

DISASTER FINANCIAL ASSISTANCE *Facts*

Answering your questions about the DFA program

Evacuation Assistance through the DFA Program

During a disaster event, an authorized government official may order the mandatory evacuation of people. If this happens:

- Manitoba's Emergency Social Assistance (ESS) may be available to provide assistance to households under mandatory evacuation for up to 30 days.
- If the mandatory evacuation continues beyond 30 days, Manitoba's ESS will end on the 30th day and those Manitobans that remain under a mandatory evacuation may be eligible for assistance through the Disaster Financial Assistance (DFA) program from the 31st day of evacuation until the mandatory evacuation ends.

Manitobans under mandatory evacuation should follow these steps in order to be considered for evacuation assistance through the DFA program.

Step 1: Complete a DFA application form - include the dates that you were evacuated.

- To be considered for evacuation assistance under the DFA program, in addition to an **application form**, you will need to submit:
 - a copy of your **property tax bill** or **rental agreement** and other **identification** to demonstrate that the evacuated property is your primary residence,
 - a signed **Financial Assistance Agreement (FAA)**, and
 - an **Insurance Declaration Form (IDF)** completed by your insurance broker specifying your insurance coverage. Some insurance policies assist with evacuation costs in which case you would not be eligible for DFA.
- These documents are mandatory in order to determine if you may have an eligible claim.
- All documents are available online at: <https://www.gov.mb.ca/emo/dfa/residence.html>

Step 2: Locate appropriate accommodations. This may consist of staying with friends or family or booking yourself a hotel room.

- Under the DFA program you are responsible for finding your own accommodations and paying for your meals and accommodations.

- If your claim is determined to be eligible under the DFA program, then assistance may be available to cover your costs for basic expenses for accommodations and food. Assistance is based on Government of Manitoba approved rates.
- You will need to pay for your costs, keep your paid invoices and receipts and provide copies of them to the DFA program to support your claim. The DFA program provides reimbursement based on the following rates:
 - Hotel accommodations are reimbursed by invoiced amount based on basic and reasonable accommodations for the household composition.
 - Those households staying in hotel accommodation may receive assistance for meals at a rate of \$34.00 per day for adult and \$27.00 per day for children 12 years old and under.
 - Those households staying with friends and family may receive assistance for food and shelter at a rate of \$15.00 per day for adult and \$10.00 per day for children 12 years old and under.
 - Assistance may be available at \$0.20 per km for additional mileage incurred as a result of the mandatory evacuation.
- Please note that it can take weeks for your claim to be evaluated under the DFA program and assistance to be provided.

Step 3: Stay in contact with your municipality.

- Evacuation assistance through the DFA program will end when your municipality ends the mandatory evacuation.

Step 4: Advise Manitoba Emergency Management Organization (EMO) if your home has been impacted by flood waters and is uninhabitable. Additional assistance may be available under the DFA program.

Contact the Manitoba Emergency Management Organization
1-888-267-8298
dfa@gov.mb.ca
manitobaemo.ca

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