Pre-arrival Notification of Stroke Facilities within the WRHA

17 years & older

Transport duration greater than 30 min

First notification of receiving staff at DSF

Yes

Depart scene

No

Single notification of receiving staff at DSF

0700 hrs to 2300 hrs

Yes

Consult SN as early as possible within 45 min. prior to arrival

No

Contact SN as early as possible within 120 min. prior to arrival

Consult SN as early as possible within 45 min. prior to arrival

Second notification of receiving staff at DSF at Winnipeg city limits

Receiving staff at DSF notify SN

No

Yes

EMS able to contact SN prior to arrival

Direct consultation with SN as soon as possible

Arrival at DSF

DSF – designated stroke facility

SN – Stroke Neurologist

HSC PAGING: 204-787-2071

SBGH PAGING: 204-235-8563
NOTES:

Immediately upon scene departure EMS personnel will provide pre-arrival notification to the ED triage staff by Fleetnet radio. EMS will advise that they are inbound with a “stroke-25” and expected time of arrival. EMS personnel will provide additional clinical information upon request by secure means utilizing either the private call or telephone interconnect capabilities of the Fleetnet radio.

- If the transport duration will be less than 30 minutes this will be the only notification.
- If the transport duration will be greater than 30 minutes this will be the first of two notifications.
  - At an appropriate time prior to arrival (eg. when approaching city limits) EMS personnel will provide a second notification with an updated expected time of arrival.

EMS personnel will consult the SN by Fleetnet radio using the telephone interconnect. The SN can be reached through the hospital paging operator. Instruct the paging operator that the call is a “stroke-25 outside call”.

- If the transport duration will be less than 30 minutes contact the SN as early as possible.
- If the transport duration will be greater than 30 minutes contact the SN as early as possible:
  - Between the hours of 0700 and 2300 hours no earlier than 120 minutes prior to arrival.
  - Between 2300 and 0700 hours no earlier than 45 minutes prior to arrival.

- If unable to contact the SN instruct the ED triage staff to notify the SN.

- If clinical and/or non-clinical conditions change while en route such that bypass is no longer judged to be safe or appropriate and EMS is rerouting to another facility, ensure ED triage staff and SN are appropriately informed.

- Document all pre-arrival notifications, updates and discussion (including the time of calls) on the PCR.