

Response Compliance Report

Response times are calculated from the moment a 911 phone call is picked up at the emergency medical services (EMS) dispatch centre until the first ground ambulance arrives at the incident scene.

These response compliance reports measure the response time of an ambulance, in minutes, to an incident location within a specific catchment area.

The reports include only rural and northern stations dispatched by an EMS dispatch centre.

Below is an explanation of a sample report:

	Maximum Response (Minutes)				Total Calls
	50 th percentile		90 th percentile		
	Priority 1-3	Priority 1-5	Priority 1-3	Priority 1-5	
¹ Region	³ 15.00	⁵ 16.00	⁷ 24.00	⁹ 25.00	¹¹ 1032
² Location	⁴ 7.00	⁶ 8.00	⁸ 22.00	¹⁰ 23.00	¹² 178

Box 1 identifies the region

Box 2 indicates the location or catchment area within the region

Box 3 indicates that 50% of the time an ambulance reaches the incident scene within that region, within 15.00 minutes or less, for priority 1, 2 and 3 calls (emergent).

Box 4 indicates that 50% of the time an ambulance reaches the incident scene within that catchment area, within 7.00 minutes or less, for priority 1, 2 and 3 calls (emergent).

Box 5 indicates that 50% of the time an ambulance reaches the incident scene within that region, within 16.00 minutes or less, including priority 4 and 5 calls (emergent + non-emergent).

Box 6 indicates that 50% of the time an ambulance reaches the incident scene within that catchment area, within 8.00 minutes or less, including priority 4 and 5 calls (emergent + non-emergent).

Box 7 indicates that 90% of the time an ambulances reaches the incident scene within that region, within 24.00 minutes or less, for priority 1, 2 and 3 calls (emergent).

Box 8 indicates that 90% of the time an ambulance reaches the incident scene within that catchment area, within 22.00 minutes or less, for priority 1, 2 and 3 calls (emergent).

Box 9 indicates that 90% of the time an ambulance reaches the incident scene within that region, within 25.00 minutes or less, including priority 4 and 5 calls (emergent + non-emergent).

Box 10 indicates that 90% of the time an ambulance reaches the incident scene within that catchment area, within 23.00 minutes or less, including priority 4 and 5 calls (emergent + non-emergent).

Box 11 indicates the number of calls, during the specified time period, associated with that Region.

Box 12 indicates the number of calls, during the specified time period, associated with that catchment area.

Response Compliance by EMS Station Catchment Area

2017-18 Fiscal Year 3rd Quarter (October 1, 2017 through December 31, 2017)

Report run: January 11th, 2018

	Maximum Response Time				Total Calls
	50th Percentile		90th Percentile		
	Priority 1-3	Priority 1-5	Priority 1-3	Priority 1-5	
Prairie Mountain Health	10.2	10.28	37.32	37.23	2836
AS01-Russell	14.10	12.42	34.88	32.18	35
AS02-Birtle	30.57	32.17	51.68	51.33	61
AS03-Rosburn	21.65	21.68	31.90	32.07	86
AS04-Hamiota	21.23	22.17	39.00	29.08	16
AS05-Shoal Lake	20.28	18.33	42.40	40.60	38
AS06-Rivers	8.97	9.48	22.85	24.33	41
AS07-Minnedosa	10.55	10.58	24.07	20.30	44
AS08-Erickson	20.52	19.30	32.07	32.62	50
AS09-Neepawa	9.73	9.97	19.92	21.83	86
AS10-Carberry	9.45	14.17	27.57	31.70	51
AS11-Treherne	17.17	18.53	31.90	27.37	38
AS12-Glenboro	23.73	21.18	39.22	38.77	27
AS13-Baldur	22.75	22.42	35.48	35.48	8
AS14-Cartwright	No Data	19.22	No Data	32.75	2
AS15-Killarney	9.33	9.42	19.10	19.10	39
AS16-Wawanesa	19.38	15.85	27.02	24.60	12
AS17-Boissevain	11.25	12.02	23.82	29.68	34
AS18-Souris	10.53	10.53	22.97	25.43	28
AS19-Deloraine	7.63	7.63	33.77	32.35	11
AS20-Hartney	26.35	26.35	26.35	30.38	2
AS21-Oak Lake	24.88	25.07	37.35	36.95	98
AS22-Virden	7.92	8.30	27.25	27.25	38
AS23-Melita	11.27	11.27	35.67	35.67	19
AS24-Reston	21.95	22.77	28.60	28.60	32
AS25-Elkhorn	31.45	31.45	38.02	38.02	5
Brandon	6.58	6.73	12.70	12.97	1004
Shilo	9.93	7.88	20.03	17.02	22
PK01-Dauphin	9.40	9.40	21.20	19.12	252
PK03-Grandview	18.93	14.22	39.88	35.73	36
PK04-Roblin	10.50	11.20	26.37	31.13	58
PK05-Swan River	10.37	9.75	26.77	25.50	140
PK06-Waterhen	49.95	53.10	65.00	70.28	47
PK07-Winnipegosis	44.70	44.83	65.02	65.02	122
PK08-Ste Rose	31.17	31.92	42.12	43.32	128
PK09-Gilbert Plains	9.80	9.90	17.28	19.95	27
PK10-McCreary	29.20	29.75	43.18	43.18	23
PK11-Mafeking	36.25	36.90	76.00	76.00	98

