



Funeral Board of Manitoba
Conseil des services funéraires
du Manitoba

2017 Annual Report

December 31, 2017

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II. Profile

History

In 1967, the Province of Manitoba proclaimed *The Embalmers and Funeral Directors Act*, which created a Board of Administration to oversee the funeral industry.

Although the Act underwent several minor changes in the following years, the first major change occurred in 2006 when the requirement to complete six hours of funeral director and/or embalmer continuing education annually was implemented.

Additional changes:

2009: The Act was renamed *The Funeral Directors and Embalmers Act* and was amended to increase the enforcement tools available to the Board, including a *Code of Ethics*. The Board's name was also changed from the Board of Administration to the Funeral Board of Manitoba.

2011: Introduction of *The Grieving Families Protection Act*. This Act increased fines for desecration and vandalism of cemeteries under *The Cemeteries Act*; increased the investigative powers of the Board under *The Funeral Directors and Embalmers Act*; and changed significant parts of *The Prearranged Funeral Services Act*.

2013: (December 5) Administration of *The Cemeteries Act* transferred from the Public Utilities Board to the Funeral Board of Manitoba.

2015: The Board circulated a consultation draft of *The Prearranged Funeral Services Act Regulation* to funeral home owners, directors and other stakeholders. The consultation identified several issues for further study, including the recommendation to review and consolidate all bereavement legislation. This review has begun and is expected to take two to three years to complete.

2017: (September 1): Administration of *The Prearranged Funeral Services Act* transferred from the Public Utilities Board to the Funeral Board of Manitoba.

Administratively, the Funeral Board of Manitoba has evolved to serve multiple functions. The Board is responsible for issuing licences to funeral directors and/or embalmers, for premises, crematories, and certain cemeteries, mausoleums and columbaria and for prearranged funeral service plan providers involving trust moneys. Lists of licensed funeral directors and/or embalmers, premises, crematoriums, cemeteries and trust-based prearranged funeral service plan providers are available on the Board's website, www.gov.mb.ca/funeraldirectorsboard/. The Board approves the school and curriculum for training funeral directors and embalmers, and undertakes compliance checks through its Inspector. The Board also receives and investigates complaints concerning the funeral industry. All written complaints are investigated, and may result in a hearing before the Board or imposition of other disciplinary measures.

Vision

The Funeral Board of Manitoba is committed to improving funeral and cemetery services within a fair, ethical and transparent marketplace.

Mission

Responsible for the protection of public interest, the Funeral Board of Manitoba regulates and supports funeral and cemetery services, sets educational standards and responds to consumer complaints about licensees.

Goals

Education

To provide an educational framework for students and a continuing education framework for licensees to ensure they have the knowledge and skills to provide dignified care to the deceased, and serve their families, the public and the industry.

Accountability

To ensure all licensed cemeteries, crematories, funeral homes, and funeral directors/embalmers provide fair and ethical services to all clients.

Compliance

To ensure cemetery owners, funeral home operators, directors and agents comply with all codes, laws and regulations.

Organizational Stability

To achieve financial sustainability in the fulfillment of its legislative responsibilities.

Values

Collaboration

The Funeral Board of Manitoba consults with decision-makers; the public and the industry, whenever possible.

Continuous Improvement

The Funeral Board of Manitoba is committed to continuous improvement of its forms, processes and policies to better serve Manitobans.

Administrative Structure

In 2017, the Minister of Justice was responsible for *The Funeral Directors and Embalmers Act*, *The Cemeteries Act*, and after September 1, 2017, *The Prearranged Funeral Services Act*.

Board members are appointed by the Lieutenant Governor in Council in three-year renewable terms. The Board includes a Chair designated by the Minister, and five other persons of whom two must be licensed funeral directors.

Board members are committed to professional development and attend conferences, regulatory meetings, and tribunal/governance training sessions wherever possible.

The Chair is also the Director and Chief Operating Officer of the Vital Statistics Agency (SOA). This provides a link for death registration processes; permission and oversight of transportation of the deceased to other countries; and disinterments. The Agency also provides administrative, financial, and information technology support for the Funeral Board of Manitoba.

The Board has one employee – an Inspector, who is not a civil servant.

The Education Committee is responsible to review the continuing education courses for approval by the Board and any other duties the Board assigns. The Board's Registrar is the committee's Chair. In addition to the Chair, Committee membership includes one to two members of the Board and licensees who represent the industry.

The Legislative Committee was created in 2015 and is chaired by the Vice-Chair of the Board. In addition to the Chair, the Committee is comprised of one to two members of the Board and licensed members to represent the industry. The Committee will review existing legislation and participate in the development of new legislation.

Professional Education

The Act requires all funeral directors and embalmers to take six hours of continuing education each year. The Board approves the courses eligible for Continuing Education and oversees the fulfillment of this requirement.

The Act requires that the Board approve the school(s) for education and training of students. In 2017, both Red River College and the Canadian College of Funeral Service were approved to provide training in the Province of Manitoba.

Communication

The Funeral Board of Manitoba's brochure, *Guide to Roles and Responsibilities*, continues to be distributed by funeral directors to clients and individuals who make inquiries. It outlines the responsibilities of the Funeral Board of Manitoba, those of the funeral directors and the consumers. Each has a role and responsibilities when dealing with the death of a loved one.

Through its website and inquiry line, the Board provides consumers with information regarding their legal rights, including which bereavement products and services are required by law and which are optional.

Investigation

The Board investigates all complaints in an objective, consistent and transparent manner. Each complaint is investigated on its own merit, and may result in a hearing before the Board. Following a hearing, the Board may, for cause, suspend, revoke or cancel a licence; reprimand and/or fine a licensee or permit holder; impose licence or permit conditions, or suspend, revoke or cancel a certificate of qualification.

III. MANAGEMENT REPORT



Funeral Board of Manitoba 254 Portage Avenue, Winnipeg, MB R3C 0B6 Canada
Conseil des services funéraires du Manitoba 254, avenue Portage, Winnipeg (MB) R3C 0B6 Canada

MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL REPORTING

The accompanying financial statements and all the information in the annual report are the responsibility of the Funeral Board of Manitoba and have been prepared in accordance with Canadian Public Sector Accounting Standards. In the Board's opinion, the financial statements have been properly prepared within reasonable limits of materiality, incorporating Board's best judgment regarding all necessary estimates and all other data available to May 3, 2018.

As the Board is responsible for the integrity of the financial statements, the Board has established systems of internal control to provide assurance that assets are properly accounted for and safeguarded from loss and that revenues are complete.

