

Manitoba Housing Homelessness Support Service Framework – New Supply/ Housing Delivery.

The following framework is in development to inform the department's support services expectations of funding recipients and operating funding requests in relation to capital funding commitment for creation of new social housing. Support services foster well-being and help people ensure successful tenancies. Any type of social housing unit may be eligible for rent supplement (RS) and/or operating funding (OF) agreements, in addition to the eligibility for support services (SS) funding outlined below.

Type	Description	Funding Eligibility
<u>Low Barrier Housing</u>	The minimum services required for all units receiving rent supplement or any units Manitoba Housing designates as social housing. Staff provide information and referrals to services for health, financial, education, employment, tenancy matters, social services, and more. Unused rent supplement can be considered operating funding to support these services.	RS/OF
<u>Rapid Re-Housing</u>	Provide brief, targeted and structured intervention to support rapid re-housing. Teams provide general case management to help participants acquire ID, access other basic services (e.g., income), and secure rental housing. Time-limited services to support stability will be provided.	RS/OF/SS
<u>Intensive Case Management</u>	Supports individuals experiencing chronic or episodic homelessness identified through a Coordinated Access intake process (if available). In addition to the previous two tiers of services (see above), teams provide case management services to facilitate access to housing, health and social services, which may include withdrawal services, primary care, addiction medicine, home care, or community counselling.	RS/OF/SS
<u>Assertive Community Treatment</u>	Assertive community treatment (ACT) teams support individuals dealing with multi-layered mental health issues. Flexible assertive community treatment (FACT) recognizes that recovery can be circular and require adaptation in the intensity of support. In addition to the previous three tiers of services (see above), teams provide access to clinical and holistic supports to support tenancy stability.	RS/OF/SS
<u>Onsite 24/7 Supports</u>	Involves a combination of tiers (see above) based on the tenant's needs, with the difference being the support service staff are on site and available 24/7. Low barrier models provide immediate access to housing with minimal prerequisites to housing such as sobriety or treatment compliance.	RS/OF/SS