

March 26, 2020

Manitoba Housing would like to update you about the effects of COVID-19 on our operations and our part in the province's response.

Please follow public health recommendations and stay informed. Visit www.manitoba.ca/covid19 for current information and a self-assessment tool. If you have symptoms, contact Health Links at 204-788-8200 or 1-888-315-9257 (toll-free).

- Call the Housing Communication Centre at 204-945-4663 or toll free 1-800-661-4663 with your maintenance requests. We will give priority to emergency repairs such as frozen water lines and heating issues. We will schedule non-emergency repairs at a later date.
- When our employees or contractors enter your unit, please respect public health recommendations for social distancing and keep a two meter (six foot) distance.
- Please limit visits to our offices. Call your local office and we will try to assist you over the phone. We will schedule meetings only if necessary.
- Rent is due the first of the month. If you normally pay your rent at one of our offices, please consider alternate payment methods including online and telephone banking. Call your financial institution for more information.
- We have suspended bedbug and cockroaches treatments until further notice.
- We are increasing the frequency of common area cleaning in our apartment buildings. Starting the week of March 23, employees will be sanitizing common area surfaces including handrails, door handles and elevator buttons on a daily basis.

We all have a part to play in reducing the spread of COVID-19 and keeping our communities healthy. Thank you for your co-operation.

