Municipal Service Delivery Improvement Program

Program Guidelines

# ABOUT THE PROGRAM

The Municipal Service Delivery Improvement Program provides municipalities and planning districts with financial support to complete value-for-money service delivery reviews of programs and services. These reviews can help municipalities and planning districts improve service delivery without raising taxes or reducing front line services.

Municipalities and planning districts will work directly with a third-party Consultant from a list of prequalified firms to manage a service delivery review. They will analyze the effectiveness, efficiency and economy of dollars spent on services or programs that have been identified by the municipalities or planning district. In the end, the municipality or planning district will own a report of their analysis and actionable recommendations, which must be posted publicly and submitted to the Minister of Municipal Relations. The Consultant will bill costs for their work directly to the Manitoba Government.

# ELIGIBILITY CRITERIA

To be eligible, the review must:

* Evaluate services or programs such as transportation, protection, water and sewer, recreation and culture, planning, general government administration or other categories found in the municipalities and planning districts financial plan.
* Be supported by a municipal Council resolution provided with the application.
* Result in a report that includes specific and actionable recommendations for cost savings and improved efficiencies.

Reviews that include the following **will not** be accepted:

* Opportunities for revenue generation or reductions in front line services.
* Applications for new programs or services not currently offered by the municipality.
* Objectives that extend beyond municipal or planning district accountability/jurisdiction.

# HOW TO APPLY

Complete the Application Package and email it to [MSDIP@gov.mb.ca](mailto:MSDIP@gov.mb.ca) by September 5, 2022.

# HOW IT WORKS

A committee of staff from Manitoba Municipal Relations and Manitoba Finance will evaluate applications based on:

* Return-on-investment / service delivery improvements
* Project alignment with program guidelines
* Promotion of joint or regional municipal projects
* Demonstrated financial need
* Balanced regional representation

The committee holds the discretion to include other evaluation factors not listed.

# QUESTIONS?

Please contact [MSDIP@gov.mb.ca](mailto:MSDIP@gov.mb.ca)