| METHODS OF PAYMENT ACCEPTED FOR THE FOLLOWING FEES         | Cash/Money<br>Order | Cheque       | Debit<br>Card | Credit<br>Card |
|--|---------------------|--------------|---------------|----------------|
| Administrative Penalties                                   | $\checkmark$        | $\checkmark$ | $\checkmark$  | $\times$       |
| Rehabilitation Scheme (Specified Unit)                     |                     | <b>\</b>     | $\checkmark$  | <b>\</b>       |
| Rehabilitation for All or Part of a<br>Residential Complex |                     | <b>✓</b>     | $\checkmark$  | $\checkmark$   |
| Order of Possession \$60.00                                |                     | <b>\</b>     | $\checkmark$  | <b>\</b>       |
| Rent Increase Above the Guideline                          | <b>\</b>            | <b>\</b>     | <b>\</b>      | <b>\</b>       |
| Substitutional Service \$20.00                             |                     | <b>\</b>     | <b>\</b>      | <b>\</b>       |
| Landlord or Tenant Claim \$50.00                           | <b>1</b>            | <b>\</b>     | $\checkmark$  | <b>\</b>       |
| Rent Status Report   | <b>1</b>            | <b>\</b>     | <b>√</b>      | <b>\</b>       |
| <b>NSF fees</b> \$20.00                                    | <b>\</b>            | > <          | X             | $\times$       |
| Orders System Annual and one-time use                      | <b>✓</b>            | <b>✓</b>     | <b>√</b>      | <b>✓</b>       |
| Rent (Ordered by Rent Redirect only)                       | <b>\</b>            | <b>\</b>     | <b>√</b>      | $\times$       |
| Rent Overpayment refunds<br>(Compliance)                   | <b>✓</b>            | <b>✓</b>     | <b>√</b>      | $\times$       |
| Security Deposit Refunds                                   | <b>—</b>            | <b>√</b>     | <b>√</b>      | $\times$       |