The responsibility of the Office of the Auditor General of Manitoba is to express an independent, professional opinion on whether the financial statements of the Board are fairly presented in accordance with Canadian Public Sector Accounting Standards. The Independent Auditor's Report outlines the scope of the audit examination and provides the audit opinion.

On behalf of Management
Funeral Board of Manitoba

Alena Lukes, Chairperson

May 3, 2018

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IV. Auditor's Report



INDEPENDENT AUDITOR'S REPORT

To the Legislative Assembly of Manitoba
To the Board of Directors of the Funeral Board of Manitoba

We have audited the accompanying financial statements of the Funeral Board of Manitoba (Board), which comprise the statement of financial position as at December 31, 2017, and the statements of operations, change in net financial assets, and cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with Canadian public sector accounting standards and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained in our audit is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements present fairly, in all material respects, the financial position of the Board as at December 31, 2017 and the results of its operations, changes in net financial assets, and its cash flows for the year then ended in accordance with Canadian public sector accounting standards.

Going Concern

Without qualifying our opinion, we draw attention to note 9 in the financial statements. The uncertainty of grant funding described in note 9 indicates the existence of a material uncertainty that may cast significant doubt about the entity's ability to continue as a going concern.

Office of the Auditor General
May 3, 2018
Winnipeg, Manitoba

V. Audited Financial Statements

THE FUNERAL BOARD OF MANITOBA

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THE FUNERAL BOARD OF MANITOBA
STATEMENT OF FINANCIAL POSITION
AS AT DECEMBER 31, 2017

	<u>2017</u>	<u>2016</u>
FINANCIAL ASSETS		
Cash	\$ 218,403	\$ 149,626
Short Term Investments	80,800	80,000
Accounts Receivable	406	70,533
Total Financial Assets	<u>299,609</u>	<u>300,159</u>
LIABILITIES		
Accounts payable and accrued liabilities (note 7)	60,615	26,348
Deferred revenue	90,335	95,691
Total Liabilities	<u>150,950</u>	<u>122,039</u>
NET FINANCIAL ASSETS	<u>148,659</u>	<u>178,120</u>
NON-FINANCIAL ASSETS		
Deposits - parking	25	-
Supplies Inventory	887	1,825
Tangible Capital Assets (note 10)	1,504	1,205
	<u>2,416</u>	<u>3,030</u>
ACCUMULATED SURPLUS	<u>\$ 151,075</u>	<u>\$ 181,150</u>

The accompanying notes are an integral part of these financial statements.

Approved on behalf of The Funeral Board of Manitoba

Alena Lukes

Alena Lukes
Chairperson

Dennis Ross

Board Member

THE FUNERAL BOARD OF MANITOBA
STATEMENT OF OPERATIONS
FOR THE YEAR ENDED DECEMBER 31, 2017

	2017		2016
	Budget	Actual	Actual
REVENUE			
Operations Revenue			
Funeral Home Licences	\$ 44,000	\$ 46,000	\$ 44,500
Funeral Director and Embalmer Licences	50,000	52,500	52,500
Cemeteries Act Licences	6,500	9,445	9,606
Prearranged Funeral Services Act	10,000	-	-
Miscellaneous Income	20,400	2,524	1,801
Interest Income		673	533
	<u>130,900</u>	<u>111,142</u>	<u>108,940</u>
Grant Revenue - Vital Statistics Agency (note 9)	-		140,000
Total Revenue	<u>130,900</u>	<u>111,142</u>	<u>248,940</u>
EXPENSES			
Administration Charges (note 6)	87,000	47,070	41,470
Amortization	483	569	483
Audit	3,800	4,300	3,888
Board Meetings	13,000	1,246	1,263
Board Members - Honoraria	12,000	2,180	3,161
Communications	6,400	3,368	2,103
Conferences	8,000	523	5,411
Consultation costs	6,750	-	-
Legal Fees	33,500	3,347	1,194
Miscellaneous	2,400	2,579	2,727
Office Supplies , Printing and Postage	2,900	6,082	2,753
Professional Services	20,000	-	-
Salaries and Benefits	65,753	65,759	65,551
Travel	10,900	4,194	4,015
Total Expenses	<u>272,886</u>	<u>141,217</u>	<u>134,019</u>
SURPLUS / (DEFICIT)	<u>(141,986)</u>	<u>(30,075)</u>	<u>114,921</u>
ACCUMULATED SURPLUS, BEGINNING OF PERIOD	181,150	181,150	66,229
ACCUMULATED SURPLUS, END OF PERIOD	<u>\$ 39,164</u>	<u>\$ 151,075</u>	<u>\$ 181,150</u>

The accompanying notes are an integral part of these financial statements.

THE FUNERAL BOARD OF MANITOBA
STATEMENT OF CHANGE IN NET FINANCIAL ASSETS
FOR THE PERIOD ENDED DECEMBER 31, 2017

	2017		2016
	Budget	Actual	Actual
SURPLUS /(DEFICIT)	\$ (141,986)	\$ (30,075)	\$ 114,921
TANGIBLE CAPITAL ASSETS			
Acquisition of Capital Assets		(868)	-
Amortization of Capital Assets	483	569	483
	483	(299)	483
OTHER NON-FINANCIAL ASSETS			
Decrease in Prepaid expense			50
Deposits - parking		(25)	
Acquisitions of Supplies Inventory	1,940	-	(1,825)
Consumption of Supplies Inventory	1,394	938	1,321
Decrease/ (Increase) in Other non-financial assets	3,334	913	(454)
DECREASE (INCREASE) IN FINANCIAL ASSETS	(138,169)	(29,461)	114,950
NET FINANCIAL ASSETS, BEGINNING OF PERIOD	178,120	178,120	63,170
NET FINANCIAL ASSETS, END OF PERIOD	<u>\$ 39,951</u>	<u>\$ 148,659</u>	<u>\$ 178,120</u>

The accompanying notes are an integral part of these financial statements.

THE FUNERAL BOARD OF MANITOBA
STATEMENT OF CASH FLOWS
FOR THE PERIOD ENDED DECEMBER 31, 2017

	<u>2017</u>	<u>2016</u>
CASH FLOW PROVIDED BY (APPLIED TO):		
OPERATING		
Surplus / (Deficit), for the period	\$ (30,075)	\$ 114,388
Amortization of tangible capital assets	569	483
	<u>(29,506)</u>	<u>114,871</u>
Change in:		
Investments	(800)	(80,000)
Accounts receivable	70,127	(30,000)
Supplies inventory	938	(504)
Prepaid	(25)	50
Accounts payable and accrued liabilities	34,267	10,422
Deferred revenues	(5,356)	4,207
	<u>69,645</u>	<u>19,046</u>
CAPITAL		
Acquisition of tangible capital assets	(868)	-
	<u>(868)</u>	<u>-</u>
NET INCREASE IN CASH	68,777	19,046
CASH, BEGINNING OF PERIOD	149,626	130,580
CASH, END OF PERIOD	<u>\$ 218,403</u>	<u>\$ 149,626</u>
Supplementary information:		
Interest paid	\$ -	\$ -
Interest received	\$ 800	\$ -

The accompanying notes are an integral part of these financial statements.

