

Information for Pharmacists

Claims Submission Procedure – COVID-19 Oral Antiviral Drugs Effective May 20, 2022

Please include this Procedure in your Drug Programs Information Network (DPIN) Manual under Section 4: Claims Submission.

- This Claims Submission Procedure (CSP) applies to community pharmacy dispensation of federally procured COVID-19 oral antiviral drugs to any person in Manitoba with a valid prescription. This is not limited to residents of Manitoba. A Manitoba Health Registration card is not required for coverage.
- COVID-19 oral antiviral drug(s) include:
 - Paxlovid (nirmatrelvir and ritonavir) – Drug Identification Number 02524031
- Clients presenting with a prescription must not be charged any out-of-pocket costs and even if the client is enrolled in Pharmacare or another provincial or federal drug program (eg. Family Services/EIA), there is no requirement to meet a deductible or co-pay.
- A professional fee of \$15 or the pharmacy's Usual and Customary Fee, whichever is lower, will be reimbursed to pharmacies per treatment course dispensed. The professional fee includes any associated delivery fees. For added clarity, pharmacies may not charge any additional fees for this product or associated services.

Submission Procedure for Manitobans WITH a Personal Health Identification Number (PHIN):

- Submit claim to DPIN for fiscal adjudication under the Carrier Code applicable to the client
 - Indicate the quantity of each Paxlovid pre-packaged treatment course dispensed as:
 - 30 for full treatment course dispensed
 - 20 for moderate renal impairment dosing treatment course dispensed
 - Indicate the total days' supply of Paxlovid as five (5);
 - Enter an ingredient cost of \$0.00; and
 - Enter a Professional Fee as per approval letter from MH in response to EOI for COVID-19 Oral Antiviral Drug Provision
 - **Claim will be rejected and DPIN will return a 'D1, DIN not a benefit' message**
 - Entry into DPIN must occur to ensure Drug Utilization Review

Submission Procedure for Manitobans WITHOUT a Personal Health Identification Number:

- Complete a 'COVID-19 ORAL Antiviral Drug Claim Form – Client without a Manitoba Health PHIN' and submit to DPIN via fax within 28 days of dispensation.

If the client has a PHIN, the claim MUST be entered into DPIN to ensure drug utilization review.

- Failure to submit the claim according to one of the procedures above will result in no reimbursement to the pharmacy for the allowable professional fee.
- **Pharmacy will NOT see the professional fee paid to them at time of on-line claim submission.**
- **Professional fees for COVID-19 oral antiviral drug claims will be tracked and reimbursed via electronic funds transfer once a month. Reimbursement will appear on corresponding pharmacy statement as positive adjustments. One adjustment per claim.**
- If a claim is submitted and not dispensed to patient, the pharmacy must reverse the claim on-line within 28 days of claim date.
- If a claim is submitted, and not dispensed to patient, and not reversed within 28 days, the pharmacy must submit a reversal/adjustment form.
- Pharmacy can submit an adjustment for claim not submitted on-line within seven (7) days of dispensing. DPIN team will review for possible reimbursement.

If your questions are not answered by reviewing the Claims Submission Procedures and FAQs posted at:
<https://www.gov.mb.ca/health/pharmacare/healthprofessionals.html>

Please send an e-mail to PDPIInfoAudit@gov.mb.ca.