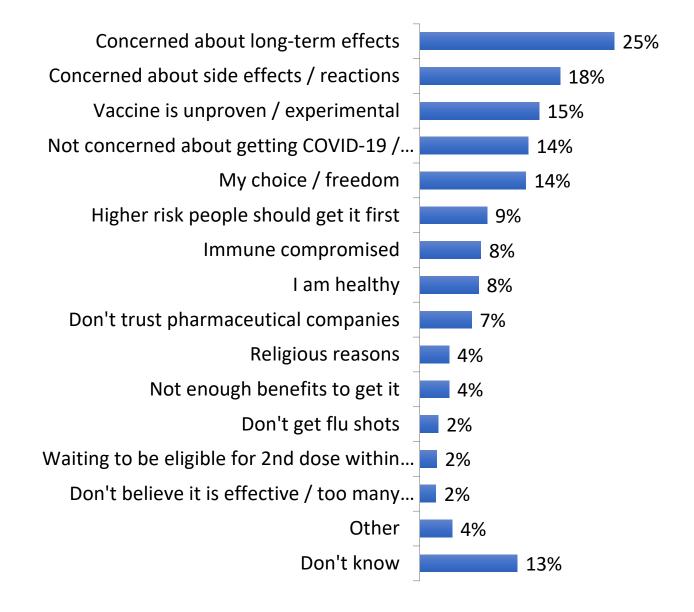
Demographic	% Hesitant (Not in a rush or not sure)	% Anti-Vaccine (Will not get vaccinated)
Provincial Average	9.4%	3.6%
Income <40K	18%	4.8%
30-44 years old	16.7%	6.8%
Southern Health	18.6%	9.1%
Unemployed	21.8%	14.8%
Parents, regarding their kids 12-17yo*	29.9%	12.5%

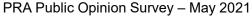
^{*} Predictably, parents who are low-income, live in southern health or are unemployed are similarly hesitant or anti-vaccine regarding their kids. Interlake-Eastern and Indigenous parents also trend higher in these areas.



REASONS FOR HESITANCY

Among those who are hesitant to get the vaccine or say they will not get it, the most common reason why is concern about the long-term effects of the vaccine, with one quarter of respondents.







What We Are Currently Doing



KNOWLEDGE TRANSLATION AND PLANNING

Aggregating, analysing and acting on data

- A coordinating table that includes
 Data Science, Public Health,
 Communications and
 Engagement and Vaccine Task
 Force officials meets to evaluate
 current outcomes and data,
 identify data needs and
 recommend policy and
 communications responses.
- This allows us to identify communities, populations and demographics that are falling behind on vaccination.

- In some cases, this will result in targeted advertising, in others it will require unique community creative, and in many cases it will require a policy or service response.
- Continuous review, research and recommendation will help to advance vaccination results.



Take A Seat: Next Phase of ProtectMB

- New campaign content will begin to roll-out including TV, digital and regional print.
- Includes seat covers at Jets playoff home games that say "Miss these seats? Get vaccinated."

A variety of Manitobans in community leadership roles will highlight 'seats' that have been empty due to COVID, and encourage vaccination as a way to get back:

- Barry Rempel
- Kelly Thornton
- Dayna Spiring
- Obby Khan
- Mike O'Shea
- Isha Khan
- Kevin Donnelly
- Colin Ferguson
- Andrew Collier



CASE EXAMPLE:

Increasing PCH Workers Uptake – Successful **Targeted** Campaign

- Policy decisions like the change to the one-site model has driven discussion and uptake.
- Town Hall with vaccine and medical leadership in each of the RHAs has been delivered to hundreds of workers, recorded and shared.
- Health system staff communications campaign rolling out with "My Why" for vaccination.
- Regional Health Authorities delivered vaccine clinics in over 35 PCHs.



CASE EXAMPLE:

Indigenous Uptake

- Manitoba's approach began early, with First Nations leadership playing a key role in system design.
- First Nations vaccine
 administration, Urban Indigenous
 sites and presence of visibly and
 openly Indigenous people in
 ProtectMB were foundational.
- New campaign created with First Nation organizations providing content, message and design leadership.
- Vendor recruited with communityspecific expertise and relationships, with community influencers and leaders acting as advisors.









CASE EXAMPLE:

Mennonite / Religious Community Uptake

- Significant influence of Mennonite denominations throughout southern Manitoba

 in church, businesses and community.
- Government leads with local and community connections identified and working with MBCM, CMU, MCC, EMC, EMMC and Providence.
- Ongoing stakeholder relations and town halls with community leaders

 A variety of communityspecific interventions underway including employer outreach, community based days at the clinics, employerspecific pop-ups, pastoral education and other initiatives.