**THE FUNERAL BOARD OF MANITOBA
NOTES TO FINANCIAL STATEMENTS
FOR THE PERIOD ENDED DECEMBER 31, 2017**

1. Nature of Operations

The Funeral Directors and Embalmers Act established The Funeral Board of Manitoba (the Board) to licence and regulate Funeral Homes, Funeral Directors and Embalmers and to prescribe the courses of training and instruction for articling students. As at December 5, 2013 the Board has been assigned the responsibility to licence and regulate under The Cemeteries Act.

As at September 1, 2017 the Board has been assigned the responsibility to licence and regulate under The Prearranged Funeral Services Act.

2. Significant Accounting Policies:

a. Basis of accounting

These financial statements are prepared by management in accordance with Canadian public sector accounting standards established by the Canadian Public Sector Accounting Board.

b. Cash

Cash includes cash on hand and bank balances.

c. Investments

Investments consist of guaranteed investment certificate (GIC) with a national financial institution. The investment certificate is a flexible short term nature with a maturity of one year or less and cashable at any time.

d. Deferred Revenue and Revenue Recognition

The Board recognizes revenue under The Funeral Directors and Embalmers Act, The Cemeteries Act and The Prearranged Funeral Services Act on an accrual basis. Any license fees which are received prior to December 31 with respect to and are applicable to the subsequent fiscal year are recorded as deferred revenue. Grant revenue is recognized when it is authorized and any eligibility criteria have been met. Receivables are recognized by the Board for those grants authorized by the Province prior to the end of the accounting period but not received.

e. Expenses

Expenses are reported on an accrual basis. The cost of all goods consumed and services received during the year is expensed.

f. Measurement uncertainty

The preparation of financial statements in conformity with Canadian public sector accounting standards, requires management to make estimates and assumptions that affect the reporting amounts of assets and liabilities at the date of the financial statements and the reported amounts of the revenues and expenses during the period.

Estimates are based on the best information available at the time of preparation of the financial statements and are reviewed annually to reflect new information as it becomes available. Measurement uncertainty exists in these financial statements. Actual results could differ from these estimates.

g. Non-Financial Assets

Tangible capital assets and other non-financial assets do not normally provide resources to discharge liabilities of the Board. These assets are normally employed to provide future services.

Tangible capital assets are recorded at cost. Cost includes the purchase price as well as other acquisition costs. The costs of tangible capital assets are amortized over their estimated useful lives as follows:

	<u>Rate</u>	<u>Method</u>
Computer equipment	20%	Straight line

One-half of the annual amortization is charged in the year of the acquisition and in the year of disposal.

3. Financial instruments and Financial Risk Management

Measurement

Financial instruments are classified into one of the two measurement categories: (a) fair value; or (b) cost or amortized cost.

The Funeral Board of Manitoba (the Board) records its financial assets at cost, which includes cash, short term investments and accounts receivable.

The Board also records its financial liabilities at cost, which includes accounts payable and accrued liabilities.

THE FUNERAL BOARD OF MANITOBA
NOTES TO FINANCIAL STATEMENTS
FOR THE PERIOD ENDED DECEMBER 31, 2017

3. Financial instruments and Financial Risk Management - continued

Gains and losses on financial instruments measured at fair value are recorded in accumulated deficit as re-measurement gains and losses until realized. Upon disposition of the financial instruments, the cumulative re-measurement gains and losses are reclassified to the statement of operations. Gains and losses on financial instruments measured at cost or amortized cost are recognized in the statement of operations in the period the gain or loss occurs.

The Board did not incur any re-measurement gains and losses during the year (2016 - \$ nil).

Financial Risk Management - overviews

The Board has exposure to the following risks from its use of financial instruments: credit risk; liquidity risk; market risk; interest risk; and foreign currency risk.

Credit Risk

Credit risk is the risk that one party to a financial instrument fails to discharge an obligation and causes financial loss to another party. Financial instruments which potentially subject the Board to credit risk consist principally of cash, short term investments and accounts receivable.

	2017		2016
Cash	\$ 218,403	\$	149,626
Short-Term Investments	80,800		80,000
Accounts Receivable	406		70,533
	<u>\$ 299,609</u>	<u>\$</u>	<u>300,159</u>

Cash and Short Term Investments: the Board is not exposed to significant credit risk as these amounts are held by a Canadian Chartered Bank.

Accounts Receivable: the Board is not exposed to significant credit risk as accounts receivable are from the Vital Statistics Agency, a provincial government organization. Accounts receivable are neither past due or impaired.

Liquidity Risk

Liquidity risk is the risk that the Board will not be able to meet its financial obligations as they come due. The Board manages liquidity risk by maintaining adequate cash balances.

Market Risk

Market risk is the risk that changes in market prices, such as interest rates and foreign exchange rates, will affect the Board's income or the fair value of its financial instruments.

Interest Rate Risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The interest rate exposure relates to cash.

The interest rate risk on funds on cash is considered to be low because of their short-term nature.

Foreign Currency Risk

Foreign currency risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. The Board is not exposed to significant foreign currency risk as it does not have any financial instruments denominated in foreign currency.

4. The Public Sector Compensation Disclosure Act

In accordance with Section 2 of The Public Sector Compensation Disclosure Act, the following summarizes compensation paid:

Employee paid \$ 50,000 or more	2017		2016
J. Delaney - Investigator	\$ 61,352	\$	61,690
The aggregate amount paid to Board members was:			
(a) Honoraria, Board Members	\$ 2,180	\$	3,161

THE FUNERAL BOARD OF MANITOBA
NOTES TO FINANCIAL STATEMENTS
FOR THE PERIOD ENDED DECEMBER 31, 2017

5. Related Party Transactions

The Board is related in terms of common control to all Province of Manitoba created Departments, Agencies, Boards and Crown Corporations. The Board enters into transactions with these entities in the normal course of operations and they are measured at the exchange rate amount agreed to by the related parties.

6. Administration Charges - Vital Statistics Agency

Effective January 1, 2016 the administration charges are paid to the Vital Statistics Agency. The administration charges are based on staff time and overhead contributions provided by Vital Statistics Agency to the Board. The services are outlined in the administration agreement.

