



# MANITOBA ORDER IN COUNCIL

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DATE: **April 3, 2023**

ORDER IN COUNCIL NO.: **94/2023**

RECOMMENDED BY: **Minister responsible for The Crown Corporations  
Governance and Accountability Act**

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## ORDER

1. Approval is given to the minister responsible for *The Crown Corporations Governance and Accountability Act* (the “Minister”) to issue a directive to The Manitoba Public Insurance Corporation in the form attached at Schedule “A”.
2. This Order comes into effect on the day that it is made.

## AUTHORITY

*The Crown Corporations Governance and Accountability Act*, C.C.S.M. c. C336, states:

### Directives

**13(1)** The minister may — with the approval of the Lieutenant Governor in Council — issue a directive to a corporation

(a) respecting matters of policy;

(a.1) requiring the corporation to conduct an organizational review as specified in the directive;

(a.2) requiring the corporation to do something in accordance with its approved annual business plan or prohibiting it from doing anything inconsistent with that plan;

(b) to ensure that practices of two or more corporations are consistent; and

(c) to ensure that two or more corporations act in concert with each other or with government departments or agencies when doing so will further efficiency and effectiveness.

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### Compliance

**13(3)** A corporation must comply with a directive given under this section.

### Directives to be made public

**13(4)** The minister must make a directive public, in a manner he or she determines reasonable, within 30 days of the directive being given to the corporation.

## BACKGROUND

1. The Minister recommends that the attached directive be issued to The Manitoba Public Insurance Corporation.

**A Directive to  
The Manitoba Public Insurance Corporation  
Respecting an Organizational Review**

**Issued by: Honourable Minister Cliff Cullen**

**Effective: April 3, 2023**

## **BACKGROUND**

The *Crown Corporations Governance and Accountability Act* provides for the issuing of directives to one or more Crown corporations as follows:

### **Directives**

- 13(1) The minister may — with the approval of the Lieutenant Governor in Council — issue a directive to a corporation
- (a) respecting matters of policy;
    - (a.1) requiring the corporation to conduct an organizational review as specified in the directive;
    - (a.2) requiring the corporation to do something in accordance with its approved annual business plan or prohibiting it from doing anything inconsistent with that plan;
  - (b) to ensure that practices of two or more corporations are consistent; or
  - (c) to ensure that two or more corporations act in concert with each other or with government departments or agencies when doing so will further efficiency and effectiveness.

## **PURPOSE**

This directive instructs The Manitoba Public Insurance Corporation (the “Corporation”) to conduct an organizational review as specified in the directive.

An organizational review is required to address concerns identified by Manitoba and The Public Utilities Board, including timeliness and consistency of forecasting and reporting, corporate expenditures, oversight of major projects, investment and revenue projections and service delivery to Manitobans.

## **APPLICATION AND SCOPE**

The scope of the organizational review shall include:

- (a) a structural review of the Corporation’s lines of business;
- (b) an examination of the allocation of resources across the Corporation’s lines of business, including future growth of staffing complement to improve service delivery;
- (c) an assessment of the senior management complement, including management roles (spans of control) and how those roles contribute to the overall strategic direction of the organization;
- (d) an analysis of operational expenditures, including the allocation of costs across the Corporation’s lines of business;

- (e) an evaluation of current expenditure management initiatives, and identification of opportunities;
- (f) consideration of the Corporation's processes and procedures for developing forecasts and projections, preparing reports and undertaking evaluations regarding individual programs, lines of business and the organization overall; and
- (g) additional matters identified by the Minister responsible for the Corporation.

The organizational review shall consider the Corporation's operations over the period of fiscal year 2021/22 and fiscal year 2022/23.

The findings of the organizational review shall be delivered by way of a written report to the Minister responsible for the Corporation and to the Board of Directors of the Corporation on or before December 31, 2023.

## **DIRECTIVE**

The Corporation is directed:

- (a) to enter into an agreement with an independent third party identified by a competitive procurement process to conduct an organizational review of the Corporation, with the form and content of the agreement to be approved in advance by the Minister responsible for the Corporation;
- (b) to provide all cooperation and assistance as the third party may request to conduct the organizational review;
- (c) to make no material changes to the operations of the Corporation while the organizational review is being conducted, including without limitation, acquisition or disposition of real property or assets outside of the ordinary course of business and changes in the staffing complement including management/senior management;
- (d) in its next General Rate Application to The Public Utilities Board, to propose no changes to the rates for service, pending the completion of the organizational review; and
- (e) to engage with The Public Utilities Board (as directed by Order 4/23) to discuss issues noted by The Public Utilities Board and to explore potential improvements to the rate approval process.