Direct Outreach from Trusted Contacts

- As a result of the low uptake among unemployed and low income people, Employment and Income Assistance has mobilized its case managers to contact clients to check-in on vaccination, provide support in booking and to provide transportation and other supports where appropriate.
- Planning is underway with Manitoba Education to support research and direct outreach within the school system to children 5-17 and their parents.

 Manitoba has also worked with MCHP and Doctors Manitoba to establish patient lists of those that are not yet vaccinated, to support doctors reaching out directly to their clients to make a vaccination recommendation.

Agile Models of Delivery

- Pop-up clinics are being planned across the province to reach geographic communities that have low uptake, or are out of reach to the supersites.
- Community-based and partnership clinics will be hosted alongside local organizations.

- partners like hospitals, personal care homes and other organizations with a health team will be able to offer vaccinations.
- Following a successful pilot, mRNA vaccines will be available through pharmacies and medical clinics in the distributed model. This begins with about 5,000 doses to 25 locations this week.



Supports and Incentives



ACCESS, INCENTIVE AND OPPORTUNITY

Tools to encourage vaccination among low-uptake populations

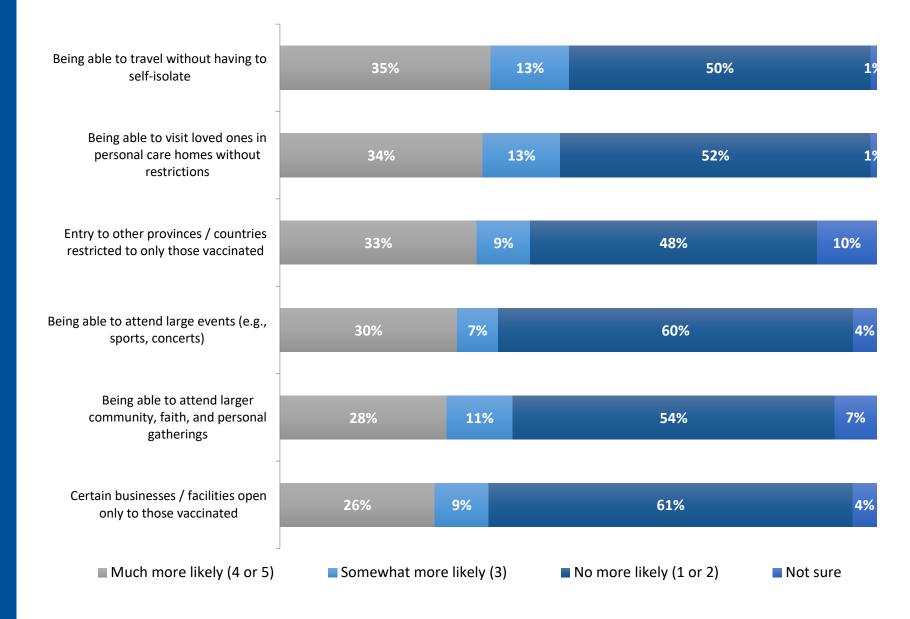
- ACCESS: Increasing easy and convenient access to vaccine and clinics in a culturally safe and relevant way
- OPPORTUNITY: Identifying and promoting the activities, spaces and experiences that will be available to Manitobans once they are fully vaccinated.

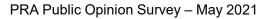
- INCENTIVE: Value-add offers that increase likelihood of vaccination:
 - A direct financial payment for getting vaccinated
 - A raffle, contest, or lottery
 - Discounts and coupons
 - Commemorative items
 - Friendly competition between communities



OPPORTUNITY INCENTIVES:

The opportunity to return to normal in key activities like travel, PCH visits and large events has a 25-35% impact on vaccination likelihood