7. Accounts Payable and Accrued Liabilities

Accounts Payable and accrued liabilities consist of the following :

	2017	2016
General	\$ 5,442	\$ 6,897
Administration Charges	47,070	12,220
Salaries and Benefits	8,103	7,431
	<u>\$ 60,615</u>	<u>\$ 26,348</u>

8. Budgeted Figures

Budgeted figures have been provided for comparison purposes and have been derived from the annual budget approved by the Board.

9. Going Concern

The accompanying financial statements have been prepared on the going concern assumption that the Board will be able to realize its assets and discharge its liabilities in the normal course of business. The Board received a grant of \$0 (\$140,000 - 2016) for the purpose of operations from the Vital Statistics Agency.

The Board continues to review their financial position and the long term viability of the Board and are reviewing all options.

10. Tangible Capital Assets

	2017			
	Opening Balance	Additions	Disposals	Closing Balance
Cost				
Computer Equipment	\$ 2,412	\$ 868	\$ -	\$ 3,280
Accumulated amortization				
Computer Equipment	1,207	569	-	1,776
Net book value	\$ 1,205	\$ 299	\$ -	\$ 1,504
	2016			
	Opening Balance	Additions	Disposals	Closing Balance
Cost				
Computer Equipment	\$ 2,412	\$ -	\$ -	\$ 2,412
Accumulated amortization				
Computer Equipment	724	483	-	1,207
Net book value	\$ 1,688	\$ 483	\$ -	\$ 1,205

11. Comparative Figures

Certain of the prior year's figures have been reclassified to conform to the current years' presentation.

VI. The Public Interest Disclosure Act

The Public Interest Disclosure (Whistleblower Protection) Act came into effect in April 2007. This law gives employees a clear process for disclosing concerns about significant and serious matters (wrongdoing) in the Manitoba public service, and strengthens protection from reprisal. The Act builds on protections already in place under other statutes, as well as collective bargaining rights, policies, practices and processes in the Manitoba public service.

Wrongdoing under the Act may be: contravention of federal or provincial legislation; an act or omission that endangers public safety, public health or the environment; gross mismanagement; or, knowingly directing or counseling a person to commit a wrongdoing. The Act is not intended to deal with routine operational or administrative matters.

A disclosure made by an employee in good faith, in accordance with the Act, and with a reasonable belief that wrongdoing has been or is about to be committed is considered to be a disclosure under the Act, whether or not the subject matter constitutes wrongdoing. All disclosures receive careful and thorough review to determine if action is required under the Act, and must be reported in a department's annual report in accordance with Section 18 of the Act.

The Funeral Board of Manitoba received no disclosures under the Act in this calendar year.

VII. Administration

Board Members

Chair Alena Lukes (July 8, 2017 - ongoing in 2017)
A/Director and Chief Operating Officer, Vital Statistics Agency (SOA)
Department of Justice

Denise Koss (Jan. 26, 2015 - July 7, 2017)
Director and Chief Operating Officer, Vital Statistics Agency (SOA)
Department of Justice

Members Darin Hoffman, Vice Chair (Feb 2, 2015 - ongoing in 2017)
Natasha Henderson-Gray (Jan 13, 2016 – ongoing in 2017)
Janine Ballingall Scotten, Registrar (Sept.16, 2013 – Oct 11, 2017)
Reverend Beth Rutherford (July 2, 2013 – Oct 11, 2017)

Reverend Donald Bernhardt (Oct 11, 2017 – ongoing in 2017)
Denise Koss (Oct 11, 2017 – ongoing in 2017)
Linda Muirhead (Oct 11, 2017 – ongoing in 2017)

Employee

Inspector John Delaney

Administration

Administrative Assistant Denise Carrière

Education Committee

Chair Janine Ballingall Scotten (until Oct 11, 2017)

Legislative Review Committee

Chair Darin Hoffman

VIII. Licensed Funeral Directors and/or Embalmers

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Adam, Alvin P.	Adam's Funeral Home Ltd. 35072 Hwy 244 South Notre Dame De Lourdes MB R0G 1M0	305	325
Anderson, Conrad T.	Anderson Family Funeral Home Inc. 9 Railway Avenue Ashern MB R0C 0E0	461	461
Anderson, Courtney	Norway House Funeral Home 207 Kistapinan Drive Norway House MB R0B 1B0	462	462
Anderson, Stacey	Not affiliated with a funeral home	1204	1204
Ardron, Kurt D.	Redpath Funeral Home 21 Main Street N Melita MB R0M 1L0	575	575
Arnason, Douglas G.	Arnason Funeral Home 28 1st Avenue N Ashern MB R0C 0E0	161	170
Arnason, Shawn H.	Neil Bardal Inc. 3030 Notre Dame Avenue Winnipeg MB R3H 1B9	460	460
Atkinson, Jayde T.	E. J. Coutu & Co. Funeral Directors 680 Archibald Street Winnipeg MB R2J 0Y4	654	654
Babey, Donald	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	567	567
Ballance, Krystle	Not affiliated with a funeral home.	1009	1009
Bardal, Eirik	Neil Bardal Inc. 3030 Notre Dame Avenue Winnipeg MB R3H 1B9	522	522
Barringer, Lee	Neil Bardal Inc. 3030 Notre Dame Avenue Winnipeg MB R3H 1B9	409	409
Bartel, Matthew K.	Klassen Funeral Home 1897 Henderson Hwy Winnipeg MB R2G 1P4	487	487

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Bernat, Jaclyn	Not affiliated with a funeral home.	643	643
Bilcowski, Rick	Not affiliated with a funeral home.	627	627
Binnie, Clifford E.	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	286	296
Bjarnarson, Kayla	Adam's Funeral Home Ltd. 35072 Hwy 244 South Notre Dame De Lourdes MB R0G 1M0	1232	1232
Boardman, Christopher	Boardman/Northland Funeral Home 28 Nelson Road Thompson MB R8N 0B4	1010	1010
Boardman, James C.	Boardman/Northland Funeral Home 28 Nelson Road Thompson MB R8N 0B4	293	303
Bowskill, Christopher A.	Thomson "In the Park" Funeral Home and Cemetery 1291 McGillivray Blvd. Winnipeg MB R3T 5Y4	557	557
Brewer, Reginald	Sneath-Strilchuk Funeral Services 121 3rd Avenue NW Roblin MB R0L 1P0	1214	1214
Buchalter, Kristin	Friends Funeral Service Inc. 2146 Main Street Winnipeg MB R2V 3S5	562	562
Buchanan, Brent L.	Memories Chapel & Pre-Planning Centre 330 18th Street N Brandon MB R7A 7P3	309	318
Buchanan, Lynette	Desjardins Funeral Chapel 357 Des Meurons Street Winnipeg MB R2H 2N6	516	516
Budz, Edward	Not affiliated with a funeral home.	249	272
Bueckert, Katherine	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	1215	1215
Bulbuck, Perry	Braendle-Bruce Funeral Service 114 Russell St W Russell MB R0J 1W0	362	367
Buors, Tyson	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	523	523
Burnett, Thomas J.	Not affiliated with a funeral home.	442	442

