

## Other Government Support

Employment Standards legislation does not cover all issues in the workplace. Employers and employees often ask questions better answered by another government agency or department.

### **Who do employers and employees contact with concerns about safety in the workplace?**

Workplace Safety and Health is responsible for protecting the health and safety of workers on the job.

Workplace Safety and Health focuses on preventing workplace and public hazards through education, training, working with employers and employees, and inspections and investigations.

Workplace Safety and Health  
200-401 York Avenue  
Winnipeg, MB R3C 0P8  
Phone: 204-945-3446  
Toll free 1-800-282-8069  
Web: [www.gov.mb.ca/labour/safety/](http://www.gov.mb.ca/labour/safety/)

### **Who do employers or employees contact when someone is hurt at work?**

Whenever necessary, appropriate medical attention should be called for immediately. The injury should also be reported to the Workers Compensation Board (WCB). The WCB is an insurance program paid for by employers that provides benefits for workplace injuries or illnesses.

The Workers Compensation Board of Manitoba  
333 Broadway  
Winnipeg, MB R3C 4W3  
Phone: 204-954-4321  
Toll free in Canada 1-800 362-3340  
E-mail [wcb@wcb.mb.ca](mailto:wcb@wcb.mb.ca)  
Web: [www.wcb.mb.ca](http://www.wcb.mb.ca)

### **Who do employees contact for help to appeal a decision by the Workers Compensation Board?**

The Worker Advisor Office provides free, confidential advice, help, and in some cases, representation to workers and/or their dependants who have claims with the Workers Compensation Board. The Worker Advisor Office is not part of WCB.

Worker Advisor Office  
Room 406 - 401 York Avenue  
Winnipeg, MB R3C 0P8  
Phone: 204-945-5787  
Toll free in Manitoba 1-800-282-8069  
Web: [www.gov.mb.ca/labour/standards/wao/](http://www.gov.mb.ca/labour/standards/wao/)

## **Who do employers or employees contact with questions about discrimination or human rights?**

The Manitoba Human Rights Commission protects people in Manitoba from discrimination in various areas, including the workplace. The Human Rights Code has regulations that prevent people from being discriminated against on the basis of certain characteristics, including family status, source of income, sexual orientation, race, gender, age, disability, or religion.

Manitoba Human Rights Commission  
7th Floor-175 Hargrave Street  
Winnipeg, MB R3C 3R8  
Phone: 204-945-3007  
Toll free 1-888-884-8681  
E-mail: [hrc@gov.mb.ca](mailto:hrc@gov.mb.ca)  
Web: [www.gov.mb.ca/hrc/](http://www.gov.mb.ca/hrc/)

## **Who do employers or employees contact about collective bargaining, unfair labour practices or lack of union representation?**

The Manitoba Labour Board settles labour relations disputes between employers, employees and unions, helping them communicate and work toward agreement. The board is also the final level of appeal for decisions made by Employment Standards. The board tries to mediate disputes, but also has a formal process similar to a court, where it hears arguments from the employers, employees, or unions. Generally, the board's decision is the final level of appeal.

Manitoba Labour Board  
500 - 175 Hargrave Street  
Winnipeg, Manitoba R3C 3R8  
Phone: 204-945-3783  
E-mail [mlb@gov.mb.ca](mailto:mlb@gov.mb.ca)  
Web: [www.gov.mb.ca/labour/labbrd/](http://www.gov.mb.ca/labour/labbrd/)

## **Who do employers and employees working under federal jurisdiction contact about employment standards?**

There are some workplaces that fall under the jurisdiction of the federal government. For more information see the [Who is Covered by Employment Standards](#) page. Federal employment standards legislation is enforced by the Canada Labour Program.

Canada Labour Program  
Phone: 204-983-6375  
Toll free 1-800-641-4049  
Web: <http://www.hrsdc.gc.ca/eng/labour/index.shtml>

## **Who do employers and employees contact about employment insurance and records of employment?**

Employment Insurance (EI) provides temporary financial assistance to unemployed Canadians while they look for work or upgrade their skills. EI benefits may also be available to Canadians who are sick, pregnant, or caring for a newborn or adopted child, as well as those who must care for a family member who is seriously ill with a significant risk of death.

For information about records of employment or EI benefits, contact:

Employment Insurance  
Unit 122, 393 Portage Avenue  
Winnipeg, Manitoba R3B 3H6  
Toll free: 1-800-206-7218  
Web: <http://www.servicecanada.gc.ca/eng/sc/ei/index.shtml>

## **Who do employees contact about immigrating to Manitoba to work and live?**

Manitoba Immigration has information about applying to work and live in Manitoba and about free services available to newcomers after they arrive, to help adjust, improve English language skills, and find a job.

Manitoba Immigration  
213 Notre Dame Avenue  
Winnipeg, MB R3B 1N3  
Email: [immigratemanitoba@gov.mb.ca](mailto:immigratemanitoba@gov.mb.ca)  
Web: [www.immigratemanitoba.com](http://www.immigratemanitoba.com)

## Who do employees contact when their employer files bankruptcy?

The Government of Canada created the Wage Earner Protection Program for employees who have been terminated because their employer is bankrupt or in receivership. This program provides eligible employees with benefits under Service Canada's Employment Insurance Program.

Service Canada

393 Portage Avenue, Unit 122

Winnipeg, MB R3B 3H6

Website: [www.servicecanada.gc.ca/en/sc/wepp/index.shtml](http://www.servicecanada.gc.ca/en/sc/wepp/index.shtml)

Phone: 1-866-683-6516

Or to find a Service Canada office close to you visit:

<http://www.servicecanada.gc.ca/cgi-bin/sc-srch.cgi?app=hme&ln=eng>

## For more information contact Employment Standards:

Phone: 204-945-3352 or toll free in Canada 1-800-821-4307

Fax: 204-948-3046

Website: [www.manitoba.ca/labour/standards](http://www.manitoba.ca/labour/standards)

This is a general overview and the information used is subject to change. For detailed information, please refer to current legislation including The Employment Standards Code, The Construction Industry Wages Act, The Worker Recruitment and Protection Act, or contact Employment Standards.

**Available in alternate formats  
upon request.**

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