	Maximum Response Time				Total Calls
	50th Percentile		90th Percentile		
	Priority 1-3	Priority 1-5	Priority 1-3	Priority 1-5	
Southern Health Santé Sud	12.30	12.82	27.47	28.17	2500
CE01-Boundary Trails	9.80	10.18	17.13	18.23	318
CE02-Manitou	9.87	9.87	26.37	29.35	20
CE03-Rock Lake	12.75	16.62	19.63	21.73	17
CE04-Lorne	20.72	21.98	32.00	33.25	24
CE05-Mountain	17.88	19.98	26.88	26.88	9
CE06-MacGregor	18.02	16.57	32.10	32.10	51
CE07-Gladstone	15.58	13.85	38.10	38.10	38
CE08-Kinosota Trail	13.80	14.17	37.63	37.12	286
CE09-Portage	11.90	12.33	27.53	27.53	455
CE10-Cartier	21.35	21.05	32.37	32.37	38
CE11-MacDonald	16.42	16.58	26.58	26.58	144
CE12-Morris	14.43	15.07	24.93	26.57	59
CE14-Altona	21.78	21.78	37.30	37.30	129
CE15-Carman	13.80	16.60	28.97	32.90	121
SE01-Ste Anne	13.18	13.03	29.02	27.58	104
SE02-Steinbach	6.80	6.97	16.82	17.32	356
SE03-St Pierre-Jolys	12.75	13.33	17.52	23.67	89
SE04-Vita	20.37	22.67	45.47	47.52	63
SE05-Falcon Lake	14.98	16.30	24.97	32.07	21
SE09-Ile des Chenes	14.82	15.30	22.83	24.25	158
Interlake Eastern RHA	13.23	13.82	37.58	40.35	2737
IL01-Stonewall	13.80	12.82	27.73	24.63	159
IL02-Teulon	23.17	24.10	36.32	37.78	69
IL03-Lundar	22.78	23.52	40.23	40.23	71
IL04-Ashern	32.28	33.15	45.10	48.73	149
IL05-Gypsumville	34.55	37.20	55.43	58.52	167
IL06-Arborg	9.48	9.48	24.17	25.17	60
IL07-Gimli	10.77	10.08	20.72	20.72	173
IL08-Selkirk	8.07	8.70	21.37	24.77	587
IL09-Riverton	14.43	14.43	44.40	44.40	19
IL10-Fisher	22.82	22.88	69.25	67.97	157
IL11-St Paul	10.78	11.77	21.50	22.87	234
IL19-St Laurent	23.30	23.78	49.92	49.92	38
NE01-Beausejour	7.88	8.55	20.00	22.52	162
NE02-Lac du Bonnet	15.70	15.70	31.07	32.33	83
NE03-Pinawa	7.28	6.95	29.43	30.20	38
NE05-Springfield	17.75	18.93	26.48	29.03	152
NE06-Whitemouth	17.25	17.57	38.10	53.37	37
NE07-Bissett	59.35	61.48	69.22	80.45	43

	Maximum Response Time				Total Calls
	50th Percentile		90th Percentile		
	Priority 1-3	Priority 1-5	Priority 1-3	Priority 1-5	
NE08-Pine Falls	14.23	13.88	37.58	37.83	339
Northern RHA	8.20	8.70	27.60	31.73	1885
BU01-Cross Lake *	No Data	No Data	No Data	No Data	No Data
BU02-Michelle Memorial *	No Data	No Data	No Data	No Data	No Data
BU03-Gillam *	No Data	No Data	No Data	No Data	No Data
BU04-Leaf Rapids	13.75	14.25	15.78	25.28	19
BU05-Lynn Lake	11.02	11.30	39.17	39.17	36
BU06-Norway House	25.53	26.80	47.67	53.07	398
BU07-Thompson	5.73	5.68	9.78	9.78	691
BU08-Wabowden *	No Data	No Data	No Data	No Data	No Data
BU09-Nelson House	12.30	12.87	18.58	26.60	108
NO01-The Pas	7.43	7.80	17.33	18.53	381
NO02-Grand Rapids	11.12	11.58	24.68	23.12	33
NO03-Chemawawin	10.23	9.93	21.00	18.48	32
NO04-Cranberry Portage	13.37	13.27	18.32	23.37	28
NO05-Snow Lake	17.65	12.93	27.60	27.60	9
NO06-Flin Flon	8.78	9.05	17.57	18.72	149
Winnipeg RHA	9.25	9.42	11.27	12.48	16
CH01-Churchill	9.25	9.42	11.27	12.48	16

*Not Dispatched by MTCC