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Campbell, Amissa "Missy"	Wheatland Funeral Service 315 Railway St N Pilot Mound MB R0G 1P0	1207	1207
Campbell, Dwayne M.	Campbell Funeral Home 24 2nd Street SE Hamiota MB R0M 0T0	463	463
Campbell, Malcolm S.	Campbell Funeral Home 24 2nd Street SE Hamiota MB R0M 0T0	204	238
Campbell, Stefan J. R.	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	1222	1222
Carriere, Fabien T.	Sneath-Strilchuk Funeral Services 502 Main St Dauphin MB R0L 1P0	1201	1201
Casas, Percival	Glen Eden Funeral Home 4477 Main Street West St. Paul MB R4A 2A8	1005	1005
Chamberlin, Jarrod P.	Birchwood Funeral Chapel 162 Highway 52 W Steinbach MB R5G 1M1	1243	1243
Chappellaz, Amy E.G.	McKenzies Portage Funeral Chapel 56 Royal Road S Portage La Prairie MB R1N 1T6	none	1242
Choy, Kwok	Glen Lawn Funeral Home 455 Lagimodiere Blvd Winnipeg MB R2J 4J4	1234	1234
Church, Patrick	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	1208	1208
Citulsky, David P.	Neil Bardal Inc. 3030 Notre Dame Avenue Winnipeg MB R3H 1B9	444	444
Clarke, Robert W.	Clarke's Funeral Home 196 Hampton Street E MacGregor MB R0H 0R0	233	258
Coffey, Joe	Sneath-Strilchuk Funeral Services 502 Main St Dauphin MB R0L 1P0	524	524
Coulson, Sarah	Thomson Funeral Home 669 Broadway Avenue Winnipeg MB R3C 0X4	1235	1235
Coutu, Edward J.	E. J. Coutu & Co. Funeral Directors 680 Archibald Street Winnipeg MB R2J 0Y4	578	578

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Crawshaw, Glenn	Desjardins Funeral Chapel 357 Des Meurons Street Winnipeg MB R2H 2N6	637	637
Curtis, Perry E.	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	445	445
Dadson, Dana G.	Dadson Funeral Home & Crematorium Ltd. 120 Hwy 10A West Flin Flon MB R8A 1N5	335	340
Davidson, John W.	Green Acres Funeral Home and Cemetery 1 Green Acres Lane Springfield MB R2C 2Z3	420	420
Dawson, Paul J.	Bardal Funeral & Crematorium 843 Sherbrook Street Winnipeg MB R3A 1M6	1007	1007
Day, Melinda	Not affiliated with a funeral home.	595	595
Denesiuk, Shirley C.	LeClaire Brothers 306-475 Provencher Boulevard Winnipeg MB R3G 2W1	none	1247
Dent, John C.	Gilbart Funeral Home Ltd. 50 - 1st Avenue Gimli MB R1A 1M8	647	647
Doyle, Patrick	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	624	624
Drobot, Shannon	Glen Eden Funeral Home 4477 Main Street West St. Paul MB R4A 2A8	605	605
Dryden, Janice	Neil Bardal Inc. 3030 Notre Dame Avenue Winnipeg MB R3H 1B9	560	560
Dubois, Jeffrey	McKenzies Portage Funeral Chapel 56 Royal Road S Portage La Prairie MB R1N 1T6	635	635
Dunfield, John A.	G.R. Carscadden Funeral Chapels Ltd. 383 Wellington Street W Virden MB R0M 2C0	374	377
Durdle, Pamela	Sobering Funeral Chapel & Crematorium 1035 Park Ave E Beausejour MB R0E 0C0	1205	1205

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Dutchak, Rick J.	Not affiliated with a funeral home.	401	401
Dutchyshen, Gerald A.	Sneath-Strilchuk Funeral Services 502 Main St Dauphin MB R0L 1P0	164	173
Dyck, Willmuth P.	Birchwood Funeral Chapel 150 Penfeld Drive Steinbach MB R5G 1V7	345	350
Fedorowich, Sheri-Lynne	Not affiliated with a funeral home.	572	572
Fjeldsted, Holly Ann	Seasons Funeral Service 576 Balsam Crescent Oakbank MB R0E 1J0	443	443
Foidart, Miguel	Glen Eden Funeral Home 4477 Main Street West St. Paul MB R4A 2A8	623	623
Fontaine, Rock	Not affiliated with a funeral home.	412	438
Ford, Gordon	Thomson "In the Park" Funeral Home and Cemetery 1291 McGillivray Blvd Winnipeg MB R3T 5Y4	510	510
Friesen, Jared W.	Not affiliated with a funeral home.	481	481
Friesen McElroy, Rhonda M.	Sobering Funeral Chapel & Crematorium 1035 Park Ave E Beausejour MB R0E 0C0	1223	1223
Froese, Harry	Friends Funeral Service Inc. 2146 Main Street Winnipeg MB R2V 3S5	365	370
Gardiner, Robert B.	Neil Bardal Inc. 3030 Notre Dame Avenue Winnipeg MB R3H 1B9	206	251
Gatey, Douglas R.	G.R. Carscadden Funeral Chapel 383 Wellington Street W Virden MB R0M 2C0	300	307
Gerelus, Shauna L.	Rae's Funeral Service 521 - 4th Avenue Shoal Lake MB R0J 1Z0	423	423
Gibbens, Michael	Green Acres Funeral Home and Cemetery 1 Green Acres Lane Springfield MB R2C 2Z3	542	542

