Action Plan: College of Physiotherapists of Manitoba (CPM)



In response to the Compliance Issues identified, the College of Physiotherapists of Manitoba proposed the following action plan as of March 2013.

Compliance Issues	Action Plan	Status as of May 2016
Element: Applicants are provided clear, complete and accurate information about assessment and registration process. Criteria: Qualification requirements and the criteria used to assess qualifications Findings: Alliance Exam handbook has lots of information available. However, relevant information to meet this criteria does not appear until page 6 of the handbook - not a clear direct path to this specific criterion Required physiotherapy qualifications are not mentioned on CPM IEPT portal on website.	1. Review and revise new IEPT portal on website 2. Discuss findings with Canadian Alliance of Physiotherapy Regulators (Alliance). May 2016 Update: The Canadian Alliance of Physiotherapy Regulators is working on a new website which should be introduced next month. The website will clarify information for internationally educated physiotherapists and resolve some of the problems we noticed at the first review.	Dec. 2013
Element: Applicants are provided clear, complete and accurate information about assessment and registration process. Criteria: Financial support opportunities The CPM IEPT portal on the website is brand new and has only been "live" for a week or two. However, we have just learned that the Credentials Recognition Program, which is mentioned as a resource on the portal, is now defunct. Instead, a new loan program has just been announced.	The plan is to update the information on our website to reflect these changes. First step will be to get more information, and if possible, a link to the loans program.	Dec. 2013
Element: Applicants are provided clear, complete and accurate information about assessment and registration process. Criteria: A realistic sense and time range of how long the entire process often takes Findings: The CPM website (IEPT portal) has this information. However, there is a lack of information on the Alliance website about timeframes for the entire process. Also, information about registering for the examination is complicated and could be simplified by using a step by step approach.	To notify the Alliance of need for transparency about timelines, especially about how long the entire process can take. Information about the registration process should be easier to navigate and will be brought to their attention. May 2016 Update: Awaiting new Alliance website.	Ongoing
Element: Applicants are provided clear, complete and accurate information about assessment and registration process. Criteria: Information provided about opportunities for general and occupation-specific upgrading. Findings: Information about general and occupation-specific upgrading is not available on either the CPM or Alliance website. There is information on the Alliance website (in the FAQ's section) about what alternatives exists if an applicant is unsuccessful in credentialing as a physiotherapists or is unable to pass the competency exam (PCE). There is no mention of the Bridging programs that exist in Ontario or Alberta.	CPM will add to the IEPT portal, information about alternative career paths and also information about Bridging Programs. Will discuss with the Alliance, adding information and links to Bridging Programs on their website. May 2016 Update: CPM will review what is currently being offered for bridging programs in other provinces (there is no program here) and update our website with this information.	Ongoing
Element: Documentation requirements are reasonable. Alternative documentation opportunities are available and explained to applicants. Criteria: Criminal records policy is warranted and clearly explained. Findings: Criminal record checks are a registration requirement according to the Regulations. However, there is no policy in place to clearly explain why we have this requirement and how we would handle various levels of criminal activity. For example, CPM would probably "forgive" driving infractions, petty theft or drug charges from years ago. However, there is no policy in place and therefore no information to applicants.	Council needs to discuss criminal record checks, seek a legal opinion and develop a policy. Following that, information needs to be posted on the CPM website to explain the requirements purpose and what CPM does with this information.	Dec. 2014