



Forgot My Password – How to Reset

If you forget your password, click on “forgot your password” and reset information will be sent to the email address attached to your account. Follow these steps to reset your password:

1. Visit the “Sign in or Create Account” page and click on “Forgot your password”.

Sign In

Choose an Identifier *

Customer ID #

Customer ID # *

Password *

[Forgot your password?](#)

Sign In

New Customer

Don't know your Manitoba elicensing Customer ID (CID#) number?

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2. Enter your email address and select the Identifier from the drop down box that was added to your account when it was created. Note: You will have to add a check mark in the box beside “I’m not a robot” to continue.

Sign In > Forgot Password

Forgot your password? Enter your information below and we will send you a link to reset it. **This link will only be valid for 24 hrs.**

Email Address *

Choose an Identifier *

I'm not a robot



reCAPTCHA

[Privacy](#) - [Terms](#)

Send Link



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3. An email will be sent to the email on your account, which will contain instructions on how to reset your password.

If you do not receive an email (within 5 minutes) please:

- Check your Junk Folder
- Confirm you entered the Identifier correctly
- Try the Forgot Password option again



Sign In Or Create Account

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Reset Password

✓ An email has been sent which containing instructions on how to reset your password.

If you do not receive an email (within the next 5 minutes) please:

- Check your Junk Folder
- Confirm you entered your Username correctly (you entered:
- Try the Forgot Password option again

Sign In

**** Important Note:** If you do not receive an email, call 1-877-880-1203 to confirm your “identifier” and email on the account is correct.

If you bought a licence at a vendor and an email was never added to your account, you will need to add an email address to your account to be able to reset your password.

4. Once you have received the confirmation email, follow the link and it will direct you to change the password.

If you have any further questions, please contact 1-877-880-1203 or email elicensing@gov.mb.ca