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Giesbrecht, Jake	Wiebe Funeral Homes Ltd. 121 - 8th Street Winkler MB R6W 4B2	502	502
Giesbrecht, Michael P.	Korban Funeral Chapel - Vita 245 Railway Ave Vita MB R0A 2K0	551	551
Gilbart, David	Gilbart Funeral Home Ltd. 50 - 1st Avenue Gimli MB R1A 1M8	613	613
Girouard, Roger T.	Not affiliated with a funeral home.	465	465
Goertzen, Ken	Glen Lawn Funeral Home 455 Lagimodiere Blvd Winnipeg MB R2J 4J4	555	555
Gold, Kenneth D.	Brockie Donovan Funeral & Cremation 332 8th Street Brandon MB R7A 3X4	1011	1011
Grant, Darren S.	Dadson Funeral Home & Crematorium 120 Hwy 10A West Flin Flon MB R8A 1N5	424	424
Gray, John	Arnason Funeral Home 28 1st Avenue N Ashern MB R0C 0E0	404	404
Greig, Lorraine	Thomson "In the Park" Funeral Home and Cemetery 1291 McGillivray Blvd Winnipeg MB R3T 5Y4	1238	1238
Grenier, Joey	Wiebe Funeral Homes Ltd. 121 - 8th Street Winkler MB R6W 4B2	489	489
Groening, Trevor	Wiebe Funeral Home Altona Ltd. 216 Centre Ave E Altona MB R0G 0B0	625	625
Harapiak, John	Not affiliated with a funeral home.	526	526
Harder, Todd	Birchwood Funeral Chapel 150 Penfeld Drive Steinbach MB R5G 1V7	503	503
Hayward, Craig	Memories Chapel & Pre-Planning Centre 330 18th Street N Brandon MB R7A 7P3	376	379

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Hemauer, James Francis A.	Hemauer Funeral Home 122 Lathlin Avenue The Pas MB R9A 1K5	239	261
Hemauer, Neil A. F.	Hemauer Funeral Home 122 Lathlin Avenue The Pas MB R9A 1K5	485	485
Henderson-Gray, Natasha	Spirit Road Funeral Services Inc. Hwy 11, Sagkeeng Arena Multiplex Fort Alexander MB R0E 0P0	641	641
Hiebert, Robert	Glen Lawn Funeral Home 455 Lagimodiere Blvd Winnipeg MB R2J 4J4	580	580
Hildebrand, Gregory J.	Memories Chapel & Pre-Planning Centre 330 18th Street N Brandon MB R7A 7P3	466	466
Hoffman, Darin	Mosaic Funeral, Cremation & Cemetery 1839 Inkster Blvd. Winnipeg MB R2X 1R3	556	556
Holgate, Lisa	Aboriginal Funeral Chapel 724 Selkirk Avenue Winnipeg MB R2W 2N3	1241	1241
Hunt, Darlyn	Paull Funeral Home Inc. 506 2nd Street N Swan River MB R0L 1Z0	1008	1008
Jackson, Harry L.	Not affiliated with a funeral home.	317	311
Jackson, Shannon	Wojcik's Funeral Chapel & Crematorium 2157 Portage Avenue Winnipeg MB R3J 0L4	603	603
James, Brian L.	White's Funeral Home 271 Mountain Ave Neepawa MB R0J 1H0	455	455
Jamieson, Dana M.	Jamieson's Funeral Services Ltd. 415 Broadway Street Glenboro MB R0K 0X0	1229	1229
Jamieson, R. Moray	Jamieson's Funeral Services Ltd. 415 Broadway Street Glenboro MB R0K 0X0	302	309
Jesmer, Steven	Not affiliated with a funeral home.	1211	1211

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Johnston, Craig	Doyle's Funeral Home Ltd. 10 4th Avenue SE Carman MB R0G 0J0	527	527
Juba, Rodney P. K.	Sneath-Strilchuk Funeral Services 502 Main St Dauphin MB R0L 1P0	1220	1220
Kehler, Janey E.	Korban Funeral Chapel 907 Main Street Winnipeg MB R2W 3P2	1244	1244
Kilcollins, Peter J.	Aboriginal Funeral Chapel 724 Selkirk Avenue Winnipeg MB R2W 2N3	377	380
Kirkhope, Scott K.	Glen Lawn Funeral Home 455 Lagimodiere Blvd Winnipeg MB R2J 4J4	434	434
Klassen, David W.	Braendle-Bruce Funeral Service 114 Russell St W Russell MB R0J 1W0	413	413
Knutson, Edward	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	529	529
Knutson, Gerald G.	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	490	490
Knysh, Stephen N.	Eternal Grace Funerals 10 - 1111 Logan Avenue Winnipeg MB R3E 1R1	366	371
Korban, Richard M.	Korban Funeral Chapel 907 Main Street Winnipeg MB R2W 3P2	348	353
Koslowsky, Harold	Friends Funeral Service Inc. 2146 Main Street Winnipeg MB R2V 3S5	492	492
Kotaska, Rick	Kotaska Cremation Services 520 Greenwood Ave Selkirk MB R2K 1N6	425	425
Kowalchuk, Dexter	Kowalchuk's Funeral Home 99 Second Street S Souris MB R0K 2C0	358	363
Kozak, Tony	Not affiliated with a funeral home.	312	327

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Lancaster Jeremy	Brockie Donovan Funeral & Cremation Services 332 8th Street Brandon MB R7A 3X4	1227	1227
Lawson, Ryan J.	Not affiliated with a funeral home.	565	565
Laycock, Robert D.	Gilbart Funeral Home Ltd. 50 - 1st Avenue Gimli MB R1A 1M8	493	493
LeClaire, Albert J.	Not affiliated with a funeral home.	237	265
LeClaire, Aurele J.	LeClaire Brothers 306-475 Provencher Blvd Winnipeg MB R3G 2W1	316	316
Leggat, John	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	630	630
Lesage, Maria	Adam's Funeral Home Ltd. 35072 Hwy 244 South Notre Dame De Lourdes MB R0G 1M0	628	628
Letts, Karen L.	McKenzies Portage Funeral Chapel 56 Royal Road S Portage La Prairie MB R1N 1T6	530	530
Lilley, Shane	Thomson "In the Park" Funeral Home and Cemetery 1291 McGillivray Blvd. Winnipeg MB R3T 5Y4	600	600
Loehmer, Kenneth E.	Ken Loehmer Funeral Services 55 Main Street Teulon MB R0C 3B0	327	328
Lumbard, J. Todd	Not affiliated with a funeral home.	415	415
Lumbard, Wade	Brockie Donovan Funeral & Cremation Services 332 8th Street Brandon MB R7A 3X4	546	546
Lutz, Naomi	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	582	582
MacIver, Michael	Voyage Funeral Home & Crematorium 220 Hespeler Avenue Winnipeg MB R2L 0L4	626	626

