

Bulletin #2023-20

MUNICIPAL RELATIONS OUTCOMES AND STRATEGIC POLICY BRANCH

Important Notice to all Chief Administrative Officers And Elected Officials

Municipal Service Delivery Improvement Program

The third intake of the \$5M Municipal Service Delivery Improvement Program (MSDIP) is now open. The MSDIP provides support for municipalities and planning districts to find ways to improve core services, streamline functions, and find cost efficiencies. Up to \$1.5M is available to support new projects in 2023/24.

Municipalities and planning districts can apply for provincial funding through the program for a third-party service delivery review. Any savings that result from these initiatives stay with municipalities and can be reallocated to other priorities in the community.

Successful applicants will work directly with a consultant from a list of prequalified firms to manage a service delivery review. The reviews can be conducted in the areas of transportation, safety and protection, water and sewer, recreation and culture, waste management, planning, general government administration and other core operational services.

In March 2021, the Manitoba government committed up to \$5 million to support this program. The first intake supported 11 projects with a commitment of more than \$1.1M, and 10 projects during the second intake with a commitment of more than \$1.3 million.

Municipal Relations encourages all municipalities who successfully received project support in previous years to submit information on project outcomes and successes achieved through the implementation of consultant recommendations. This will allow the department to highlight successful case studies that may be applicable to other municipalities who are interested in streamlining services to equally find cost efficiencies and savings for reinvestment. The department has reached out to successful applicants in the first year, and will connect to further discuss.

HOW TO APPLY

The deadline to apply under the third intake is **September 15, 2023**. Additional information and the application package (including program guidelines and FAQs) is available on [Manitoba Municipalities Online \(MMO\)](#). A supporting council resolution is required for each application.

For general inquiries or questions, please send an email to MSDIP@gov.mb.ca.