

FUNERAL BOARD OF MANITOBA

MINUTES

SEPTEMBER 20, 2013

PRESENT: Bob Clarke, Susan Boulter and Beth Rutherford

REGRETS: C. Fred Olds, Darin Hoffman

GUESTS: John Delaney

I. Agenda: motion to approve

Moved by: Beth Rutherford
Seconded by: Bob Clarke
All in favor

II. Minutes: Denise provides update on status of minutes

III. Inspector's Report:

- Statistics: 14 complaints (10 closed – 4 open) – 5 administrative inquiries

IN CAMERA DISCUSSION

Complaint #2012-28

Complaint Summary: A complaint was made regarding a licensee's behaviour during a service. The licensee appeared to be intoxicated and the RCMP was called due to the individual operating a motor vehicle.

Investigation: The Funeral Director was subsequently charged under the criminal code and found guilty of operating a motor vehicle with a blood alcohol level over the legal limit.

Board decision: The Board recommends a hearing.

Moved by: Beth Rutherford
Seconded by: Bob Clarke
All in favor

Complaint #2013-12

Complaint Summary: A complaint was made regarding a licensee's not providing payment for a headstone included in a prearranged service for a client.

Investigation: The Inspector inquired as to the status of this invoice and was advised that the matter was resolved. The complainant withdrew their complaint.

Board decision: The Board recommends writing a letter to confirm that the complaint is withdrawn.

Moved by: Bob Clarke
Seconded by: Beth Rutherford
All in favor

Complaint #2012-26

Complaint Summary: The Board receives an update regarding the appeal.

Investigation: n/a

Board decision: Pending the appeal

IN CAMERA DISCUSSION

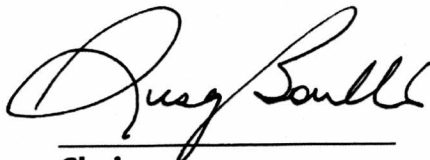
IX. Labour Mobility: Response letter signed by the Registrar

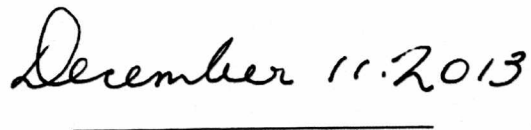
X. Other:

- a. City Property: response to letter regarding cemetery property
- b. Board Training: Susan provides an overview

Meeting Adjourned: 2:54pm

APPROVED BY:


Chair


Date