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
MacKay, Jacqueline J.	Glen Lawn Funeral Home 455 Lagimodiere Blvd Winnipeg MB R2J 4J4	504	504
MacKenzie Kresnyak, Roshelle	MacKenzie Funeral Home 433 Main St Stonewall MB R0C 2Z0	597	597
MacLellan, Brittany	Brockie Donovan Funeral & Cremation Services 332 8th Street Brandon MB R7A 3X4	1006	1006
MacMillan, Luke	Sneath-Strilchuk Dauphin Chapel 502 Main St Dauphin MB R0L 1P0	1240	1240
Matheson, Shannon	MacKenzie Funeral Home 433 Main Street Stonewall MB R0C 2Z0	1251	1251
Matikka, Mark	Glen Eden Funeral Home 4477 Main Street West St. Paul MB R4A 2A8	598	598
McMillan, Jason	Thomson "In the Park" Funeral Home and Cemetery 1291 McGillivray Blvd. Winnipeg MB R3T 5Y4	517	517
Meilleur, Caitlin	Thomson Funeral Home 669 Broadway Avenue Winnipeg MB R3C 0X4	644	644
Mellen, Joshua	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	645	645
Mercier, Jean-Guy L.	Not affiliated with a funeral home.	505	505
Michnik, Ryan A.	Wiebe Funeral Home Altona Ltd. 216 Centre Ave E Altona MB R0G 0B0	1233	1233
Mikawos, Erica	Thomson "In the Park" Funeral Home and Cemetery 1291 McGillivray Blvd Winnipeg MB R3T 5Y4	611	611
Moffit, Ronald K.	Ronald Moffit Memorial Services 306 Saskatchewan Avenue E Portage La Prairie MB R1N 0K8	271	156
Monkman, Curtis E.	Not affiliated with a funeral home.	609	609

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Moroz, John W. "Sonny"	Brockie Donovan Funeral & Cremation Services 332 8th Street Brandon MB R7A 3X4	352	357
Moynham, Joseph F.	Not affiliated with a funeral home.	494	494
Murphy, Andrew	Doyle's Funeral Home Ltd. 10 4th Avenue SE Carman MB R0G 0J0	427	427
Nairn, Robert Paul	Not affiliated with a funeral home.	518	518
Neufeld, Eric Henry	Paull Funeral Home Inc. 506 2nd Street N Swan River MB R0L 1Z0	260	275
Neufeld, Shane G.	Integrity Cremation and Funeral Planning 50 Princess St Winnipeg MB R3B 1K2	435	435
Newton, Ashley	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	1245	1245
Nichol, Garth	Wheatland Funeral Service 315 Railway St N Pilot Mound MB R0G 1P0	323	324
Nichol, Matthew	Wheatland Funeral Service 315 Railway St N Pilot Mound MB R0G 1P0	634	634
Nicholson, Jody D. Kiefling	Glen Eden Funeral Home 4477 Main Street West St. Paul MB R4A 2A8	470	470
Olinyk, Jennifer	Hemauer Funeral Home 122 Lathlin Avenue The Pas MB R9A 1K5	1224	1224
Olson, Donna M.	Thomson "In the Park" Funeral Home and Cemetery 1291 McGillivray Blvd. Winnipeg MB R3T 5Y4	533	533
Pascal, Leslie	Memories Chapel & Pre-Planning Centre 330 18th Street N Brandon MB R7A 7P3	636	636
Paterson, Bryce R.	Braendle-Bruce Funeral Service 114 Russell St W Russell MB R0J 1W0	612	612

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Paull, Dana	Paull Funeral Home Inc. 506 2nd Street N Swan River MB R0L 1Z0	548	548
Racette, Abilene	Clarke's Funeral Home 102 Dennis Street W Gladstone MB R0J 0T0	646	646
Raffray, Ryan A.	Sneath-Strilchuk Funeral Services 502 Main St Dauphin MB R0L 1P0	483	483
Redpath, Neil D.	Redpath Funeral Home 21 Main Street N. Melita MB R0M 1L0	512	512
Reimer, Mark J.	Doyle's Funeral Home Ltd. 10 4th Avenue SE Carman MB R0G 0J0	590	590
Robinson, Rayna	Omega Funeral Home 83 Royal Road South Portage La Prairie MB R1N 1T8	617	617
Rosin, Richard A.	Not affiliated with a funeral home.	379	382
Rybak, Stan	Not affiliated with a funeral home.	1210	1210
Salie, Jenny	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	629	629
Schroeder, Sheldon A.	Birchwood Funeral Chapel 162 Highway 52 W Steinbach MB R5G 1M1	586	586
Scott, Rhonda	Dadson Funeral Home & Crematorium Ltd. 120 Hwy 10A West Flin Flon MB R8A 1N5	1213	1213
Siebold, Elizabeth A.	Sobering Funeral Chapel & Crematorium 1035 Park Ave E Beausejour MB R0E 0C0	1003	1003
Siemens, Terence D.	Friends Funeral Service 2146 Main Street Winnipeg MB R2V 3S5	337	342
Sigurdson, Julie A.	Clarke's Funeral Home 102 Dennis Street W Gladstone MB R0J 0T0	514	514

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Silvester, Ambber	Sneath-Strilchuk Riverside Chapel Riverside Road Dauphin MB R0L 1P0	1258	1258
Smith, Paul F.	Smith Funeral Home 113 Lake Street S Deloraine MB R0M 0M0	369	374
Solylo, Bonnie	Sobering Funeral Chapel & Crematorium 1035 Park Ave E Beausejour MB R0E 0C0	1221	1221
Speirs, Orville	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	429	429
Spratt, Lawana	Memories Chapel & Pre-Planning Centre 330 18th Street N Brandon MB R7A 7P3	642	642
Suski, Mark S.	Bardal Funeral & Crematorium 843 Sherbrook Street Winnipeg MB R3A 1M6	496	496
Swan, Crystal	Anderson Family Funeral Home Inc. 9 Railway Avenue Ashern MB R0C 0E0	501	501
Sweryd, Adam P.	Bardal Funeral Home 843 Sherbrook Street Winnipeg MB R3A 1M6	None	1248
Sweryd, Kevin	Bardal Funeral Home 843 Sherbrook Street Winnipeg MB R3A 1M6	459	459
Sylvester, Robert W.	Not affiliated with a funeral home.	264	288
Talbot, Glen W.	Desjardins Funeral Chapel 357 Des Meurons Street Winnipeg MB R2H 2N6	610	610
Talbot, Joanne	Glen Lawn Funeral Home 455 Lagimodiere Blvd Winnipeg MB R2J 4J4	474	474
Thiessen, Kristeen	Green Acres Funeral Home and Cemetery 1 Green Acres Lane Springfield MB R2C 2Z3	1239	1239
Thom, Richard M.	Rae's Funeral Service 521 - 4th Avenue Shoal Lake MB R0J 1Z0	417	417

