

COVID-19 NOVEL CORONAVIRUS

Interim Policy – Appointments at the Residential Tenancies Branch

- Clients can schedule up to a maximum of two appointments per week, based on availability. This will ensure that we can provide service to all clients.
- All appointments at the RTB are a maximum of 20 minutes long.
- During the allotted appointment time, we will attempt to process your documents. Any documents that we are unable to process will be required to be left at the office. We will contact you when the documents are ready to be picked up.
- Clients can fax, mail or courier in their Applications for Claims and Orders of Possession.

To make an appointment, please call the information line at 204-945-2476 or toll-free at 1-800-782-8403.