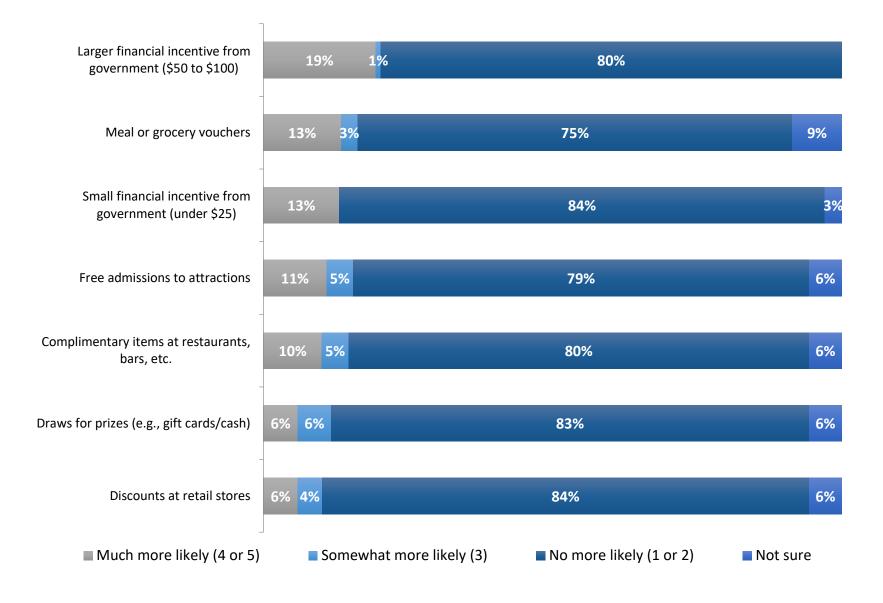






FINANCIAL INCENTIVES:

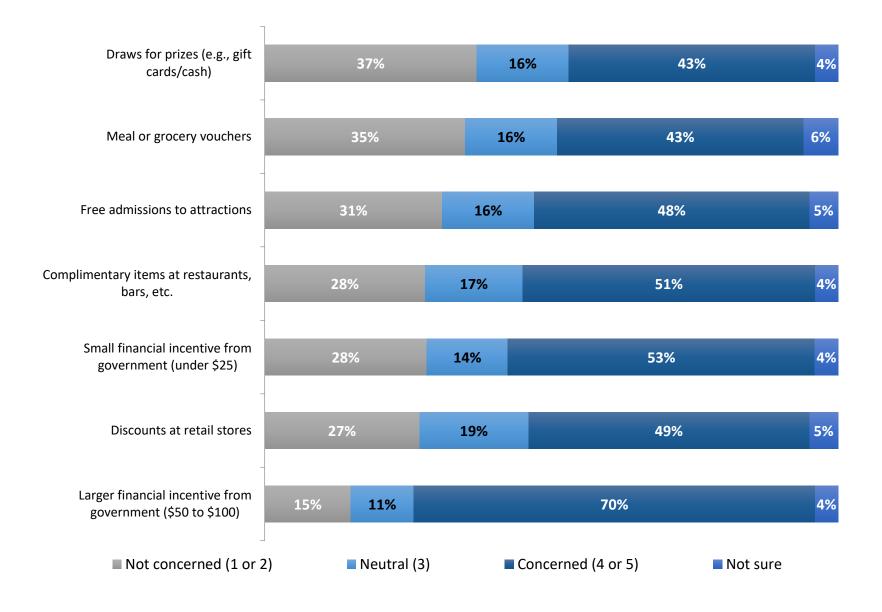
Financial incentives such as draws, gift cards and discounts have a lower impact on likelihood, but grow with the value of the incentive.

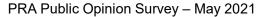




CONCERN WITH INCENTIVES:

Vaccinated
Manitobans are
concerned about
others getting
incentives that they
don't – this concern
grows as the value
increases.







COMMUNITY OUTREACH AND INCENTIVE GRANTS

Supporting community leadership to advance uptake

- Grants of up to \$20,000 will be available to community, sport, religious, cultural, education and arts organizations.
- Programming could include outreach staffing, contacting and supporting clients to get vaccinated, communications materials and community-level incentives like meals.
- Applicants will be asked to identify if they are interested in hosting or partnering on a pop-up clinic.
- Programming will be completed
 June September 2021

- Applicants will be required to articulate:
 - What low-uptake community they are targeting.
 - What their plan to reach them is, and why they believe it will be successful.
 - What the cost will be, with a simple budget
- Applicant information sessions will be scheduled to help inform potential applicants on lowuptake and program examples.
- Reporting will be simplified, on the basis of outputs completed.



Proposed ProtectMB Community Outreach and Incentive Grants

Implementation and Timelines

- Possible scenarios might include:
 - A youth hockey league holding team discussions about vaccination, sending information about vaccination to their league newsletter, calling league members to assist with booking vaccines and partnering with the vaccine task force to deliver a pop-up clinic at a local rink.
- A church community
 providing culturally-relevant
 material about faith and
 vaccination, doing outreach to
 members, bringing a nurse or
 doctor to speak about vaccine
 side effects and helping to
 bring members to their local
 clinic.
- An community organization in Point Douglas providing vaccine information in multiple languages, equipping outreach volunteers and staff to promote vaccination, and partnering with the vaccine task force on a clinic with a meal and community entertainment.