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Trush, Gregory G.	Sneath-Strilchuk Funeral Services Riverside Road Dauphin MB R0L 1P0	381	384
Unger, Brad	Birchwood Funeral Chapel 150 Penfeld Drive Steinbach MB R5G 1V7	648	648
Unrau, Ronnie (Ron)	Birchwood Funeral Chapel 150 Penfeld Drive Steinbach MB R5G 1V7	1219	1219
Vergunst-Duijvestijn, Bianca	Not affiliated with a funeral home	1202	1202
Vernie, Cody	Green Acres Funeral Home 1 Green Acres Lane Springfield MB R2C 2Z3	1230	1230
Vogiatzakis, Michael	Voyage Funeral Home & Crematorium 1577 Pembina Hwy Winnipeg MB R2L 0L4	554	554
Vogt, Adina	Friends Funeral Service Inc. 2146 Main Street Winnipeg MB R2V 3S5	618	618
Wagner, Darren M.	Wojcik's Funeral Chapel & Crematorium 2157 Portage Avenue Winnipeg MB R3J 0L4	473	473
Wall, Corey R.	Morris Funeral Home 136 James Avenue W Morris MB R0G 1K0	571	571
Wankling, Richard A.	Thomson "In the Park" Funeral Home and Cemetery 1291 McGillivray Blvd Winnipeg MB R3T 5Y4	406	406
Webster, James G.	Swan Valley Funeral Services Ltd. 363 Kelsey Trail (Hwy 10 North) Swan River MB R0L 1Z0	274	292
Webster, Jodene	Not affiliated with a funeral home.	1203	1203
Wevursky, Gordie S.	Fisher Funeral Home Inc. 70 Taché Street Fisher Branch MB R0C 0Z0	418	418
Wheeler, Chad	Wheeler Funeral Home 1800 Day Street Winnipeg MB R2C 1E8	587	587

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
White, Brian	Boardman/Northland Funeral Home 28 Nelson Road Thompson MB R8N 0B4	497	497
White, Nathan	Minnedosa Funeral Service 34 3rd Avenue SW Minnedosa MB R0J 1E0	588	588
Wiebe, Amanda	Clarke's Funeral Home 102 Dennis Street W Gladstone MB R0J 0T0	633	633
Wiebe, Terrance W. H.	Wiebe Funeral Home Altona Ltd. 216 Centre Ave E Altona MB R0G 0B0	275	299
Wiesner, Lisa J.	Chapel Lawn Funeral Home 4000 Portage Avenue Winnipeg MB R3K 1W3	616	616
Wilson, Kiley J. R.	Wiebe Funeral Homes Ltd. 121 - 8th Street Winkler MB R6W 4B2	538	538
Wojcik, Richard A.	Wojcik's Funeral Chapel & Crematorium 2157 Portage Avenue Winnipeg MB R3J 0L4	407	407
Wolkowski, Dereck	Nairn-Chyz Funeral Home 325 Main St W Roblin MB R0L 1P0	1231	1231
Yanke, Sara	Not affiliated with a funeral home.	1004	1004
Zielonko, Christine M.	Desjardins Funeral Chapel 357 Des Meurons Street Winnipeg MB R2H 2N6	1228	1228

NOTE: Funeral Home of Employ may not reflect current affiliation.

IX. Certificates of Qualification

LICENSEE	FUNERAL HOME OF EMPLOY	EMB	FD
Bilodeau, Amber	Bardal Funeral Home 843 Sherbrook Street Winnipeg MB R3A 1M6	None	1250
Chamberlin, Jarrod P.	Birchwood Funeral Chapel 162 Highway 52 W Steinbach MB R5G 1M1	1243	1243
Chappellaz, Amy E.G.	McKenzies Portage Funeral Chapel 56 Royal Road S Portage La Prairie MB R1N 1T6	None	1242
Denesiuk, Shirley C.	LeClaire Brothers 306-475 Provencher Boulevard Winnipeg MB R3G 2W1	None	1247
Holgate, Lisa	Aboriginal Funeral Chapel 724 Selkirk Avenue Winnipeg MB R2W 2N3	1241	1241
Kehler, Janey E.	Korban Funeral Chapel 907 Main Street Winnipeg MB R2W 3P2	1244	1244
MacMillan, Luke	Sneath-Strilchuk Dauphin Chapel 502 Main St Dauphin MB R0L 1P0	1240	1240
Matheson, Shannon	MacKenzie Funeral Home 433 Main Street Stonewall MB R0C 2Z0	1251	1251
Newton, Ashley	Cropo Funeral Chapel 1442 Main Street Winnipeg MB R2W 3V7	1245	1245
Silvester, Ambber	Sneath-Strilchuk Riverside Chapel Riverside Road Dauphin MB R0L 1P0	1258	1258
Sweryd, Adam P.	Bardal Funeral Home 843 Sherbrook Street Winnipeg MB R3A 1M6	None	1248

NOTE: Funeral Home of Employ may not reflect current affiliation.

X. Hearings, Complaints, Reprimands and Fines

The Funeral Directors and Embalmers Act requires the Board to report all hearings, complaints, reprimands and fines.

The complaint process is an important tool in monitoring licensees. Problems must be presented to the Board as written complaints. The public's awareness of the role of the Funeral Board of Manitoba as a venue for complaints has increased over the last few years. Administrative issues are identified in a separate category.

	2010	2011	2012	2013	2014	2015	2016	2017
Hearings	1	1	0	1	3	1	0	0
Administrative Inquiries	-	-	4	6	12	1	2	2
Matters Heard	1	1	0	3	8	3	0	0
Complaints	21	19	32	20	18	10	16	11
Reprimands/Suspensions	1	1	0	3	0	1	0	1
Fines	0	1	0	3	10	3	0	0

In 2017, the Funeral Board of Manitoba:

- Received eleven written consumer complaints (nine pertained to *The Funeral Directors and Embalmers Act* and two to *The Cemeteries Act*).
- Opened two administrative inquiry files regarding licensure.
- Revoked one *Certificate of Qualification* because requirements under section 11(1) of *The Funeral Directors and Embalmers Act* were not met.
- Suspended one Funeral Director and Embalmer licence under section 12(3.1) of *The Funeral Directors and Embalmers Act*:

Name - Robert G. Emerson

Reason for Suspension – did not satisfy licensing requirements under *The Funeral Directors and Embalmers Act*

Summaries and dispositions of all hearings held are available on the Board's website, www.gov.mb.ca/funeraldirectorsboard/.