

PROVINCIAL OFFENCES COURT FREQUENTLY ASKED QUESTIONS DURING CLOSURE

The Provincial Offences Court is open only for fine payments.

If you receive a Provincial Offence ticket you must contact the Court by calling 204-945-3156 or 1- 800-282-8069 between the dates and BEFORE THE FINAL RESPONSE DATE on your ticket.

Q: If I want to seek a reduction of the fine on my ticket or dispute my ticket what are my options.

A: If you wish to admit the offence, and seek a reduction or dispute the offence, please call 204-945-3156 or toll free 1-800-282-8069 to respond to your ticket and a court representative will be able to assist you. When responding to your ticket you must include your TICKET NUMBER(S), YOUR DRIVER'S LICENSE NUMBER and a PHONE NUMBER where you can be reached at during the day.

Q. I want to have my dispute hearing heard virtually. What should I do?

A. Some Highway Traffic Act matters are available to proceed virtually using the Microsoft Teams platform. If your matter can proceed virtually, and you agree to do so, you will be contacted directly by the Court with the date and time of your hearing along with instructions of how to attend remotely. Please contact a court representative of your wish to attend virtually to discuss your options.

Q: I received a default conviction notice in the mail. What should I do?

A: If you wish to speak to the default conviction, please call 204-945-3156 or toll free 1-800- 282-8069

Q: My ticket still has a balance owing. How do I pay?

A: You may make another payment by the secure drop box, pay by Interac e-Transfer or attend to your closest Provincial Court Office.

Q. How do I pay by Interac e-Transfer?

A- To pay a ticket by Interac e-Transfer, you must contact the Provincial Offences Court in Winnipeg

by calling 204-948-1282 for further instructions each time prior to making a payment. Failure to do so will result in the ticket(s) being default convicted along with a \$100.00 penalty added to the fine as the Government of Manitoba will be unable to process this payment towards your ticket(s).

Q: My ticket is in collections and I would like to pay it – what should I do?

A: You may attend to your closest Provincial Court office to make a payment or call collections at 204-480-8405 to make payment arrangements.

For more general information about tickets, visit <https://www.gov.mb.ca/justice/tickets/index.html>